

EDUCATION

Hunter College

Bachelor of Arts (*expected May 2022*)

Major: Computer Science

EXPERIENCE

Staples

Sales/EasyTech Associate

May 2018 - Current

- Sales/Cashier - handling customer inquiries regarding in-store stock and policies, customer returns, and money management. Also includes providing logistical and stock counts, accounting for new product sales and missing items, and managing stock levels on the floor.
- EasyTech - working with customers to identify issues and provide personalized solutions based on their technological needs, software/hardware troubleshooting, hands-on networking troubleshooting, and phone repairs. Also includes one-on-one training with customers with applications like Windows 10, Microsoft Office, and McAfee.

Bay Terrace Pool Club (SYEP)

Team Associate

June 2016 – August 2016

- Office work - filing paper and accepting phone calls for the club. Also includes money management, guest passes, and exchanges.
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PROJECTS

WeatherTether

- Designed iOS application used to find the temperature and weather of an inputted location.
- Users can choose the type of degree (C/F), along with seeing descriptions of the weather displayed on screen using JSON formatting from a dedicated API.

BlackJack

- iOS card game application that emulates real life Blackjack against a simulated dealer.
 - Players are given their own hand, and have the ability to stand or draw.
 - Player hand totals are shown to give projections of winnings.
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Languages

- Highly skilled in C++ and Swift.
- Proficient in Python and HTML.

Skills

- Proficient in computer architecture and data structures.
- Virus removals, software and hardware installs, operating systems installs, data recovery, and back-ups.
- Customer service experience for 2+ years.