# AWS Certified Cloud Practitioner Foundational Crash Course (CLF-C02)



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#### **Introduction to AWS Certifications**

Cloud Practitioner Exam Details



## Exam Logistics - By the Numbers

Number of questions: 65

Time for exam 90 minutes

Answer choices 4-6

Score required **700/1000** 

Number of unscored questions 15

Partial Credit 0

Penalty for guessing 0



Validates a candidate's ability to:



Explain the value of the AWS Cloud



Validates a candidate's ability to:



Understand and explain the AWS shared responsibility model



Validates a candidate's ability to:



Understand security best practices



Validates a candidate's ability to:



Understand AWS
Cloud costs,
economics, and billing
practices



Validates a candidate's ability to:



Describe and position the core AWS services, including compute, network, databases, and storage



Validates a candidate's ability to:



Identify AWS services for common use cases



## Exam Guide Target Candidate Description



- 6 months engagement
- Exposure to:
  - o Design
  - Implementation
  - o Operations
- Understanding of welldesigned AWS cloud solutions





**AWS Cloud concepts** 





Security and compliance within the AWS Cloud





Understanding of the core AWS services





Understanding of the economics of the AWS Cloud



## Exam Guide Out of Scope



- Coding
- Designing cloud architecture
- Troubleshooting
- Implementation
- Migration
- Load and performance testing
- Business applications



#### **Exam Guide Exam Content**

**Question Domains** 

%

**Cloud Concepts** 

24

#### Question Domain 1 Task Statements

Define the benefits of the AWS Cloud

Identify design principles of the AWS Cloud

Understand the benefits of and strategies for migration to the AWS Cloud

Understand concepts of cloud economics



#### **Exam Guide Exam Content**

**Question Domains** 

%

**Cloud Concepts** 

24

Security and Compliance

30



#### **Question Domain 2 Task Statements**

Understand the AWS shared responsibility model

Understand AWS Cloud security, governance, and compliance concepts

Identify AWS access management capabilities

Identify components and resources for security



#### **Exam Guide Exam Content**

**Question Domains** 

%

Cloud Concepts

24

Security and Compliance

30

Cloud Technology and Services

34



#### **Question Domain 3 Task Statements**

Define methods of deploying and operating in the AWS Cloud

Define the AWS global infrastructure

Identify AWS compute services

Identify AWS database services

Identify AWS network services

Identify AWS storage services

Identify AWS artificial intelligence and machine learning (AI/ML) services, and analytics services

Identify services from other inscope AWS service categories



## Exam Guide Exam Content

Question Domains	%
Cloud Concepts	24
Security and Compliance	30
Cloud Technology and Services	34
Billing, Pricing, and Support	12



#### **Question Domain 4 Points**

Compare AWS pricing models

Understand resources for billing, budget, and cost management

Identify AWS technical resources and AWS Support options



## AWS Certification Strategies



#### **Question Format**

All questions are fact-based. None of them will involve more than a single topic

All questions are multiple-choice

- A. 4
- B. Answer
- C. Choices
- D. Total



#### **Question Format**

Question details are RELEVANT
No mixing of question domains
No trick questions

- A. Answers are reasonable
- B. Many are functional solutions
- C. Every word counts



## Tip #1

It is more important to know why a wrong answer is wrong than to know why the right answer is right



## Tip #2

Read the documentation, as the question words and phrases will follow the same patterns



## Tip #3

Don't spin your wheels, flag questions and come back later



## Tip #4

Don't memorize numbers: the exam will not have number-based questions



## Tip #5 (Optional)

Read the answer choices BEFORE the question



# **Question Domain 1: Cloud Concepts**



#### **Question Domain 1: Cloud Concepts**

AWS Cloud Definition



#### **AWS Official Definition**

Amazon Web Services (AWS) is the world's most comprehensive and broadly adopted cloud platform, offering over 200 fully featured services from data centers globally. Millions of customers—including the fastest-growing startups, largest enterprises, and leading government agencies—are using AWS to lower costs, become more agile, and innovate faster.



#### **Definition Drill-Down**

Amazon Web Services (AWS) is the world's most comprehensive and broadly adopted cloud platform, offering over 200 fully featured services from data centers globally. Millions of customers—including the fastest-growing startups, largest enterprises, and leading government agencies—are using AWS to lower costs, become more agile, and innovate faster.

Cloud?

- \*On-demand
- \*Pay as you go
- \*Networkaccessible



#### **Definition Drill-Down**

Amazon Web Services (AWS) is the world's most comprehensive and broadly adopted cloud platform, offering over 200 fully featured services from data centers globally. Millions of customers—including the fastest-growing startups, largest enterprises, and leading government agencies—are using AWS to lower costs, become more agile, and innovate faster.

There is a service for almost everything, and you'll need to specialize!



#### **Definition Drill-Down**

Amazon Web Services (AWS) is the world's most comprehensive and broadly adopted cloud platform, offering over 200 fully featured services from data centers globally. Millions of customers—including the fastest-growing startups, largest enterprises, and leading government agencies—are using AWS to lower costs, become more agile, and innovate faster.

Hundreds of data centers and millions of servers around the world!



#### **Definition Drill-Down**

Amazon Web Services (AWS) is the world's most comprehensive and broadly adopted cloud platform, offering over 200 fully featured services from data centers globally. Millions of customers—including the fastest-growing startups, largest enterprises, and leading government agencies—are using AWS to lower costs, become more agile, and innovate faster.

You can do these in ways not possible using on-premises data centers!



### **Question Domain 1: Cloud Concepts**

Cloud Basics



### **Cloud Deployment Models**

#### **Public Cloud**



- All infrastructure hosted by the provider
- Subscription model
- Shared tenancy model



### **Cloud Deployment Models**

#### **Private Cloud**



- All infrastructure hosted by the customer
- All applications hosted by the customer
- Bare metal hardware
- On-premises infrastructure



### **Cloud Deployment Models**

### Hybrid Cloud



- Combination of any 2 of public or private cloud deployments
- Often requires private networking infrastructure between the individual deployments



### **Cloud Service Models**

Infrastructure as a Service (IaaS)

Virtualization

Servers

Networking



#### **Cloud Service Models**

Platform as a Service (PaaS)

Infrastructure as a Service (IaaS)

Software

**Operating Systems** 

Virtualization

Servers

Networking



#### **Cloud Service Models**

Software as a Service (SaaS)

Platform as a Service (PaaS)

Infrastructure as a Service (laaS)

Hosted Application

Software

**Operating Systems** 

Virtualization

Servers

Networking



#### **Question Domain 1: Cloud Concepts**

Cloud Value Proposition



# Security

AWS offers easy access to centralized security services and features



# Reliability

Reduced KTLO tasks because AWS manages the data centers



# High Availability

Placement options for business continuity, and built-in HA/FT for many services and features



# Elasticity

Scale out for performance, scale in for cost



# Agility

AWS democratizes advanced technologies making them easier to adopt



# Pay-as-you go Pricing

Allows for experimentation and testing, even at full scale



# Scalability

Scale out to much greater capacity than would be possible on-premises



### Global Reach

Provision resources close to customers or to maintain compliance



# Economy of scale

AWS Pricing is competitive because of the overall size of infrastructure



# **Question Breakdown**



#### **Question and Answer Choices**

Which of the following benefits of the cloud value proposition would be defined by the ability to add or remove resources to meet demand?

- A. Reliability
- **B.** Scalability
- C. Elasticity
- D. Economy of scale



### **Correct Answer and Explanation**

Elasticity - the ability of a system to increase and decrease resources allocated (usually horizontally) to match demand, and implies automation.

- A. Reliability
- **B.** Scalability
- C. Elasticity
- D. Economy of scale



#### **Question Domain 1: Cloud Concepts**

AWS Cloud Economics



### Pay As You Go



- Adapt to changing business needs
- Stop wasting time on forecasting
- No need to overprovision



### Save When You Commit



- Reservations
- Savings Plans
- 1- or 3-year commitments



### Pay Less By Using More



- Volume-based discounts
- Tiered pricing
- Mostly storage and network traffic



### What is CapEx?



- Up front payment
- Maintenance contracts
- Amortize value over time
- Own the product
- Predictable cost



### What is OpEx?



- Subscriptions
- Pay as you go
- Operations have their own cost
- Variable and often unpredictable











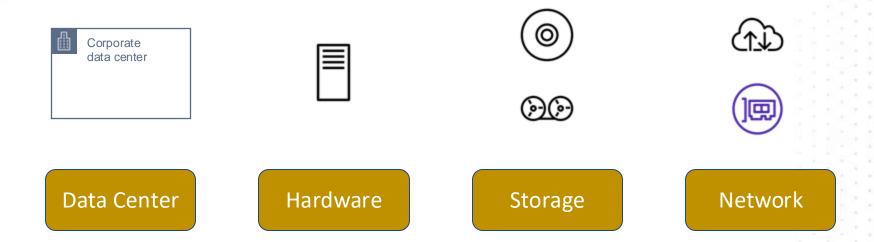
Data Center

Hardware

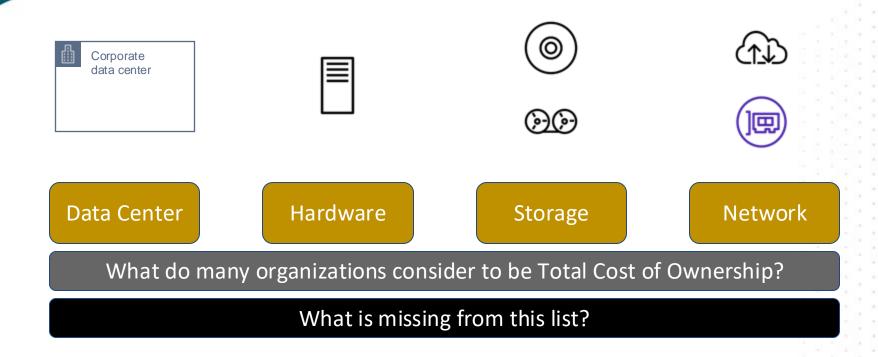














# KTLO - Keep The Lights On



- Switch primary to secondary power source
- Identify temperature anomalies
- Rack and stack new servers
- Switch backup tapes

Any zero-sum game operation



# KTLO - Keep The Lights On



- User account management
- OS updates
- Disk space management
- Troubleshooting memory or disk errors

More OS-based resources = more operations



# KTLO - Keep The Lights On



- Constant cycle of OS upgrades
- Constant cycle of firmware updates
- Configuration drift causes instability

Prevents corporate agility



# KTLO - Keep The Lights On



- Inventory efforts
- OS upgrades
- Configuration management
- Hardware retirement
- Broken hardware replacement

Does not scale



# **Cloud Software Licensing**



- More complex than on-premises licensing
- Must account for temporary resources
- Bring Your Own sometimes



# **Question Breakdown**



#### **Question and Answer Choices**

Which of the following is not part of AWS cloud economics?

- A. Pay as you go
- B. Save when you commit
- C. Pay less by using more
- D. Pay for everything up front



### Correct Answer and Explanation

The AWS pricing model does not support CapEx methods, and is much more oriented toward dynamic, operational expenses.

- A. Pay as you go
- B. Save when you commit
- C. Pay less by using more
- D. Pay for everything up front



#### **Question Domain 1: Cloud Concepts**

Cloud Architecture Design Principles



Stop guessing your capacity needs

Scale horizontally using automation based on metrics



Stop guessing your capacity needs

Test systems at production scale

Deploy using IAC and test full-size environments in a cost effective way



Stop guessing your capacity needs

Test systems at production scale

Automate to make architectural experimentation easier

Replicate workloads at low cost and test impact of changes



Stop guessing your capacity needs

Test systems at production scale

Automate to make architectural experimentation easier

Allow for evolutionary architectures

Decouple infrastructures so technology replacement is easily accomplished



Stop guessing your capacity needs

Test systems at production scale

Automate to make architectural experimentation easier

Allow for evolutionary architectures

Drive architectures using data

Establish performance baselines and explore data-driven improvement possibilities



Stop guessing your capacity needs

Test systems at production scale

Automate to make architectural experimentation easier

Allow for evolutionary architectures

Drive architectures using data

Improve through game days

Validate playbooks on test (or actual) environments frequently



#### Well-Architected Framework

Learn how to design, use, and manage workloads in the cloud.

Learn how to translate requirements into architecture and operations while following best practices.



#### Well-Architected Framework

Learn how to design, use, and manage workloads in the cloud.

Learn how to translate requirements into architecture and operations while following best practices.

Operational Excellence

Security

Reliability

Performance Efficiency

Cost Optimization

Sustainability



# Operational Excellence



The ability to support development and run workloads effectively, gain insight into their operations, and to continuously improve supporting processes and procedures to deliver business value.



# Performance Efficiency



The ability to use computing resources efficiently to meet system requirements, and to maintain that efficiency as demand changes and technologies evolve.



## Security



The ability to protect data, systems, and assets to take advantage of cloud technologies to improve your security.



# Reliability



The ability of a workload to perform its intended function correctly and consistently when it's expected to. This includes the ability to operate and test the workload through its total lifecycle.



# **Cost Optimization**



The ability to run systems to deliver business value at the lowest price point.



# Sustainability



Ability to focus on environmental impacts, especially energy consumption and efficiency, since they are important levers for architects to inform direct action to reduce resource usage.



The AWS Cloud Adoption Framework leverages AWS experience and best practices to help you digitally transform and accelerate your business outcomes through innovative use of AWS. Use the AWS CAF to identify and prioritize transformation opportunities, evaluate and improve your cloud readiness, and iteratively evolve your transformation roadmap.

Best practices - you need to learn the Well-Architected Framework!



The AWS Cloud Adoption Framework leverages AWS experience and best practices to help you digitally transform and accelerate your business outcomes through innovative use of AWS. Use the AWS CAF to identify and prioritize transformation opportunities, evaluate and improve your cloud readiness, and iteratively evolve your transformation roadmap.

Business outcomes more than just reducing technology spend!



The AWS Cloud Adoption Framework leverages AWS experience and best practices to help you digitally transform and accelerate your business outcomes through innovative use of AWS. Use the AWS CAF to identify and prioritize transformation opportunities, evaluate and improve your cloud readiness, and iteratively evolve your transformation roadmap.

Innovative - you can't rely on legacy strategies to succeed!



The AWS Cloud Adoption Framework leverages AWS experience and best practices to help you digitally transform and accelerate your business outcomes through innovative use of AWS. Use the AWS CAF to identify and prioritize transformation opportunities, evaluate and improve your cloud readiness, and iteratively evolve your transformation roadmap.

Iteratively evolve requires a philosophical change for architecture



# **CAF** Perspectives

Business People Governance

Platform Security Operations



# **Business Perspective**

Accelerate your digital transformation ambitions!

Cloud investment

Business value



# People Perspective

Bridge between technology and business

This requires a big philosophical change in the organization

Change becomes business as normal



## **Governance Perspective**

Maximize organization benefits

Orchestrate and execute initiatives with transparency

Minimize transformation-related risks



### Platform Perspective

Enterprise-grade, scalable, hybrid cloud platform

Democratized advanced technologies at work!



# Platform Perspective

Enterprise-grade, scalable, hybrid cloud platform

Modernize existing workloads

Utilize current, reliable, performant managed services



# Platform Perspective

Enterprise-grade, scalable, hybrid cloud platform

Modernize existing workloads

Implement new cloud-native solutions

Use AWS building blocks to meet your requirements without compromise!



# Security Perspective

Confidentiality

Learn the CIA Triad for security!

Availability

Integrity



# **Operations Perspective**

Reliable automation leads to better infrastructure

Operational excellence

Business value



#### **CAF** Benefits

Reduced business risk

The shared responsibility model means AWS owns many controls



#### **CAF** Benefits

Reduced business risk

Improved environmental, social and governance (ESG) performance

Use more efficient infrastructure with managed services



#### **CAF Benefits**

Reduced business risk

Improved environmental, social and governance (ESG) performance

Increased revenue

With AWS, you can deploy more reliable, performant workloads



#### **CAF Benefits**

Reduced business risk

Improved environmental, social and governance (ESG) performance

Increased revenue

Increased operational efficiency

Reduced Total Cost of Ownership (TCO) with AWS services



Rehost

Lift and shift, migrate to VMs in the CSP with few changes



Rehost

Replatform

Migrate from VM to PaaS to reduce overhead, still few changes

Rehost

Replatform

Repurchase

Often combined with retiring, requires switching to new software, usually SaaS



Rehost

Replatform

Repurchase

Re-architect to be cloud native

Refactor



Rehost

Replatform

Repurchase

Stop using the app entirely rather than migrate it

Refactor

Retire



Rehost

Replatform

Repurchase

Maintain the app onpremises rather than migrate

Refactor

Retire

Retain



Rehost Replatform

Repurchase

These are in-scope for cloud migrations

Refactor

Retire

Retain



# **Question Breakdown**



#### **Question and Answer Choices**

An architect is planning a migration from an onpremises infrastructure to a public cloud. There is a requirement to keep the migration as easy as possible while reducing operational overhead if possible.

