

# Privacy Policy

## **Your data privacy with Schutz**

At Schutz we care about your privacy and want you to be confident in the way we use your personal information and other data. This page provides a summary for you. If you'd like to read our privacy policy and other terms and conditions in full then select [here](#).

Our data privacy policy applies to all of the products and services we provide you as a customer and user of our site and apps.

The information we collect about you helps us safe and comply with laws and regulations, and provide the best service possible to you. And also keep your information.

## **What we do with your data**

We use the personal information you give us to allow us to provide you with the products and services you'd like to use along with our support services. We may use your data for our internal marketing analytics purposes to allow us to assess service performance, customer behaviour and trends - this is to allow us to monitor and continuously improve our service offering. We don't sell or make available your data to any third parties for marketing, advertising or related purposes.

## **What sort of information do we ask you**

Depending on what services you want to use we will ask you for specific information. This could be your email address, Telegram nickname, Ethereum wallet, Name, Surname.

## **What information are we entitled to**

We need and are permitted to have your information for three reasons: 1. either because you have agreed to give it to us, 2. or to be able to provide our products and services to you, 3. or because we are legally required to obtain it. In each case we will only ask for, store and use information that we reasonably require and we will only hold on to if for as long as we need to or that the law requires us to do, which is between 5 to 10 years after the end of the cooperation.

## **Where do we store your information**

All our data and your information is held in secure servers located in Germany. We do use a number of different operating systems. In each case the data we store, how we store it and third party applications we use are subject to strict security measures and legal obligations.

## **How we keep your information safe**

We use a number of technical and procedural measures to ensure the safety of your data. These include: encrypting data, only storing and transferring it when we know it is safe and restricting access to who can see or use the data.

## **Who can access or see my information**

Only those members within our organisation that need to see it in order to help our company provide our products and services to clients. This will include our marketing, community managers, and support staff.

## **What rights do I have to my information**

You have various rights in your information such as the right to ask us what information we hold about you, ask us to correct or delete information about you or to restrict our use of it. You also have the right to request us to export or transfer data to other companies. And you have the right to complain about our use of your data and submit a complaint to the relevant data protection authority.

## **Who do I contact to find out more or make a complaint?**

If you have any questions, comments or complaints regarding how we collect, use and store information about you, Schutz has a Data Protection Officer to help you. If you need assistance, please send an e-mail to [support@schutz.capital](mailto:support@schutz.capital).

## **Information that we collect, and how we use it**

Schutz collects information from our users when they create their account for the website, seek additional information regarding our services, or register for conferences and other Schutz events. Some of the forms for Schutz registration, enrolment, account setup, and other purposes may ask users to give us contact information, unique personal identifiers,

financial information. We may use these data to tailor the visitor's experience at our website.

You agree that Schutz may use any personal information that you provide, such as your email address, Telegram nickname, Ethereum wallet, Name, Surname to inform you about updates to the service and to notify you about other products and services offered by Schutz that may be of interest to you. We will not sell, share, or rent or otherwise make available any of that information to other parties. We may use your data for our internal marketing analytics purposes to allow us to assess service performance, customer behaviour and trends - this is to allow us to monitor and continuously improve our service offering. In addition, you agree that Schutz may disclose your contact information in response to inquiries by bona-fide rights owners in connection with allegations of infringement of copyright or other proprietary rights arising from information that you have posted on the Sites or otherwise provided to Schutz. Individuals that subscribe to email newsletters are given the opportunity to opt out of promotions, news, and information at the time of signup. Schutz also provides users the opportunity to opt out of receiving communications from us at the points where we request information. You may also feel free to contact us as indicated below if you wish to opt out of communications received from Schutz at a later point, or access your account settings to make changes to the information we hold or you provide.

### **E-mail addresses**

We may collect the email addresses at the point of subscription of users who wish to receive email notification of publications and press releases in identified subject areas of interest, and of those who send us email messages or express interest regarding our services or employment opportunities, or register for conferences and other Schutz-sponsored events. We will not, however, share any email addresses with any third party or send unsolicited email to any of the addresses we collect, except in very limited circumstances as set forth in this document.

