

# QUICK REFERENCE GUIDE (QRG): GO TO ACTION ITEM DEFINITION IN THE OLT



## Purpose of this QRG

To teach you how to go to (view) an Action Item's Definition in the OLT

#### Intended Audience for this QRG

- Supervisors in the OLT
- Operators in the OLT

### Purpose of Action Items in the OLT

To provide instruction about what tasks/shift actions Operators need to perform on their shift

# **Prerequisites**

- You must have access to the OLT software application
- You must have a Supervisor or an Operator role in the OLT to complete the procedure described below
- A Supervisor must have first created an Action Item Definition describing the details (ie what needs to be done, when and how often) about the Action Item
- One or more Action Item Definitions must currently exist in the OLT

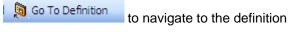
# **Helpful Hints**

- Action Item Definitions describe the details (ie what needs to be done, when and how often) about Action Items
- Action Item Definitions can have the following statuses: Approved; Pending; Rejected; Active; and Inactive
- The 'status' is displayed in the Status column of the Action Item display grid
- 'Go to Action Item Definition' has the same meaning as 'View Action Item Definition"

#### **Procedure**



- 1. On the navigation pane, click Action Items icon Action Items to navigate to the Action Items screen.
- 2. Click the Action Items tab (located on the top of your screen) Action Items to navigate to the Action Items screen.
- Click in the Action Items display grid to select/highlight the active Action Item you wish to go to (view) the definition for.
- 4. Click Go To Definition button (located on the top of your screen) for the selected/highlighted Action Item.





5. On the navigation pane, click Priorities icon Priorities to navigate back to the Priorities screen.

Last updated: October 28, 2010 Page 1 of 1