



Customer Service: Handling Abusive Customers (2018)

Course completed by Amitrajit Roy
Aug 29, 2023 at 08:20AM UTC • 36 minutes

Top skills covered

De-escalation

A handwritten signature in black ink, appearing to read "Shea Hanson".

Shea Hanson, Head of Learning Content Strategy



Certificate ID: 088a366cdd5cf96637239131de7ea8e33e67c555089114dd048797a3d47f350e