AMOS 2023ws06 - Planning Document Project Data

Project Name	Sales Lead Qualifier
Online team meeting	https://fau.zoom-x.de/j/61899002491?pwd=WGFIL2tSS2IVWFhqZG9PWmMzVFg4dz09
Production system (if any)	(none yet)
Test system (if any)	(none yet)
GitHub repository	https://github.com/amosproj/amos2023ws06-sales-lead-qualifier
GitHub feature board	https://github.com/orgs/amosproj/projects/30/views/2
GitHub impediments backlog	https://github.com/orgs/amosproj/projects/31/views/1
Team T-shirt (white female)	https://www.shirtinator.de/s/PRS_LRm2Qx6vXMtaeB835A
Team T-shirt (white male)	https://www.shirtinator.de/s/-mNT0jHvSWGYH5w2QbGisQ
Team T-shirt (black female)	https://www.shirtinator.de/s/EluAi2y0QS-VMak3P_gdjg
Team T-shirt (black male)	https://www.shirtinator.de/s/nVtVQvA1TjyClkyXQhqNsw
Team T-shirt (all in shopping cart)	https://www.shirtinator.de/loadBasket/Wgfl6csWaoA
AMOS Happy	https://happy-amos.appspot.com/Project?project=4809731176660992&course=6210557241720832
Slack (team channel)	https://app.slack.com/client/T02J8GLTXDH/C061LNFLW13
Availabilites (Poll)	https://terminklick.stuve.fau.de/poll/AMOSP6/vote/
Extended Project Description	https://docs.google.com/document/d/1HpflwUUQqyQtFd1dMRjyoHYrDoZcacl_/edit

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Team Contract

Goals	A deliverable product that satisfies the customers needs, Quality and Testing, User Satisfaction
	Apply best practice, deliver high quality code & documentation (by standards of the industry partner)
Meeting norms	Be punctual
<u> </u>	If attendance is not possible write a signal message to the team at least 1 day before.
	Find a balance for meeting/working time
Working norms	Be productive and do not have major crunch times.
•	Automated testing, automated linting (to achieve uniform code style)
	Work with branches (bugs, features,)
	Work with development, staging and production stages
	Use technologies as defined by the industry partner (Programming language, Al framework, etc)
	Always review code before merging (by pull request)
Coordination norms	Work items are assigned to specific team members, the member feels responsible for its completion and to notify the team about issues
	Team members may form small groups / teams to work on components or tasks together
Communication norms	Communicate in case a meeting does not work out as early as possible, at least the day before
	Main channel is Slack, SD should communicate privately in case of specific issues
	Communicate technical issues in a corresponding slack channel of our team.
	Criticism should always be constructive, we do not tolerate bullying
Consideration norms	Discuss Issues with the team
	Transparency, providing clear information to customer
	Valuing customer's feedback
	Each team member's opinion is valued equally
Cont. improvement norms	Implement feedback of the team from previous weeks
Rewards	Everyone gets a drink of their choice (people in the same city can meet up) and post a picture in our group chat
Sanctions	A reason for being late on a meeting needs to be given.
Signatures	
Scrum Master	Nico Hambauer
Product owner	Simon Zimmermann
Product owner	Tetiana Kraft
Software developer	Felix Zailskas
Software developer	Ahmed Sheta
Software developer	Lucca Baumgärtner
Software developer	Resit Berkay Bozkurt
Software developer	Ruchita Nathani
Software developer	Fabian-Paul Utech
Software developer	Sophie Heasman

AMOS 2023ws06 - Planning Document Project Team

Last Name	First Name	GitHub User Name	Email Address	Private/ Google mail
Baumgärtner	Lucca	luccalb	lucca.baumgaertner@fau.de	kontakt@luccabaumgaertner.de
Bozkurt	Resit Berkay	rbbozkurt	resit.b.bozkurt@campus.tu-berlin.de	resitberkaybozkurt@gmail.com
Hambauer	Nico	nicohambauer	nico.hambauer@fau.de	
Heasman	Sophie	soapyheas	sophie.heasman@campus.tu-berlin.de	
Nathani	Ruchita	ruchita-nathani	ruchita.nathani@fau.de	ruchita.fau@gmail.com
Sheta	Ahmed	ultiwinter	ahmed.sheta@fau.de	ahmedhesham73@gmail.com
Utech	Fabian-Paul	ur-tech	f.utech@campus.tu-berlin.de	f.utech@gmx.net
Zailskas	Felix	felix-zailskas	felix.zailskas@campus.tu-berlin.de	felixzailskas@gmail.com
Zimmermann	Simon	Tims777	tim.simon.zimmermann@fau.de	

