

CHRISTIA J. HALL

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Detail-oriented and frugal problem solver balanced with an empathy-based philanthropic drive

- Driven self-learner with over 15 years experience as full stack developer via combination of employed, hobbyist and freelance ventures
- 6+ years in nonprofit sector, serving in a variety of technical and non-technical positions
- Exceptionally well-rounded in work and lived experience

EXPERTISE

Full-stack web application development • E-commerce and CRM Integration • IT Administration
• Anticipation and implementation of technological needs of organization • Translation of technology concepts to non-technical users and team members • Project workflow systemization • Creative solutions to organization's program needs and ideas

TECHNOLOGY SUMMARY

Languages | HTML, CSS, PHP, JavaScript, Bash

Systems | Linux, Apache, OS X, Windows, DOS, Chrome OS, Android

Databases | MySQL, FileMaker, Open Office Base

Software, APIs and Third Party Integrations | Drupal, CiviCRM, Authorize.net, Classy, BigCommerce, Uber Cart, Zen Cart, MIVA Merchant, SpamBot, Captcha, Google apps suite, Quickbooks, PayPal, Google Analytics, LiveChat, ShareThis

Development Tools & Methodology | Proficiency in every layer of the LAMP stack using a command-line interface, GIT version-control and repository for codebase and CMS configurations, multi-stage deployment and testing on local and remote environments, utilize bash scripting for consistent and streamlined processes, integrating cloud-computing SAAS and open source community-driven APIs and plugins, using SCRUM and sprint approach to workflow

Design Approaches | Mobile-first, accessibility standards, real-world UX considerations, and a less-is-more philosophy of elegance

Workflow Management | GitHub, Slack, Trello, Toggl, BaseCamp, Google Suite, QuickBooks

RELEVANT EXPERIENCE

FosterClub

National nonprofit organization supporting the networking, advocacy, education and support of youth in foster care

Web Developer and IT Specialist, 2015 to present

Finance and Office Administrator, 2013-2015

Administrative Assistant, 2012-2013

Accomplishments

- Rebuilt organization's website from the ground up utilizing custom and contribution

modules according to design team's mockups and jointly-planned specifications; currently has 50,000+ registered users

- **Utilized Drupal CMS, LAMP stack and cloud** architecture, SSO technology and customized Bootstrap responsive theme, with emphasis on secure, mobile-friendly, cross-population UX and SEO
 - **Developed** website features such as online training platform, user-contributed resource directory, content-sharing partner project mini-site capability
 - **Integrated** and customized features such as Q&A forum, multi-user blogging, donation and membership portal, peer-to-peer fundraising platform, e-commerce solution, chatbot and spam protection
 - **Migrated existing data** including content, user accounts, CRM mailings and data from previous websites; systemized, oversaw and assisted with editing technical quality of thousands of articles and post-migration clean up
 - **Maintained security** implementations, monitoring and timely responses
 - **Performed updates** and version upgrades to CiviCRM and extensions, CMS platform and plugins, server operating system, and scripting and command languages
 - **Administered technical training and support** to staff and interns in the use of integrated CRM features and website's administrative UI; performed end-user support, trained and oversaw small helpdesk team; domain-based user email accounts and MX records
- Implemented updated, cloud-based office tools and technology for the workforce
 - Managed, trained, and assisted with intern-candidate interviews and selection process
 - Provided ongoing technical assistance to finance department, one-on-one non-technical mentoring for organization's program beneficiaries, and served on fundraising team

BigDomainHost/Domain Registrare - Holland, MI

Web hosting, domain registration and web development solutions

Performed tasks relating to customer administrative and technical support, back-end and front-end development, DevOps, DNS and MX records, website and e-mail hosting/cloud-computing integration, e-commerce site building and theming, translating sales orders to finished product, on-site client data and vision collecting and training, photography, typography and visual design work

Web design administrator, 2003-2005

Web development contractor, 2001-2003

EDUCATION

2009-2010 | Hutchinson Community College - Hutchinson, KS | *Pre-med emphasis*

2009-2010 | Army Medical Department Center and School - San Antonio, TX | *Healthcare occupational specialty diploma*

2014 | Kaplan University | *Associates of Science in Health Science, Summa Cum Laude*

HUMAN INTERESTS

Photography • Genealogy • Moderator of on-line mentoring and support group • Pokémon Go • My dog