



Contact

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40000 Shah Alam, Selangor,
Malaysia



Education

Bachelor of Computer Science (Software Engineering)

Sept 2022 - Present (Part time)
Universiti Teknologi Malaysia

Diploma in Industrial Electronics

Jul 2013 - June 2022
German Malaysian Institute (CGPA: 3.41)

Diploma in Management

Jan 2018 - Apr 2022
Open University Malaysia (CGPA: 3.78)

Expertise

- Industrial Engineering
- Electrical Engineering
- Microsoft Word, Excel, Powerpoint
- Programmable Logic Circuit (PLC)
- HTML
- CSS
- JAVA
- PHP

Language

English
Malay
German

Ammar IbrahimMohamed

A versatile, analytical and hard-working individual with a practical hands-on approach, who always perseveres to achieve the best results, proven ability to manage and complete projects to the highest standard, with a great attention to detail and within agreed deadlines.

Experience

October 2022 - April 2023

Electrolux Malaysia

Technical Service Assistant

- Attend customer service orders including repairing and refurbishment tasks.
- Respond and handle customer enquiries on after sales service information as when required.
- Prepare quotation and follow up with customer on the unit collection.
- Interact with ASC for customer unit receiving and delivery.
- Track personal service order and manage individual AR to meet the KPI.
- Housekeep the workshop all time to ensure tidiness and safety of workplace.
- Support any other ad hoc duties as assigned from time to time.
- Close collaboration with internal team - Call center, Spare part.

July 2022 - September 2022

Alpha Technic Automation Sdn Bhd

Junior Engineer

- Design, creating layout and programming
- Design a CAD drawing for planning system layout
- Design project requirements
- Basic Programming a PLC for system
- Installation of control panel
- System regarding customer order
- In-house installation, wiring, testing
- Involved in machine handling; drilling, milling, filling
- Site Installation
- Install a control panel, hardware installation, piping, electrical and mechanical parts.
- Commissioning system
- Documentation
- Delivery order, quotation for supplies part
- Sales & Marketing

December 2021 - June 2022

Alpha Technic Automation Sdn Bhd

Intern

Achievements

- Obtained Deans List 3 Semester in a row from OUM in 2019.
- Lead a group and achieved 6th position out of 40 group for FYP from GMI in 2015.
- Achieved King's Scout Award in 2012.

Reference

Muhamad Najiy Suhaimi

Senior Technical Service Assistant,
Electrolux Malaysia

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Email: muhamad-najiy.suhaimi@electrolux.com

Muhamad Alif Naim

Junior Engineer, Alpha Technic
Automation Sdn Bhd

Phone: 011-26236116

Email: xleepnxem@gmail.com