Which cloud migration strategy should the architect recommend?

- A. Rehost
- **B.** Replatform
- C. Repurchase
- D. Refactor
- E. Retire



#### Correct Answer

Replatform

- A. Rehost
- **B.** Replatform
- C. Repurchase
- D. Refactor
- E. Retire



# Question Domain 2: Security and Compliance



**Question Domain 2: Security and Compliance** 

AWS Shared Responsibility Model



# Who Shares Responsibility?





#### **AWS** Responsibility

AWS

"Security of the Cloud"

Responsible for protecting the infrastructure that runs all of the services offered in the AWS Cloud. This infrastructure is composed of the hardware, software, networking, and facilities that run AWS Cloud services.



# Customer Responsibility

#### Customer

"Security in the Cloud"

Responsibility will be determined by the AWS Cloud services that a customer selects. This determines the amount of configuration work the customer must perform as part of their security responsibilities.



#### Who Owns IT Controls?

**AWS** 

Customer



#### **Inherited Controls**

**AWS** 

Customer

Physical Controls

Environmental Controls

Controls which a customer fully inherits from AWS.



#### **Shared Controls**

**AWS** 

Customer

Patch Management

Configuration Management

Awareness & Training

Controls which apply to both the infrastructure layer and customer layers, but in completely separate contexts or perspectives.



### **Customer-Specific Controls**

**AWS** 

**Region Choices** 

Service/feature Choices

#### Customer

Controls which are solely the responsibility of the customer based on the application they are deploying within AWS services.



# Shared Responsibility Model - IaaS

Compute, storage, database, network

Hardware and Global Infrastructure



### Shared Responsibility Model - IaaS

Customer data

Client-side data encryption and integrity

Network traffic protection

Server-side encryption

Platform and application management

OS, network and firewall configuration

Compute, storage, database, network

Hardware and Global Infrastructure

Customer



# Shared Responsibility Model - PaaS

Server-side encryption

Platform and application management

OS, network and firewall configuration

Compute, storage, database, network

Hardware and Global Infrastructure



## Shared Responsibility Model - PaaS

Customer data

Client-side data encryption

Network traffic protection

Server-side encryption

Platform and application management

OS, network and firewall configuration

Compute, storage, database, network

Hardware and Global Infrastructure

Customer



#### Shared Responsibility Model - SaaS

Network traffic protection

Server-side encryption

Platform and application management

OS, network and firewall configuration

Compute, storage, database, network

Hardware and Global Infrastructure



#### Shared Responsibility Model - SaaS

Customer data

Client-side data encryption

Network traffic protection

Server-side encryption

Platform and application management

OS, network and firewall configuration

Compute, storage, database, network

Hardware and Global Infrastructure

Customer



# **Question Breakdown**



#### **Question and Answer Choices**

Which of the following responsibilities would the customer manage directly, according to the AWS shared responsibility model?

(pick two)

- A. Applying security patches to the hypervisor for virtual machines
- B. Enforcing DDoS protection for service API endpoints
- C. User account management on virtual machine guest operating systems
- D. Selecting the encryption key to use for protecting data at-rest
- E. In-transit encryption of cross-region network traffic



#### **Correct Answer and Explanation**

All guest OS operations are the responsibility of the customer, as is the choice of encryption keys for any atrest encryption.

- A. Applying security patches to the hypervisor for virtual machines
- B. Enforcing DDoS protection for service API endpoints
- C. User account management on virtual machine guest operating systems
- D. Selecting the encryption key to use for protecting data at-rest
- E. In-transit encryption of cross-region network traffic



**Question Domain 2: Security and Compliance** 

**Security and Compliance Concepts** 



# AWS Compliance Locations

#### **Portals**

https://aws.amazon.com/compliance/

https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/compliance-validation.html



## **AWS Compliance Locations**

#### **Portals**

https://aws.amazon.com/compliance/

https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/compliance-validation.html

# Whitepapers

Amazon Web Services: Risk and Compliance

Navigating GDPR Compliance on AWS



# **AWS Compliance Programs**

# Compliance Programs

- SOC
- PCI
- FedRAMP
- HIPAA
- FINMA
- and others!
- Compliance varies per service



# Service Compliance Considerations



Service availability doesn't imply all features are available in the region

Check for service compliance by program (PCI, SOC, GDPR, etc.)

Service compliance doesn't imply all features are compliant

When in doubt, ask support!

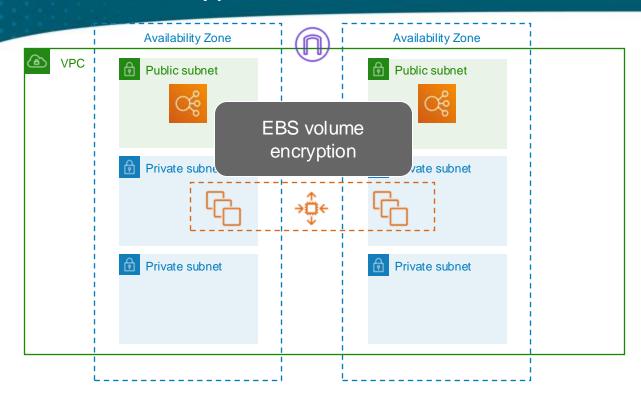


#### At-rest Encryption On AWS



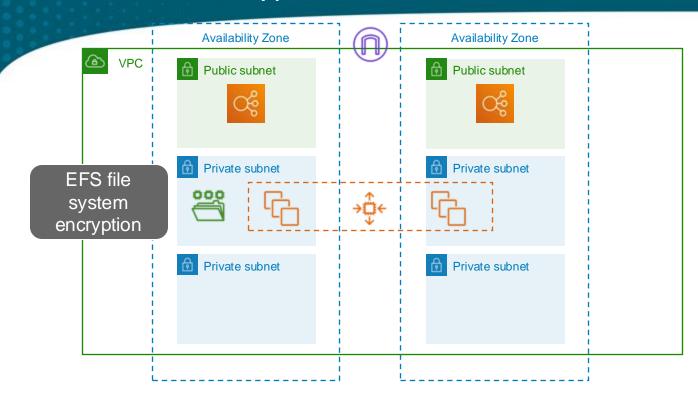


# At-rest Encryption On AWS



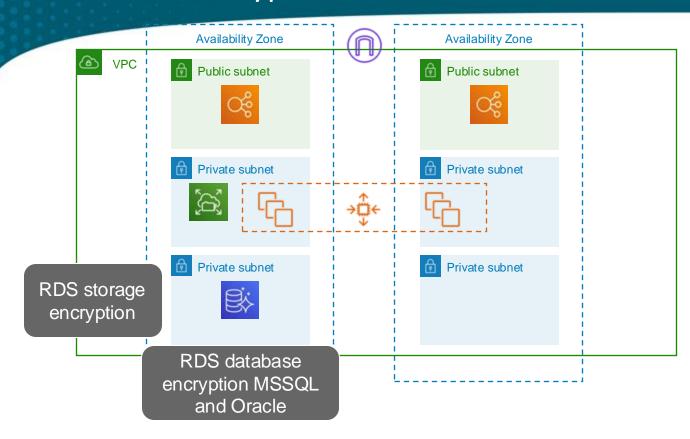


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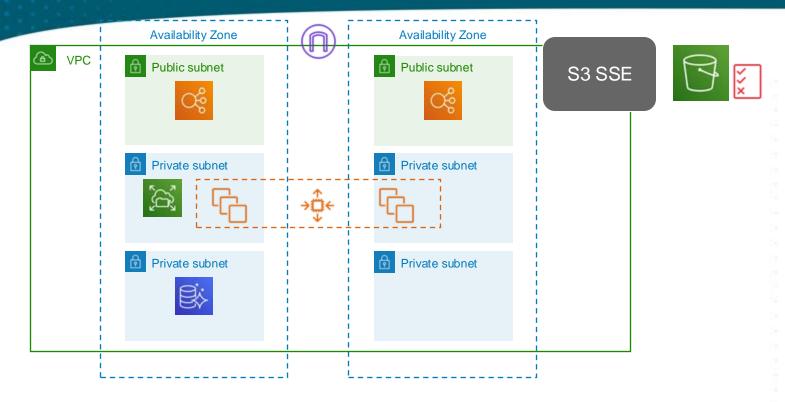


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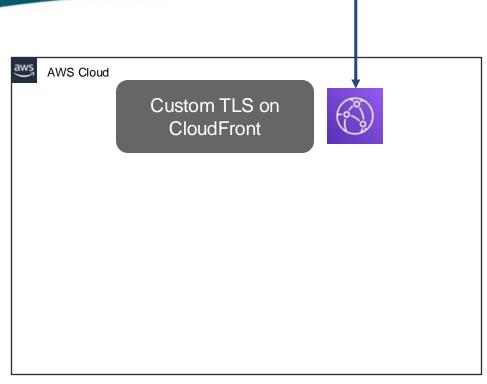


# At-rest Encryption On AWS



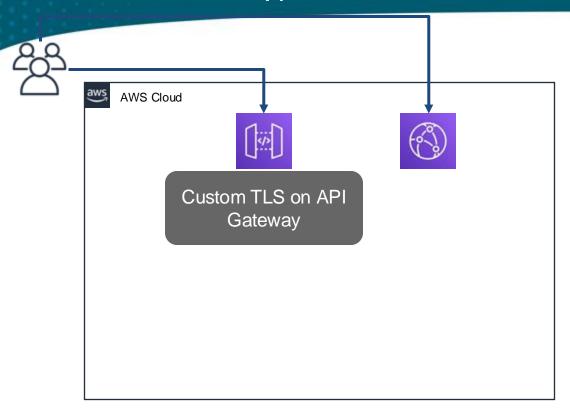






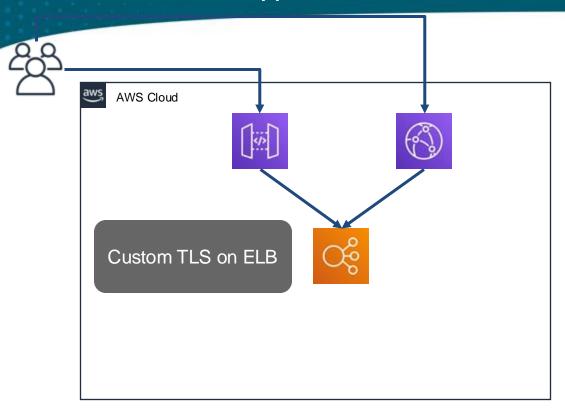
The CloudFront distribution must have the DNS CNAME records listed in the configuration for TLS





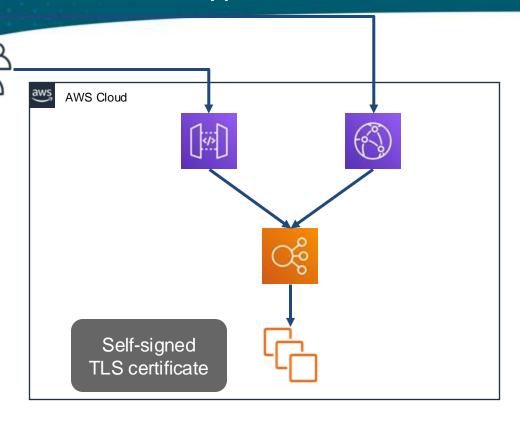
The API Gateway must also have the DNS CNAME records listed in the configuration for TLS





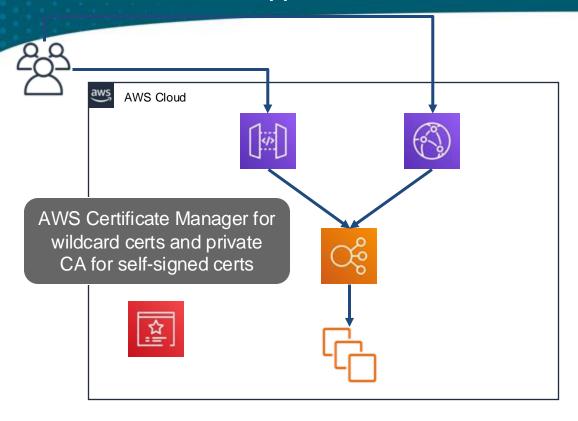
Network load balancers and Application load balancers support 25 certs concurrently





This cert does not require matching DNS or can even be expired as the ELB does not validate TLS





ACM certs must be provisioned in us-east-1 for CloudFront, otherwise in the same region as the resource



## **Encryption Questions**



- What keys are involved?
- Who owns the keys?
- Where is the encryption performed?
- How is key access control implemented?
- Who enables encryption?



# **Question Breakdown**



#### **Question and Answer Choices**

When a customer chooses server side data encryption in an AWS service, who owns the Data Encryption Key (DEK)?

- A. A third party, usually the owner of the root CA
- B. AWS only
- C. The customer only
- D. AWS or the customer, depending on the service



#### **Correct Answer and Explanation**

When choosing server side encryption in AWS, the customer can choose to own the master encryption key and the DEK, or can delegate ownership of those to AWS for some services.

- A. A third party, usually the owner of the root CA
- B. AWS only
- C. The customer only
- D. AWS or the customer, depending on the service



# Auditing and Reporting - CloudWatch



- AWS resource monitoring service
- Collect and track metrics
- Traditional + cloudnative features



## Auditing and Reporting - CloudWatch Logs



- Log delivery and monitoring service
- Fault tolerant
- Durable



# Auditing and Reporting - CloudTrail



- Audit trail of AWS
   API actions in your
   account
- Log successes and failures
- Organization trail support



# Auditing and Reporting - CloudTrail



- Transferred to S3 for long-term storage
- Searchable history
- Insights event reporting

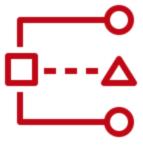




Identify cross-account shared resources and recommend policy updates according to best practices



# IAM Access Analyzer



- SupportsOrganizations
- Discover cross-account access permissions
- Supports both identity and resource permissions







Inventory resources and identify non-compliant configurations, supports automated mitigation



# **AWS Config**



- SupportsOrganizations
- Identifies resource associations
- Visualize resource changes as timeline
- Create rules to identify non-compliant resources
- Supports proactive and reactive mitigation







**AWS Config** 



Amazon Macie

Identify and classify S3 data at scale, alert upon S3 configuration changes



#### **Amazon Macie**



- SupportsOrganizations
- Classify data
- Identify sensitive data according to data privacy frameworks
- Analyze data access permissions
- Generate findings and organize by severity or bucket





AWS IAM Access Analyzer



**AWS Config** 



Amazon Macie



Amazon GuardDuty

Managed account protection using ML with detective controls on several services and features



# **Amazon GuardDuty**



- SupportsOrganizations
- Protect AWS workloads, credentials and data
- Ingests from several event and data sources





AWS IAM Access Analyzer



**AWS Config** 



Amazon Macie



Amazon GuardDuty



Automated software vulnerability management for EC2, ECR, and Lambda

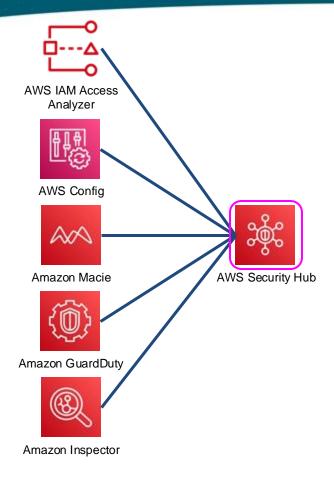


## **Amazon Inspector**



- SupportsOrganizations
- Discover and scan AWS workloads for software vulnerabilities
- Also scans for unintended network exposure





View centralized security dashboards and implement controls in various security standards

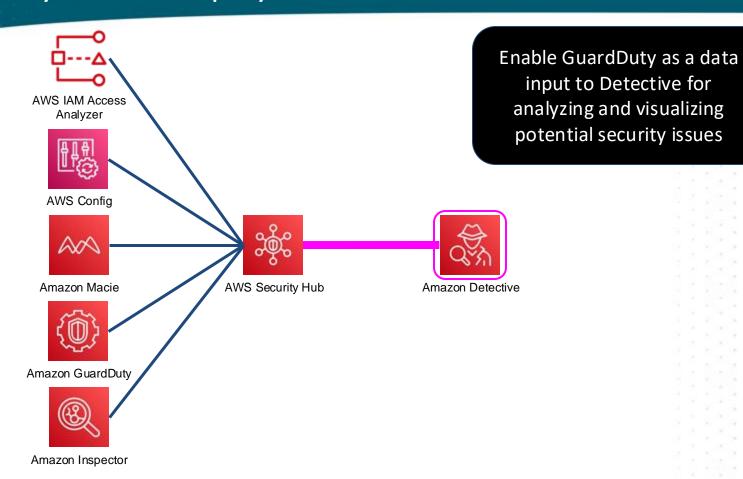


## **AWS Security Hub**



- SupportsOrganizations
- Automate security checks, centralize alerts and findings
- Ingest findings from third-party sources
- Implement checks from several security standards



