

Anupras Mohapatra

Technical Writer

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Professional Experience

Technical Writer II, Amazon Web Services 07/2025 – Present | Austin, TX

- Expanded CLI/SDK reference example coverage for ~30 API operations across Amazon ECS and AWS Cloud Map that didn't have examples, ensuring complete coverage.
- Worked collaboratively on an open-source project that provides customers with 70 CLI tutorials/scripts for various use cases across 64 AWS services and allows them to generate their own using prompts, serving as an interactive learning experience.
- Developed a chapter for creating Amazon ECS resources with AWS CloudFormation in response to high customer IaC usage. Utilized Generative AI (Q CLI) for more efficient CloudFormation template creation.
- Unblocked feature launches by guiding engineers through shared engineering-docs processes for SDK releases.
- Leveraged prompts and Generative AI for more efficient routine updates and scripts.

Technical Writer I, Amazon Web Services 07/2023 – 06/2025 | Austin, TX

- Took over sole ownership of AWS Cloud Map docs in addition to shared ownership of Amazon ECS docs.
- Refactored Amazon ECS and AWS Cloud Map guides to scenario-based content, improving customer feedback metrics. Peer reviewed other AWS guides for compliance.
- Produced feature documentation in API references, developer guides, and UI text. Tested features. Followed a docs-as-code approach and an internal style guide.

Technical Writer Intern, Amazon Web Services 06/2022 – 08/2022

- Created and rewrote a cross-service tutorial in the Amazon ECS developer guide to address customer demands. Authored in a docs-as-code workflow.
- Replaced outdated AWS CLI reference examples. Created 3 sample AWS CloudFormation templates for ECS resources using JSON and YAML.
- Fixed 2 CDK examples in JavaScript and TypeScript to resolve customer tickets.

Education

B.S. in Computer Science and Journalism, 09/2019 – 05/2023 | Madison, WI

University of Wisconsin-Madison

- Opinion editor, member of editorial board, senior staff writer at the Daily Cardinal (student newspaper). Awarded 'Online: Best Editorial or Commentary - Gold' by Milwaukee Press Club in May 2023 for an article in the Cardinal. Learned content strategy and adherence to style guide along the way.
- Received Sigrid Schultz and Catherine E Klein memorial fund scholarships from the School of Journalism and Mass Communication
- Dean's list: Fall 2019, Spring 2020, Fall 2020, Fall 2021, Fall 2022, Spring 2023

Skills

Technical

JSON, YAML, using CLIs, version control, XML, Oxygen, Markdown, Java, JavaScript, Python, testing technical features.

Writing

Adherence to style guides, content strategy, Generative AI prompting