ABDAEL JEREMY MORA LOZANO

FULL-STACK DEVELOPER

authorized to work throughout the United States and remotely without restrictions

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EDUCATION

Full-Stack Developer
Kenzie Academy, Cottonwood, AZ, Oct 2021

Front End Developer
Kenzie Academy, Cottonwood, AZ, Apr 2021

SKILLS

HTML	CSS	Javascript
Python	Django	GIT
Bootstrap	Team Player	React

EXPERIENCE

Mobile Expert
T-Mobile, Cottonwood, AZ, **Jun 2021 - Current**

- I have to offer excellent customer service through troubleshooting someone's devices or setting someone up with a shiny new phone and phone plan.
- I am expected to be honest with customers regarding what they need, whether it's just a new screen protector or a new phone because the other one got lost. Honesty also applies to coverage issues that they ask about. as well.
- Expected to communicate not only with coworkers but with the customers on what we're doing with them for the day,
- I am expected to utilize my tools and resources through my work iPad to solve last-minute conflicts, troubleshoot, and make sales go more smoothly and thoroughly.
- I always get told to ask questions when needed to expand my knowledge and experience in my position.
- Even though customer service is a massive part of my role, I am responsible for getting my numbers for the month. That. Includes the number of activations, add-ons, selling accessories, and more.
- We are expected to come into work smiling and keeping that smile when we work with customers and each other.

SUMMARY

Full-stack Developer with core expertise in Python, Django, JavaScript, CSS, HTML, and React.
A visual thinker, team player with a year of Experience with individual and team-oriented work or projects. With as many as five people in a group.
Experience with all coding languages and extensions mentioned, with hands-on projects.

OBJECTIVE

My Objective is to Gain Experience not only with what I'm comfortable with already but with new challenges and new ways to extend my knowledge and skills as a Software Developer.