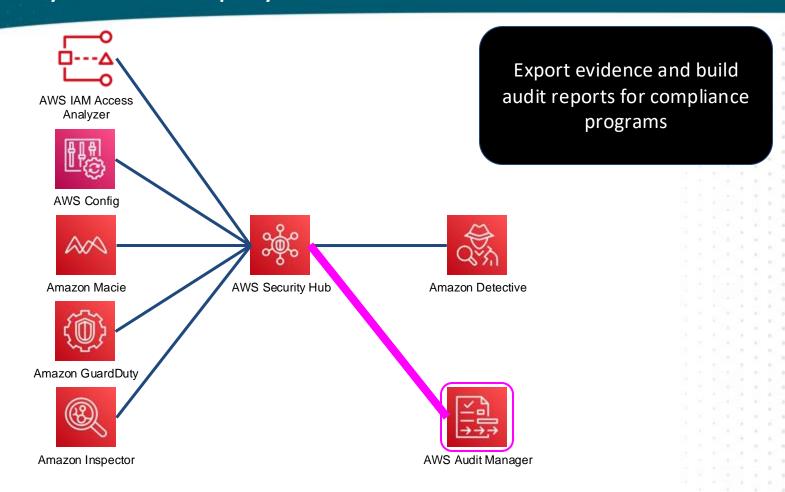


#### **Amazon Detective**



- SupportsOrganizations
- Integrates with Security Hub
- Organizes security data into a graph model
- Use interactive visualizations to identify security event root causes



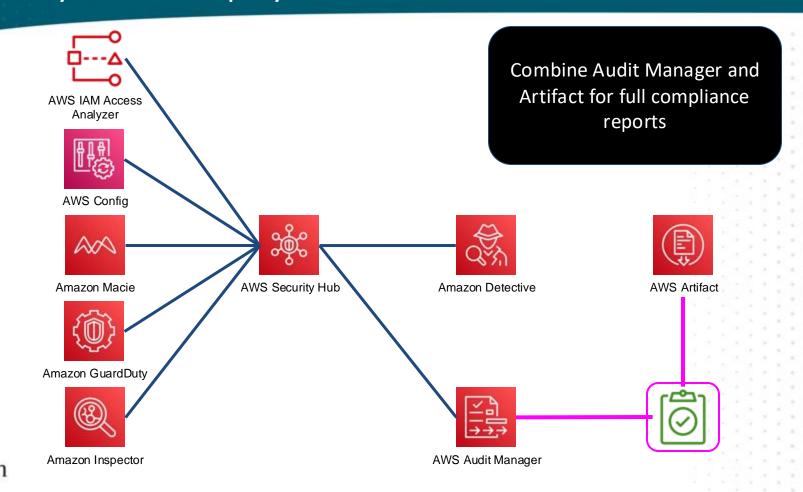


## **AWS Audit Manager**



- Integrates with Security Hub
- Organizes findings and evidence
- Create reports for specific compliance frameworks





#### **AWS Artifact**



- Enabled by default per account
- Auditor issued reports on AWS security and compliance
- Certifications, attestations, accreditations in one location



# **Question Breakdown**



#### **Question and Answer Choices**

Who maintains responsibility for the retention of CloudTrail logs in AWS?

- A. AWS
- B. The customer
- C. Both AWS and the customer
- D. Neither AWS or the customer



### **Correct Answer and Explanation**

The customer is 100% responsible for enabling and retaining log features in AWS.

- A. AWS
- B. The customer
- C. Both AWS and the customer
- D. Neither AWS or the customer



**Question Domain 2: Security and Compliance** 

**AWS Access Management** 

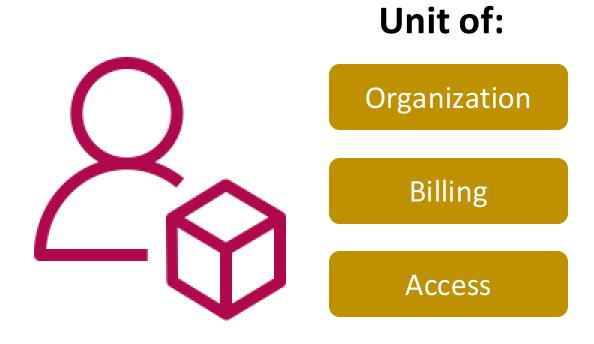


## **Account Definition**



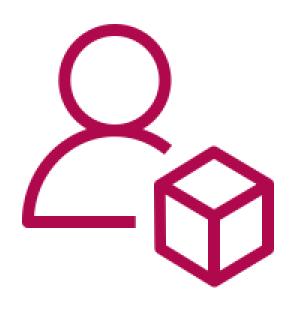


## **Account Definition**





#### **Account Definition**



1 Root User

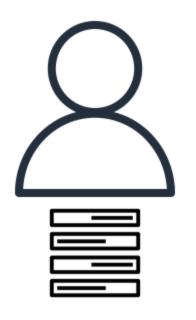
**Unique Email** 

Billing Info

**Contact Info** 



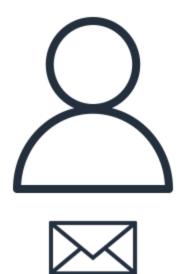
#### **Root User Characteristics**



- Email address as username
- Generic login URL
- Access to unique tasks



#### **Root Account Email**



- Use a distribution list
- Use an alias
- Root account properties can only be changed by the root user



## Root Account Unique Tasks



- Change account settings
- Change AWS support plan
- Activate access to the Billing and Cost Management Console
- View billing tax invoices
- Restore IAM User permissions for only IAM administrator
- Configure S3 bucket for MFA delete
- Edit/Delete S3 bucket policy with invalid VPC ID or VPC Endpoint ID
- Sign up for GovCloud
- Close the account



Static identity

Includes IAM users



Static identity

Temporary identity

Federation and IAM roles



Static identity

Temporary identity

Enforce MFA for browser access, especially root account

Console



Static identity

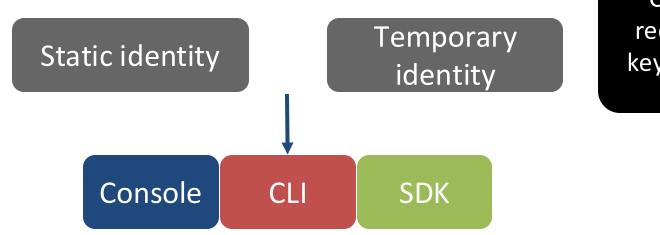
Console

Temporary identity

Enforce MFA for browser access, especially root account

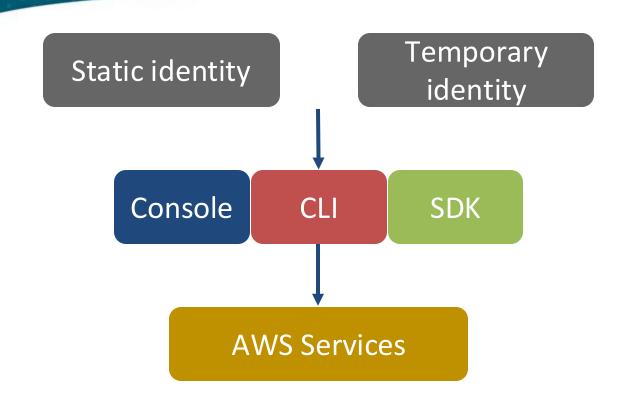
Apply password complexity policy per AWS account





CLI and SDK require access keys and signed requests





All services are API-driven via HTTP or HTTPS



## Identity and Access Management (IAM)



- Authentication
- Authorization
- Identity-based access control



## IAM Password Policy Options



- Minimum length
- Strength
- Expiration days
- Expiration = admin reset
- Self reset
- No password reuse



#### What is an IAM User?



- A principal identity
- Associated with permissions - group, inline, managed
- Associated with a permission boundary
- Container for credentials



#### IAM User Credentials



- Sign-in Credentials
- Access Keys
- You must have at least one of the above to access AWS resources



## **User Examples**



Username: csmith
Sign-in credentials
Uses MFA
Profile: Billing Admin



Username: hsimpson Sign-in credentials API keys Uses MFA

Profile: DevOps



Username: myapp1

API keys only

Profile: App runtime



## What is an IAM Group?



- Collection of IAM Users
- Associated with permissions inline, managed
- Cannot be nested



## IAM Identity Policy Types

#### Managed Policy

Standalone resource

Associate with 1+ IAM Users, Groups, Roles

Versioned up to 5 revisions

AWS- or Customermanaged



## IAM Identity Policy Types

#### Managed Policy

Standalone resource

Associate with 1+ IAM Users, Groups, Roles

Versioned up to 5 revisions

AWS- or Customermanaged

#### **Inline Policy**

Embedded with IAM User,
Group or Role

No versioning available



#### What is an IAM Role?



- IAM Identity
- Associated with permissions - inline, managed
- Assumed by other principals



## Role Trust Policy

Principal

Effect

Action

Condition

**AWS Account** 

Root user

IAM user

Federated user

IAM role

Assumed-role session

AWS services

Anonymous user

The principal is the entity allowed to assume the role



## Globally Unique Identifier

arn:



#### Globally Unique Identifier

arn:partition

aws aws-cn aws-us-gov



#### Globally Unique Identifier

arn:partition:service

ec2 s3 iam



#### Globally Unique Identifier

arn:partition:service:region

us-east-1 eu-west-1 ap-south-1



#### Globally Unique Identifier

arn:partition:service:region:account-id

0123456789012



#### Globally Unique Identifier

arn:partition:service:region:account-id:resource-id

User/Chad instance/i-XXXXX volume/vol-XXXXX



# **Question Breakdown**



#### **Question and Answer Choices**

Which AWS IAM resource would be used for granting temporary permissions for cross-account access?

- A. IAM User
- **B. IAM Group**
- C. IAM Role
- D. IAM Policy



### **Correct Answer and Explanation**

IAM Roles can be used with session policies to grant temporary access to AWS resources, and are good candidates for cross-account permissions.

- A. IAM User
- **B. IAM Group**
- C. IAM Role
- D. IAM Policy



**Question Domain 2: Security and Compliance** 

**Security Support Resources** 



## **VPC Network Security Options**



- Private network
- Network ACL
- Security Group
- NAT Gateway
- Third partyMarketplace options



## **VPC Network Security Options**

Bidirectional Internet access via IGW Public subnet

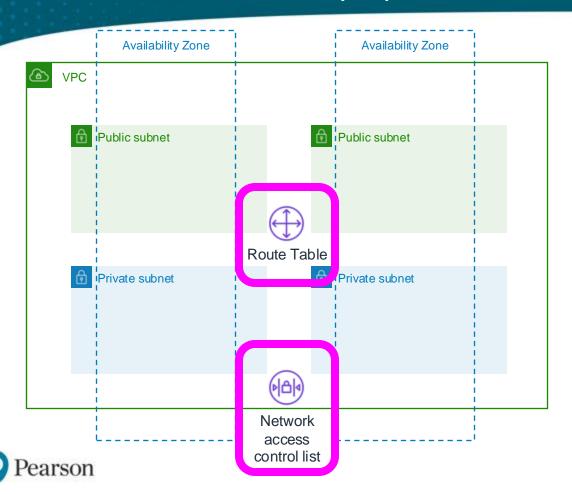
Outbound
Internet access via
proxy (NAT GW)

Private subnet

No Internet access, or only via VPN/DX

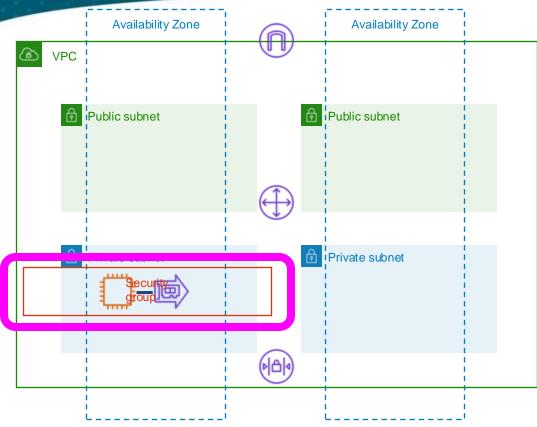
Each subnet can only exist in one AZ





Route tables operate on traffic leaving a subnet and for another subnet or network

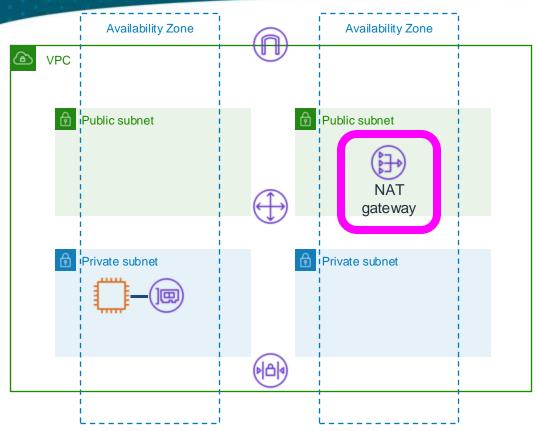
NACLs operate on traffic entering and leaving a subnet



Security group ingress rules only operate on inbound-initiated traffic

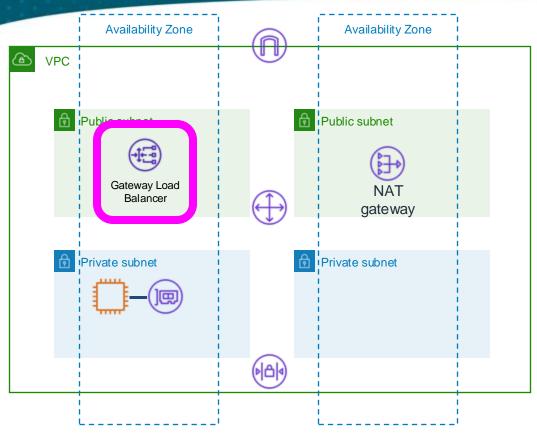
Security group egress rules only operate on outbound-initiated traffic





NAT Gateways are used to proxy outbound traffic to public or private destinations





Gateway Load Balancers
(GWLB) provide scaling
for outbound proxy,
router, NAT or other
security applications



# Other Network Security Options



- DNS Firewall
- Firewall manager
- WAF
- GuardDuty



## **Security Documentation Resources**



- Knowledge Center
- Security Center
- Whitepapers
- Security blog



#### **Trusted Advisor Checks**



- Online tool, not a service
- Cost optimization checks
- Security checks
- Fault tolerance checks
- Performance checks
- Service limit checks



# **Question Breakdown**



#### **Question and Answer Choices**

Which VPC security feature acts as a stateful firewall for network interfaces?

- A. Network ACL
- **B.** Security Group
- C. Firewall Manager
- D. AWS Network Firewall



## **Correct Answer and Explanation**

Security groups are stateful firewall resources attached to network interfaces in a VPC, supporting both inbound and outbound rules.

