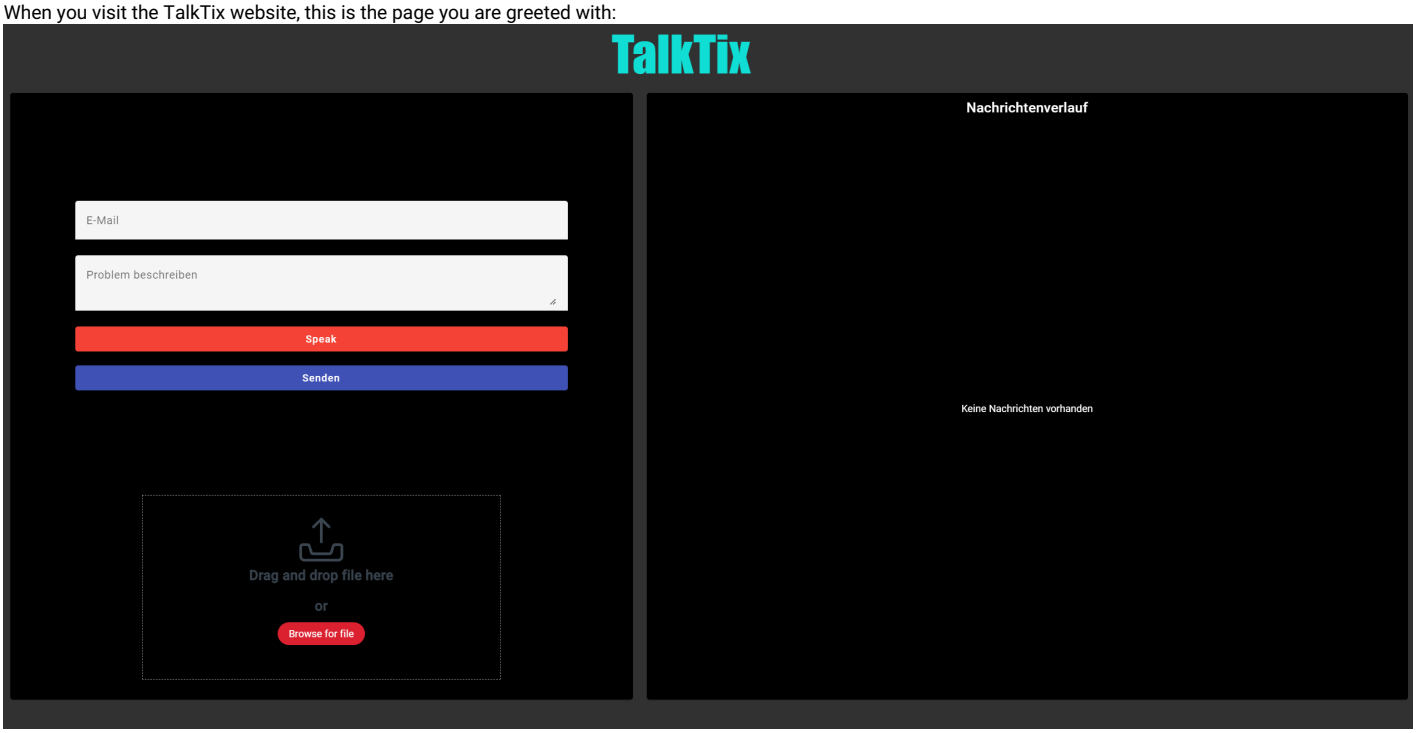
Web Application User

When you visit the TalkTix website, this is the page you are greeted with:

