



# YELLOW BELT CERTIFIED

## CERTIFICATE OF ACHIEVEMENT

THIS CERTIFICATE IS PROUDLY PRESENTED TO

**OSCAR MONZON PINEAD**

**Teleperformance Guatemala**

Has successfully completed Yellow Belt of training and Certification requirements and is now  
Teleperformance Yellow Belt Certified.

A handwritten signature in blue ink, appearing to read 'Alan W.'.

**Alan Winters**  
Chief Administrative Officer

A handwritten signature in blue ink, appearing to read 'Kelley Dworak'.

**Kelley Dworak**  
Head of Global Processes & Quality

A handwritten signature in blue ink, appearing to read 'Mario Pingaro Rossini'.

**Mario Pingaro Rossini**  
Global Implementation Project Manager