- A. Network ACL
- **B.** Security Group
- C. Firewall Manager
- D. AWS Network Firewall



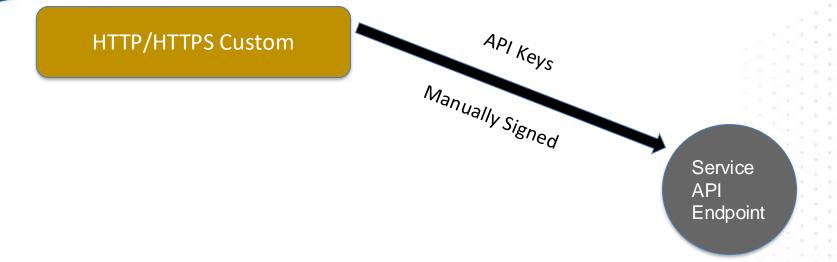
# **Question Domain 3: Technology**



#### **Question Domain 3: Technology**

**AWS Deployments and Operations** 







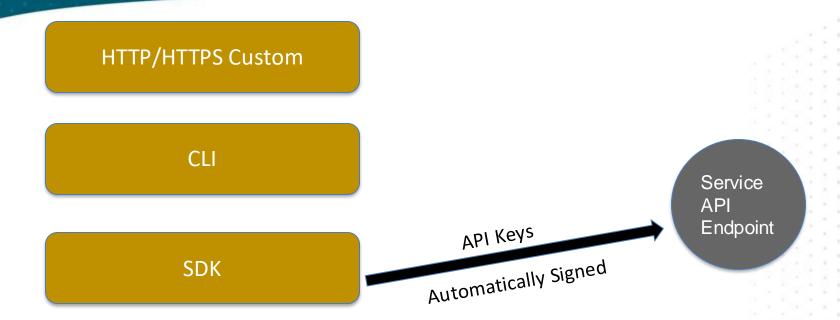
CLI

API Keys

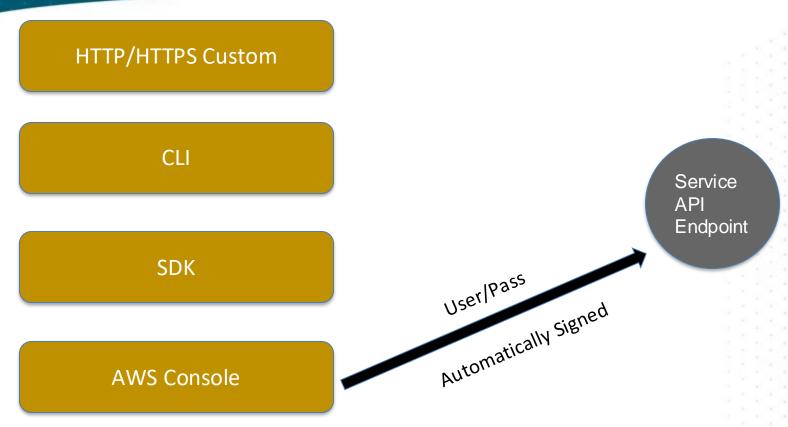
Automatically Signed

Service
API Endpoint











aws

All operations are unified under a single "aws" command



aws

[options]

General options include region and output format, as well as more specific query and filter choices



aws

[options]

<command>

The command corresponds to a service API endpoint (EC2, S3, RDS, and others)



aws

[options]

<command>

<subcommand>

The subcommand is the action being taken, such as launching an EC2 instance or uploading to S3



aws

[options]

<command>

<subcommand>

[parameters]

Parameters are the specific options corresponding to the subcommand



# Infrastructure as Code (IaC) Basics



- Use automation to deploy virtual infrastructure
- Uses DevOps principles
- All changes are performed using code



# Infrastructure as Code (IaC) Benefits



- Faster deployments
- Faster infrastructure changes
- Faster recovery with possibility of rollback
- Less configuration drift
- Code reusability
- Version control
- Self-documenting infrastructure



## Infrastructure As Code Services and Tools



- CloudFormation
- AWS Cloud
   Development Kit (CDK)
- OpsWorks
- Third-party tools



# **Question Breakdown**



#### Question and Answer Choices

When planning for programmatic interaction with AWS services, which method would ensure access to the complete suite of actions?

- A. HTTP/HTTPS
- **B.** AWS Command Line Interface
- C. AWS Software Development Kits (SDKs)
- D. AWS Console



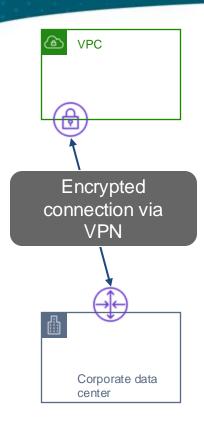
## Correct Answer and Explanation

Accessing the service API endpoints directly using clients such as curl or postman is the only way to utilize all API actions, as each of the other methods have some missing functions.

- A. HTTP/HTTPS
- **B.** AWS Command Line Interface
- C. AWS Software Development Kits (SDKs)
- D. AWS Console

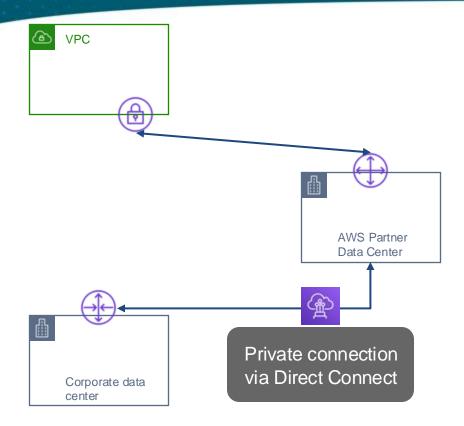


# **Hybrid Connectivity Options**



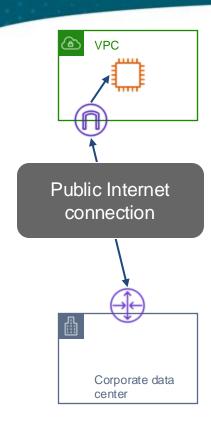


# **Hybrid Connectivity Options**





# **Hybrid Connectivity Options**





# **Question Breakdown**



#### **Question and Answer Choices**

Your company wants to establish network connectivity between your data center and an AWS VPC network. There are requirements for high bandwidth and low latency. Which connectivity option would meet the requirements?

- A. VPN using a Virtual Private Gateway
- B. Use the on-premises Internet connection and an Internet gateway in a VPC
- C. Configure Direct Connect from the on-premises data center to the VPC network
- D. There are no high bandwidth/low latency options for hybrid network connectivity



#### **Correct Answer**

Configure Direct Connect from the on-premises data center to the VPC network

- A. VPN using a Virtual Private Gateway
- B. Use the on-premises Internet connection and an Internet gateway in a VPC
- C. Configure Direct Connect from the on-premises data center to the VPC network
- D. There are no high bandwidth/low latency options for hybrid network connectivity

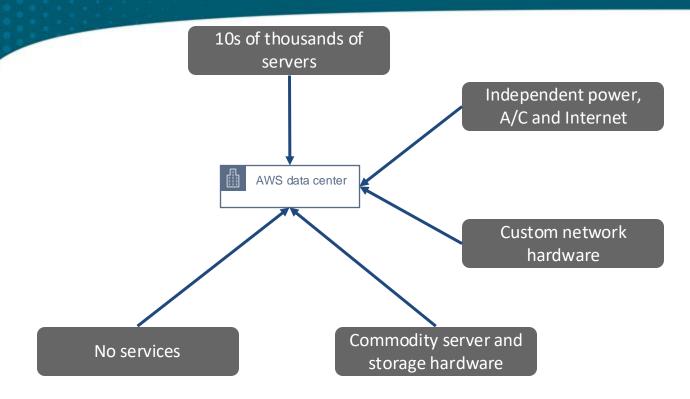


#### **Question Domain 3: Technology**

AWS Global Infrastructure

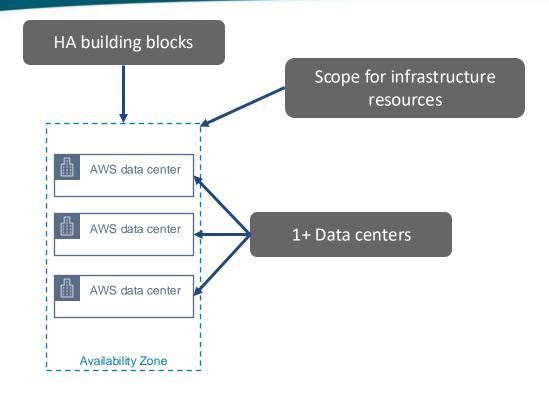


## **AWS Data Center**



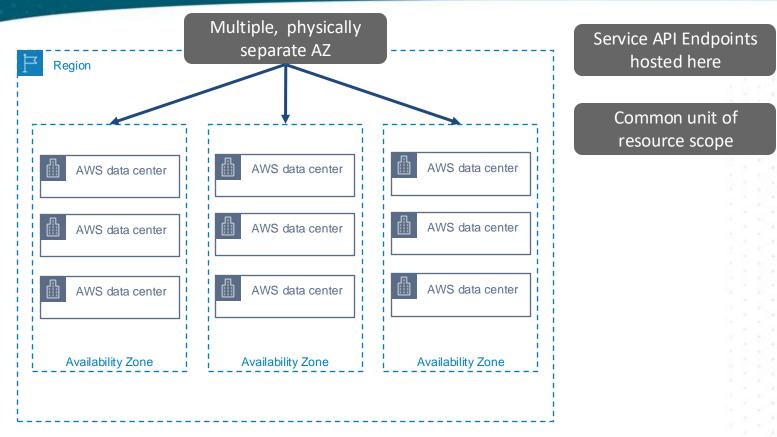


## AWS Availability Zone



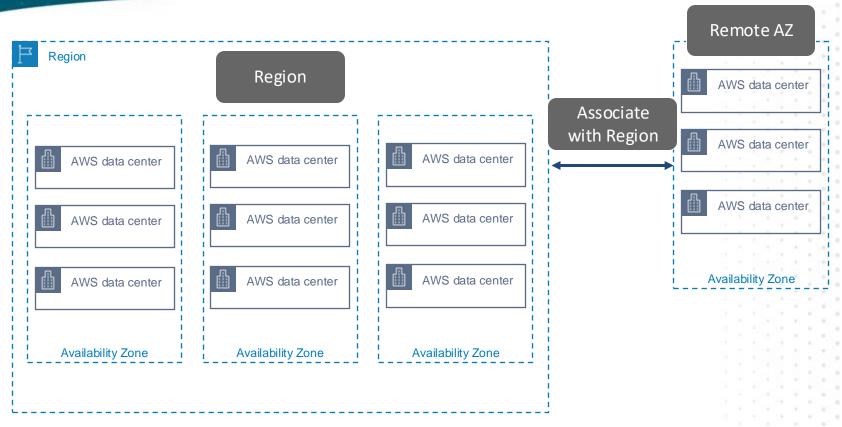


#### **AWS Region**





#### AWS Local Zone





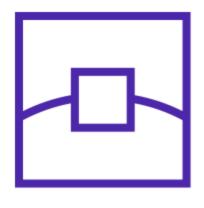
#### Region Selection Criteria



Service availability
Co-locate with users
Co-locate with infra
Data residency
Multi-region DR



### Single Edge Location



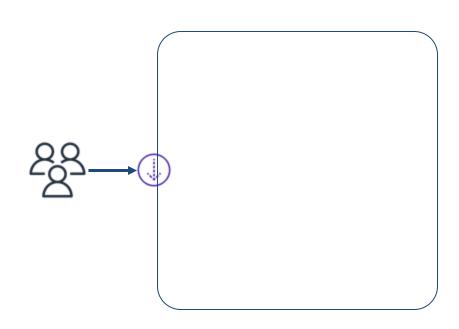
Separate infrastructure from regions

Connected to Region networks

Scope for Global services

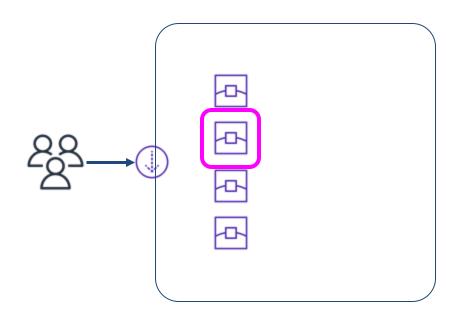
Used for caching





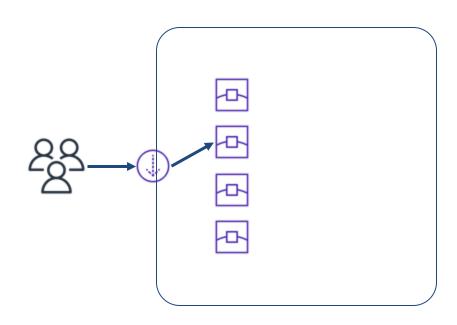
User makes request from CloudFront distribution





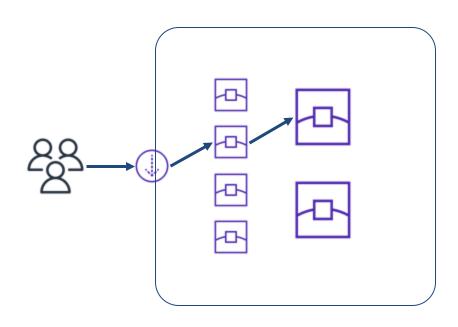
Identify which of 600+ edge locations is nearest





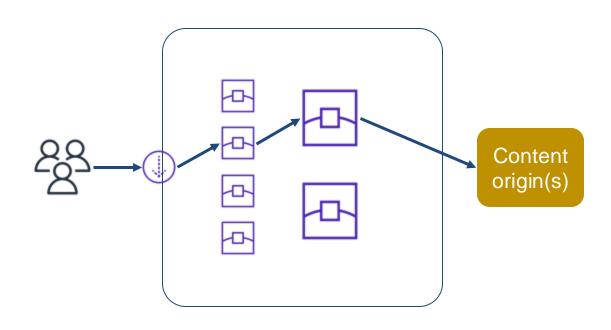
Test for asset in cache and serve to client





If not cached, test the nearest Regional edge cache for asset





If not cached, load from origin into both cache layers and serve to client



# **Question Breakdown**



#### Question and Answer Choices

Which of these is a valid reason to isolate workloads into separate AWS regions?

- A. Decreased latency
- B. Data sovereignty compliance
- C. Business Continuity (DR)
- D. All of these



#### Correct Answer and Explanation

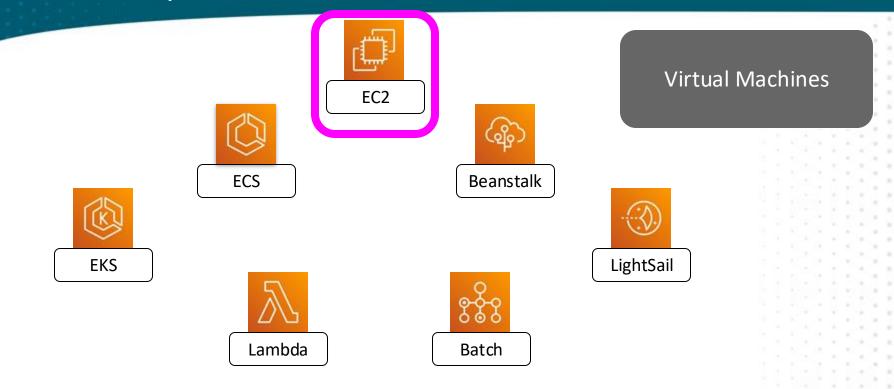
There are many valid reasons for separating workloads into accounts or regions, and all of these are legitimate.

- A. Decreased latency
- B. Data sovereignty compliance
- C. Business Continuity (DR)
- D. All of these

