

# **Transition from Repeating Daily Directives to New Style Directives**



QUICK REFERENCE GUIDE (QRG)

## **Helpful Hints**

- Directives are used to communicate information that individuals in an area should be aware of.
- In contrast to Action Items, Directives are simply meant to broadcast information and can't be responded to or marked as complete/incomplete.

### Repeating Daily Directives (old) vs. New Style Directives

- 1. The new style of Directives don't rely on a repeating schedule like the old style of Directives. New Directives work much like a physical bulletin board with an **Active Period** that that their creator wants them to be displayed to users. In contrast, the older style Directives worked much like an email that had to be continually re-sent to remind users the information was still relevant.
- Directives can now be found under their own icon Logs.

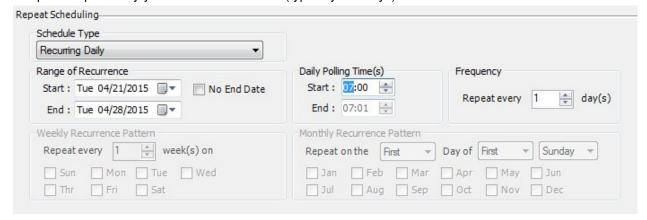


on the OLT navigation bar instead of on a tab under Shift

- 3. Directives will now have 3 states (according to the From and To date/times selected):
  - Active the current date/time is between the Directive's From and To date/times
  - Future the current date/time is less than the Directive's From date/time
  - Expired the current date/time is greater than the Directive's To date/time
- 4. Active Directives applicable to the user logged in will always be displayed on the Priorities page.
- 5. The new style of Directives can be sent to specific Work Assignment(s) or everyone viewing a specific FLOC.

### **Transition Scenarios**

- 1. Repeating Directives (I.e. Standing Orders):
  - I. Existing Standing Orders will be converted to the new style Directives when the Site is transitioned. These will be shown under the **Future** group on the **Directives** grid.
    - a)Note that as a part of the conversion OLT will only any Standing Orders that were set to generate the old style of Directives on a repeating schedule in the future
  - II. In the old model, if a Directive was to last an entire week you would have to repeat it daily for the week, so that a new Directive fired each day. Each Directive fired would only be shown on the **Priorities** page for a period specific by your OLT Administrator (typically 3-7 days). Ex.



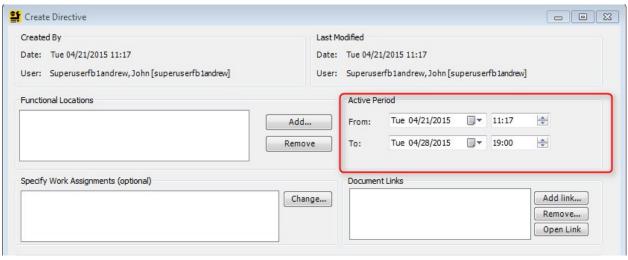
III. With the new style Directives, simply give the Date Range you want the Directive to be **Active** (displayed) for.



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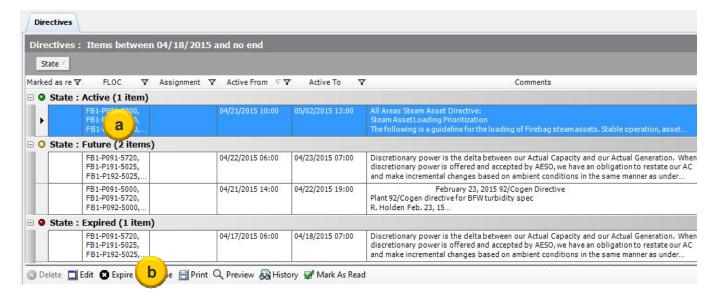
The Directive will be shown on the **Priorities** page as **Active** for the entire date range selected, appearing to users at the "From" date/time you select and dissappearing at the "To" date/time selected.



In selecting the From date/time be sure to consider when the intended audience will come on shift so the Directive is there waiting for them as they open their priorities page for the day.

#### 2. Modifying a Directive:

I. If changes are required to an **Active Directive** it is recommended to **Expire** and **Clone** the Directive to ensure you're not changing a Directive that others have already read. Expiring the old content and creating an updated Clone will ensure others see your changes as they will see the new From date/time and won't have selected **Mark As Read** for the new content.



- a) Select the **Active Directive** in the Directives grid and then click **Expire** button.
- b) Click the **Clone** button. Make your changes and save the new **Directive**.