CHRISTIA J. HALL

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GitHub.com/amonoxia | StackExchange

Detail-oriented, resourceful problem solver balanced with an empathy-based philanthropic drive

- Driven self-learner with over 15 years experience as full stack developer via combination of employed, hobbyist and freelance ventures
- 6+ years in nonprofit sector, serving in a variety of technical and non-technical positions
- Exceptionally well-rounded in work and lived experience

EXPERTISE_____

Full-stack web application development • E-commerce and CRM Integration • IT Administration • Translation of technology concepts to non-technical users and team members • Project workflow systemization • Creative solutions for organization's program needs and ideas

TECHNOLOGY SUMMARY_____

Languages | HTML, CSS, PHP, JavaScript, Bash

Systems | Unix/Linux, Apache, OS X, Windows, DOS, Chrome OS, Android

Databases | MySQL, FileMaker, Open Office Base

Software, APIs and Third Party Integrations | Drupal, CiviCRM, Authorize.net, Classy, BigCommerce, Uber Cart, Zen Cart, MIVA Merchant, SpamBot, Captcha, Google apps suite, Quickbooks, PayPal, Google Analytics, LiveChat, ShareThis

Development Tools & Methodology | Proficiency in every layer of the LAMP stack using a command-line interface; GIT version-control and repository for codebase and CMS configurations; multi-stage deployment and testing on local and remote environments; utilizing bash scripting for consistent and streamlined processes; integrating cloud-computing SAAS and open source, community-driven APIs and plugins; SCRUM and sprint approach to workflow

Design Approaches | Mobile-first, accessibility standards, real-world UX considerations, and a less-is-more philosophy of elegance

Workflow Management | GitHub, Slack, Trello, Toggl, BaseCamp, Google Suite, QuickBooks

RELEVANT EXPERIENCE_____

FosterClub
National nonprofit organization supporting the networking, advocacy, education and support of youth in foster care

Web Developer and IT Specialist, 2015 to present
Finance and Office Administrator, 2013-2015
Administrative Assistant, 2012-2013

Recent Accomplishments

- Rebuilt organization's website from the ground up utilizing custom and contribution

modules according to design team's mockups and jointly-planned specifications; currently has 50,000+ registered users

- **Utilized Drupal CMS, LAMP stack and cloud** architecture, SSO technology and customized Bootstrap responsive theme, with emphasis on secure, mobile-friendly, cross-population UX and SEO
- **Developed** website features such as online training platform, user-contributed resource directory, content-sharing partner project mini-site capability
- **Integrated** and customized features such as Q&A forum, multi-user blogging, donation and membership portal, peer-to-peer fundraising platform, e-commerce solution, chatbot and spam protection
- **Migrated existing data** including content, user accounts, CRM mailings and data from previous websites; systemized, oversaw and assisted with editing technical quality of thousands of articles and post-migration clean up
- **Maintained security** implementations, monitoring and timely responses
- **Performed updates** and version upgrades to CiviCRM and extensions, CMS platform and plugins, server operating system, and scripting and command languages
- **Administered technical training and support** to staff and interns in the use of integrated CRM features and website's administrative UI; performed end-user support, trained and oversaw small helpdesk team; domain-based user email accounts and MX records

- Implemented updated, cloud-based office tools and technology for the workforce
- Managed, trained, and assisted with intern-candidate interviews and selection process
- Provided ongoing technical assistance to finance department, one-on-one non-technical mentoring for organization's program beneficiaries, and served on fundraising team

BigDomainHost/Domain Registrare - Holland, MI

Web hosting, domain registration and web development solutions

Web design administrator, 2003-2005
Web development contractor, 2001-2003

Performed tasks relating to customer administrative and technical support, back-end and front-end development, DevOps, DNS and MX records, website and email hosting/ cloud-computing integration, e-commerce site building and theming, translating sales orders to finished product, on site client data and vision collecting and training, photography, typography and visual design work

EDUCATION_____

2009-2010 | Hutchinson Community College - Hutchinson, KS | *Pre-med emphasis*

2009-2010 | Army Medical Department Center and School - San Antonio, TX | *Healthcare occupational specialty diploma*

2014 | Kaplan University | *Associates of Science in Health Science, Summa Cum Laude*

HUMAN INTERESTS_____

Photography • Genealogy • Moderating online mentoring and support group • Pokémon Go • My dog