

AMMAR MOHAMMAD

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Date of Birth: 1/1/1993

Nationality: Egypt.

Military Service: Exempted

Languages: Arabic (Native), English (Fluent).

EXPERIENCE

SEP 2024 – TILL PRESENT

TI/VRI MEDICAL INTERPRETER, GLOBO

Currently on a contract as Telephonic & Video Interpreter with GLOBO.

JAN 2022 – DEC 2024

TI/VRI MEDICAL INTERPRETER, LANGUAGELINE SOLUTIONS

Certified Arabic-English bilingual interpreter by Teleperformance Egypt. Completed 2000+ hours of over-the-phone interpretation in the diverse industries represented by LanguageLine clients (Certificate is available upon request).

2016 – 2020

TRAVEL ADVISOR, EXPEDIA CANADA & US

As customer service agent, I was able to gain vast experience in the market of Canada & US. Also added experience to my language skills serving English-speaking customers for many years.

EDUCATION

JUNE 2023

BACHELOR OF PHARMACY, HELWAN UNIVERSITY - EGYPT

Bachelor of Pharmacy & Pharmaceutical Sciences provided by Faculty of Pharmacy Helwan University after completion of many courses in biochemistry, pharmacology, microbiology, and many other courses including first aid and hospital pharmacy.

SKILLS

- Effective Communication, Interpretation services, Bilingual skills.
- Knowledge and use of HIPPA regulations to protect customer privacy.
- Presentation skills and public speaking.
- Customer service skills.
- Adaptability and negotiation skills.

ACTIVITIES

Coordinator of Student Exchange.

International Pharmaceutical Students' Federation (IPSF) student exchange program in Egypt managed by Egyptian Pharmaceutical Students' Federation (EPSF).