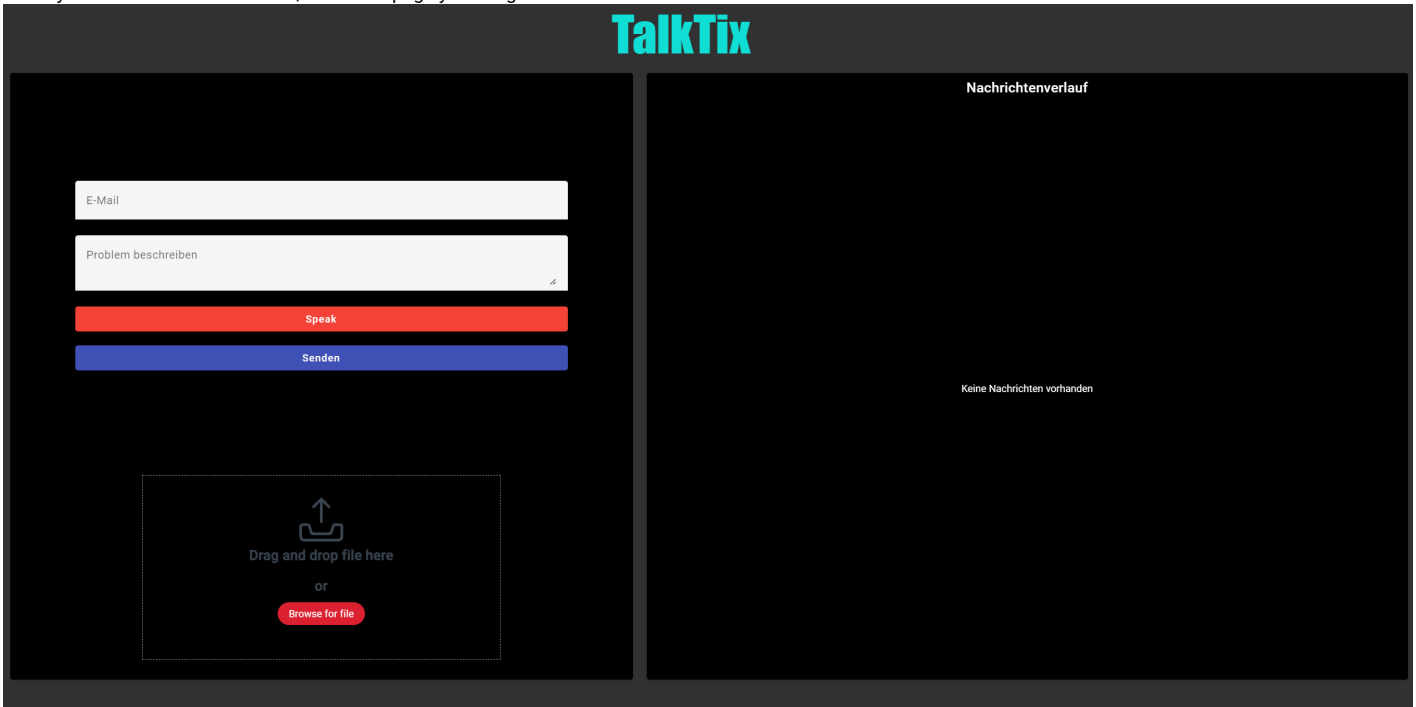


Web Application User

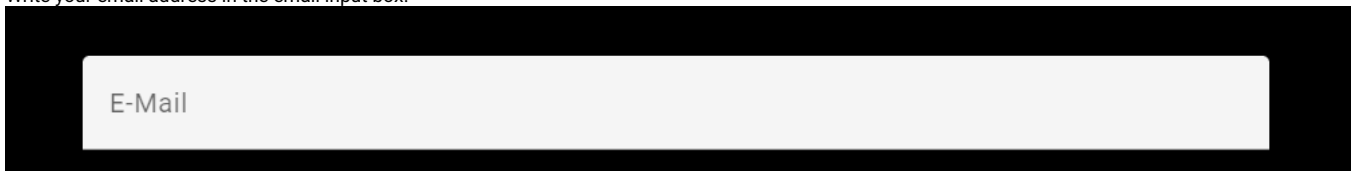
When you visit the TalkTix website, this is the page you are greeted with:



The screenshot shows the TalkTix website interface. At the top, the 'TalkTix' logo is displayed in a teal color. The page is divided into two main sections. The left section contains a form with three input fields: 'E-Mail', 'Problem beschreiben', and a 'Speak' button. Below these is a 'Senden' button. At the bottom of the left section is a file upload area with a dashed border, an upward arrow icon, the text 'Drag and drop file here', the word 'or', and a red 'Browse for file' button. The right section is titled 'Nachrichtenverlauf' and currently displays the message 'Keine Nachrichten vorhanden'.

