

QUICK REFERENCE GUIDE (QRG): VIEW A SHIFT HANDOVER REPORT IN THE OLT



Purpose of this QRG

To teach you how to view Shift Handover report in the OLT.

Intended Audience for this QRG

- Supervisors in the OLT
- Operators in the OLT

Purpose of Shift Handovers in the OLT

To pass important information from current shift Supervisor/Operator to incoming shift Supervisor/Operator

Prerequisites

- You must have access to the OLT software application
- You must have a Supervisor or an Operator role in the OLT to complete the procedure described below
- YOU must have created the Shift Handover you wish to edit (ie you can only edit Shift Handovers which you created)
- The Shift Handover you wish to edit must have been created during current shift

Helpful Hints

 Shift Handover reports provide information about significant events that occurred during a shift. Shift Handover reports can be especially useful to Supervisors/Operators returning from time off.

Procedure



- 1. On the navigation pane, click Shift Handover icon Shift Handover to navigate to the Shift Handover screen.
- 2. Click Shift Handover tab Shift Handover to select it.
- 3. Click in the Shift Handover display grid to select/highlight the entry which you wish to view.
- 4. View the selected/highlighted item.

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