Anteneh Moges

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EDUCATION:

New York University, Tandon School of Engineering	**New York, NY**
Master of Science in Management of Technology	*GPA: 3.7/May 2020*
New York University, School of Professional Studies	**New York, NY**
Noncredit Courses: Advanced Python • Advanced SQL • Web Front-End II: Intermediate • Data Comm Network	
New York University, College of Arts and Sciences	**New York, NY**
Bachelor of Arts in Computer Science, Minor in Business Studies	*GPA: 3.0/May 2016*

Semester Study Abroad Programs: NYU Abu Dhabi, United Arab Emirates '14 • NYU Shanghai, China '15

PROFESSIONAL EXPERIENCE:

NYU Tisch School of Arts- *Service Desk Supervisor***, New York, NY**   *Feb. 2019—Present*
Promoted From- *Computer Support Technician II,* **New York, NY**   *Sept. 2017—Feb. 2019*

- Manage, triage and resolve help-desk requests via phone, email, remote access or in person
- Setup and inventory computers, printers, software licenses and regulate DNS/IP registrations
- Lead and develop technical trainings with documentation and manage multiple student workers

Pachyderm Consulting, LLC- *Junior Technician***, New York, NY**   *Sept. 2016—Sept. 2017*

- Analyze and troubleshoot existing wired and wireless network systems through client visits/calls
- Setup computer workstations, handle defective devices and manage administration of software

NYU Bobst Library- *Desktop Support Assistant***, New York, NY**   *May 2013—May 2016*

- Resolve incoming help requests from end-users via ticketing system, telephone, or in person

PERSONAL PROJECTS (https://github.com/amoges1/):

Tastebytes- *React with React Router SPA*   *June 2018—Present*

- Allows users to create list of restaurants, share them with friends, recommend specific locations and comment their friends' selections; deployed at https://tiny.cc/tastebytes

Quicknews- *Python and SQLite3 Program*   *Dec. 2018—Present*

- Web scrapes Business Insider Tech, Finance, Strategy and Politics articles, archives them in a database, and generates cards of bit-sized information onto a single page automatically opened

Robinsquad- *Python Flask with React Application*   *Dec. 2018—Present*

- Local web application to display personal Robinhood Brokerage Account information and to perform automated allocation of stock purchases for rebalancing portfolio

TECHNOLOGY SUMMARY:

Languages: HTML • CSS • JavaScript • Python • Java • Bash | **Libraries:** ReactJS • Bootstrap 4
Databases: MySQL • SQLite3 • MongoDB • Firebase | **Templates:** Embedded JavaScript • Jinja2
Web Frameworks: Node.js • Flask **| Other:** Git • NPM • RESTful API • Beautiful Soup • Heroku
Knowledge: Data Structures • Algorithms • Object Oriented Prog. • Functional Prog. • Webpack
General: Customer Service • Project/Operations Management • Communication • Resourceful