**Q1**

Which of these is inappropriate behaviour in workplace?

*Single Choice - Select one correct answer from the options list.*

Wearing formals on Fridays

Writing emails to your manager when he / she is away from his / her desk

**Gossiping about a business unit ( BU )**

Reaching a venue 10 minutes before a meeting or training will commence

**Q2**

If you ever find yourself in a conflict with someone at workplace, you should \_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

Raise your tone & pitch to make your point clear to the other party/parties

Keep quiet & backbite about the person to colleagues

Check the possible consequences and act accordingly for your own sake

Resign from the job

**Be sweet at face however display cold body language at other times**

**Q3**

Which is considered an email policy violation?

*Single Choice - Select one correct answer from the options list.*

Usage of attachments

Usage of photos

Usage of Bold

**Usage of personal photos sent to external email address**

**Q4**

Which statement is true?

*Single Choice - Select one correct answer from the options list.*

Employees with less than 3 years of work experience do not need to follow company's culture

It is not advisable to use the company's standard signature in business emails

It is permissible to take unplanned leaves without informing the manager or supervisor

**We should avoid discussion on religion & politics at workplace**

**Q5**

\_\_\_\_\_\_\_\_\_ is a barrier to good listening skills.

*Single Choice - Select one correct answer from the options list.*

**Prejudice**

A well lit room or venue

Verbal nods

Paraphrasing

**Q6**

Modesty is a value of Capgemini and it means :

*Single Choice - Select one correct answer from the options list.*

To be fearful

**To be humble and not vain**

To think less of oneself as company is bigger than self

To be less ambitious in all we do

**Q7**

You have received an email from someone who has asked a question to you rudely (tone of the email is negative),   
your manager is in the CC column of the email, which option can you choose to reply?

*Single Choice - Select one correct answer from the options list.*

Reply in an equally negative tone & keep your manager in CC column as well

Reply in an equally negative tone & do not keep manager in the email at all

**Reply with a response / answer written professionally & keep your manager in CC column as well**

Reply with a response / answer written professionally & do not keep your  manager in the email

Do not reply at all

**Q8**

On a client call, you give an information which client wants you to check / verify. You should \_\_\_\_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

pretend you did not listen & change the topic

**check the same and get back with an appropriate response**

request client to check himself or herself on Google

acknowledge without checking that you are 100% sure of its authenticity

**Q9**

Which statement is true?

*Single Choice - Select one correct answer from the options list.*

Emails received from suspicious email addresses must be viewed / opened

There is no limit to attachment size sent in an email

We are allowed to send emails from office mailbox to matrimonial & dating sites

Password for emails can be shared with managers only

**Cases of Phishing must be reported to company's internal IT team / InfoSec team**

**Q10**

You did not keep the Trainer informed about coming late to office by 2 hours .  
On your arrival the Trainer discusses the matter with you ; you should \_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

Start explaining the reason for coming late (as though it was not your fault)

Apologize & keep quiet (state no reason)

Display negative body language and tone of voice (after all you didn't come late on purpose)

**Apologize, explain the reason professionally and convey that you will follow the policies/guidelines in future**

Apologize & explain the reason in a defensive tone and convey that you will follow the policies/guidelines in future

**Q11**

\_\_\_\_\_ address is assigned by the Windows System if the client Windows OS cannot contact a DHCP Server   
for getting an IP address.

*Single Choice - Select one correct answer from the options list.*

SRV

**APIPA**

PTR

NetBIOS

**Q12**

For persistent mounting of NFS shares we need to add entry into \_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

/etc/nfs

/config/nfs

/etc/nfs.config

**/etc/fstab**

**Q13**

You want all the new uses that you will be creating in future to have an alias, what you are supposed to modify?

*Single Choice - Select one correct answer from the options list.*

/home/<username>/.bash\_profile

/home/<username>/.bashrc

/**etc/skel/.bash\_profile**

/etc/profile

**Q14**

\_\_\_\_\_\_ directory can be used to get information about your Linux System.

*Single Choice - Select one correct answer from the options list.*

/info

/Linux

**/proc**

/data

**Q15**

By default  what  is the lease period of DHCP server  in windows server 2012?

