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REGISTRATION PROCESS AND DOCUMENTS TO BE SENT BY USERS FOR VALIDATING THE ACCOUNT

Registration process

1. At the time of registration, they will be asked only for basic data, such as company name, fiscal data, country, address, email, phone and set password as indicated in previous documents that we already sent you.
2. Once they have registered, an email will be sent to the email address they have indicated when registering, in which they will be welcomed, and they will be told that to validate the account they must click on a link that we will put on that email.
3. When they click on the verification link in the email, they will be redirected to a form in which they must include the subscription plan that they want to contract, the bank details for the payment, as well as attach the legal documents that we will ask them (we indicate below on this document all the legal documents that we will ask to each customer depending on the country).
4. Once they have included all the information and attached the documents in the form, they will be able to validate the account. When we receive the data and documents from the form, we will check and accept the validation (giving them access to the web application automatically), or we will manually send them a new email if the documentation is incomplete or not correct.

Documents to be sent to validate the account for each country and type of user

- Carriers from Morocco
 - Tax registration certificate
 - Form J
 - Certificate of registration in the special register of carriers, or special register of freight forwarders.
- Carriers from European Union
 - Tax registration certificate of the corresponding country
 - Community transport license
- Carriers from other countries different from Morocco or EU
 - Tax registration certificate of the corresponding country
 - Company transport license of the corresponding country
- Companies looking for transport from Morocco
 - Tax registration certificate
 - Form J
- Companies looking for transport from other country different to Morocco
 - Tax registration certificate of the corresponding country

Email text

Email for carriers

Title: Welcome to Devolta!

Congratulations for registering in our freight and route exchange. From now on you will be able to optimize your transport operations to avoid empty return trips, as well as increase your loads to improve your business in a safe, simple and fast way.

To do so, you just need to validate your account using the following link. In this link you will only be asked to confirm the desired subscription plan, as well as your bank details.

For Devolta it is very important that all our clients can be confident that they are working with other verified companies and carriers, and that they meet all the legal requirements to be able to operate. For this reason, the following legal documents must also be attached at the time of account activation:

List of documents according to country and type of customer you have selected at registration.

At the bottom and in a prominent way indicate a button to access the validation.

Email for companies looking for transport

Welcome to Devolta!

Congratulations for registering in our freight and route exchange. From now on you will be able to optimize your transport operations and find the best carriers for your loads in just a few minutes and with just a few clicks.

To do so, you just need to validate your account using the following link. In this link you will only be asked to confirm the desired subscription plan, as well as your bank details.

For Devolta it is very important that all our clients can be confident that they are working with other verified companies and carriers, and that they meet all the legal requirements to be able to operate. For this reason, the following legal documents must also be attached at the time of account activation:

List of documents according to country and type of customer you have selected at registration.

At the end and in a large and prominent way indicate a button to access the validation.