If you opted in to receive information about our product, updates, and offers, we will use your name and email address to send this information to you. If you no longer wish to receive these communications, you can unsubscribe by following the instructions contained in the emails you receive or on our website. Please note that we may send you transactional or other information, even if you have unsubscribed from our marketing

communications. For instance, if our service is going to be temporarily suspended for maintenance, we might send you an email to update you.

## **Cookie policy**

This cookie policy lets you know what cookies are and how Schutz uses them. It also lets you know how you can disable them if you do not wish them to be used. Please take the time to read this document and if you continue to use any of Schutz's sites you will be agreeing to our use of them in line with this policy.

### **What is a cookie ?**

Cookies are small files that contain data and are stored on your computer, iPad or mobile device. They contain information that lets the website you are accessing remember your data on the site and let us know what your preferences are when using the site.

### **Why do we use cookies?**

Like all websites and customer facing service providers nowadays we use them to make your use of the site easier and offer a better user experience. For example, it allows you to logon without having to re-enter your password or tell us your preferences each time. It also lets us understand what our customers are interested in and make improvements to the site and the services we offer.

### **Types of cookie**

We use 'Session Cookies', 'Persistent Cookies' and 'Third Party Cookies' on our sites. Session Cookies are temporary files on your computer that allow a website to identify your actions and choices during a browsing session. They expire when you leave the site and close your web browser.

Persistent Cookies are stored on your computer and remain there after you close your browser or switch off your computer. They are then used next time you log on to our sites to help us identify you and your preferences. They do not contain any information that would allow to identify you to other users.

Third Party Cookies let us connect with another provider, such as Google' to provide links to functionality or analytics. We use only Google Analytics which uses cookies to analyse our use of the site. The information generated by the cookie about your use of the site

(including your IP address) is stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. If you do not wish to allow the use of Third Party Cookies you can erase or block them.

### **Necessary cookies**

These cookies are absolutely necessary for operating the website and ensuring security features. They also allow you to stay conveniently logged into your profile when you visit our website again. They are stored for a maximum period of time of two years.

### **Statistics**

We track anonymised data for statistical and analytical purposes. That way we can continuously optimise our website and its content. Those cookies are shared only with Google Analytics, and they are stored for a maximum period of two years.

### **Comfort**

These cookies make using our website more convenient for you. They are stored for a non-limited period of time.

### **What if I don't want to allow cookies or want to block them ?**

With most Internet browsers, you can erase cookies from your computer hard drive, block all cookies, or receive a warning before a cookie is stored on your computer. Please refer to your browser instructions or a help screen to learn more about these functions and how to use them. If you need help, you can also call our help-desk. Please note that if you do choose to block or disable cookies then certain sections or functionalities of our sites may be inaccessible to you as will some of the functionality that requires the use of cookies.

## **Security method**

Schutz has in place technological and operational security ways of providing designed to protect personally identifiable information from loss, misuse, alteration, or destruction. Only authorised employees and contractors will have access to any data provided by you, and that access is limited by need. Each employee or contractor having access to any personally identifiable information is obligated to maintain its confidentiality. Although we take steps that are generally accepted as industry standard to protect your personally identifiable information, Schutz cannot guarantee that your personally identifiable information will not become accessible to unauthorised persons.

## **Links to other websites**

Our Sites may include links to other websites or online services whose privacy practices may differ from policy in Schutz. If you submit information to any of those websites or online services, your information is governed by their privacy statements. We encourage you to read carefully the privacy statement of any websites you visit. Schutz is not responsible for the privacy practices or the content of any non-Schutz websites to which we link from the Sites or Apps.

## **Compliance with law**

Schutz complies with all applicable privacy laws and regulations. Schutz may be compelled to surrender personal user or customer information to legal authorities without express user consent if presented with a court subpoena or similar legal or administrative order, or as required or permitted by the laws, rules, and regulations of any nation, state, or other applicable jurisdiction. Also, in the event of a violation of the terms and conditions of use of the Sites and the Apps or a violation of any restrictions on use of materials provided in or through the Sites, we may disclose personal user information to our affected business partners or legal authorities.

## **Possibility to change and/or delete information**

You may access, correct, update, and/or delete, as the case may be, any personally identifiable information that you submit to Schutz through the Sites or the Apps or through other means. To do so, please either follow instructions on the page of the Sites on which you have provided such information or subscribed or registered or contact us. Please note this process will be subject to Schutz's Data Retention Policy.