Amogh V Shetty

Salesforce Developer

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PROFESSIONAL SUMMARY

Salesforce Developer with 3 years of experience delivering full-cycle solutions across CPQ, Sales Cloud, and Experience Cloud. Proficient in Apex, LWC, Flows, and Logik.io with hands-on integration and CI/CD experience. Recognized with multiple Deloitte awards for innovation and delivery excellence, including during a major Go Live. Skilled in client-facing delivery, performance optimization, and scalable architecture in Agile environments.

CERTIFICATIONS & AWARDS

- Salesforce Certified Platform Developer I
- Salesforce Certified CPQ Specialist
- Salesforce Certified JavaScript Developer I
- Deloitte Applause Award: For high-impact contribution on Salesforce CPQ Implementation.
- Deloitte Spot Award: For proactive learning and timely delivery with minimal defects.
- Spotlight Practitioner: Top fresher recognition across Deloitte.
- Outstanding Performance Award: For Innovation and leadership during Metso Go Live.

SKILLS

- Salesforce Clouds: CPQ, Sales Cloud, Community Cloud (Partner Portal), Service Cloud (Upskilling)
- Salesforce Expertise: Apex (Synchronous & Asynchronous), Lightning Web Components, Visual Force, Flows, Triggers, Logik.io (Configuration Tool),
- APIs & Integration: Salesforce APIs (REST, SOAP), Platform Events (Salesforce-SAP Integration)
- Deployment and Automation: Git, GitHub Actions, Change Sets, Copado (basic working knowledge)
- Data Migration: Data Loader, Salesforce Data Migration Utility (SFDMU), Workbench
- Security & Governance: Permission Sets, Profiles, Custom Permissions, Sharing Rules, Apex Managed Sharing

WORK EXPERIENCE

Deloitte, Analyst

January 2023- Present

Project: Metso

- Implemented Salesforce CPQ and Sales Cloud solutions, streamlining quoting and pricing processes for 500+ sales users.
- Utilized Logik.io for advanced product configuration, supporting 40,000+ complex product rules and integrating external data sources, which enabled the configuration of 150+ products.
- Developed a JavaScript-based compiler to automate the translation of SAP configuration rules into Logik.io format, enabling efficient and accurate migration of 40,000+ rules and significantly reducing manual effort and error rates.
- Built and maintained integrations between Salesforce and SAP using Platform Events and REST APIs, automating order processing and real-time data synchronization.
- Developed 10+ Lightning Web Components (LWC) and 15+ Apex classes, achieving 95%+ code coverage and ensuring highquality, maintainable code.
- Implemented Apex triggers following Kevin O'Hara's trigger framework, supporting scalable logic for 5+ business processes and ensuring maintainability across multiple releases.
- Designed and executed CI/CD pipelines using GitHub Actions, automating 100% of Logik.io configuration and rule deployments, reducing deployment time by 40%.
- Collaborated with 3+ scrum teams in an Agile environment, participating in 20+ sprint cycles and consistently meeting sprint goals with minimal defects.
- Engaged directly with clients to provide technical guidance and deliver tailored solutions.

Project: Sophos

- Resolved 110+ Jira tickets, supporting Agile project delivery and continuous improvement.
- Developed robust solutions using Apex, LWC, and test classes, improving platform reliability.
- Specialized in Salesforce CPQ, optimizing pricing and contract management for 400+ product SKUs.
- Designed and developed a Lightning Web Runtime site for partner portal using Salesforce Experience Cloud, enhancing partner engagement and streamlining access to sales and support resources.
- Developed and scheduled Batch Apex jobs for contract management, automating renewals for 1500+ contracts per quarter.
- Delivered high-quality outcomes during hyper care, proactively addressing 95% of critical issues within SLA and collaborating across 4+ cross-functional teams.

EDUCATION

Bachelor of Engineering: Computer Science, 06/2022

KLE Technological University: Hubli