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Role Assignments

Sprint-#	Meeting Day	Product Owners	Software Developers	Release Manager	Scrum Master	Comment	Deliverable
0	2023-10-18	Simon, Tetiana	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	N/A	Nico		
1	2023-10-25	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Lucca (x)	Nico		X
2	2023-11-08	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Berkay (x)	Nico		X
3	2023-11-15	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Ruchita	Nico		
4	2023-11-22	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Ahmed	Nico		
5	2023-11-29	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Fabian-Paul (x)	Nico		x
6	2023-12-06	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Felix (x)	Nico	Mid-term due	x
7	2023-12-13	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Sophie	Nico		
8	2023-12-20	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Lucca (x)	Nico		
9	2024-01-10	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Berkay (x)	Nico		
10	2024-01-17	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Ruchita	Nico		
11	2024-01-24	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Ahmed	Nico		
12	2024-01-31	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Fabian-Paul (xx)	Nico		x
13	2024-02-07	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Felix (xx)	Nico	Demo day!	X
14	2024-02-14	Simon	Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie	Lucca (xx)	Nico	Retrospective	X
				x indicates the number of accomplished irregular works			

AMOS 2023ws06 - Planning Document Product Goal

Product Vision	Project Mission
This product will give our industry partner a tool at hand, that can effectively increase conversion of their leads to customers, primarily by providing the sales team with valuable information. The modular architecture makes our product future-proof, by making it easy to add further data sources, employ improved prediction models or to adjust the output format if desired.	The mission of this project is to enrich historical data about customers and recent data about leads (with information from external sources) and to leverage the enriched data in machine learning, so that the estimated life-time value of leads can be predicted.

AMOS 2023ws06 - Planning Document Product Glossary

Term	Definition
Base Data Collector (BDC)	One of our main two software components which fullfills the task of collecting data about a lead from various online sources.
Expected Value Predictor (EVP)	The other main software component which takes the enhanced data about a lead and estimates the expected value of that lead.
Software Component	Major part of our product, which is mostly independent from other components (i.e. can be run separately).
Lead	Potential customer of SumUp which has already declared their interest in purchasing products or services (through the online form).
Controller	Software component that orchestrates BDC and EVP, leading them to an efficient collaboration.
Internal Data Source	Our industry partner providing us with their data about leads. This can be both previously collected or "live data" from new leads.
Provided Data	Data from the internal data source that serves as primary input for BDC. This data contains few features and is possibly irregular.
(Data) Feature	A common property among multiple data records (e.g. first / last name, phone number).
External Data Source	Third party providing us with data about a lead. In theory this can be the lead themselves (e.g. via information on their website).
Collected Data	All data about a lead, which has been collected from an external data source.
Enhanced Data	Combination of provided and collected data, possibly enriched by some derived features.
Output Data	Data which is produced by the EVP. It contains only features that are relevant for decision making from a sales point of view.
Expected Value	The revenue to be expected from a lead (expected value = life-time value of lead x probability of lead becoming a customer).
Lead Quality Index	An index in the range from 0 to 1, which is based on the leads expected value and can be used to rank or classify leads.
Data Label	A data label is the value of a data entry that the Al model should predict. In the training set they are set and known as ground truth label. In new data the model's goal is to predict the label. In our case the label is equivalent to the lead's value to SumUp.

AMOS 2023ws06 - Planning Document Sprint Goals

Sprint	Sprint goal					
1	Get Communication and Team Work going and establish a good working mode during meetings and with industry partner					
2	Develop prototypes of BDC and EVP and possibly of the Controller, evaluate some first external data sources, do research on AI and AWS.					
3	Establish further data sources and identify the challenges of collecting data. Put together all components and establish an automated build toolchain.					
4	Use collected data to train and evaluate first iteration of the EVP. Improve current BDC data sources in tems of quality and quantity. Generate reports.					
5	Continue work on BDC: Lay more focus on data-robustness and relevance for prediction. Use GPT to preprocess natural language data. Improve reports.					
6	Prepare product for the upcoming sprint release: Stabilize, refactor and clean up code base					
7	Catch up on documentation. Prepare to train useful Al model. BDC: Try collecting data for leads that we cant't find aynthing about yet.					
8	Preprocess historical data. Implement some more collection methods for derived data.					
9	Use preprocessed data to train AI. SalesForce Integration?					
10						
11						
12						
13						
14						
15						

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Mid-Project Release plan

Sprint	Goal	Feature Name	Est. Size	Est. Remaining	Real Size	Real Remaining
Release	9					
Total			120	120		
Sprints						
1	Communication		0	120	0	120
2	Prototypes		34	120	34	120
3	Data Sources		15	86	19	86
4	Data Reports		32	71	28	67
5	Deeper Analysis		19	39	15	39
6	Stabilization		26	20	0	24
	Sum			-6		24
Feature	98					
2	Prototypes	Create software bill of materials	2		2	
	,	Setup CI / CD pipelines	3		3	
		Implement EVP skeleton	5		5	
		Implement BDC skeleton	3		3	
		Data Field Definition	2		2	
		Implement Controller skeleton	8		8	
		Research different AI types	3		3	
		Research on external data sources	3		3	
		Setup experimental ML instance on AWS	5		5	
3	Data Sources	Automate build process	3		3	
		Use the Google Maps SDK instead of requests package	2		2	
		Find a safe way to use secrets in our project	2		1	
		Aggregate actual data	8		13	
4	Data Reports	X (Twitter) as Data Source	5		2	
		Create Reports	2		3	
		Fix Pipeline Demo input_location and output_location paths	1		1	
		Lookup of commercial e-mail adresses	3		3	
		Lookup of commercial phone numbers (in Germany)	3		2	
		Al model selection	3		3	