*Single Choice - Select one correct answer from the options list.*

5days

7days

**8days**

10 days

**Q16**

\_\_\_\_\_ is the file in an IIS website that contains the configuration settings.

*Single Choice - Select one correct answer from the options list.*

web.xml

config.xml

**web.config**

iis.config

**Q17**

In Linux, Hard Disks will be detected under \_\_\_\_\_\_\_\_\_ directory.

*Single Choice - Select one correct answer from the options list.*

/hdd

/hd

/disk

**/dev**

**Q18**

\_\_\_\_\_\_  is a valid feature in FSRM that can be used to restirct users from keeping prohibited files in the FileShare.

*Single Choice - Select one correct answer from the options list.*

File Classification

Storage Reports

**File Screen**

File Blocker

**Q19**

If we need to take backup or perform restore from command line, we need to use \_\_\_\_

*Single Choice - Select one correct answer from the options list.*

bkpadmin

**wbadmin**

bkpcmd

bkpconfig

**Q20**

\_\_\_\_\_ is a Windows PE image that you boot a client into before you install the install image.

*Single Choice - Select one correct answer from the options list.*

**Boot Image**

ini

sys

BootP image

**Q21**

\_\_\_\_\_ is the type of group specifically used in email systems where you need to send mail to a group of users.

*Single Choice - Select one correct answer from the options list.*

Security

Distribution

**Exchange**

None of the Above

**Q22**

\_\_\_\_\_ is used for copying and converting data.

*Single Choice - Select one correct answer from the options list.*

cp

cv

cpcv

**dd**

**Q23**

We need to use \_\_\_ to recover root password.

*Single Choice - Select one correct answer from the options list.*

provision mode

super mode

root mode

**single user mode**

**Q24**

\_\_\_\_\_ can be used to see the messges in kernel ring buffer.

*Single Choice - Select one correct answer from the options list.*

**dmesg**

kmesg

kermsg

msgker

**Q25**

\_\_\_\_\_\_\_ is used as the name server to resolve NetBIOS names.

*Single Choice - Select one correct answer from the options list.*

DHCP

PTR

**WINS**

WDS

**Q26**

Kerenel Parameters are there in \_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

/etc/kerparm.ctl

/etc/param.ctl

**/etc/sysctl.conf**

/etc/kernel.ctl

**Q27**

Which of the following a true statements regarding the use  
 of VLANs to segment a network?

*Single Choice - Select one correct answer from the options list.*

They increase the size of collision domains

T**hey allow logical grouping of ports for network Management**

They increase the size of the broadcast domain while decreasing the number of collision domains.

They simplify switch administration.

**Q28**

Which command is used to check vtp mode client status?

*Single Choice - Select one correct answer from the options list.*

Show Version

Show VTP

**Show VTP Status**

Show VTP Mode

**Q29**

OSPF runs an algorithm to calculate the currently-best route.   
Which of the following term refer to that algorithm?

*Single Choice - Select one correct answer from the options list.*

DUAL

Huffman

**Dijkstras**

RSA

**Q30**

A network associate is configuring a router for the weaver company to provide internet access.   
The ISP has provided the company six public IP addresses of 198.18.184.105 198.18.184.110.   
The company has 14 hosts that need to access the internet simultaneously.   
The hosts in the company LAN have been assigned private space addresses in the range of   
192.168.100.17 – 192.168.100.30.  
  
What should the associate perform?

*Single Choice - Select one correct answer from the options list.*

Static NAT

**Dynamic NAT**

NAT Overload(PAT)

all the above

**Q31**

A network is converged and the routing tables are complete.When a packet needs to be forworded .what is criterion used to find the best path in routing table

*Single Choice - Select one correct answer from the options list.*

route the packet in the highest bandwidth

route the packet to nearest router

route the packet to longest address and mask matching to the destination

**decide path based on metric (hops,Cost,delay)**

**Q32**

Which of the following is  a valid private IP address?

