CHRISTIA J. HALL

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- Motivated self-learner with full stack web development experience spanning 20+ years
- 6+ Years in nonprofit sector, serving in IT, financial and administrative positions
- Well-rounded in work and lived experience; resourceful and creative

EXPERTISE

Drupal CMS site-building, featurization, updating and migration • Navigating and working in each layer of LAMP stack • CiviCRM upgrading, integration and administration • E-commerce and fundraising platform implementation • Working in distributed/cloud hosting environment and other sysops • Communicating technical concepts to a variety of audiences

TECHNOLOGY SUMMARY

Languages | Linux, HTML, CSS, PHP, JavaScript, Bash, Drush

Systems | Unix/Linux, Apache, OS X, Chrome OS, Android

Databases | MySQL, FileMaker, Open Office Base

Software, APIs and Third Party Integrations | Drupal, CiviCRM, Authorize.net, Classy, BigCommerce, Uber Cart, Zen Cart, MIVA Merchant, SpamBot, Captcha, Google apps suite, Quickbooks, PayPal, Google Analytics, LiveChat, ShareThis, AMPPS, popular Drupal contrib modules and many more

Development Tools & Methodology | LAMP stack, using command-line interface; GIT version-control and codebase storage; composer to manage package dependencies and open source code, multi-stage deployment and testing on local and remote environments; utilizing bash scripting for consistent and streamlined processes; open source, community-driven APIs and plugins; SCRUM and sprint approach to workflow

Design Approaches | Mobile-first, accessibility standards, real-world UX considerations, and a less-is-more philosophy of elegance

Workflow Management | GitHub, Slack, Trello, Toggl, BaseCamp, Google Suite

RELEVANT EXPERIENCE

FosterClub
National nonprofit organization supporting the networking, advocacy, education and support of youth in foster care

Web Developer and IT Specialist, 2016 to present
Finance and Office Administrator, 2012-2016

Recent accomplishments:

- Worked with executive director and communications manager to rebuild organization's website from the ground up, playing the role of project manager and developer, performing all back-end and front-end development and operations, utilizing custom and

contribution modules and standard APIs according to mockups and specifications and participated in brainstorming and planning; site currently has over 50,000 registered users and growing

- ○ **Utilized Drupal CMS, LAMP stack and cloud** architecture, SSO technology and customized Bootstrap responsive theme, with emphasis on secure, mobile-friendly, cross-population UX and SEO
- ○ **Developed** website features such as online training platform, user-contributed resource directory, exclusive membership portal, content-sharing partner project mini-site capabilities
- ○ **Integrated** and customized features such as Q&A forum, multi-user blogging, donation and membership capture, peer-to-peer fundraising platform, e-commerce solution, chatbot and spam protection
- ○ **Migrated existing data** including content, user accounts, CRM mailings and data from previous websites; systemized and oversaw post-migration clean up for thousands of articles
- ○ **Maintained security** implementations, monitoring and timely responses
- ○ **Performed updates** and version upgrades to CiviCRM and extensions, CMS platform and plugins, server operating system, and scripting and command languages
- ○ **Administered technical training and support** to staff and interns in the use of integrated CRM features and website's administrative UI; performed end-user support, trained and oversaw small helpdesk team; domain-based user email accounts and MX records
- ● Managed, trained, and assisted with intern-candidate interviews and selection process
- ● Provide ongoing assistance to finance department, one-on-one non-technical mentoring for organization's program beneficiaries, and served on fundraising team

BigDomainHost/Domain Registrare - Holland, MI

Web hosting, domain registration and web development solutions

Web design administrator, 2004-2006
Web design contractor, 2002-2004

Performed tasks relating to administration, customer and technical support, back-end and front-end development, DevOps, DNS and MX records, website and email hosting/ cloud-computing integration, e-commerce site building and theming, translating sales orders to finished product, on-site client data and vision collecting and training, photography, typography and visual design work.

Freelancing

Experience includes freelance work spanning since the late 90's. Most recently, Drupal 8 e-commerce using Commerce or Ubercart modules. Drupal 6 to Drupal 7 migration, security updates to core and contrib modules, CiviCRM upgrades, and an HTML5 website with canvas code integration from CodePen.

HUMAN INTERESTS

Photography • Genealogy • Making cookies • General digital tinkering • Pokémon Go • My dog