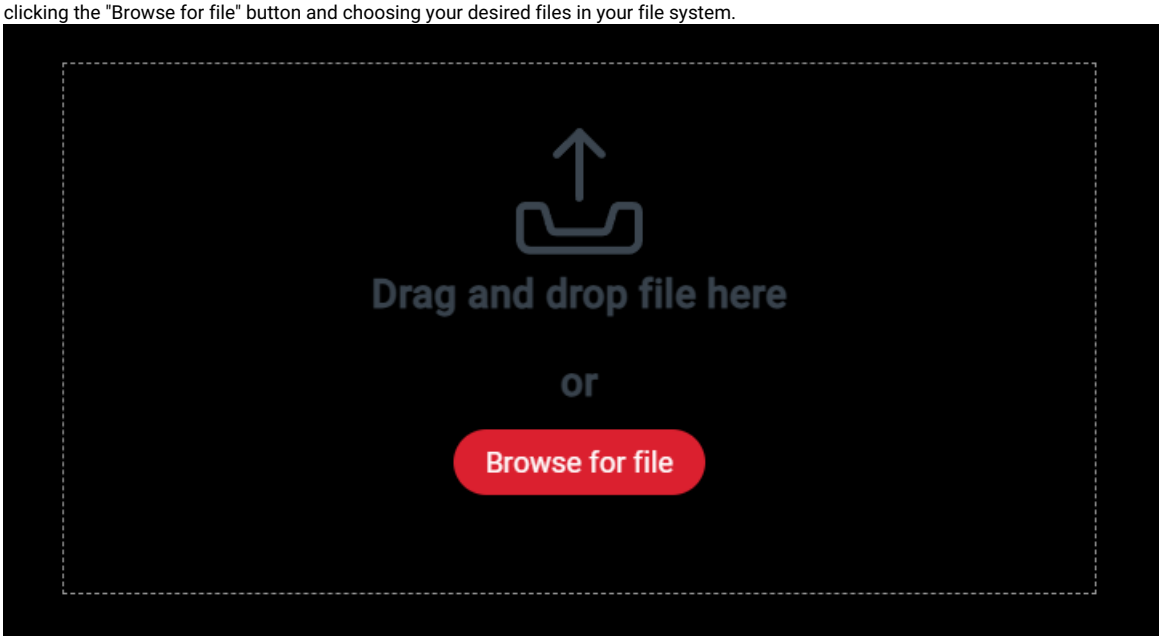


Steps to writing your problem:

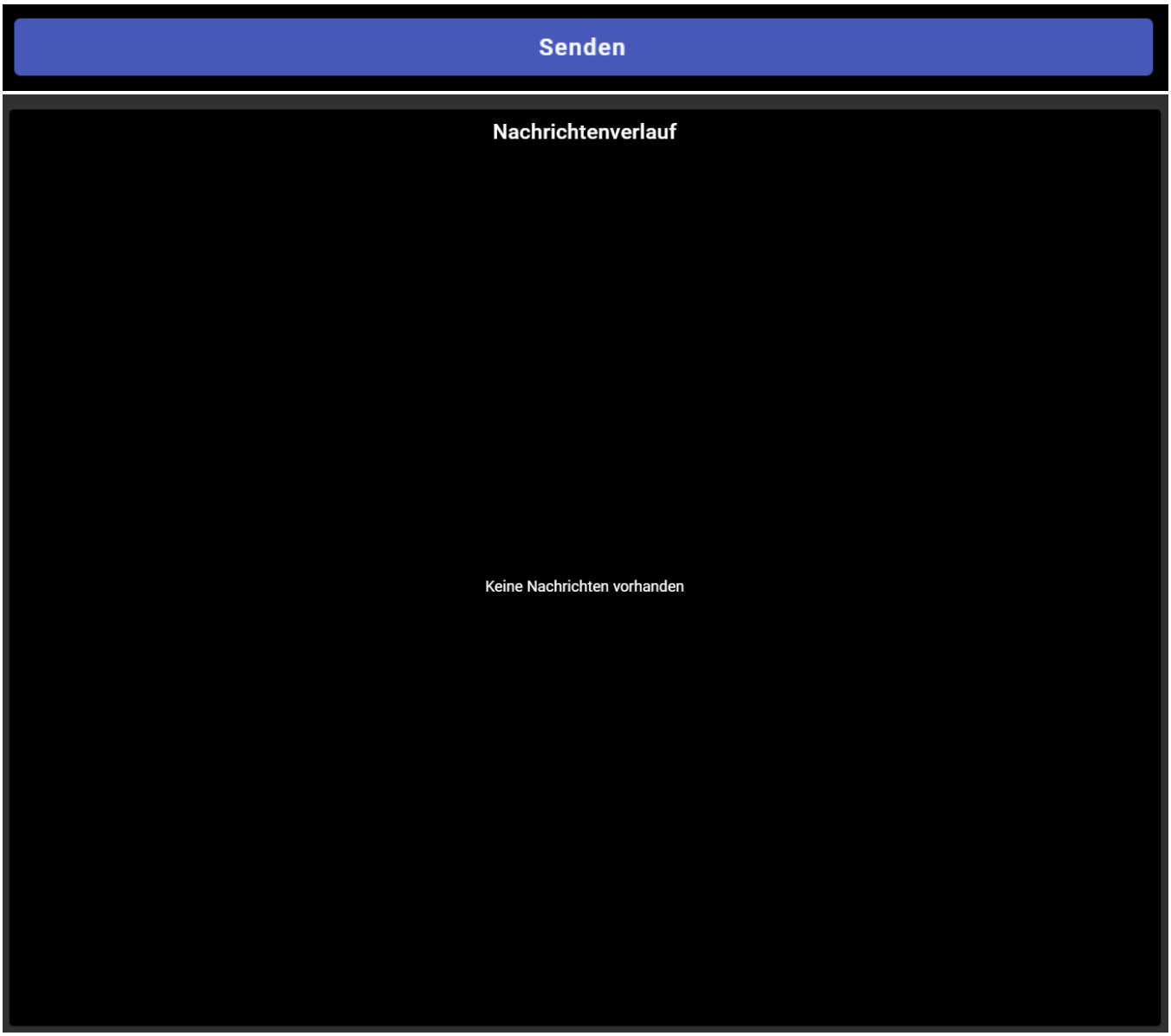
1. Write your email address in the email input box.

2. Describe your problem in the problem input box.

3. Upload any images or files that can help describe your problem better. This can be done either by drag and dropping your files in the box shown below or by clicking the "Browse for file" button and choosing your desired files in your file system.



