



# Managing Customer Expectations for Managers

Course completed by Amitrajit Roy  
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Top skills covered

Customer Service Management

A stylized, handwritten signature in black ink, reading "Shea Hanson".

Shea Hanson, Head of Learning Content Strategy



Certificate ID: f617acabb5e7ab8ca304fbab160b63f9a60a777d366032878dca459a0d0294aa