#### **RESUME**

#### PRATIBHA KAPOOR

62 R Flat No. 301 New Colony

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#### **CAREER OBJECTIVE**

To work in an environment where I can use my optimum skills and experience for personal as well growth of the organisation.

## **Past Experience:**

- Worked at Ministry of Ayush as Data Entry Operator from July 2022 to April 2023
- Worked at **AIIMS** as Front Desk Officer cum Data Entry Operator in the Department of **Neuropathology** (Report Typing) from April 2019 to July 2020.
- Worked at SEPL Group (A venture of **Ministry of Health**) as Operations Executive (**DEO**) from August 2018 to November 2018.
- Worked at Indian Institute of Foreign Trade (IIFT)(Ministry of Commerce), New Delhi as Front Desk cum Administrative Assistant from August 2017 to July 2018.
- Worked in Cox and Kings Office Assistant cum Front Desk Executive from May 2015 to April 2016.

## **Academic Qualification**

- ✓ Passed Xth in the year 2005 from C.B.S.E
- ✓ Passed XIIth in the year 2007 from C.B.S.E
- ✓ Passed Bachelor in Art from Delhi University in 2011.
- ✓ Passed Masters in Political Science from IGNOU University in 2015.

## ADDITIONAL QUALIFICATION

- ✓ Certificate course in MS-Office, Internet & Email concepts.
- ✓ Air travel fares, Ticketing from YMCA: 2012
- ✓ Computerized reservation system(AMADEUS) from Birds Group :2012

## **Roles and Responsibilities:**

- 1. Making Salary of the Contractual Employees.
- 2. Preparing Invoices of the Transport
- 3. Making Air and Hotel Booking for the Professors.
- 4. Vendor Negotiations
- 5. Courier Entries
- 6. Handling Events Held in the Institute.

- 7. Handling EPBAX System.
- 8. Recruitment of Doctors and Nurses in Saudi Arabia.
- 9. Handling incoming and outgoing calls.
- 10. Guiding people to their respective concerned persons.
- 11. Typing of Pathology reports in hospital softwares.
- 12. Maintaining data of patients in spreadsheets.
- 13. Maintaining the list of diagnosis after surgery.
- 14. Searching, modifying the previous data.
- 15. Entry the patient details with diagnosis in softwares.

# **Extracurricular activities**

- ✓ Participated in various activities at School and College level.
- ✓ Participated in various competitions at Centre Level.

# **PERSONAL DETAILS**

Date of Birth : 24-09-1989

Marital Status : Married

Languages Known : English & Hindi