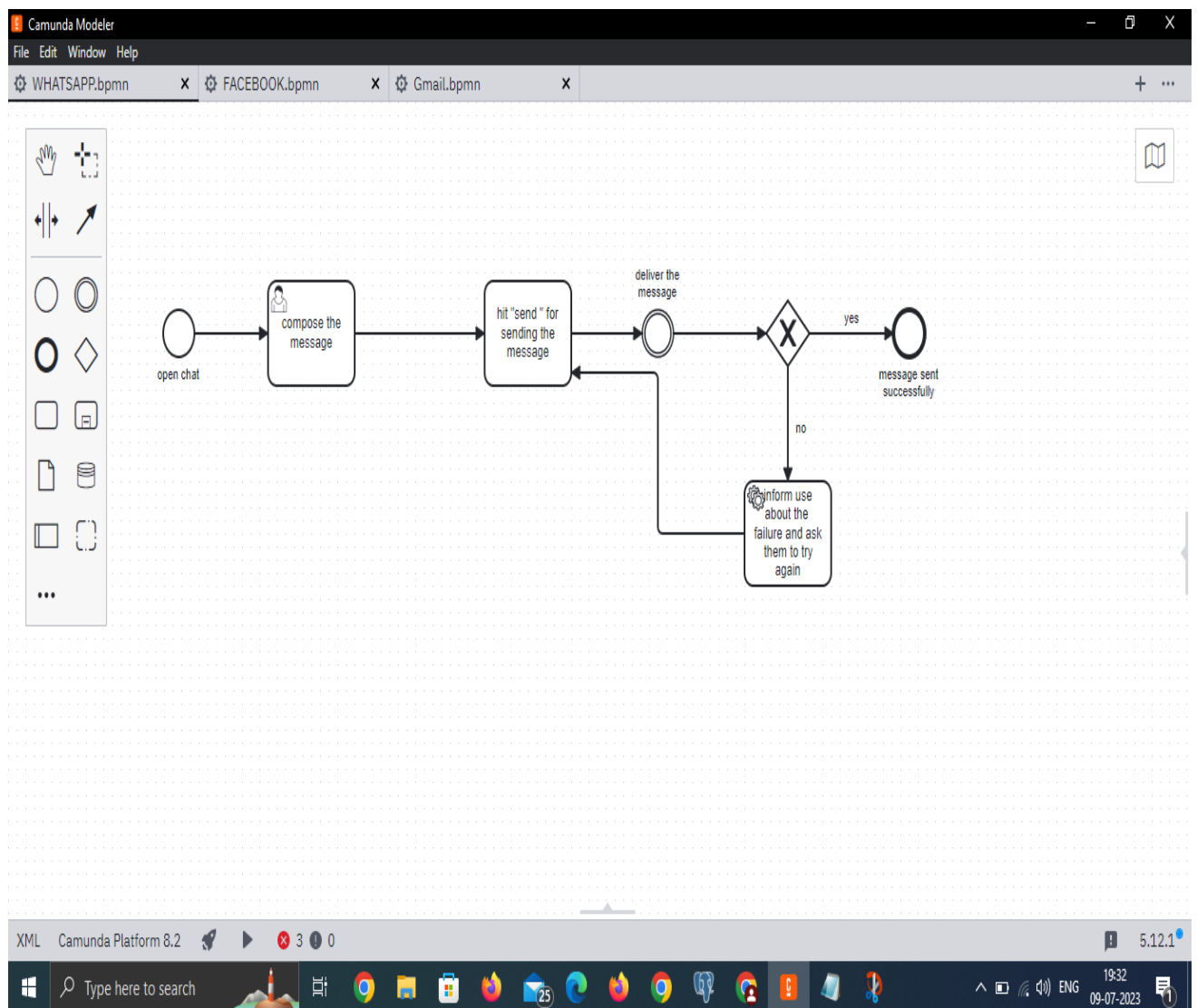


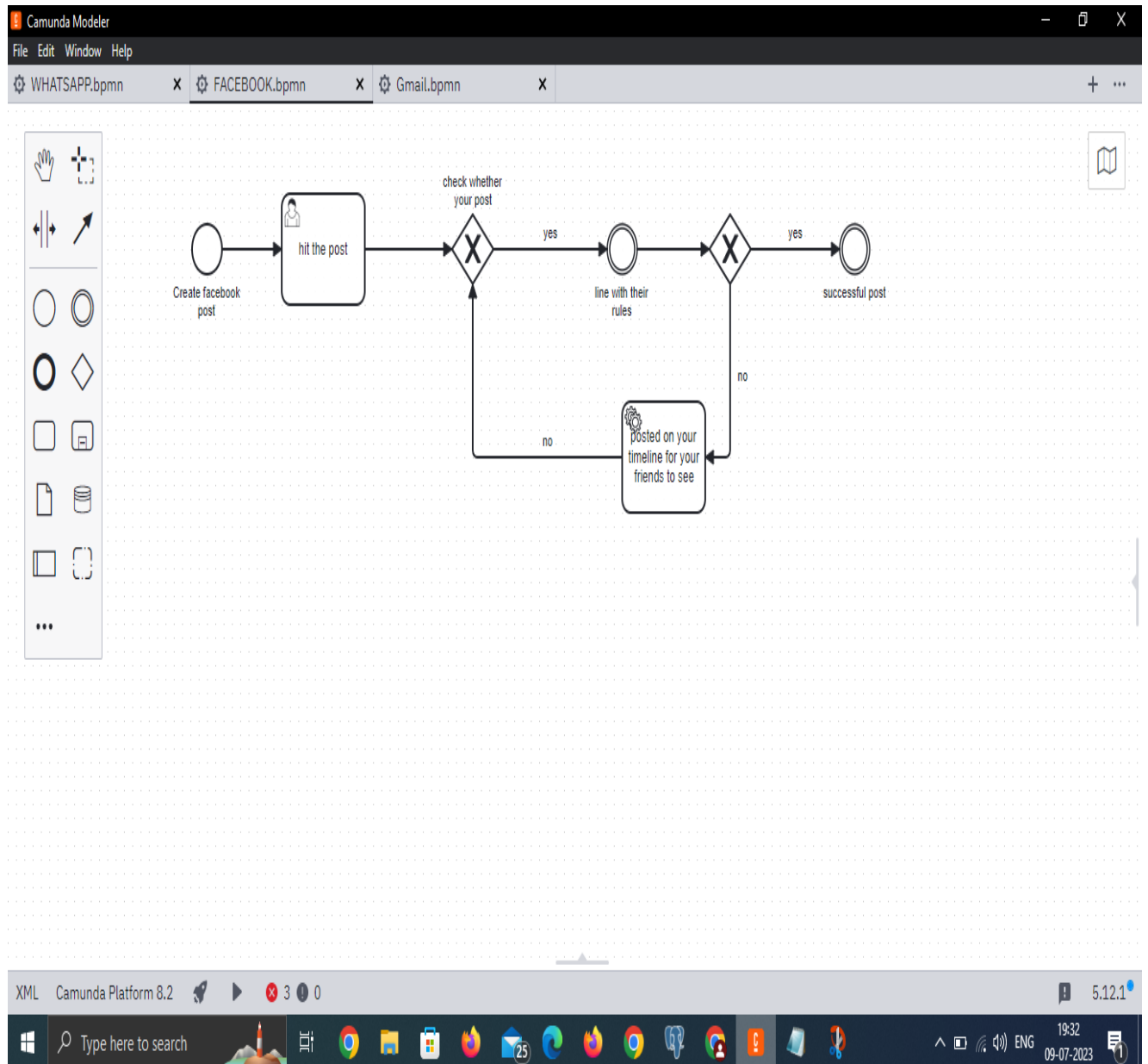
1)WhatsApp Message Sending Process:

- a. You start by deciding to send a message.
- b. You compose your message.
- c. When you hit 'Send', your phone tries to deliver the message.
- d. If the message sends successfully, great - you're done!
- e. If the message fails to send (maybe because you don't have an internet connection), you're informed about the failure and can choose to try again.



2. Facebook Post Creation Process:

- a. The process begins when you decide to create a Facebook post.
- b. You write your post and hit 'Post'.
- c. Facebook then checks whether your post is in line with their rules (they call these 'community standards').
- d. If your post doesn't meet these standards, you get a message telling you so, and you can't post it.
- e. If your post does meet the standards, it gets posted on your timeline for your friends to see.



3. Gmail Email Sending Process:

- You decide to send an email, so you compose it.
- You hit 'Send'.
- If your email sends successfully, you're all done.
- If it fails to send (maybe because you're not connected to the internet), you'll be informed and can choose to try sending it again or save it as a draft to send later.

