

18F FDA APIs prototype

Based on Friday's (6/19) discussion and the project vision, the following user types have been identified:

1. Public User
2. Doctor
3. Pharmacist
4. Attorney
5. Federal/State regulator,
6. Federal watchdog or FDA SME/employee

The next usability steps should include:

1. Perform additional research on these user types and conduct interviews if possible
2. Create Personas for these user types, including description, domain knowledge, tolerance for complexity, focus, and stakeholder
3. To help understand user behavior, create user journeys for these users.