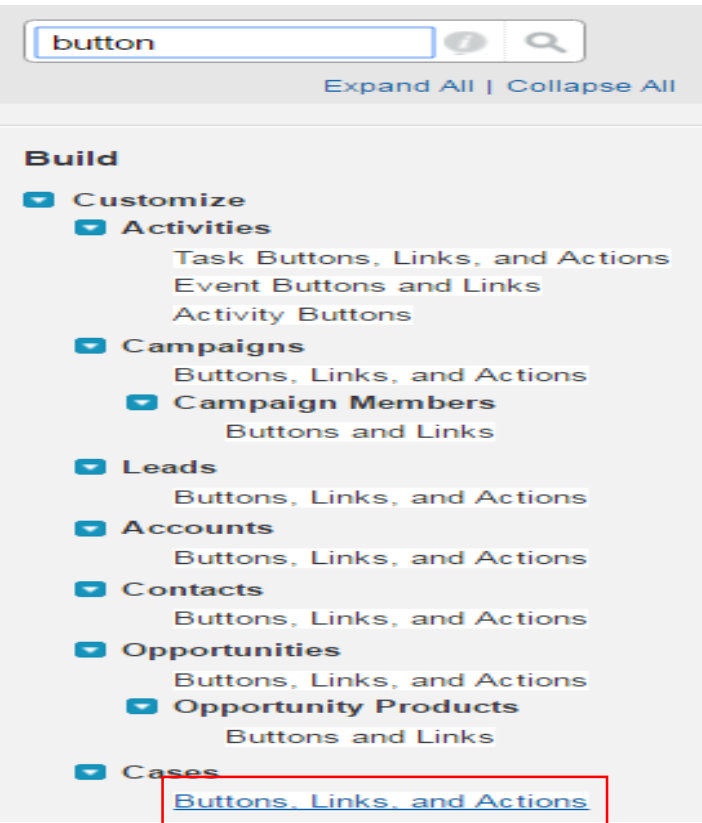


Create Custom button in SF Page

Add CaseChronology Button to SF Page

- Got to setup. In quick find box type button.

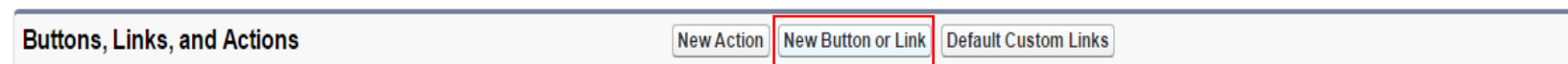


- > In quick find box search button and click on case's Buttons.

Buttons, Links, and Actions

Case

Use this page to manage buttons, links, and actions.



Link Visualforce page to button

- Fill those option as follows and click save.

Edit Case Custom Button or Link

View Case Chronology

Custom Button or Link Edit

SaveQuick SavePreviewCancel

Label

View Case Chronology

Name

View_Case_Details

i

Description

Display Type

☐ Detail Page Link [View example](#)

☒ Detail Page Button [View example](#)

☐ List Button [View example](#)

Behavior

Display in existing window with sidebar

View Behavior Options

Content Source

Visualforce Page

Content

CaseChronologyPage [CaseChronologyPage]

Save

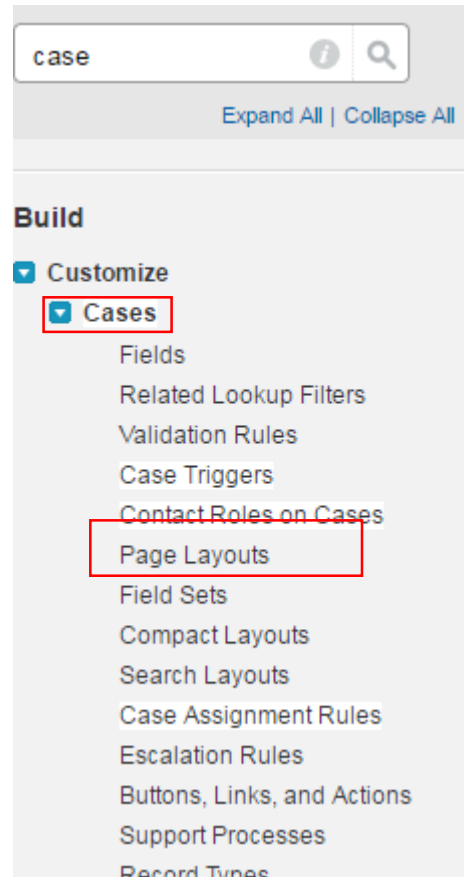
Quick Save

Preview

Cancel

Link Visualforce page to button

- Fin setup/quick find box type case. Then click on page layout.



