

# Anupras Mohapatra

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## Professional Summary

A professional at the intersection of technology and content with hands-on professional technical writing experience at **Amazon Web Services (AWS)** and student editorial experience at the **Daily Cardinal**. Experienced in **docs-as-code workflows, editorial content, cross-functional environments, API and infrastructure-as-code documentation, writing UI text, using generative AI, and content strategy**. Interested in contributing my **mix of technical and writing skills and learning ability** to develop content experiences.

## Skills

### Technical

JSON, YAML, using CLIs, Git, XML, Oxygen, Markdown, Java, JavaScript, Python, HTML, CSS, Postman, Docusaurus, reStructuredText

### Writing

Adherence to style guides, content strategy, Generative AI prompting, DITA, project management

## Professional Experience

### Technical Writer II, Amazon Web Services

07/2025 – Present | Austin, TX

- Added **CLI and SDK reference examples** for ~30 API operations for Amazon Elastic Container Service (ECS) and AWS Cloud Map, **ensuring almost 100% of API operations have an example and proactively filling documentation gaps for customers and LLMs**. Created **generative AI prompts and used MCP servers** for speeding up the creation of CLI and SDK examples in **reStructuredText and XML/JSON**.
- Worked collaboratively on an **open-source project** that provides customers with an **70 AWS CLI tutorials/scripts for various use cases across 64 AWS services** and **allows them to create their own using generative AI prompts**, serving as an **interactive and accessible learning experience**. Tested and improved **10 tutorials and shell scripts**, multiple **AI prompts**, and a **Python script for markdown to XML conversion** for the project.
- Developed a chapter for creating **Amazon ECS resources with AWS CloudFormation** in response to high customer Infrastructure as Code usage data, **pulling together scattered content and providing customers a consolidated getting started resource in the developer guide**. Created and tested **10 JSON and YAML CloudFormation templates** and used **generative AI** for creating certain templates more efficiently.
- **Unblocked feature launches** at critical stages by **guiding engineers through shared engineering-docs processes for SDK releases**. Tracked multiple concurrent projects on **Asana** and **made prioritization decisions** to ensure each project was delivered smoothly.
- Used **generative AI** to create a **Python script** for speedier documentation updates for a deprecated product, enabling manual effort to be focused on higher priority updates to ECS and Cloud Map documentation.

### Technical Writer I, Amazon Web Services

07/2023 – 06/2025 | Austin, TX

- Demonstrated ability to own product documentation end-to-end by **taking over sole ownership of AWS Cloud Map docs in addition to shared ownership of Amazon ECS docs**.
- Reviewed **UX mockups in Figma** and **code written by engineers in Java and TypeScript** and made suggestions to **improve existing and new error messages and UI text** by making them consistent with AWS style. Wrote **UI help panel text**.
- Refactored Amazon ECS and AWS Cloud Map developer guide content to be 'scenario-based', **improving the readability of documentation and reducing negative customer feedback by 16%**. **Peer reviewed 20 other AWS guides** for compliance with the scenario-based model and **provided feedback to senior writers** who implemented my suggestions and refactored their guides.
- Produced documentation for features such **container block storage and IPv6 networking in API references and developer guides**. **Tested products hands-on**. Followed a **docs-as-code approach** and an **internal style guide**.

### Technical Writer Intern, Amazon Web Services

06/2022 – 08/2022 | Remote

- Rewrote a **cross-service tutorial** in the Amazon ECS developer guide to improve tutorial clarity. Authored in a **docs-as-code workflow**.
- **Updated AWS CLI reference examples** to make them up-to-date. Created **3 sample AWS CloudFormation templates** for ECS resources using **JSON and YAML**, expanding content that was previously an incomplete stub and making the page more useful to customers.
- Fixed syntax issues in **2 AWS CDK snippets in JavaScript and TypeScript** to resolve customer feedback tickets.

## Education and Leadership

### B.S. majoring in Computer Science and Journalism, University of Wisconsin-Madison

09/2019 – 05/2023 | Madison, WI

- Served various roles at the student newspaper **The Daily Cardinal** for almost **4 years**. Was a **staff writer (2019)**, **Opinion editor (2020)**, **member of editorial board (2020-2023)** and **senior staff writer (2021-2023)**.
- Received an '**Online: Best Editorial or Commentary - Gold**' award for **excellence in Wisconsin student journalism** from the **Milwaukee Press Club** — the oldest continuously operating press club in North America — in 2023 for an editorial for the Cardinal.
- Wrote **80 articles** for the Cardinal ranging from **editorials and reviews to poetry**. Learned **content strategy, working with feedback and deadlines, editing, and adherence to AP style** along the way.
- GPA: 3.78. Dean's list in 6/8 semesters