



Customer Experience: Journey Mapping

Course completed by Amitrajit Roy
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Top skills covered

Customer Journey Mapping

A stylized, handwritten signature in black ink, appearing to read "Shea Hanson".

Shea Hanson, Head of Learning Content Strategy



Certificate ID: a817e2a317f3f1c3d47f127c911c2772c8102282f18a92ac2aade0c1996b069e