

# CHRISTIA J. HALL

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*Collaborative problem solver, creating empathy-driven solutions for the bigger picture.*

- Motivated self-learner with full stack web development experience spanning 20+ years
- 6+ Years in nonprofit sector, serving in IT, financial and administrative positions
- Well-rounded in work and lived experience; resourceful and creative

## # EXPERTISE

Drupal CMS site-building, featurization, updating and migration • Navigating and working in each layer of LAMP stack • CiviCRM upgrading, integration and administration • E-commerce and fundraising platform implementation • Working in distributed/cloud hosting environment and other sysops • Communicating technical concepts to a variety of audiences

## # TECHNOLOGY SUMMARY

**Languages** | HTML, CSS, PHP, JavaScript, Bash, Drush

**Systems** | Unix/Linux, Apache, OS X, Chrome OS, Android

**Databases** | MySQL, FileMaker, Open Office Base

**Software, APIs and Third Party Integrations** | Drupal, CiviCRM, Authorize.net, Classy, BigCommerce, Uber Cart, Zen Cart, MIVA Merchant, SpamBot, Captcha, Google apps suite, Quickbooks, PayPal, Google Analytics, LiveChat, ShareThis, AMPPS, popular Drupal contrib modules and many more

**Development Tools & Methodology** | LAMP stack, using a command-line interface; GIT version-control and repository for codebase and CMS configurations; multi-stage deployment and testing on local and remote environments; utilizing bash scripting for consistent and streamlined processes; integrating cloud-computing SAAS and open source, community-driven APIs and plugins; SCRUM and sprint approach to workflow

**Design Approaches** | Mobile-first, accessibility standards, real-world UX considerations, and a less-is-more philosophy of elegance

**Workflow Management** | GitHub, Slack, Trello, Toggl, BaseCamp, Google Suite

## # RELEVANT EXPERIENCE

### FosterClub

*National nonprofit organization supporting the networking, advocacy, education and support of youth in foster care*

**Web Developer and IT Specialist**, 2016 to present

**Finance and Office Administrator**, 2012-2016

Recent accomplishments:

- Worked with executive director and communications manager to rebuild organization's

website from the ground up, playing the role of project manager and developer, performing all back-end and front-end development and operations, utilizing custom and contribution modules and standard APIs according to mockups and specifications and participated in brainstorming and planning; site currently has over 50,000 registered users and growing

- **Utilized Drupal CMS, LAMP stack and cloud** architecture, SSO technology and customized Bootstrap responsive theme, with emphasis on secure, mobile-friendly, cross-population UX and SEO
- **Developed** website features such as online training platform, user-contributed resource directory, exclusive membership portal, content-sharing partner project mini-site capabilities
- **Integrated** and customized features such as Q&A forum, multi-user blogging, donation and membership capture, peer-to-peer fundraising platform, e-commerce solution, chatbot and spam protection
- **Migrated existing data** including content, user accounts, CRM mailings and data from previous websites; systemized and oversaw post-migration clean up for thousands of articles
- **Maintained security** implementations, monitoring and timely responses
- **Performed updates** and version upgrades to CiviCRM and extensions, CMS platform and plugins, server operating system, and scripting and command languages
- **Administered technical training and support** to staff and interns in the use of integrated CRM features and website's administrative UI; performed end-user support, trained and oversaw small helpdesk team; domain-based user email accounts and MX records
- Managed, trained, and assisted with intern-candidate interviews and selection process
- Provide ongoing assistance to finance department, one-on-one non-technical mentoring for organization's program beneficiaries, and served on fundraising team

### **BigDomainHost/Domain Registrare - Holland, MI**

*Web hosting, domain registration and web development solutions*

**Web design administrator, 2004-2006**

**Web design contractor, 2002-2004**

Performed tasks relating to administration, customer and technical support, back-end and front-end development, DevOps, DNS and MX records, website and email hosting/cloud-computing integration, e-commerce site building and theming, translating sales orders to finished product, on-site client data and vision collecting and training, photography, typography and visual design work.

## **# EDUCATION**

Kaplan University | *Associate of Science in Health Science, Summa Cum Laude*

Army Medical Department Center and School - San Antonio, TX | *Healthcare occupational specialty training certificate and NREMT*

Hutchinson Community College - Hutchinson, KS | *Pre-med and general education requirements*

## **# HUMAN INTERESTS**

Photography • Genealogy • Making cookies • General digital tinkering • Pokémon Go • My dog