

Warby Parker

Analyze Data with SQL Yu Chiang April 2023

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1. Quiz Funnel

1.1 Table Structure

Warby Parker has a Style Quiz that has the following questions:

- 1."What are you looking for?"
- 2."What's your fit?"
- 3."Which shapes do you like?"
- 4."Which colors do you like?"
- 5. "When was your last eye exam?" This is the one with lower completion.maybe most users don't'know or don't want to share the information. The users' responses are stored in a table called survey.
 - Some users exit the survey after answering the first question
 - Calculate the total number of people who completed each question and the completion rate of people who completed each question

question	users_count	completion_rates
1.What are you looking for?	500	100%
2.What's your fit?	475	95%
3. Which shapes do you like?	380	80%
4.Which colors do you like?	361	95%
5. When was your last eye exam?	270	<mark>75%</mark>

SELECT * FROM survey;

SELECT question,
COUNT(DISTINCT user_id)AS user_count
FROM survey
GROUP BY 1;

2. Home Try On Funnel

2.1 Table Structure

Warby Parker's purchase funnel is:

Take the Style Quiz → Home Try-On → Purchase the Perfect Pair of Glasses

The data is distributed across three tables:

1.quiz

2.home_try_on

3.purchase

- LEFT JOIN all tables
- calculate overall conversion rates by aggregating across all rows.

user_quiz	user_home_try_on	user_purchase
1000	750	495

```
WITH funnels AS (
SELECT DISTINCT q.user_id,
h.user id IS NOT NULL AS
'is_home_try_on',
h.number_of_pairs,
p.user_id IS NOT NULL AS
'is_purchase'
FROM quiz q
LEFT JOIN home_try_on h
ON q.user_id = h.user_id
LEFT JOIN purchase p
ON p.user_id = q.user_id
SELECT COUNT(*) AS 'user_quiz',
SUM(is_home_try_on)
AS'user_home_try_on',SUM(is_purchase
)AS'user_purchase'
FROM funnels;
```

3. Overall Conversion Rates

3.1 Quiz To home_try_on → home_try_on to purchase

From Quiz To home_try_on, home_try_on To purchase

- Calculate the proportion of users who continue to the home try on after completing style quiz.
- Then, calculate the proportion of users who continue to the purchase after completing the home try on.

quiz_to_home_try_on	home_try_on_to_purchase
0.75	0.66

```
WITH funnels AS (
SELECT DISTINCT q.user_id,
h.user id IS NOT NULL AS
'is_home_try_on',
h.number_of_pairs,
p.user_id IS NOT NULL AS
'is_purchase'
FROM quiz q
LEFT JOIN home_try_on h
ON q.user_id = h.user_id
LEFT JOIN purchase p
ON p.user_id = q.user_id
SELECT 1.0 * SUM(is_home_try_on) /
COUNT(*)
AS 'quiz_to_home_try_on',
1.0 * SUM(is_purchase) /
SUM(is_home_try_on)
AS 'home_try_on_to_purchase'
FROM funnels:
```

3.2 Difference In 3 and 5 pairs

• calculate the difference in total between customers who had 3 number_of_pairs with ones who had 5.

number_of_pairs	customers
3 pairs	201
5 pairs	<mark>294</mark>

WITH funnels AS (SELECT DISTINCT q.user_id, h.user id IS NOT NULL AS 'is_home_try_on', h.number_of_pairs, p.user_id IS NOT NULL AS 'is_purchase' FROM quiz q LEFT JOIN home_try_on h ON q.user_id = h.user_id LEFT JOIN purchase p ON p.user_id = q.user_id SELECT number_of_pairs, COUNT(*) AS'customers' FROM funnels WHERE is_home_try_on = 'True' AND is_purchase = 'True' GROUP BY number_of_pairs;

4.Trends

4.1

- The most common style in purchase. A: Women's Styles 252
- The most common style in browse. A:Women's styles 469
- The top selling model

style	total
Women's Styles	<mark>252</mark>
Men's Styles	243

style	total
Women's Styles	<mark>469</mark>
Men's Styles	432
I'm not sure. Let's skip it.	99

SELECT style, COUNT(*)AS'total' FROM purchase GROUP BY style ORDER BY style DESC;

SELECT style, COUNT(*)AS'total' FROM quiz GROUP BY style ORDER BY style DESC;

4.2 Top Selling Model

• The top selling model. A: Eugene Narrow 116

style	model_name	total
Women's Styles	Eugene Narrow	<mark>116</mark>
Men's Styles	Dawes	107
Men's Styles	Brady	95
Women's Styles	Lucy	86
Women's Styles	Olive	50
Men's Styles	Monocle	41

SELECT style,
model_name,COUNT(*)AS'total'
FROM purchase
GROUP BY style,model_name
ORDER BY 3 DESC;