

REILLY BROWN

ADULT SERVICES OUTREACH ASSISTANT • O'FALLON, ILLINOIS • +1-618-434-0263

◦ DETAILS ◦

O'Fallon, Illinois
+1-618-434-0263
reilly.brown2.0@gmail.com

◦ LINKS ◦

[linkedin.com/in/reilsbrown](https://www.linkedin.com/in/reilsbrown)

◦ SKILLS ◦

ITILv4 Foundations
CompTIA Security+CE
AWS
JIRA
SQL
Windows Server Administration
PowerShell
Active Directory
Red Hat Enterprise Linux
PuTTY
Confluence
Cybersecurity
Military Operations
UX Research
Adobe InDesign
Adobe Illustrator
Office 365

◦ LANGUAGES ◦

English
German
Japanese

PERSON PROFILE

With over 10 years' experience in a variety of roles in public service, I draw upon my strong background in information technology to strive for optimized user experiences. I am constantly seeking to harmonize problem-solving and my expertise for communication in order to create an accessible world in the digitized age.

EMPLOYMENT HISTORY

Adult Services Assistant at O'Fallon Public Library, O'Fallon

July 2023 — Present

- Renders library services to patrons such as reference & readers' advisory services, instruction on use of library resources, expert-level technology assistance, and maintenance of interlibrary loan assets.
- Coordinates with both adult and teen programming administrators to initiate, plan, and present diverse & creative programs in support of community needs.
- Ensures good stewardship of physical & virtual spaces by serving on both OFPL's Visual Display and Website Development Teams.
- Independently fields a variety of specialized tasks as needed with a high-quality level of service.

Software Developer at CeLeen, LLC, Scott AFB, IL

October 2022 — July 2023

- Support, troubleshoot, and maintain 135+ servers, serving tens of thousands of customers globally across military, federal, and civilian sectors
- Successfully works at an independent level, while also serving as an effective and enthusiastic collaborator
- Experience working with client-server architectures, networking protocols, and databases
- Transferring data and information from on-premises databases to the AWS cloud
- Controlling and implementing data flow from and to AWS
- Assist with software deployments

Systems Administrator at Enhanced Veterans Solutions, Scott AFB, IL

July 2021 — October 2022

- Maintained level 2 IaaS enterprise monitoring systems, while continually validating the health of monitoring agents
- Collected data, conducted analyses, developed, and implemented solutions within the framework of both ITSM & Agile methodologies
- Supported customer requirements in a 24/7/365 operating environment in a fast-paced, dynamic environment

Tactical Client Systems Technician at Missouri Air National Guard, Jefferson Barracks, MO

November 2015 — May 2022

- Managed hardware & software by way of configuration management and troubleshooting to ensure maximum user up-time
- Extensively worked in Active Directory to create and configure OUs, objects, GPOs, and security groups
- Configured, administered, and maintained HBSS/ACAS in accordance with DISA STIGs/SRGs

○ Supervisor at LEGO Brand Retail, Des Peres, MO

November 2015 — June 2019

- Ensured a signature experience for every guest with a professional, friendly, and engaging manner at all times
- Provided a clean, safe, and visually-stimulating environment by upholding the high caliber of LBR visual standards
- Promoted in April 2019; entrusted with store keys, responsibility as sole manager for opening and closing, handling deposits, and training brick specialists

🎓 EDUCATION

○ Educational Games & Simulations Design, University of Missouri, Columbia, MO

January 2023 — May 2025

○ Software Development, Southwestern Illinois College, Belleville, IL

January 2021 — August 2022

Relevant coursework covering Python object-oriented programming, cybersecurity, databases, Linux & Windows OS, Cisco cybersecurity principles, networking, HTML/CSS, and Adobe Creative Suite software.

📢 REFERENCES

- References available upon request

📋 COURSES

○ Cloud Practitioner, AWS

January 2023 — April 2023

○ Foundations of User Experience Design, Google

September 2022 — November 2022

🌿 EXTRA-CURRICULAR ACTIVITIES

○ Vocalist at No-Name Chorale, Belleville, IL

October 2018 — Present

No-Name Chorale is a firmly-established part of the St. Louis choral scene, offering a full season of free concerts designed to share the joy of inspired choral singing with both each other, and the St. Louis/Metro East community.