*Single Choice - Select one correct answer from the options list.*

168.172.19.39

172.40.14.36

192.167.24.43

**none of the above**

**Q33**

One of the routers in your company has just received information about network 172.16.10.0/24 from multiple sources.   
Which of the below will the router consider as the most reliable source for network 172.16.10.0/24?

*Single Choice - Select one correct answer from the options list.*

An EIGRP update for network 172.16.10.0/24

**A directly connected interface with an IP address of 172.16.10.254/24**

A static route to network 172.16.10.0/24

An OSPF update for network 172.16.10.0/24

**Q34**

A(n) \_\_\_\_\_\_\_\_\_\_\_\_is an OSPF data packet containing link-state and routing information that are shared among OSPF routers?

*Single Choice - Select one correct answer from the options list.*

**LSA**

 TSA

 Hello

 SPF

**Q35**

Switching in Internets done by using datagram approach to packet switching at the

*Single Choice - Select one correct answer from the options list.*

network layer

application layer

**data link layer**

physical layer

**Q36**

A new switch is being installed and you have been assigned the task of connecting it to an existing switch. In doing this, you want to set up the VLAN Trunking Protocol so that VLAN information can be passed between the switches. Which of the following must you do to accomplish this?

*Single Choice - Select one correct answer from the options list.*

You must set each end of the trunk line to IEEE 802.1e encapsulation.

You must set all ports on the two switches as access ports.

**You must configure one of the switches as a VTP server.**

You must use a rollover cable to connect the two switches.

**Q37**

The \_\_\_\_\_ protocol allows the administrator to assign a cost, called the metric, to each route.

*Single Choice - Select one correct answer from the options list.*

**OSPF**

RIP

BGP

BBGP

**Q38**

What are the two main types of access control lists (ACLs)?

*Single Choice - Select one correct answer from the options list.*

static and Dynamic

linkstate and hybrid

**Standard and Extended**

basic and extended

**Q39**

For which type of connection will not require a straight-through cable?

*Single Choice - Select one correct answer from the options list.*

Server to Hub

Server to Switch

Switch to Router

**None of the Above**

**Q40**

Which  service use both TCP and UDP ports

*Single Choice - Select one correct answer from the options list.*

**DNS**

DHCP

Telnet

FTP/TFTP

**Q41**

When configuring port security on a Cisco Catalyst switch port, what is the default action taken by the switch if a violation occurs?

*Single Choice - Select one correct answer from the options list.*

protect (drop packets with unknown source addresses)

restrict (increment SecurityViolation counter)

**shutdown (access or trunk port)**

transition (the access port to a trunking port)

**Q42**

Which encapsulation types are configurable on a Cisco switch for a trunk?

*Single Choice - Select one correct answer from the options list.*

VTP

CDP

**802.1Q**

802.1p

**Q43**

\_\_\_\_ is used to hide database design complexity.

*Single Choice - Select one correct answer from the options list.*

Stored Procedure

Trigger

Package

**View**

**Q44**

What is the maximum number of Class C IP addresses that can be assigned to hosts on a local subnet that uses the 255.255.255.224 subnet mask?

*Single Choice - Select one correct answer from the options list.*

62

15

16

**30**

**Q45**

For which type of connection should a straight-through cable be used?

*Single Choice - Select one correct answer from the options list.*

switch to switch

 switch to hub

**switch to router**

 router to PC

**Q46**

ROM is composed of?

*Single Choice - Select one correct answer from the options list.*

     Magnetic cores

**Micro-processors**

 Photoelectric cells

Floppy disks

**Q47**

Which provides the fastest access to large video files?

*Single Choice - Select one correct answer from the options list.*

Optical drives

IDE hard drives

**SCSI hard drives**

EIDE hard drives

**Q48**

Which DLL is responsible for displaying the logon Screen?

*Single Choice - Select one correct answer from the options list.*

NTDLL.DLL

BOOTVID.DLL

**msginA.DLL**

USER32.DLL

**Q49**

APIPA range is \_\_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

169.254.0.0/24

**169.254.0.0/16**

169.254.1.0/16

169.254.0.1/24

**Q50**

SAN uses \_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

File IO

**Block IO**

Byte IO

Track IO

**Q51**

In ServerCore OS, to control service we can use \_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

n**etstat**

service

sc

servicecfg

**Q52**

Which of the following is not a valid DDL statement?