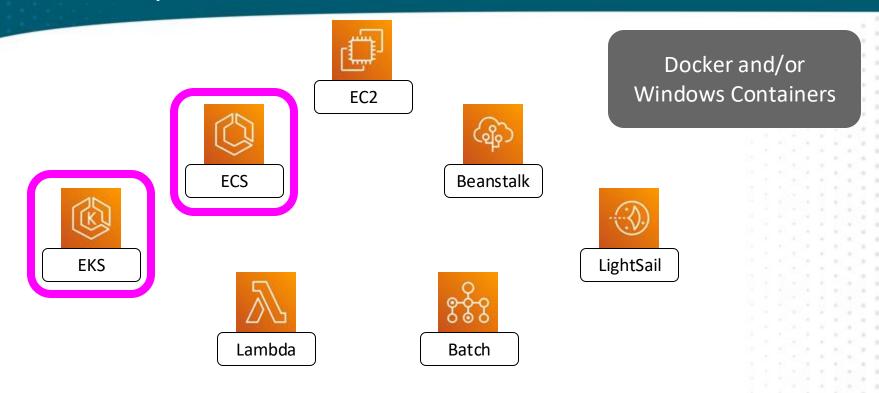


## Core AWS Services

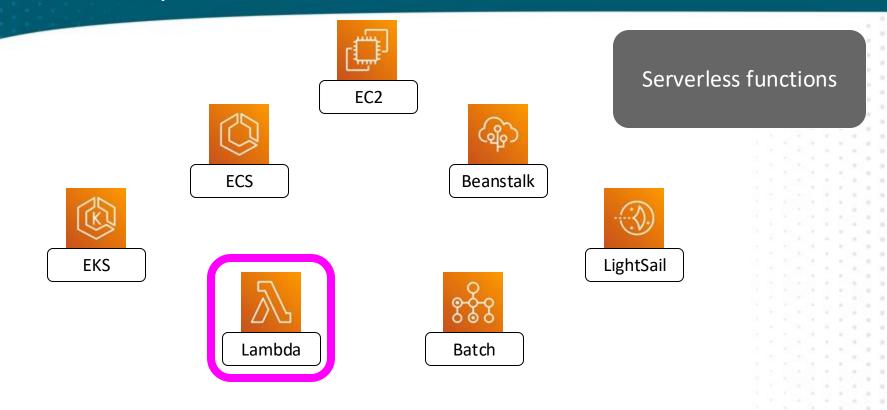




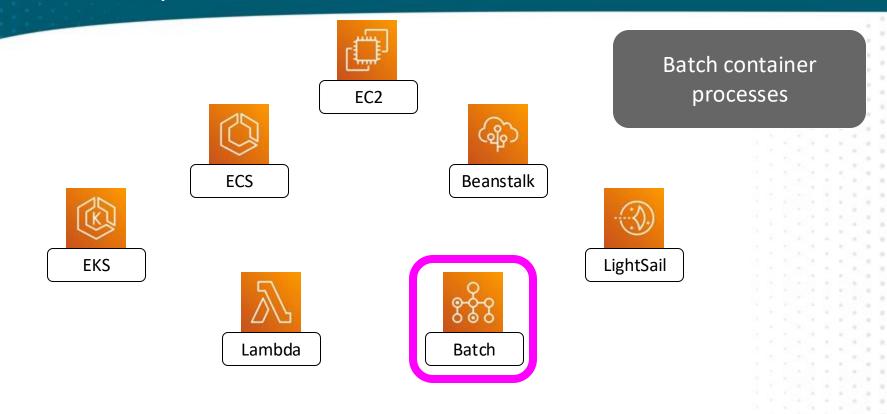




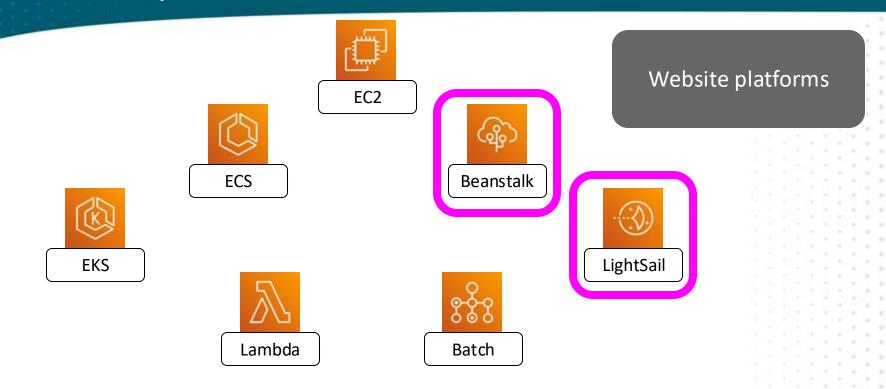




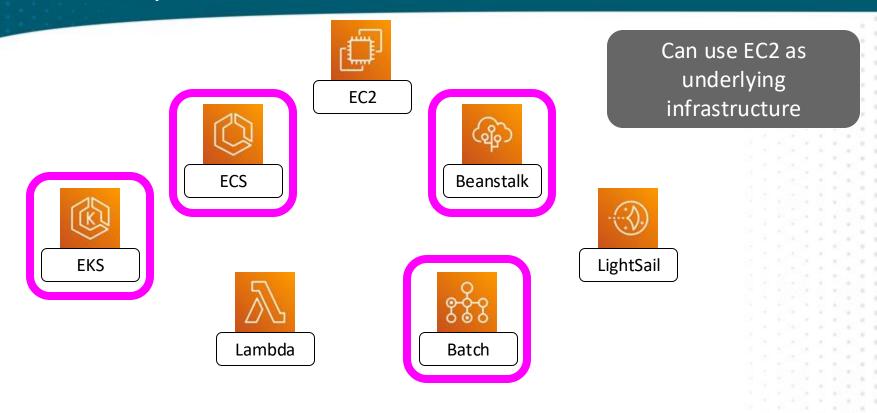




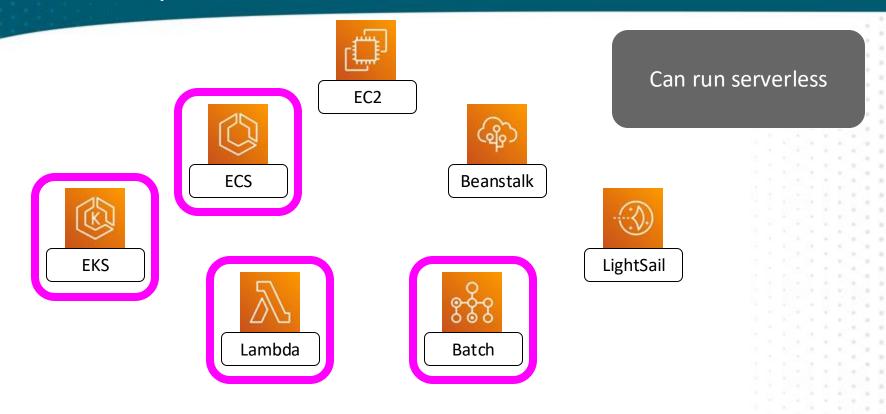




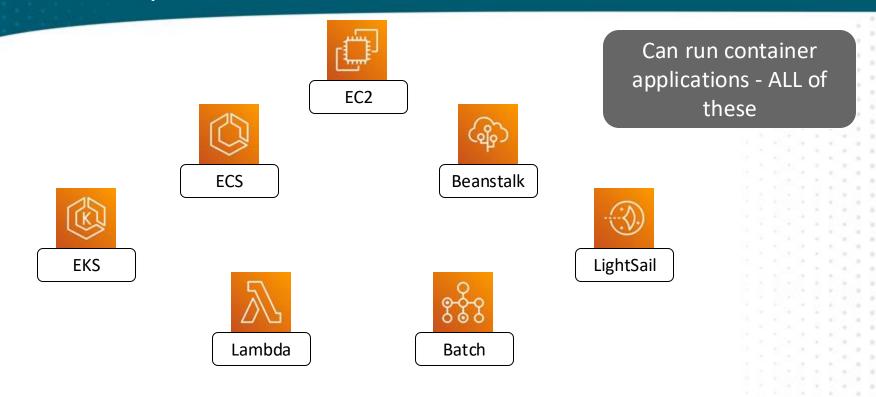






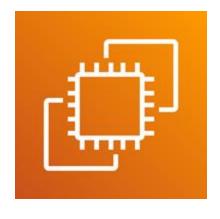








#### **EC2** Basics



- AZ scope
- Virtual machines
- Flexible resources
- Flexible OS



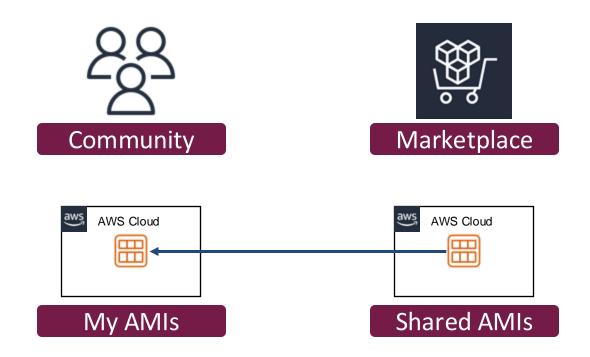
#### **EC2 AMI Basics**



- Amazon Machine Image
- Region scope
- Root volume snapshot
- Launch permissions
- Block device mappings for nonroot volumes

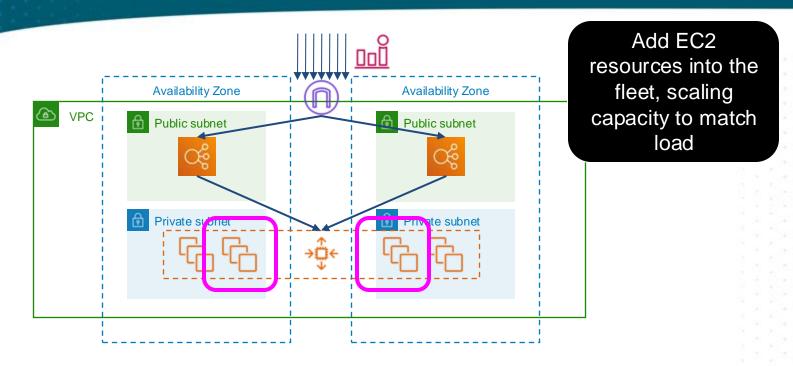


#### **EC2 AMI Sources**



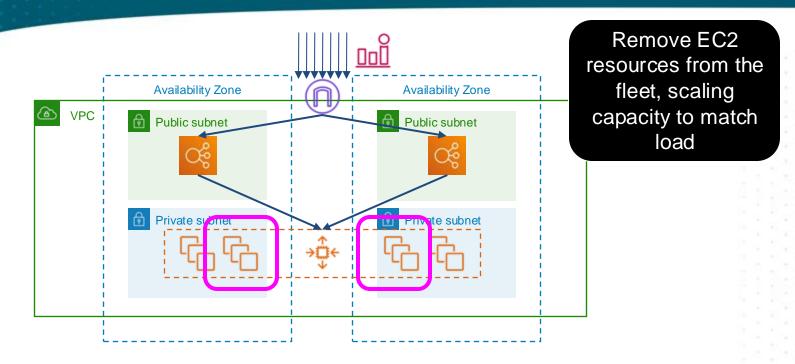


#### What Is Auto Scaling?



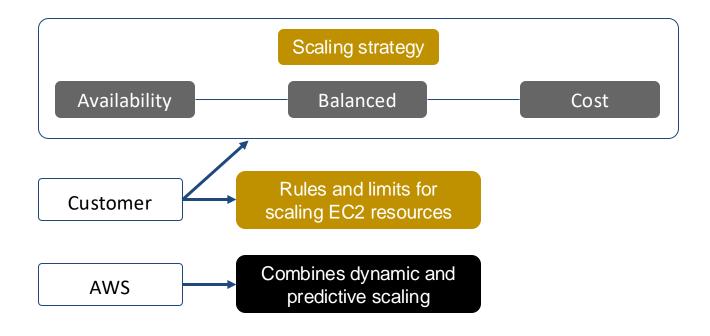


#### What Is Auto Scaling?





#### What is an Auto Scaling plan?

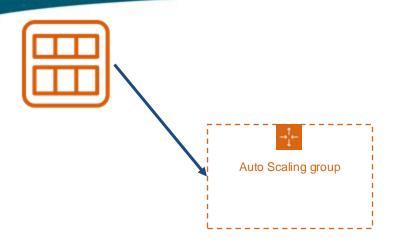






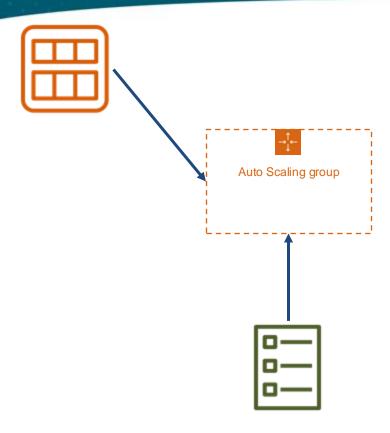
Launch Templates define WHAT to launch





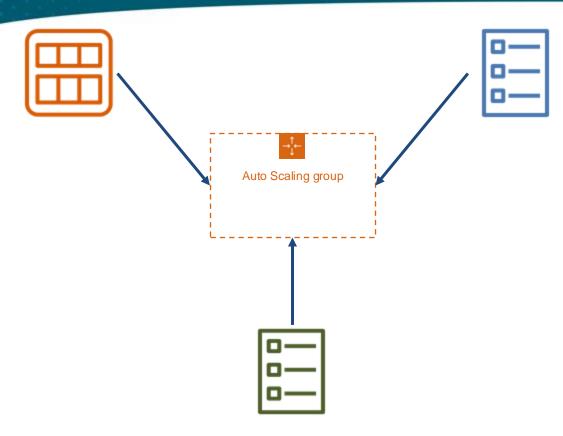
Auto Scaling Groups define LIMITS and ASSOCIATIONS





Scaling Policies define
WHEN to scale
according to metrics





Scheduled Actions define WHEN to scale according to the clock

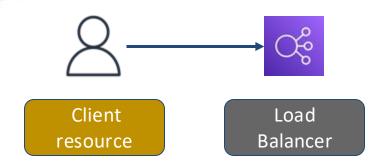


#### **Elastic Load Balancer Basics**



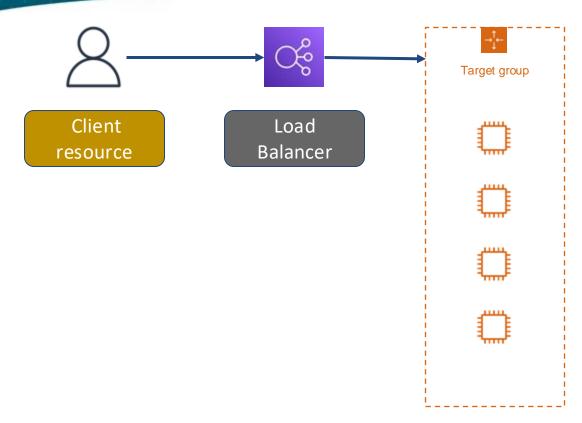
- AZ scoped
- Multi-AZ support
- Managed load balancing service
- Distribute traffic to back end





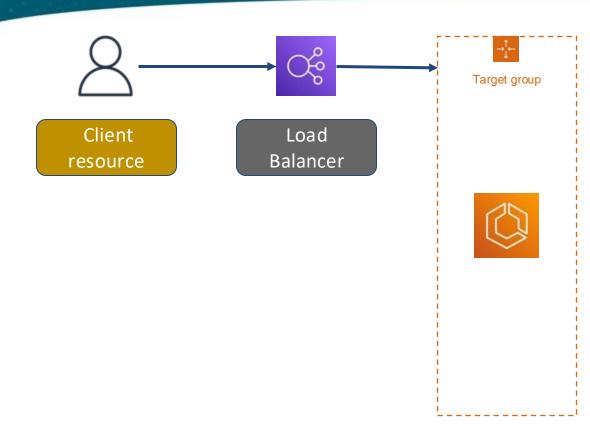
Client sends traffic at layer 4 or 7 to the ELB endpoint





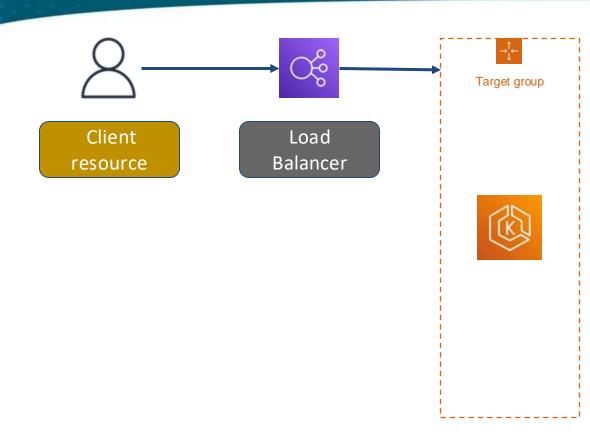
The ELB either proxies or passes traffic through to EC2





Or an ECS task

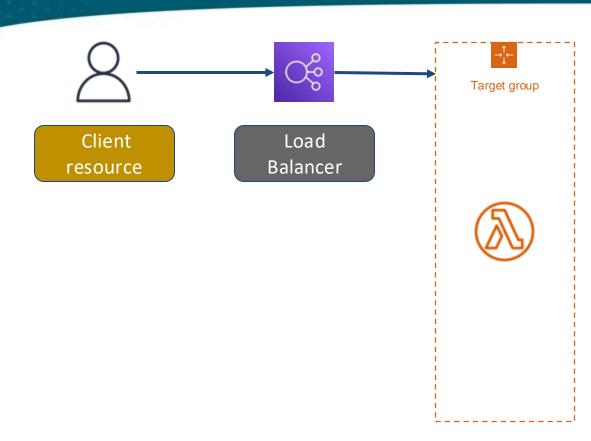




Or an EKS container



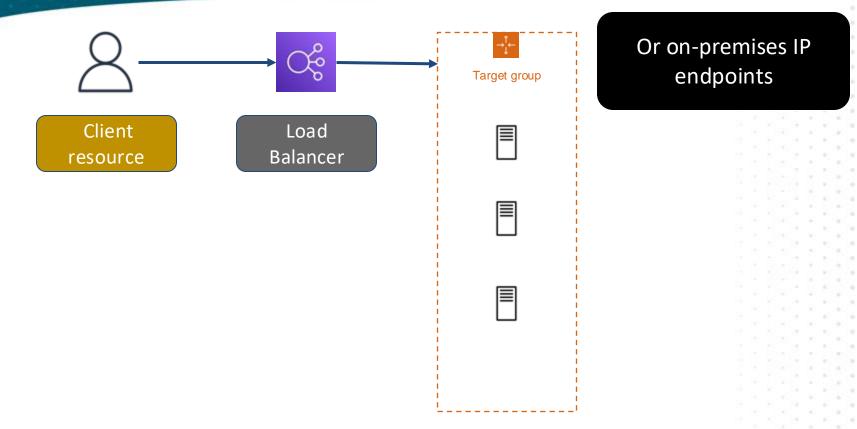
## Load Balancer Architecture



Or a Lambda function



#### Load Balancer Architecture





## **Application Load Balancer Basics**



- Layer 7 only
- Internet-facing or internal only
- Multiple TLS certs
- Path-based routing
- Redirect support
- WAF support



#### **ALB Use Cases**



- Stateless web applications
- Stateful application servers
- Anything using HTTP or HTTPS



## **Network Load Balancer Basics**



- Layer 4 only
- Internet-facing or internal only
- Multiple TLS certs
- TCP and UDP



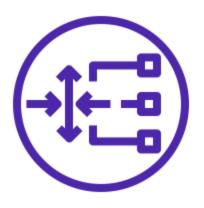
#### **NLB Use Cases**



- TCP applications
- TCP/UDP combo listeners
- High performance
- Low latency



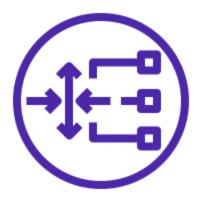
## GateWay Load Balancer Basics



- Layer 3 only
- deploy, manage and scale virtual appliances
- Deep packet inspection



#### **GWLB Use Cases**



- Outbound web proxy
- Data Loss Prevention
- Network intrusion detection & prevention
- Deep packet inspection



# **Question Breakdown**



#### **Question and Answer Choices**

Which AWS offering can be described as Function As A Service (FAAS)?