Steps to writing your problem:

1. Write your email address in the email input box.



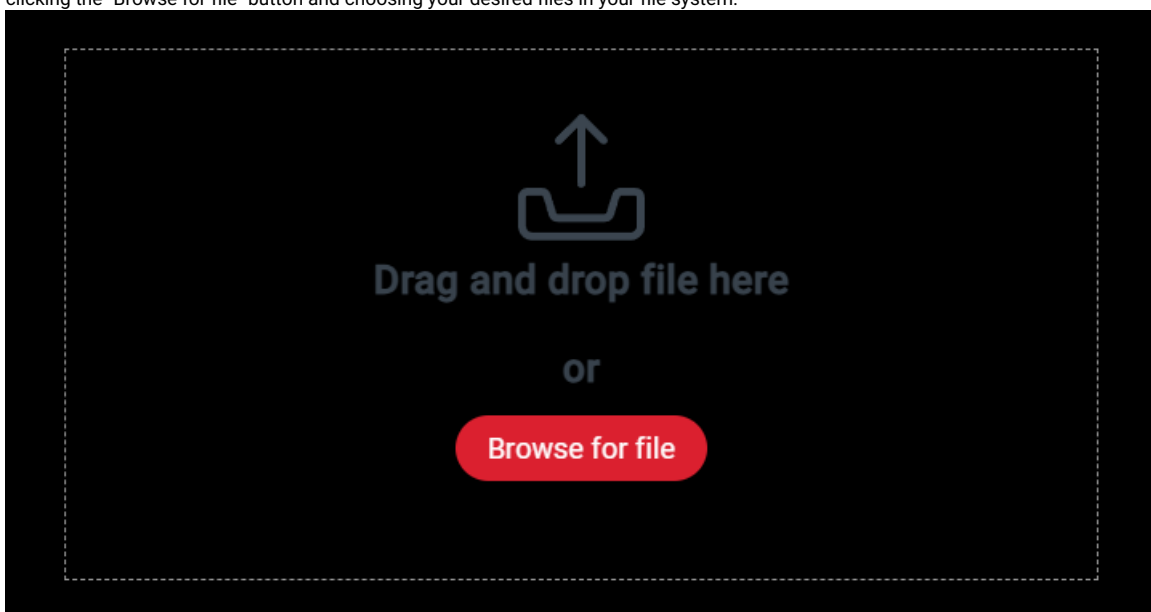
A close-up view of the 'E-Mail' input box, which is a white rectangular field with the placeholder text 'E-Mail' in a light gray font.

