AMIT RAJ

Location: Moscow   Age: 25 years

CONTACT INFORMATION:

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✉ amit83908@gmail.com

✈ hseamit

LANGUAGES:

🇮🇳 Hindi ⚫⚫⚫⚫⚫
Native

🇬🇧 English ⚫⚫⚫⚫🔵
C1 - Advanced

🇷🇺 Russian ⚫⚫🔵🔵🔵
B1 - Basics

Technical Skills:

Python	SciKit Learn
C++	Data Analysis
SQL,	Machine Learning
PyTorch	Network Science
TensorFlow	NLP

Work Experience

02.2025 – currently

HSE University - Laboratory of AI Methods for Cognitive Sciences
Research Assistant

Responsibility:
- Conduct experiments using Machine Learning tools to gather and validate data.
- Analyze experimental data using statistical modelling and machine learning to derive actionable insights
- Collaborate with my lab colleague prepare reports for peer-reviewed publications.

03.2023 – 05.2024

R1 RCM (Gurugram, India)
Analyst(Finance)

Responsibility:
- Analysed and processed medical claims for reimbursement, ensuring 100% accuracy and compliance with U.S. healthcare regulations
- Investigated and resolved billing discrepancies between healthcare providers and insurers
- Collaborate with cross-functional teams to address complex billing issues and optimize revenue cycle management

06.2021 – 01.2023

UBER (Gurugram, India)
Customer Support Advisor

Responsibility:
- Resolve customer inquiries via chat and email, addressing account issues, payment disputes, and ride-related concerns
- Assisted and onboarded new colleagues, providing training on support processes and tools
- Led a team of 20 support agents, ensuring a high-quality service offering to customers
- Maintained a high customer satisfaction rating throughout my period

Education

09.2024 – Current

Higher School of Economics, Moscow
Master Degree | Data Science

06.2018 – 06.2021

University Of Delhi, New Delhi
Bachelor of Management Studies(BMS)