*Single Choice - Select one correct answer from the options list.*

Create

Truncate

Drop

**Modify**

**Q53**

Expand WMI?

*Single Choice - Select one correct answer from the options list.*

Windows Mail instrumentation

**Windows Management Instrumentation**

Windows Mobile Instrumentation

Windows Maintainance Information

**Q54**

Which is not layer 3 device?

*Single Choice - Select one correct answer from the options list.*

Router

Layer 3 Switch

**Bridge**

None of the Above

**Q55**

Truncate is an example of \_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

DML

**DDL**

DCL

TCL

**Q56**

Which of the following is not an application server?

*Single Choice - Select one correct answer from the options list.*

**Kerberos**

WAS

JBOSS

IIS

**Q57**

Difference between Truncate & Drop?

*Single Choice - Select one correct answer from the options list.*

Both are same

**Structure of database remains same even after truncating a table but not in Drop**

Structure of database remains same even after dropping a table but not in Truncate

none of the above

**Q58**

IANA stands for \_\_\_\_\_\_\_\_\_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

**Internet Assigned Numbers Authority**

Internetwork Assigned Numbers Authority

Internet Assigning Numbers Authority

Internet Assigned Numbering Authority

**Q59**

Which of the following is not a valid type of EF codd rule?

*Single Choice - Select one correct answer from the options list.*

Structural

Integrity

**Behavioural**

Foundational

**Q60**

Which tier help the user to interact with the application?

*Single Choice - Select one correct answer from the options list.*

Application tier

Data tier

**Presentation tier**

Business Logic tier

**Q61**

\_\_\_\_ command can be used for search and replace.

*Single Choice - Select one correct answer from the options list.*

grep

emacs

**sed**

dmesg

**Q62**

Which of the following is not a SMTP System?

*Single Choice - Select one correct answer from the options list.*

sendmail

postfix

exim

qmail

**None of the Above**

**Q63**

How many stages does the Bootloader GRUB have?

*Single Choice - Select one correct answer from the options list.*

**2**

3

4

5

**Q64**

A process has how many states?

*Single Choice - Select one correct answer from the options list.*

6

3

4

**5**

**Q65**

\_\_\_\_\_ is a valid extension of device driver.

*Single Choice - Select one correct answer from the options list.*

.sys

.**drv**

.driver

.dvr

**Q66**

NLB can be implemented using \_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

DHCP

**Proxy**

Reverse Proxy

vnc

**Q67**

Which one is not a hard disk type?

*Single Choice - Select one correct answer from the options list.*

IDE

SATA

SCSI

**Non of the above**

**Q68**

The device which does not works in physical layer is?

*Single Choice - Select one correct answer from the options list.*

**Switch**

Hub

Repeater

Cables

**Q69**

what is a primary key?

*Single Choice - Select one correct answer from the options list.*

**unique and not null**

unique and default

unique and check

check and default

**Q70**

XOR of 1000 and 1001 is \_\_\_\_\_.

*Single Choice - Select one correct answer from the options list.*

1001

0110

**0001**

1110

**Q71**

\_\_\_\_\_ will store the mapping between the virtual address and the physical address.

*Single Choice - Select one correct answer from the options list.*

VM Table

Swap Table

Map Table

**Page Table**

**Q72**

Which of the following is not a valid type of process scheduling?

*Single Choice - Select one correct answer from the options list.*

FIFO

RR

SJF

**None of the Above**

**Q73**

Which of the following is not a routing protocol?

*Single Choice - Select one correct answer from the options list.*

EIGRP

IGRP

OSPF

BGP

**None of the Above**

**Q74**

The technique used for exchanging information between  processes is called ?

*Single Choice - Select one correct answer from the options list.*

**IPC**

LPC

FIFO

Round Robin

**Q75**

Expand CISC?

*Single Choice - Select one correct answer from the options list.*

Complex instruction set converting

Complex index set computing

Compare instruction and computing

**Complex instruction set computing**