# Anupras Mohapatra

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## Professional Summary

A professional at the intersection of technology and content with hands-on technical writing experience at **Amazon Web Services (AWS)** and student editorial experience at the **Daily Cardinal.** Experienced in **docs-as-code environments, narrative content, cross-functional collaboration, API and infrastructure-as-code documentation, writing UI text, using generative AI, and content strategy.**

## Skills

**Technical**
JSON, YAML, using CLIs, Git, XML, Oxygen, Markdown, Java, JavaScript, Python, HTML, CSS, Postman, Docusaurus, reStructuredText

**Writing**
Adherence to style guides, content strategy, Generative AI prompting, DITA, project management

## Professional Experience

**Technical Writer II,** *Amazon Web Services*                    07/2025 – Present │ Austin, TX
- Owned the expansion of **AWS CLI and SDK reference examples** for **~30 Amazon Elastic Container Service (ECS) and AWS Cloud Map API operations**, **bringing example coverage to nearly 100%** and **proactively filling documentation gaps for customers and LLMs**. Created **generative AI prompts and used MCP servers** for speeding up the creation of CLI and SDK examples in **reStructuredText and XML/JSON.**
- Contributed to an **open-source project** that provides customers **an interactive AWS CLI getting started experience in the form of 70 tutorials for 64 AWS services and instructions to generate their own tutorials.** Tested and improved **10 tutorials and shell scripts**, refined **AI prompts**, and updated a **Python script for markdown to XML conversion** for the project.
- Developed a chapter for creating **Amazon ECS resources** with **AWS CloudFormation** in response to high customer Infrastructure as Code usage data, **pulling together scattered content and providing customers a consolidated getting started resource in the developer guide**. Created and tested **10 JSON and YAML CloudFormation templates**, using **generative AI** for accelerating template creation.
- **Unblocked feature launches** at critical stages by **guiding engineers through shared engineering-docs processes for SDK releases**. Coordinated concurrent projects on **Asana** and **made prioritization decisions** to ensure every project was delivered smoothly.
- Used **generative AI** to create a **Python script** for routine documentation updates for a deprecated product, freeing time for higher-impact work on ECS and Cloud Map documentation.

**Technical Writer I,** *Amazon Web Services*                    07/2023 – 06/2025 │ Austin, TX
- **Took over total ownership of AWS Cloud Map** docs **while continuing to share ownership of Amazon ECS docs.**
- Partnered with engineers and UX designers to review **Figma mockups** and **code written by engineers in Java and TypeScript**, **improving error messages and UI text** by making them more user-centric and consistent with AWS style. Wrote **UI help panel text**.
- Refactored Amazon ECS and AWS Cloud Map developer guide content to be 'scenario-based', **improving the readability of documentation** and **reducing negative customer feedback by 16%. Peer reviewed 20 other AWS guides** for compliance with the scenario-based model, **providing actionable feedback that senior writers** used to refactor the guides they owned.
- Produced documentation for features such **container block storage** and **IPv6 networking** in **API references and developer guides**. **Tested products hands-on**. Followed a **docs-as-code approach** and an **internal style guide**.

**Technical Writer Intern,** *Amazon Web Services*                    06/2022 – 08/2022 │ Remote
- Rewrote a **cross-service Amazon ECS tutorial** to improve tutorial clarity, authoring in a **docs-as-code workflow** and **validating steps hands-on**.
- **Updated AWS CLI reference** examples to reflect current behavior, making example inputs and outputs more reliable for customers.
- Created **3 sample AWS CloudFormation templates** for ECS resources using **JSON and YAML**, expanding an incomplete page into useful content.
- Fixed syntax issues in **2 AWS CDK snippets** in **JavaScript and TypeScript** to resolve customer-reported issues.

## Education and Leadership

**B.S. in Computer Science and Journalism,** *University of Wisconsin-Madison*                    09/2019 – 05/2023 │ Madison, WI
- Acquired early editorial experience on campus at *The Daily Cardinal* **for almost 4 years,** assuming roles such as **staff writer**, **opinion editor, editorial board member,** and **senior staff writer**.
- Authored **80 articles** for the Cardinal ranging from **op-eds to poetry,** developing **content strategy** and **editorial judgement**.
- Recieved the 2022 **'Online: Best Editorial or Commentary - Gold'** award for **excellence in Wisconsin student journalism** from the **Milwaukee Press Club** for an article in the Cardinal**.**