



Customer Service: Managing Customer Expectations

Course completed by Amitrajit Roy
Aug 27, 2023 at 11:29PM UTC • 21 minutes

Top skills covered

Customer Service

Expectations Management

A stylized, handwritten signature in black ink, appearing to read "Shea Hanson".

Shea Hanson, Head of Learning Content Strategy



Certificate ID: 1b4fc441fe3ce6257060a2ea1260004c581203e64a9251ce33c173401f770e0b