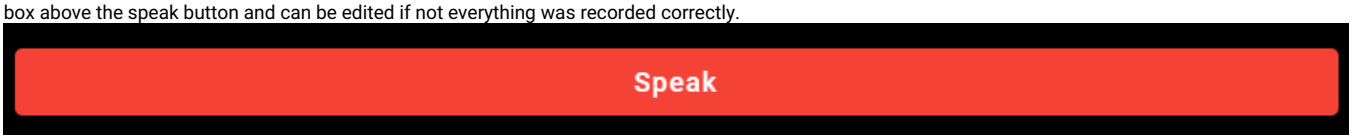
4. Press the "Send" button and see your created ticket on the right side of website.



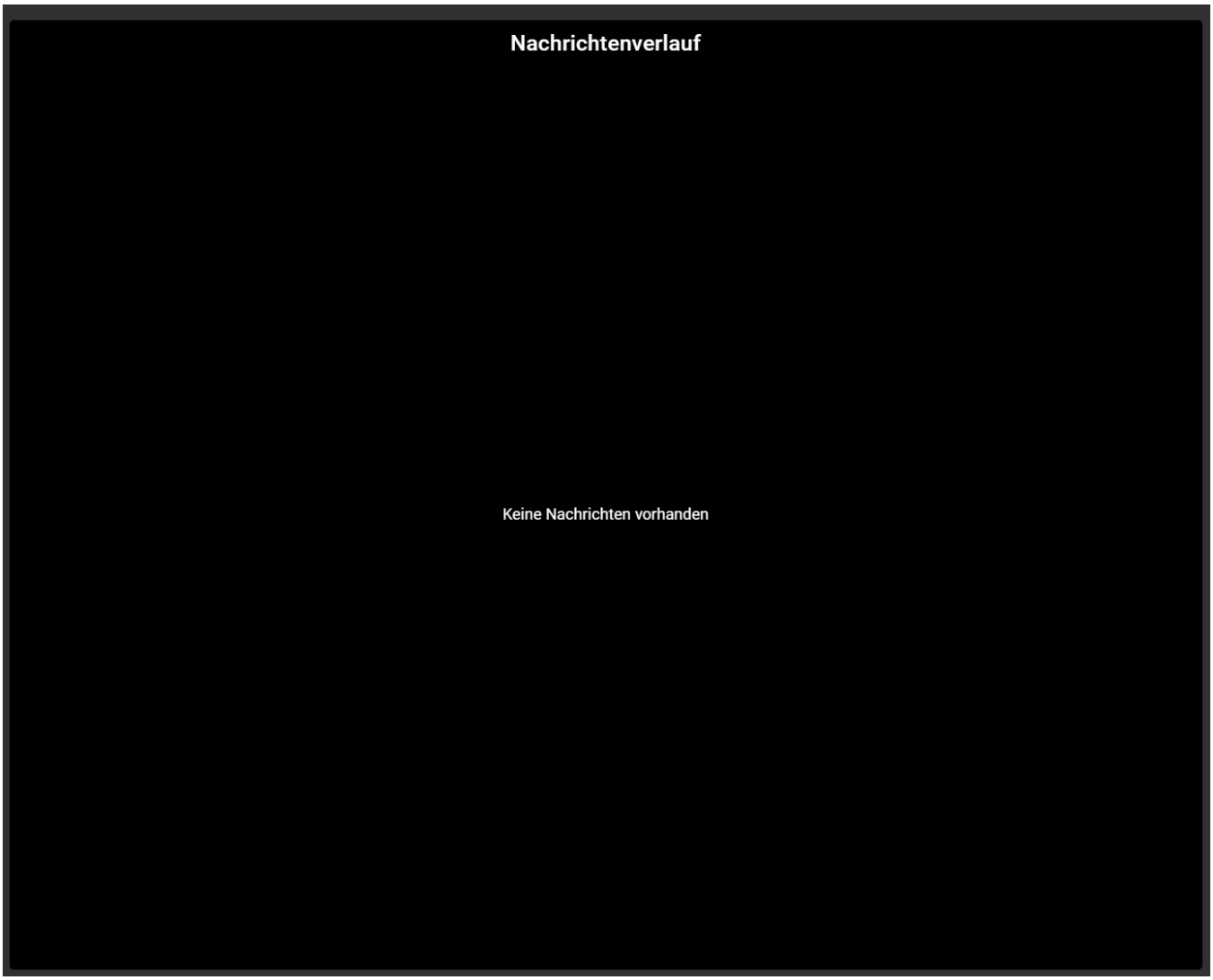
Steps to recording your problem:

1. Write your email address in the email input box.

2. Press the "Speak" button and start recording your Problem. The recording will stop after a few seconds of silence. Then your words will be written in the text box above the speak button and can be edited if not everything was recorded correctly.



3. Press the "Send" button and see your created ticket on the right side of website.



Email User

Our Ticket Creation System can also be called by just writing an email. These steps can be followed to use this feature:

1. Write an email to ***dev.talktix@outlook.com*** explaining your technical problem. Attachments that add details to your problem are greatly appreciated.
2. Send email.
3. Receive an email response with the structure of the created ticket.