- A. EC2
- B. Lambda
- C. Elastic Beanstalk
- D. ECS



#### **Correct Answer and Explanation**

AWS Lambda is a region-scoped service which enables customers to deploy functions to a serverless infrastructure.

- A. EC2
- B. Lambda
- C. Elastic Beanstalk
- D. ECS



# **AWS Block Storage Services**

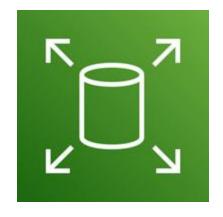
Block storage



EBS is presented to EC2 instances as raw block devices and separate infrastructure from EC2



#### **EBS Basics**



- Elastic Block Store
- AZ scope
- EC2 block storage
- HDD or SSD
- OS views as local block device



# **AWS File Storage Services**

Block storage

File storage





EFS is a managed NFSv4 service



#### **EFS Basics**



- Elastic File System
- Region scope file system
- AZ scope mount targets
- Managed NFSv4
- Data replicated for durability



## **AWS File Storage Services**

Block storage

File storage







FSx for NetApp ONTAP, OpenZFS, Windows File Server, Lustre



### **AWS Object Storage Services**

Block storage

File storage

Object storage











S3 and Glacier are designed for object (WORM - Write Once, Read Many) storage and do not behave like filesystems



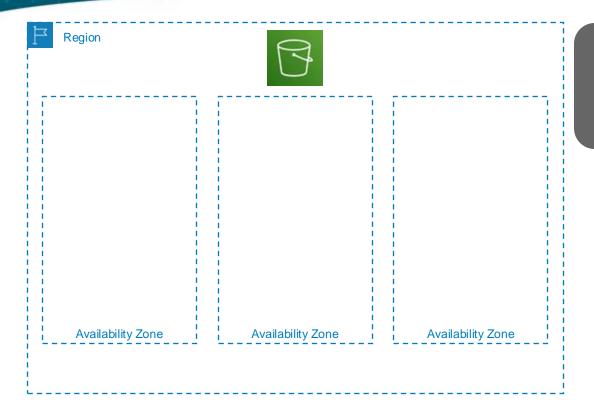
#### S3 Basics



- Simple StorageService
- Region scope
- Object storage
- Buckets and objects
- Designed for durability



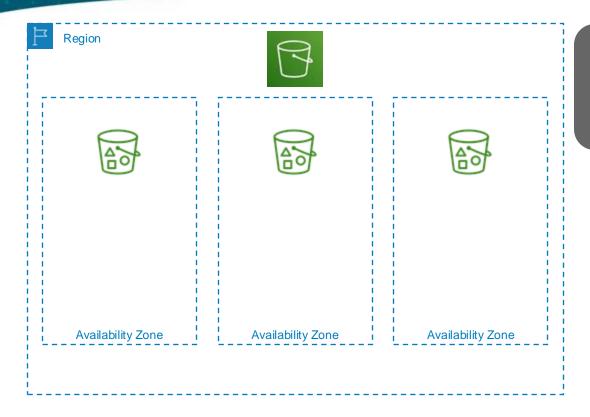
## S3 Storage Architecture



A bucket is a regionscoped logical container for configuration and permissions



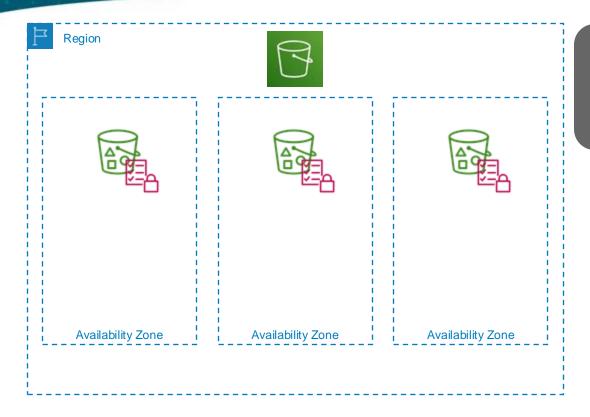
## S3 Storage Architecture



An object consists of data and metadata and is replicated in 3 AZs within the region



## S3 Storage Architecture



Each copy of the object is validated via checksum and replaced if checksum fails to match



## Other Storage Services

#### On-premises storage





Storage Gateway and the Snow\* services can be used to transfer data to and from AWS



## **Storage Gateway Basics**



- Virtual appliance
- Requires directattached storage (on-premises)
- Requires EBS storage (EC2)



# Storage Gateway Types



- S3 File Gateway
- FSx File Gateway
- Tape Gateway
- Volume Gateway



# **Snowball Basics**



- Hardware appliance
- Object store
- Encrypted at rest
- Up to 100 Tb capacity



## Other Storage Services

On-premises storage

Backups







AWS Backup is used to manage backups in many services across the AWS ecosystem



# **Question Breakdown**



#### **Question and Answer Choices**

Your company must migrate 1Pb data from an onpremises data center into AWS but doesn't have any network bandwidth to spare for the migration. Which AWS service would be appropriate for this migration?

- A. S3
- B. EFS
- C. Direct Connect
- D. Snowball



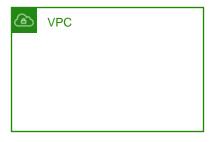
#### **Correct Answer and Explanation**

AWS Snowball is an appliance-based offering that can be used to migrate large data sets into S3. In this case, you will need multiple appliances to achieve the migration.

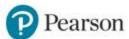
- A. S3
- B. EFS
- C. Direct Connect
- D. Snowball



#### **VPC Basics**



- Virtual Private Cloud
- Region scope
- Private network for many AWS resources



## **VPC CIDR Addresses**



VPC

RFC 1918 IPv4 CIDR or bring your own. 5 CIDR ranges supported on 1 VPC

Largest IPv4 CIDR is /16 Smallest IPv4 CIDR is /28

AWS-provided IPv6 CIDR or bring your own. 5 ranges supported per VPC



#### **Subnet Basics**

Private subnet

Public subnet

- Contiguous range of IP addresses in a VPC
- AZ scope
- Local Zone scope
- Associate with Route table and Network
   ACL



### **Subnet Types**

Bidirectional Internet access via IGW Public subnet

Outbound Internet access via proxy (NAT GW) Private subnet

No Internet access, or only via VPN/DX

VPC/VPN only subnet

AWS reserves 5 IP addresses from each subnet for internal use



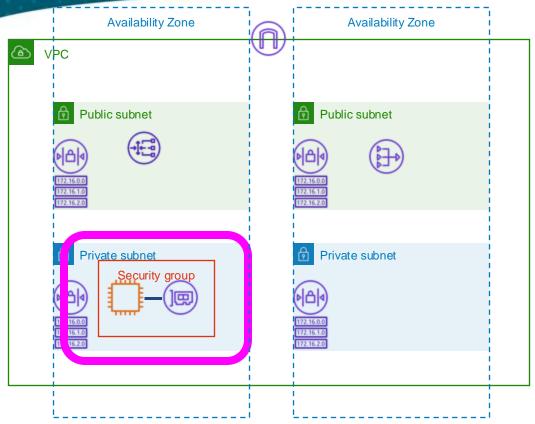
# **Security Group Basics**

Security group

- Associate with 1+ network interfaces
- Stateful firewall resource
- Inbound/outbound rules
- Default deny
- Rules evaluated as a whole



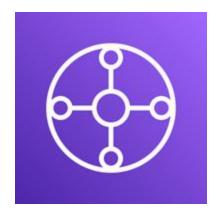
# Security Group Strategy



Suggestion: 1 Security group per application per tier!



#### Site-to-Site VPN Basics



- Attach to VPC
- Hardware-backed
- IPSEC encryption
- Connect on-prem network to a VPC network



#### **Direct Connect Basics**



- On-prem to AWS network connectivity
- Connect to AWS services
- Connect to VPC networks
- Requires BGP and 802.1q VLANs



### Route 53 Basics



- Global scope
- DNS service
- Traditional DNS
- Cloud-native features



### Route 53 Basics



- DNS Registrar
- DNS Zones
- Health checks
- Resolver endpoints
- Resolver rules



# **Question Breakdown**



### Question and Answer Choices

Which AWS networking feature would be appropriate for a low cost, reliable, and secure connection from an on-premises data center into a VPC network?

- A. Site to site VPN
- **B.** Direct Connect
- C. Public Internet
- D. OpenVPN client

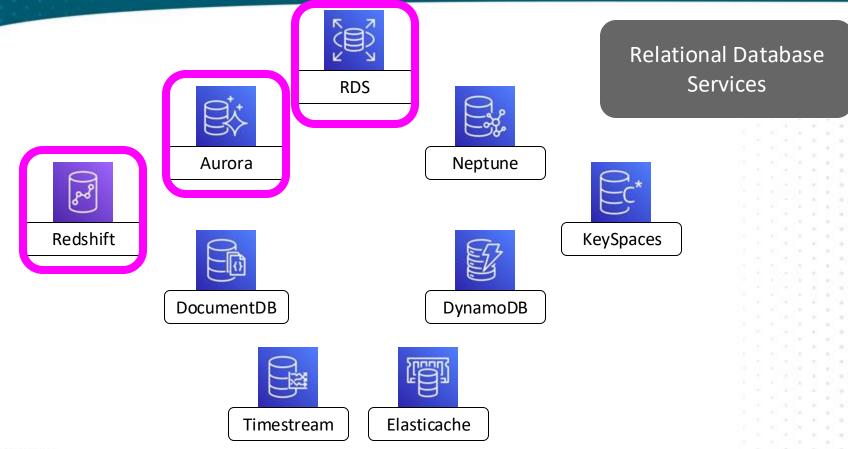


### **Correct Answer and Explanation**

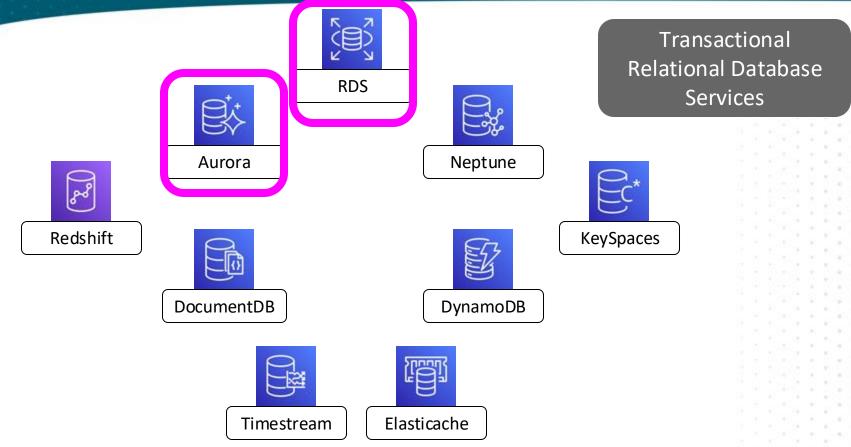
The AWS Virtual Private Gateway/VPN product is easy to set up and uses secure IPSEC VPN tunnels for routing traffic from an external network to a VPC.

- A. Site to site VPN
- **B.** Direct Connect
- C. Public Internet
- D. OpenVPN client