2. Describe your problem in the problem input box.



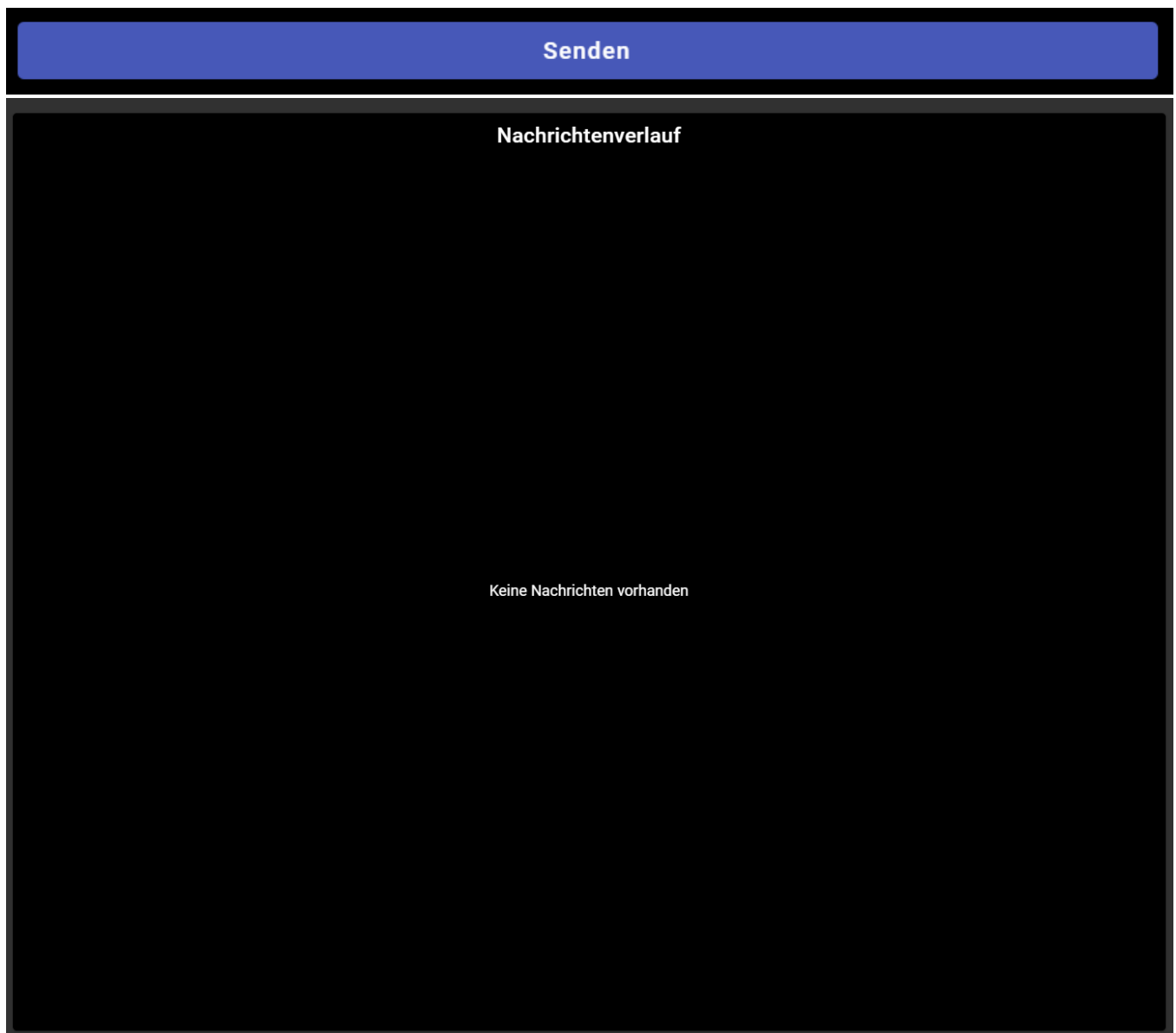
A close-up view of the 'Problem beschreiben' input box, which is a white rectangular field with the placeholder text 'Problem beschreiben' in a light gray font. A small icon is visible in the bottom right corner of the box.

3. Upload any images or files that can help describe your problem better. This can be done either by drag and dropping your files in the box shown below or by clicking the "Browse for file" button and choosing your desired files in your file system.



A close-up view of the file upload area. It features a dashed border, a large upward arrow icon, the text 'Drag and drop file here', the word 'or', and a red 'Browse for file' button.

4. Press the "Send" button and see your created ticket on the right side of website.

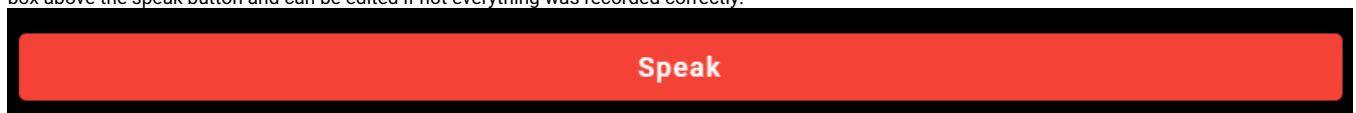


Steps to recording your problem:

1. Write your email address in the email input box.



2. Press the "Speak" button and start recording your Problem. The recording will stop after a few seconds of silence. Then your words will be written in the text box above the speak button and can be edited if not everything was recorded correctly.



3. Press the "Send" button and see your created ticket on the right side of website.



Nachrichtenverlauf

Keine Nachrichten vorhanden

Email User

Our Ticket Creation System can also be called by just writing an email. These steps can be followed to use this feature:

1. Write an email to dev.talktix@outlook.com explaining your technical problem. Attachments that add details to your problem are greatly appreciated.
2. Send email.
3. Receive an email response with the structure of the created ticket.