



# Leading a Customer-Centric Culture

Course completed by Amitrajit Roy  
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Top skills covered

Organizational Culture

Customer Experience Management

A stylized, handwritten signature in black ink, appearing to read "Shea Hanson".

Shea Hanson, Head of Learning Content Strategy



Certificate ID: e5b52ec09fea634dc84d59e9ce1a528e158bb675a143c8bcf972b884da140bca