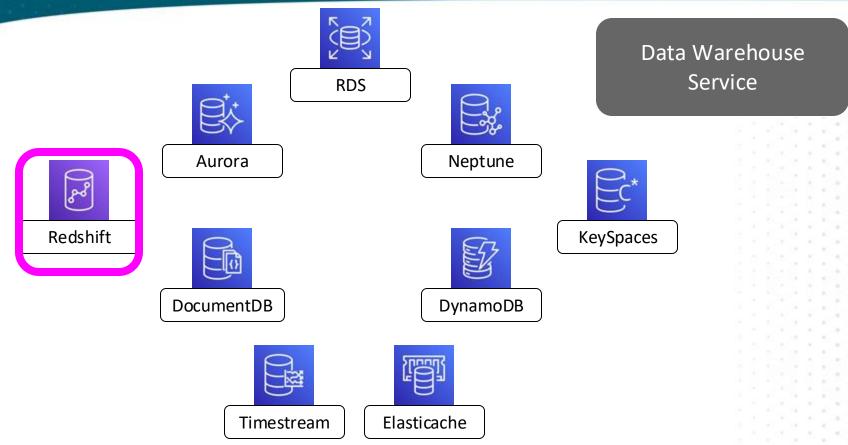




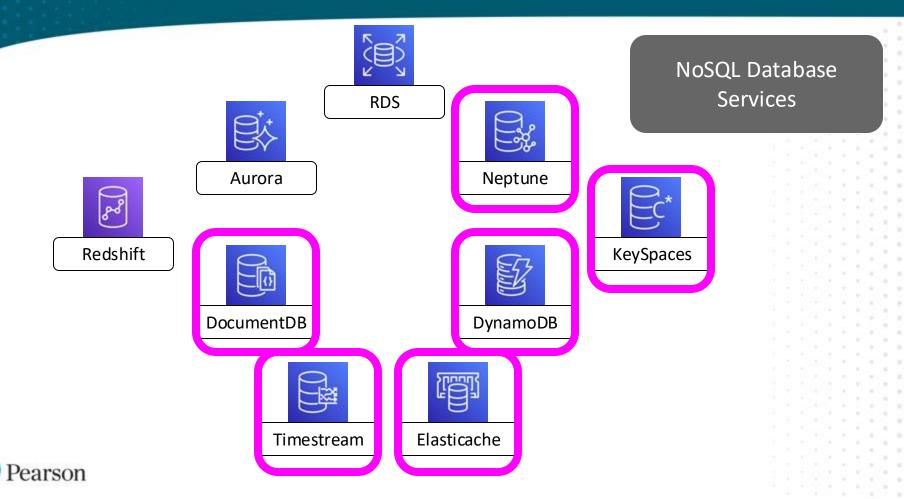


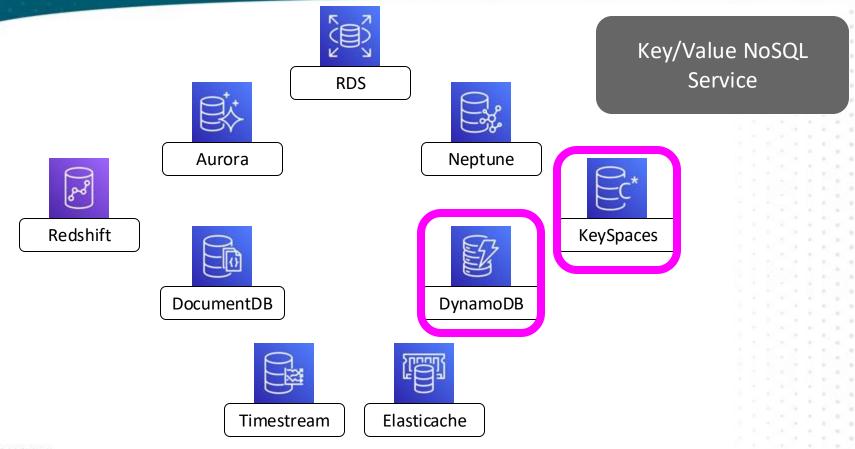




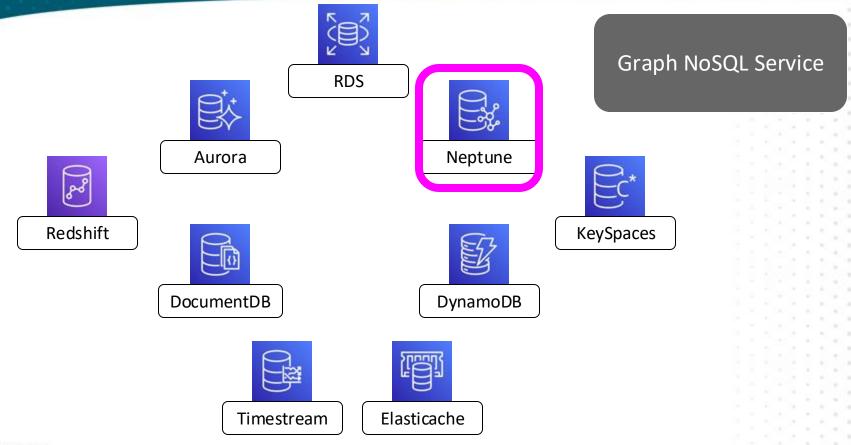




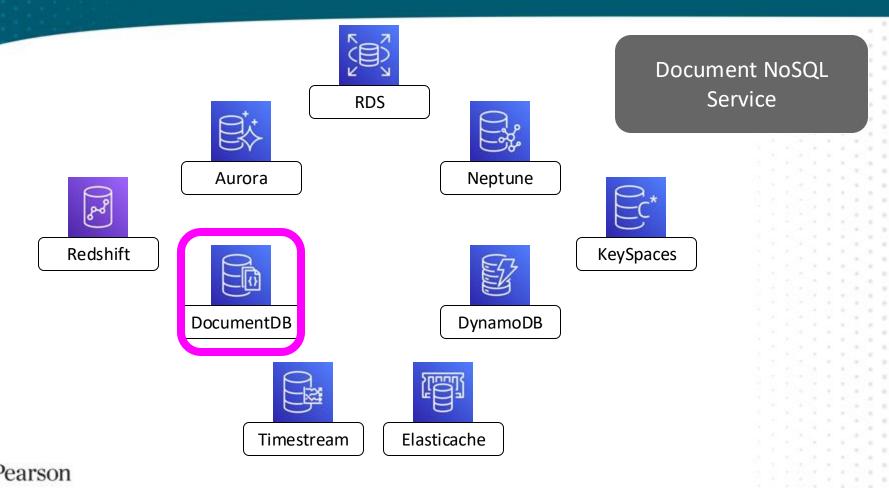


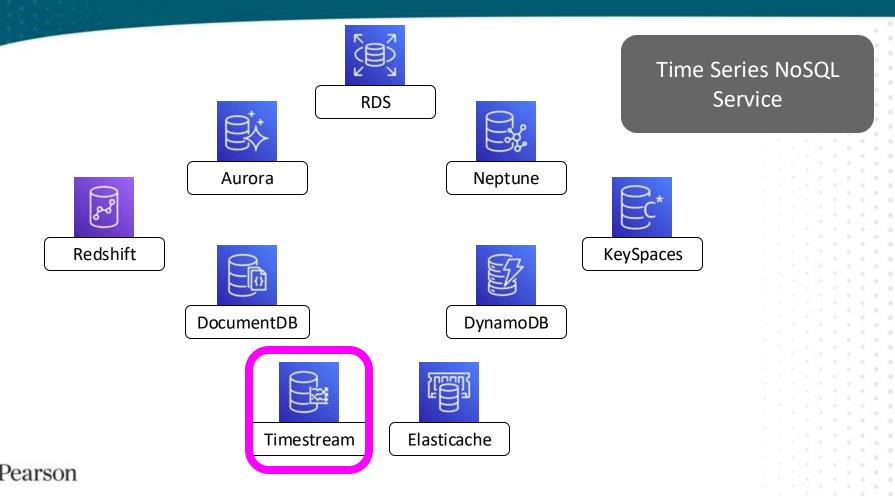


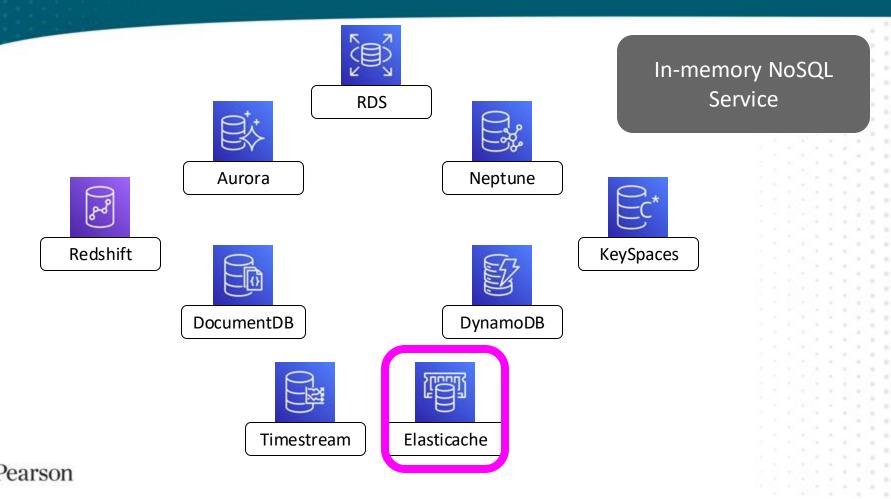












### **RDS Basics**



- Relational Database
   Service
- AZ scoped
- Third-party database engines
- Platform managed by AWS



## **RDS** Engines



- MySQL
- Microsoft SQL Server
- Oracle DB
- Postgres
- MariaDB
- DB2
- Custom



## **RDS Custom Engine**



- Access to underlying OS
- SQL Server
- Oracle



## **DynamoDB Basics**



- Region scoped
- Managed NoSQL
- Key/Value data
- Serverless



# **Question Breakdown**



#### **Question and Answer Choices**

An application has a requirement for a PostgreSQL OLTP back end, and there is a further requirement to minimize operational overhead. Which service would be appropriate to meet this requirement?

- A. EC2
- B. RDS
- C. Redshift
- D. No AWS services are appropriate, you must use onpremises resources



### **Correct Answer and Explanation**

RDS is the managed relational database service, and supports the PostgreSQL engine.

- A. EC2
- B. RDS
- C. Redshift
- D. No AWS services are appropriate, you must use onpremises resources



AI, ML, and Other In-scope Services



Large document collection stored in S3

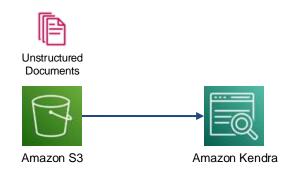




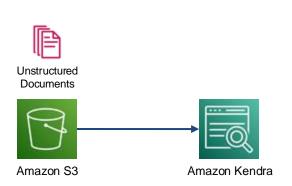
Amazon S3

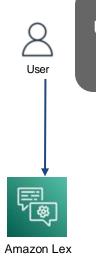


Documents ingested into Kendra indexes



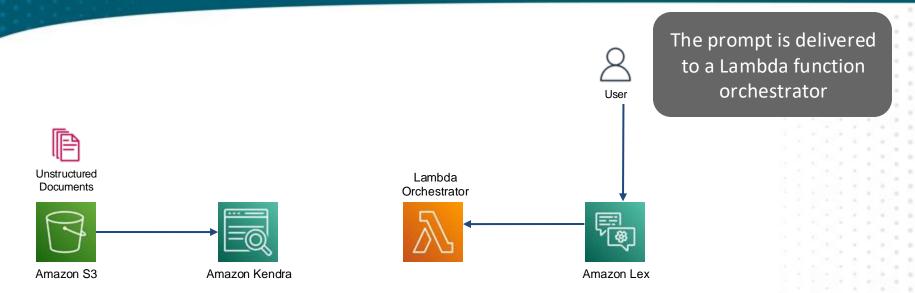




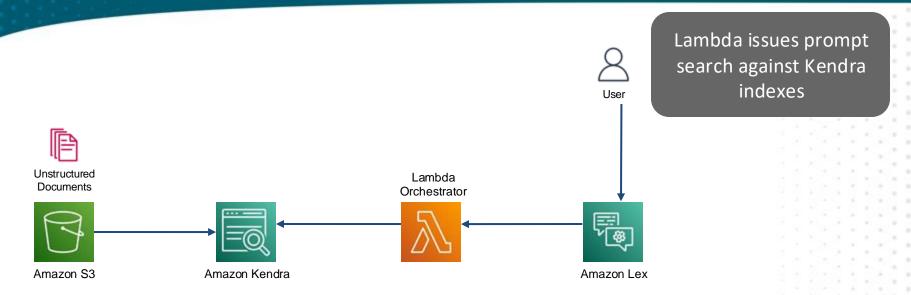


User issues a prompt to the Lex chat bot

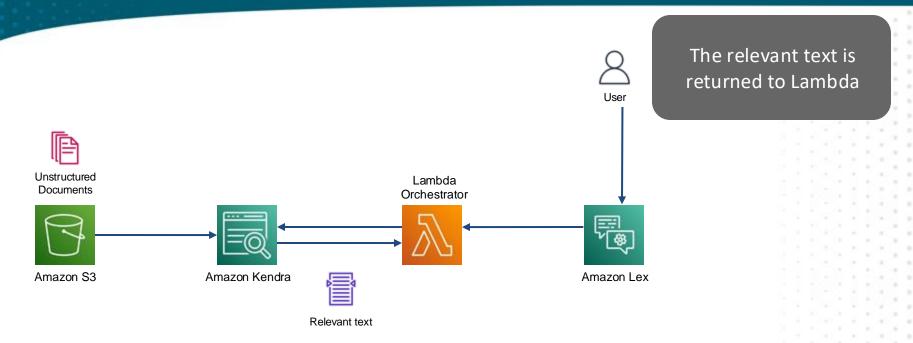




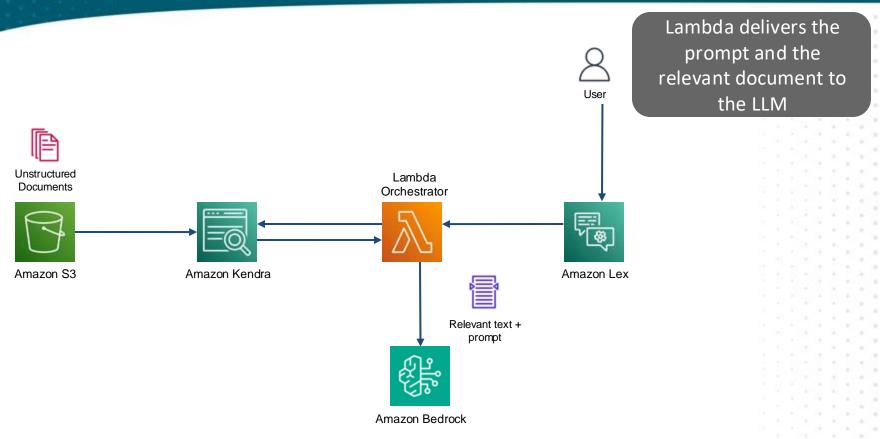




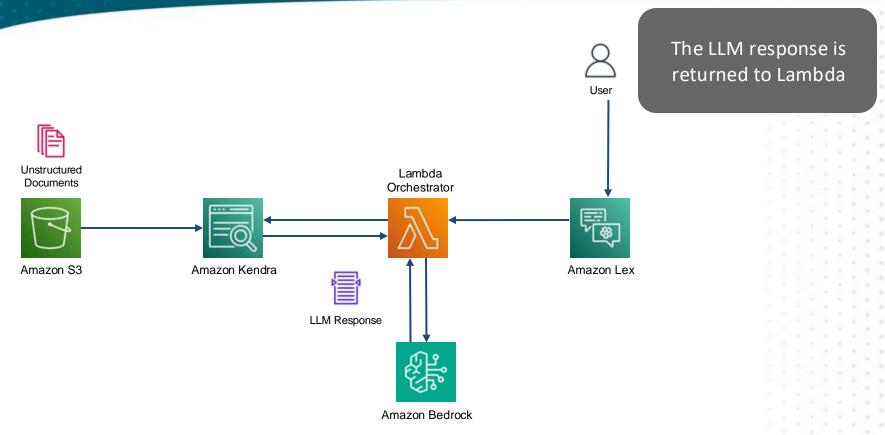




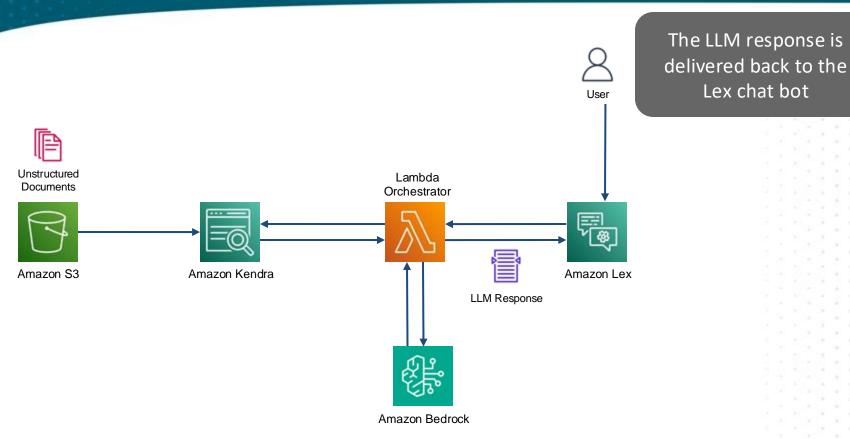




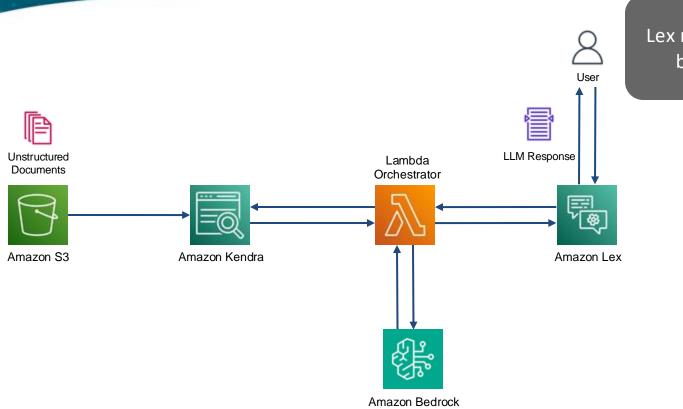












Lex returns the answer back to the user



## CI/CD Pipeline Example

**Continuous Integration** 

Build

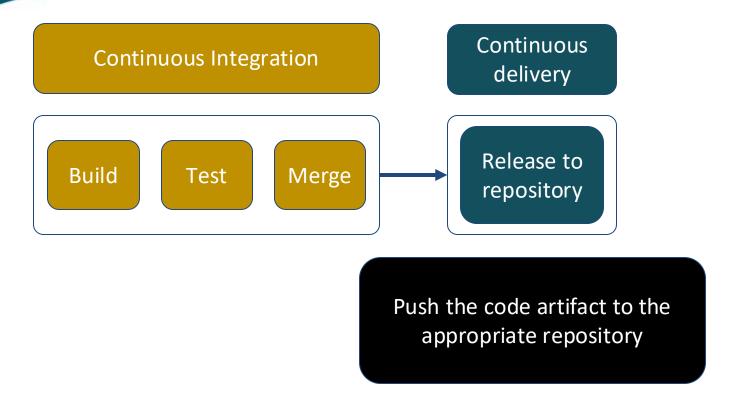
Test

Merge

Build the application, perform basic testing, and merge to the correct branch

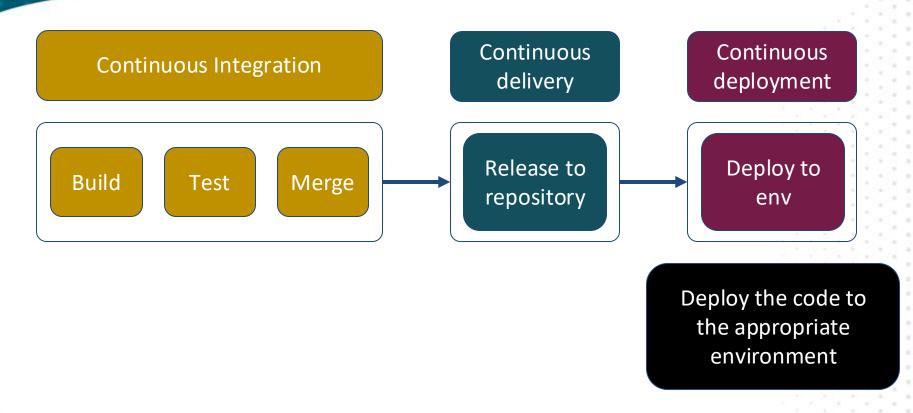


## CI/CD Pipeline Example





### CI/CD Pipeline Example







Code repo

The versioned code is stored in CodeCommit (recently deprecated)



