

QUICK REFERENCE GUIDE (QRG): VIEW ACTION ITEMS IN THE OLT



Purpose of this QRG

To teach you how to view Action Items, that Supervisors have created/approved earlier, in the OLT

Intended Audience for this QRG

Operators in the OLT

Purpose of Action Items in the OLT

To provide instruction about what tasks/shift actions Operators need to perform on their shift

Prerequisites

- You must have access to the OLT software application
- You must have an Operator role in the OLT to complete the procedure described below
- A Supervisor must have first created an Action Item Definition describing the details (ie what needs to be done, when and how often) about the Action Item

Helpful Hints

- Action Items can have the following statuses: Approved [●]; Pending [○]; Rejected [●]; Active [□]; InActive [□]
- You can view Active Action Items from either the Priorities screen or from the Action Items screen
- Hover mouse over icons to view their meanings

Procedure



- 1. On the navigation pane, click Action Items icon Action Items to navigate to the Action Items screen.
- 2. Click the Action Items tab (located on the top of your screen) Action Items to navigate to the Action Items screen.



3. On the navigation pane, click Priorities icon Priorities to navigate back to the Priorities screen.

Last updated: October 1, 2010 Page 1 of 1