06/06/201	7					
Current Costs	Curren	t Cost of Quality	Future	Cost of Quality		
PREVENTION						
Research and Design	\$	10,000.00				
Machine Cost	\$	50,000.00				
Labor cost	\$	10,000.00				
Pharmacy Staff Training	\$	75,000.00				
Program Design	\$	10,000.00				
Quality Control	\$	15,000.00				
Total Cost	\$	170,000.00				
Future Costs of Failures						
FAILURES						
Failure due to lack of Maintenance, Maintenance fee			\$	15,000.00		
Breakdown of Drones due to improper handling of staff			\$	50,000.00		
Drone got lost due to program failure, Machine cost + Labor cost			\$	60,000.00		
Lost of parcel during travel time			\$	10,000.00		
Drones loss of power			\$	50,000.00		
Delivery times of some drones took too long			\$	20,000.00		
Drones went missing due to external factors			\$	60,000.00		
Total cost			\$	265,000.00		
Total Difference					\$!	95,000.00
Prevention saves \$95,000						