

# Amogh V Shetty

## Salesforce Platform Engineer

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## PROFESSIONAL SUMMARY

Salesforce Platform Engineer with 3 years of experience building scalable, enterprise-grade applications on Salesforce. Strong in Apex, Lightning Web Components, asynchronous processing, and real-time system integrations. Proven ability to design data-driven architectures, automate complex business workflows, and deliver high-volume transaction systems integrated with SAP and external platforms in Agile environments.

## SKILLS

- **Salesforce Clouds:** Sales Cloud, Experience Cloud (Partner Portal)
- **Salesforce Expertise:** Apex (Triggers, Batch, Queueable, Scheduled, Async), Lightning Web Components (LWC), Visualforce, Salesforce Flows, SOQL, Data Modeling, Governor Limit Optimization
- **APIs & Integration:** Salesforce APIs (REST, SOAP), Platform Events (Salesforce-SAP Integration)
- **Deployment and Automation:** Git, GitHub, Change Sets, Copado (basic exposure)
- **Data Migration:** Data Loader, Salesforce Data Migration Utility (SFDMU), Workbench
- **Security & Access Control:** Permission Sets, Profiles, Custom Permissions, Sharing Rules, Apex Managed Sharing

## WORK EXPERIENCE

### Deloitte, Analyst

January 2023- Present

*Project: Metso*

- Implemented **Sales Cloud solutions**, streamlining quoting and pricing processes for **500+ sales users**.
- Engineered a **JavaScript-based** rules translation engine that parsed 100,000+ SAP configuration rules (conditional pricing, product dependencies, validation logic) and automated their conversion to logik.io format, reducing a projected 6-month manual migration to 3 weeks and achieving 98% translation accuracy vs. 60% with manual entry.
- Developed a **bidirectional integration** between Salesforce and SAP using Platform Events for real-time order synchronization, processing 200+ daily transactions with retry logic and error recovery.
- Developed a **reusable Lightning Web Component (LWC) library** used across multiple teams, cutting UI development time by **50%** and enforcing consistent UX and coding standards.
- Applied Apex triggers following **Kevin O'Hara's trigger framework**, supporting scalable logic for 5+ business processes and ensuring maintainability across multiple releases.
- Collaborated with **3+ scrum teams** in an Agile environment, participating in **20+ sprint cycles** and consistently meeting sprint goals with minimal defects.
- Engaged directly with clients to provide technical guidance and deliver tailored solutions.

*Project: Sophos*

- Resolved **110+ Jira tickets**, supporting Agile project delivery and continuous improvement.
- Implemented Financial Force trigger framework across 5+ CPQ objects to automate quote-to-cash workflows including contract renewals, amendment processing, and revenue validation, reducing manual effort by 80%.
- Designed and launched a Lightning Web Runtime site for **partner portal** using Salesforce Experience Cloud, enhancing partner engagement and streamlining access to sales and support resources.
- Engineered a scheduled Batch Apex job processing 1,500+ contract renewals quarterly with error handling and governor limit optimization, reducing manual contract processing from 40 hours to zero and eliminating renewal delays.
- Delivered high-quality outcomes during hyper care, proactively addressing **95% of critical issues within SLA** and collaborating across **4+ cross-functional teams**.

## **CERTIFICATIONS**

- Salesforce Certified Platform Developer I
- Salesforce Certified JavaScript Developer I
- Salesforce Certified CPQ Specialist

## **AWARDS**

- Deloitte Applause Award: For high-impact contribution on Salesforce CPQ Implementation.
- Deloitte Spot Award: For proactive learning and timely delivery with minimal defects.
- Spotlight Practitioner: Top fresher recognition across Deloitte.
- Outstanding Performance Award: For Innovation and leadership during Metso Go Live.

## **EDUCATION**

Bachelor of Engineering: Computer Science, 06/2022

KLE Technological University: Hubli