

EZRxLookup Usability Test Report

Impacted Feature	Description of suggested improvement	Type	Improvement Disposition	Iteration Reported	Iteration Completed
Simple Drug Search	Team needs to continue working towards the design and user layouts that have been discussed.	Enhancement	Accepted	1	3
Simple Drug Search	A "no match" seems to return "Recall Found". Should remain on Step 1 and indicate "Not Found".	Defect	Accepted	3	4
Drug Derogatory Status	Correct link to submitting a problem. Current link takes you to overall webpage.	Enhancement	Accepted	3	4
Drug Derogatory Status	Add a description of links	Enhancement	Accepted	3	5
Drug Derogatory Status	The terminology of the results needs to be modified to clarify recalls and adverse events.	Enhancement	Accepted	3	4
Drug Derogatory Status	The links need to open in new windows.	Enhancement	Accepted	3	4
Link colors do not conform to style guide	Update link colors to conform to style guide, noting that additional color scheme adjustments may be necessary to ensure contrast is appropriate and meets 508 requirements	Defect	Deferred, users/stakeholders agreed this can be covered in future, post-prototype iteration/delivery;	3	Deferred
Simple Drug Search	Clarify disclaimer to include the limited data suggestions based on API restrictions.	Enhancement	Accepted	4	5
Simple Drug Search	Add B&A logo.	Enhancement	Accepted	4	5

Impacted Feature	Description of suggested improvement	Type	Improvement Disposition	Iteration Reported	Iteration Completed
Drug Derogatory Status, Drug Derogatory Details	When going back, need to clear search (screen refreshed).	Defect	Accepted	4	5
Drug Derogatory Details	Show "Top 5" adverse events within Pie Chart.	Enhancement	Accepted	4	5
Drug Derogatory Details	Pie Chart is cut off.	Defect	Accepted	4	5
Simple Drug Search, Drug Derogatory Status, Drug Derogatory Details	Change blue box to blend with background.	Enhancement	Accepted	4	Final Demo
Drug Derogatory Status	Recall functionality needs to be adjusted to include adverse events.	Defect	Accepted	4	5
Simple Drug Search	Add "powered by" to B&A.	Enhancement	Accepted	5	Final Demo
Drug Derogatory Status, Drug Derogatory Details	Mobile screens need enhanced usability.	Defect	Accepted	5	Final Demo
Drug Derogatory Details	"Top 5" adverse events title is hard to read.	Enhancement	Accepted	5	Final Demo
Drug Derogatory Status	When status is "Recall Found" with no adverse events "Details Found" button shows and it should not.	Defect	Accepted	5	Final Demo
Simple Drug Search, Drug Derogatory Status, Drug Derogatory Details	Able to click on "B&A logo" and go to B&A website.	Enhancement	Accepted	5	Final Demo

Impacted Feature	Description of suggested improvement	Type	Improvement Disposition	Iteration Reported	Iteration Completed
Simple Drug Search	Mobile refresh using EZRxLookup button is not working.	Defect	Not Accepted, attempts to recreate were not successful. Will monitor in future iterations	5	N/A