Anupras Mohapatra

✉ manupras7@gmail.com   📍 Austin, TX (open to relocation)   🔗 https://amohapatra3.github.io

Professional Summary

Technical writer with experience at Amazon Web Services (AWS) supporting cloud and developer-facing products. Experienced in docs-as-code environments, API and infrastructure-as-code documentation, and rapidly learning complex technical systems. Proven ability to grow from maintaining customer-facing content to contributing to product launches, tutorials, examples, and scenario-based developer guidance.

Skills

Technical: JSON, YAML, using CLIs, Git, XML, Oxygen, Markdown, Java, JavaScript, Python, testing technical features, HTML, CSS

Writing: Adherence to style guides, content strategy, Generative AI prompting

Professional Experience

Technical Writer II, *Amazon Web Services*   07/2023 – Present | Austin, TX

- Added CLI and SDK reference examples for ~30 API operations across Amazon Elastic Container Service (ECS) and AWS Cloud Map, ensuring almost 100% of API operations have an example, and proactively filling documentation gaps for customers and LLMs. Created generative AI prompts and using MCPs for speeding up the creation of CLI and SDK examples in restructured text and XML/JSON.
- Worked collaboratively on an open-source project that provides customers with 70 AWS CLI tutorials/scripts for various use cases across 64 AWS services and allows them to create their own using generative AI prompts, serving as an interactive and accessible learning experience. Tested and improved tutorials, scripts, AI prompts, and a Python script for markdown to XML conversion for the project.
- Developed a chapter for creating Amazon ECS resources with AWS CloudFormation to provide customers consolidated Infrastructure-as-Code (IaC) content in response to high customer IaC usage data. Created 10 JSON and YAML CloudFormation templates and used generative AI for more efficient template creation.
- Unblocked feature launches at critical stages by guiding engineers through shared engineering-docs processes for SDK releases. Tracked multiple concurrent projects on Asana and made prioritization decisions to ensure each project was delivered smoothly.
- Used generative AI to create a Python script for speedier documentation updates for a deprecated product (App Mesh) so that I could focus on higher priority updates to ECS and Cloud Map.

Technical Writer I, *Amazon Web Services*   07/2023 – 06/2025 | Austin, TX

- Expanded scope of influence by taking over sole ownership of AWS Cloud Map docs in addition to shared ownership of Amazon ECS docs.
- Refactored Amazon ECS and AWS Cloud Map guides to scenario-based content, improving the readability of documentation and reducing negative customer feedback by 16%. Peer reviewed 20 other AWS guides for compliance with the scenario-based model and provided feedback to senior writers who implemented my suggestions.
- Produced documentation for features such container block storage and IPv6 networking in API references and developer guides. Tested products. Followed a docs-as-code approach and an internal style guide.
- Reviewed UX mockups in Figma and code written by engineers in Java and TypeScript to provide improved error messages and UI text that adhere to the style guide.

Technical Writer Intern, *Amazon Web Services*   06/2022 – 08/2022

- Created and rewrote a cross-service tutorial in the Amazon ECS developer guide to address customer demands. Authored in a docs-as-code workflow.
- Created AWS CLI reference examples to replace outdated examples. Created 3 sample AWS CloudFormation templates for ECS resources using JSON and YAML, expanding content that was previously an incomplete stub and making the page more useful to customers.
- Fixed syntax issues in 2 AWS CDK examples in JavaScript and TypeScript to resolve customer feedback tickets.

Education

B.S. in Computer Science and Journalism, *University of Wisconsin-Madison*   09/2019 – 05/2023 | Madison, WI

- Staff writer (2019), Opinion editor (2020), member of editorial board and senior staff writer (2020-2023) at the Daily Cardinal (student newspaper). Awarded 'Online: Best Editorial or Commentary - Gold' by Milwaukee Press Club in May 2023 for an article in the Cardinal. Wrote 80 articles. Learned content strategy, working with feedback and deadlines, and adherence to style guide along the way.
- Received Sigrid Schultz and Catherine E Klein memorial fund scholarships from the School of Journalism and Mass Communication.
- Dean's list: Fall 2019, Spring 2020, Fall 2020, Fall 2021, Fall 2022, Spring 2023