

# AMMAR MOHAMMAD

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[pharm.ammam.y@gmail.com](mailto:pharm.ammam.y@gmail.com)

Date of Birth: 1/1/1993

Nationality: Egypt.

Military Service: Exempted

Languages: Arabic (Native), English (Fluent).

## EXPERIENCE

**SEP 2024 – TILL PRESENT**

**TI/VRI MEDICAL INTERPRETER, GLOBO**

Currently on a contract as Telephonic & Video Interpreter with GLOBO.

**JAN 2022 – DEC 2024**

**TI/VRI MEDICAL INTERPRETER, LANGUAGELINE SOLUTIONS**

Certified Arabic-English bilingual interpreter by Teleperformance Egypt. Completed 2000+ hours of over-the-phone interpretation in the diverse industries represented by LanguageLine clients (Certificate is available upon request).

**2016 – 2020**

**TRAVEL ADVISOR, EXPEDIA CANADA & US**

As customer service agent, I was able to gain vast experience in the market of Canada & US. Also added experience to my language skills serving English-speaking customers for many years.

## EDUCATION

**JUNE 2023**

**BACHELOR OF PHARMACY, HELWAN UNIVERSITY - EGYPT**

Bachelor of Pharmacy & Pharmaceutical Sciences provided by Faculty of Pharmacy Helwan University after completion of many courses in biochemistry, pharmacology, microbiology, and many other courses including first aid and hospital pharmacy.

## SKILLS

- Effective Communication, Interpretation services, Bilingual skills.
- Knowledge and use of HIPPA regulations to protect customer privacy.
- Presentation skills and public speaking.
- Customer service skills.
- Adaptability and negotiation skills.

## ACTIVITIES

Coordinator of Student Exchange.

International Pharmaceutical Students' Federation (IPSF) student exchange program in Egypt managed by Egyptian Pharmaceutical Students' Federation (EPSF).