Link Visualforce page to button

- Edit case layout.

Action	Page Layout Name	Created By
Edit Del	Case (Marketing) Layout	Amit Mohapatra , 2/15/2017 6:44 AM
Edit Del	Case (Sales) Layout	Amit Mohapatra , 2/15/2017 6:44 AM
Edit Del	Case (Support) Layout	Amit Mohapatra , 2/15/2017 6:44 AM
Edit Del	Case Layout	Amit Mohapatra , 2/15/2017 6:44 AM
Edit Del	Custom Sales	Amit Mohapatra , 3/1/2017 6:37 AM

Add Apex Classes

-> click on “button”. Then drag “View Case Chronology” button to Custom button section as shown in the arrow. Then Save.

The screenshot displays the Salesforce Case Layout editor interface. At the top, the 'Case Layout' header includes navigation links: 'Feed View', 'Custom Console Components', 'Mini Page Layout', 'Mini Console View', and 'Video Tutorial'. Below the header is a toolbar with buttons: 'Save' (highlighted with a red box), 'Quick Save', 'Preview As...', 'Cancel', 'Undo', 'Redo', and 'Layout Properties'. On the left, a 'Fields' sidebar lists categories: 'Buttons' (highlighted with a red box), 'Custom Links', 'Quick Actions', 'Salesforce1 & Lightning Actions', and 'Expanded Lookups'. The main workspace features a 'Quick Find' search bar and a table of available buttons. The table has two columns: 'Button Name' and 'Delete'. The buttons listed are 'Change Owner', 'Change Record Type', 'Clone', 'Close Case', 'Delete', 'Edit', 'Sharing', and 'Submit for Approval'. The 'View Case Chronology' button is highlighted with a red box. A blue arrow originates from this button and points to the 'Custom Buttons' section at the bottom right of the page. Below the editor, a 'Case Sample' section provides a preview of the layout. It includes a 'Highlights Panel' with fields like 'Customer' (with links for 'Sample Contact' and 'Sample Account'), 'Case Number' (GEN-2004-001234), 'Created Date' (3/9/2017 3:25 AM), 'Status', 'Sample Status', 'Priority', 'Sample Priority', 'Case Owner', and 'Sample User'. Below the highlights are 'Quick Actions in the Salesforce Classic Publisher' (Post, Log a Call, Change Status, File, Poll, Link) and 'Salesforce1 and Lightning Experience Actions' (with a note about overriding predefined actions). At the bottom, the 'Case Detail' section shows two groups of buttons: 'Standard Buttons' (Edit, Delete, Change Owner, Change Record Type, Close Case, Clone, Sharing, Submit for Approval) and 'Custom Buttons' (View Case Chronology, highlighted with a red box).

Case Layout ▾ Feed View Custom Console Components Mini Page Layout Mini Console View | Video Tutorial

Save Quick Save Preview As... Cancel Undo Redo Layout Properties

Fields

- Buttons
- Custom Links
- Quick Actions
- Salesforce1 & Lightning Actions
- Expanded Lookups

Quick Find Button Name

Change Owner	Delete	View Case Chronology
Change Record Type	Edit	
Clone	Sharing	
Close Case	Submit for Approval	

Case Sample

Highlights Panel

Customer	Case Number	GEN-2004-001234	Created Date	3/9/2017 3:25 AM	Status	Sample Status
<u>Sample Contact</u>	Sample Subject				Priority	Sample Priority
<u>Sample Account</u>	Sample Description				Case Owner	Sample User
1-415-555-1212						

Quick Actions in the Salesforce Classic Publisher ⓘ

Post Log a Call Change Status File Poll Link

Salesforce1 and Lightning Experience Actions ⓘ

Actions in this section are predefined by Salesforce. You can [override the predefined actions](#) to set a customized list of actions on Salesforce1 and Lightning Experience pages that use this layout. If you customize the actions in the Quick Actions in Classic Publisher section, and have saved the layout, then this section inherits that set of actions by default when you click to override.

Case Detail

Standard Buttons

Edit Delete Change Owner Change Record Type Close Case Clone Sharing Submit for Approval

Custom Buttons

View Case Chronology