

Anupras Mohapatra

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Professional Summary

Technical writer with experience at **Amazon Web Services (AWS)** supporting **cloud and developer-facing products**. Experienced in **docs-as-code environments**, **API and infrastructure-as-code documentation**, and **content strategy**. Equipped with **technical and academic skills** to learn and document complex technical systems.

Skills

Technical

JSON, YAML, using CLIs, Git, XML, Oxygen, Markdown, Java, JavaScript, Python, HTML, CSS, Postman, Docusaurus, reStructuredText

Writing

Adherence to style guides, content strategy, Generative AI prompting, DITA

Professional Experience

Technical Writer II, Amazon Web Services

07/2023 – Present | Austin, TX

- Added **CLI and SDK reference examples** for ~30 API operations across Amazon Elastic Container Service (ECS) and AWS Cloud Map, ensuring almost 100% of API operations have an example and **proactively filling documentation gaps for customers and LLMs**. Created **generative AI prompts and used MCP servers** for speeding up the creation of CLI and SDK examples in **reStructuredText** and **XML/JSON**.
- Worked collaboratively on an **open-source project** that provides customers with **70 AWS CLI tutorials/scripts for various use cases across 64 AWS services** and allows them to create their own using **generative AI prompts**, serving as an **interactive and accessible learning experience**. Tested and improved **tutorials, shell scripts, AI prompts**, and a **Python script for markdown to XML conversion** for the project.
- Developed a chapter for creating **Amazon ECS resources** with **AWS CloudFormation** to provide customers consolidated **Infrastructure-as-Code (IaC)** content in response to high customer IaC usage data. Created **10 JSON and YAML CloudFormation templates** and used **generative AI** for more efficient template creation.
- **Unblocked feature launches** at critical stages by **guiding engineers through shared engineering-docs processes for SDK releases**. Tracked multiple concurrent projects on **Asana** and **made prioritization decisions** to ensure each project was delivered smoothly.
- Used **generative AI** to create a **Python script** for speedier documentation updates for a deprecated product (App Mesh) so that I could focus on higher priority updates to ECS and Cloud Map.

Technical Writer I, Amazon Web Services

07/2023 – 06/2025 | Austin, TX

- Expanded scope of influence by **taking over sole ownership of AWS Cloud Map docs in addition to shared ownership of Amazon ECS docs**.
- Refactored Amazon ECS and AWS Cloud Map guides to scenario-based content, **improving the readability of documentation** and **reducing negative customer feedback by 16%**. **Peer reviewed 20 other AWS guides** for compliance with the scenario-based model and **provided feedback to senior writers** who implemented my suggestions.
- Produced documentation for features such **container block storage** and **IPv6 networking** in **API references and developer guides**. **Tested products**. Followed a **docs-as-code approach** and an **internal style guide**.
- Reviewed **UX mockups in Figma** and **code written by engineers in Java and TypeScript** to provide **improved error messages and UI text** that adhere to the style guide.

Technical Writer Intern, Amazon Web Services

06/2022 – 08/2022

- Rewrote a **cross-service tutorial** in the Amazon ECS developer guide to address customer demands. Authored in a **docs-as-code workflow**.
- **Updated AWS CLI reference examples**. Created **3 sample AWS CloudFormation templates** for ECS resources using **JSON and YAML**, expanding content that was previously an incomplete stub and making the page more useful to customers.
- Fixed syntax issues in **2 AWS CDK examples** in **JavaScript and TypeScript** to resolve customer feedback tickets.

Education

B.S. in Computer Science and Journalism, University of Wisconsin-Madison

09/2019 – 05/2023 | Madison, WI

- Staff writer (2019), Opinion editor (2020), member of editorial board and senior staff writer (2020-2023) at the Daily Cardinal (student newspaper). Awarded **'Online: Best Editorial or Commentary - Gold'** by **Milwaukee Press Club** in May 2023 for an article in the Cardinal. Wrote **80 articles**. Learned **content strategy, working with feedback and deadlines**, and **adherence to style guide** along the way.
- Received Sigrid Schultz and Catherine E Klein memorial fund scholarships from the School of Journalism and Mass Communication.
- Dean's list: Fall 2019, Spring 2020, Fall 2020, Fall 2021, Fall 2022, Spring 2023