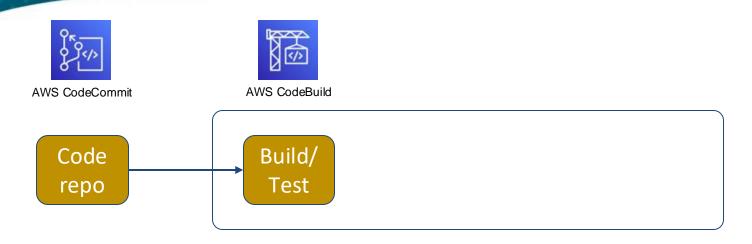


Code repo

> CodePipeline workflows orchestrate build and deploy



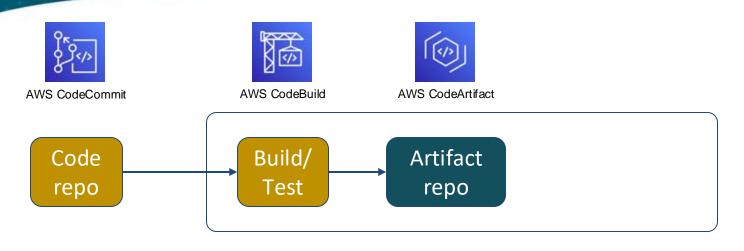




CodeBuild is used to create the code artifact



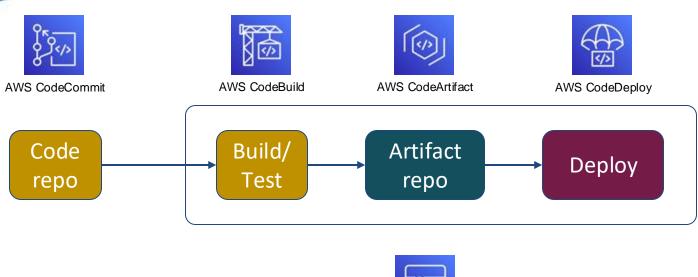




CodeArtifact stores the objects used for deployment







CodeDeploy orchestrates quality deployments









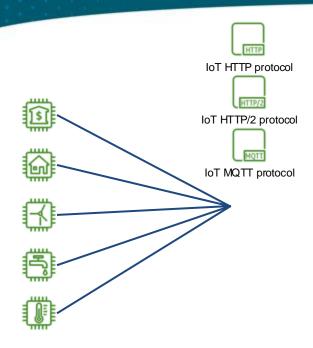






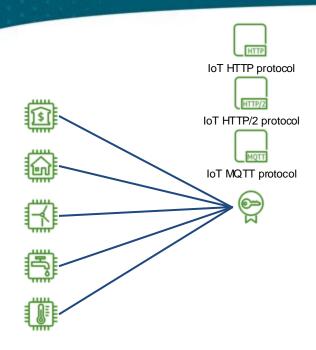
IoT devices exist in many different connected technologies





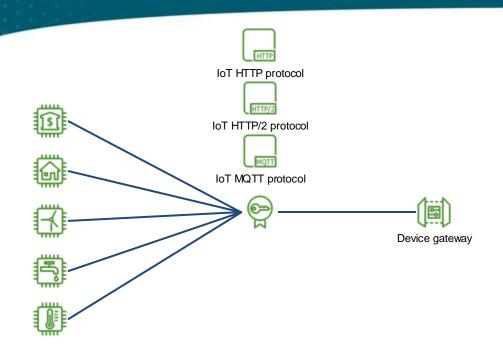
The IoT service supports several protocol choices





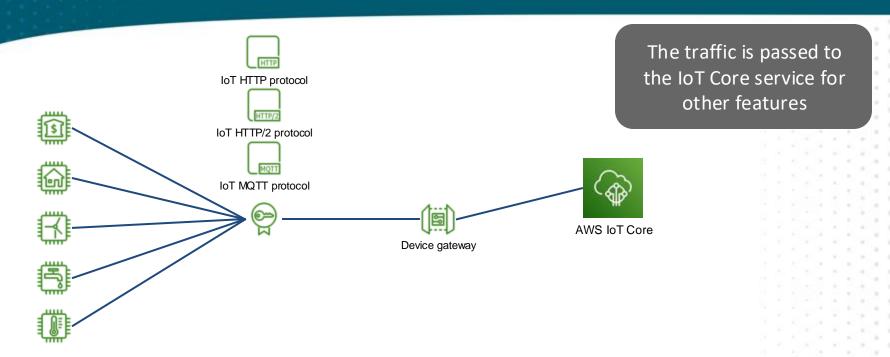
All communication uses certificate-based authentication



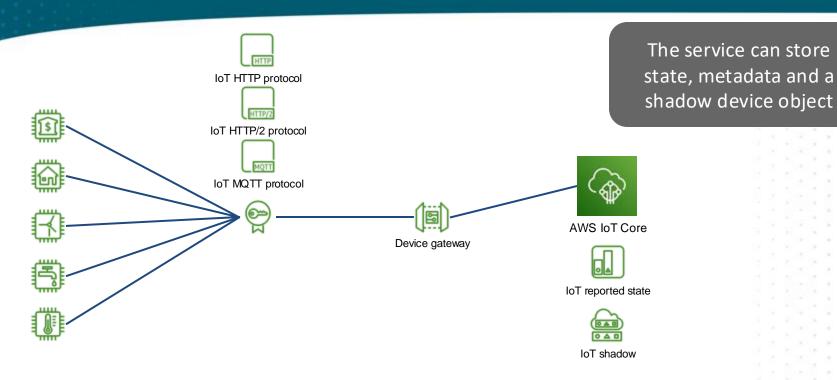


The device gateway acts as the endpoint for all communication











Question Domain 4: Billing, Pricing, and Support



## **Question Domain 4: Billing and Pricing**

**AWS Compute Pricing Models** 



## 12 Months Free

- Small usage rate
- Specific resource types



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### Always Free

- Never expire
- Small usage rate
- Think of it as a permanent discount



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#### Trial

- Short term
- Try before you buy
- Specific services



#### 12 Months Free

- Small usage rate
- Specific resource types

### Always Free

- Never expire
- Small usage rate
- Think of it as a permanent discount

#### Trial

- Short term
- Try before you buy
- Specific services

All of these can assist with learning AWS!



#### **Spot Instances**

- No guaranteed pricing
- Pay for unused capacity
- Volatile
- Specify maximum bid
- +Attribute selection
- +Multiple instance types
- +Multiple AZ



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#### RIs/SPs

- Guaranteed pricing for 1-3 years
- Variable up-front for more discount
- EC2 Savings Plans for more flexibility
- Compute Savings Plans for even more flexibility!



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# On Demand Instances

- Pay as you go
- No discount
- No capacity guarantee



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# On Demand Instances

- Pay as you go
- No discount
- No capacity guarantee

# Dedicated Instances

- Dedicated hardware
- Can share with non-dedicated VMs
- Per-region fee
- +Spot
- +Reservations
- +On Demand



#### **Spot Instances**

- No guaranteed pricing
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#### Dedicated Hosts

- Dedicated hardware
- Single instance type
- Pay for host capacity, not instance
- +Reservations
- +On Demand



#### **Spot Instances**

- No guaranteed pricing
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#### Dedicated Hosts

- Dedicated hardware
- Single instance type
- Pay for host capacity, not instance
- +Reservations
- +On Demand

#### **Overall Cost**



# **Question Breakdown**



## **Question and Answer Choices**

Your performance testing team wants to execute tests which last for 24 hours on many different instance types for an application to determine which is the most cost effective.

Which of the EC2 pricing models would you recommend?

- A. Spot pricing
- **B.** Reserved instances
- C. On-demand pricing
- **D.** Dedicated instances



## **Correct Answer and Explanation**

On-demand pricing is the most flexible model and would allow for the testing of many different instance types with no commitments or contracts.

- A. Spot pricing
- **B.** Reserved instances
- C. On-demand pricing
- D. Dedicated instances

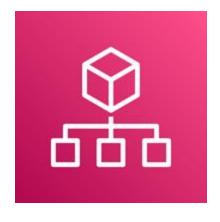


## **Question Domain 4: Billing and Pricing**

**AWS Account Structures** 



## **AWS Organizations Basics**



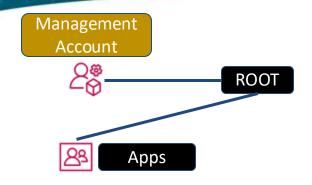
- Multiple account management service
- Central billing
- Shared reservations
- Shared savings plans
- Shared tiered pricing
- Central policy management





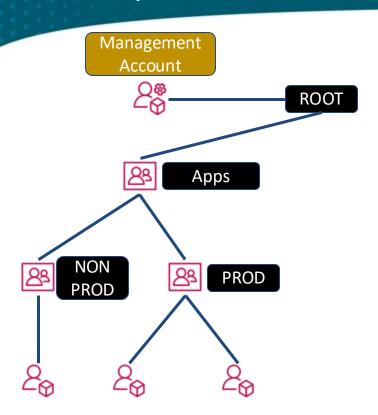
The Management account has very few resources such as SSO





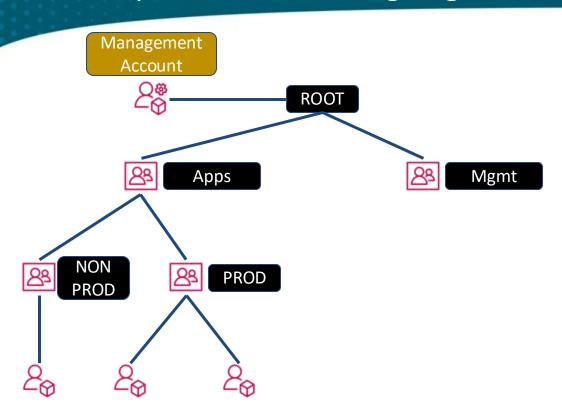
The Apps OU is for all product-related infrastructure





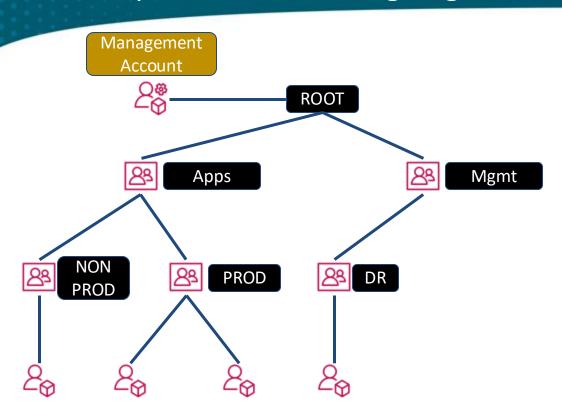
Create OUs for Non-prod and Prod environments





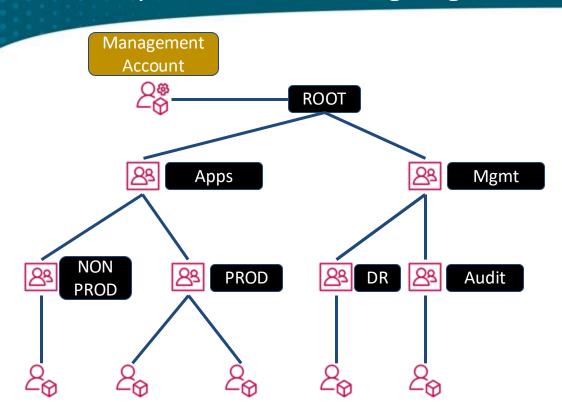
Another OU for all management activities





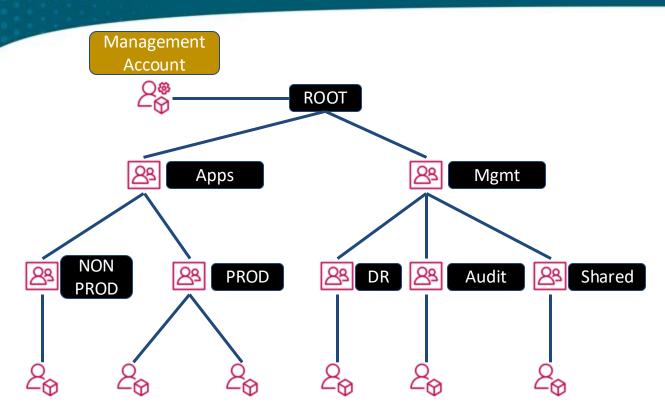
Business continuity is isolated into an OU and separate account





So is security and compliance auditing infrastructure





Finally, all shared resources can be placed in a separate OU and account



## **Question Domain 4: Billing and Pricing**

**Billing Support Resources** 



## **Cost Allocation Tag Basics**



- Associate tags with billing
- Enable in AWS console
- Use in individual accounts
- Use in management accounts
- Good reason for tag strategy
- AWS-generated tags
- User-defined tags



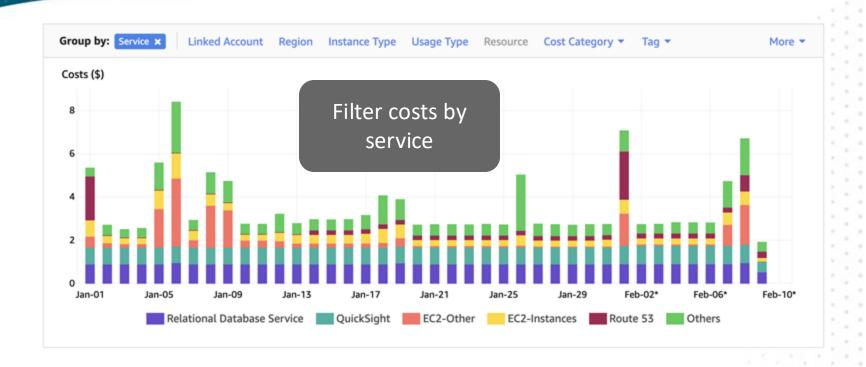
# **Cost Explorer Basics**



- Enable via Billing Console
- View 24 month window
- Filter and sort
- Cost Allocation Tag filters
- Reserved instance reports
- Rightsizing recommendations

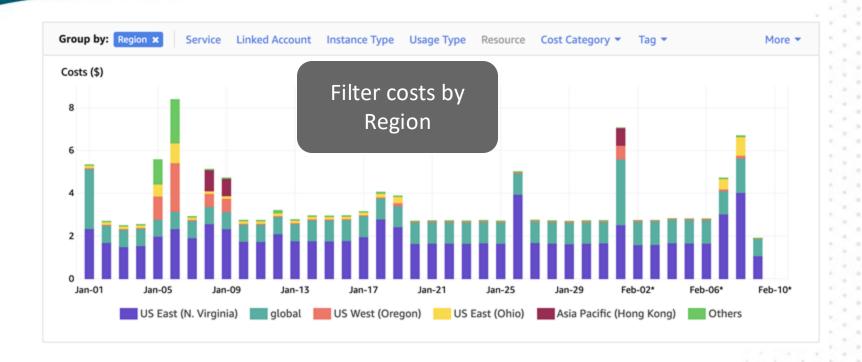


## Cost Explorer Example



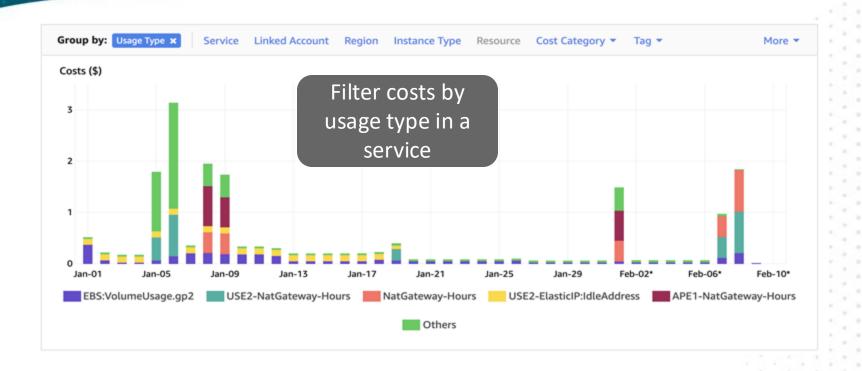


## Cost Explorer Example





## Cost Explorer Example





# **AWS Budgets Basics**



- Monitor cost
- Monitor utilization
- Monitor coverage
- Passive notifications
- Active actions
- Filters same as CE



# **Question Breakdown**



#### **Question and Answer Choices**

What AWS service/feature would you use to prevent all expenditures in an AWS account when reaching a specific threshold?

- A. AWS Billing alarm
- B. AWS Budgets cost budget
- C. AWS Cost Explorer
- D. AWS does not have any features to meet this requirement



### **Correct Answer and Explanation**

There are no native options in AWS to prevent spend as an active guardrail.

- A. AWS Billing alarm
- B. AWS Budgets cost budget
- C. AWS Cost Explorer
- D. AWS does not have any features to meet this requirement



**Question Domain 4: Billing, Pricing, and Support** 

Technology Support Resources



# AWS Technology Documentation



- Service user guides
- Best practices\*
- Whitepapers
- AWS Knowledge Center
- AWS Blogs
- AWS Support forums



#### **AWS Abuse Notices**



- Sent via email
- Respond within 24 hours (required!)
- Compromised EC2
- Compromised API keys



# **AWS Support Scopes**



- Basic
- Developer
- Business
- Enterprise
  - o TAM



## APN (Amazon Partner Network)



- Global community
- Official accreditation
- Certification registry
- Specific verticals



#### **AWS Professional Services**



- AWS employees
- Subject matter experts
- Focused guidance
- Architecture reviews
- Design labs



# **Question Breakdown**



#### **Question and Answer Choices**

If your company wants to engage an AWS-accredited professional for an architecture review, what would be the available options? (pick two)

- A. AWS Well-Architected Tool
- **B.** AWS Whitepapers
- C. Amazon Partner Network
- D. AWS Trusted Advisor
- **E.** AWS Professional Services



### Correct Answer and Explanation

Both of the correct options allow for an engagement with trained professionals. The other options are simply documentation or reports.

- A. AWS Well-Architected Tool
- **B.** AWS Whitepapers
- C. Amazon Partner Network
- D. AWS Trusted Advisor
- **E.** AWS Professional Services



Wrap up and Q&A