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Mid-Project Release plan

Sprint	Goal	Feature Name	Est. Size	Est. Remaining	Real Size	Real Remaining
		GPT as Data Source	5		3	
		Facebook & Instagram as Data Source	5		8	
		Database setup	5		3	
5	Deeper Analysis	Implementation of a Logger module	2		2	
		Retrieve business type	2		2	
		Download Reviews	5		3	
		AWS S3 Persistence Setup	3		3	
		Sentiment analysis	2		2	
		Fix redundant API Calls	5		3	
6	Stabilization	Simplify Reports	2			
		Deutschland API as Data Source	5			
		Implement review based quality metrics	3			
		Prepare presentation	2			
		Fix bug in Google pipeline step	1			
		Create a default pipeline	1			
		Mock dataset	1			
		Document research results	3			
		Database Abstraction Layer	3			
		Estimate number of potential lead clients	3			
		Upload Reviews to S3	1			
		Compile test dataset	1			

AMOS 2023ws06 - Planning Document Final Project Release plan

Sprint	Goal	Feature Name	Est. Size	Est. Remaining	Real Size	Real Remaining
Release)					
Total			90	90		
Sprints						
_						
7	Documentation		12	90	7	90
8	Data Preparation		15	78	0	
9	Train Al Model		0	63	0	83
10	Evaluate Model		0	63	0	83
11	Improve Model		0	63	0	83
12	Unit Tests		0	63	0	83
13	Stabilization		0	63	0	83
	Sum			63		83
Feature	S					
7	Documentation	Document research results	3		3	
•		Find an alternative for language_tool_python	3		2	
		Create location based quality indicator	3			
		Document pipeline steps	3		1	
8	Data Preparation	Find data for leads which we currently do not have data about	3			
		Simplify Reports	2			
		Possibility to amend to data	5			
		Fix for .env files	1			
		Let our pipeline run on historical data	1			
		Cache GPT results on S3	3			
9	Train Al Model					
10	Evaluate Model					

AMOS 2023ws06 - Planning Document Final Project Release plan

				Est.		Real
Sprint	Goal	Feature Name	Est. Size	Remaining	Real Size	Remaining
11	Improve Model					
12	Unit Tests					
13	Stabilization					

AMOS 2023ws06 - Planning Document Definition of Done

#	Feature Definition of Done	Sprint Release Definition of Done	Project Release Definition of Done
•	PullRequest has been reviewed, approved and merged	A release candidate has been created based on dev	Same as sprint release but additionally:
2	Done-Criteria in backlog item have been met where leasible	The release candidate and important features can be run	Relevant features have been documented
(If criteria are not met, the team agrees that those should be dropped due to the specific circumstances	There is no major regression compared to the previous release (in the future, this should be tested automatically)	Entire code base has been revisited to identify overall product health, no major concerns have been brought up

Type	Link / reference
Markdown Files on GitHub	https://github.com/amosproj/amos2023ws06-sales-lead-qualifier/tree/main/Documentation
GitHub Wiki	https://github.com/amosproj/amos2023ws06-sales-lead-qualifier/wiki

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Bill of Materials

#	Context	Name	Version	License	Comment	
	1 pkg:pypi/requests@2.31.0	Requests	2.31.0	Apache Software License		
	2 pkg:pypi/shapely@2.0.2	Shapely	2.0.2	BSD License		
;	3 pkg:pypi/beautifulsoup4@4.12.2	beautifulsoup4	4.12.2	MIT License		
	4 pkg:pypi/email-validator@2.1.0.post1	email_validator	2.1.0.post1	CC0 1.0 Universal (CC0 1.0) Public Domain Dedication		
	5 pkg:pypi/facebook-sdk@3.1.0	facebook_sdk	3.1.0	Apache Software License		
	pkg:pypi/geopandas@0.14.1	geopandas	0.14.1	BSD License		
(6 pkg:pypi/googlemaps@4.10.0	googlemaps	4.10.0	Apache Software License		
	7 pkg:pypi/numpy@1.26.2	numpy	1.26.2	BSD License		
	8 pkg:pypi/openai@1.3.5	openai	1.3.5	-		
(9 pkg:pypi/osmnx@1.7.1	osmnx	1.7.1	MIT License		
10	0 pkg:pypi/pandas@2.0.3	pandas	2.0.3	BSD License		
1	1 pkg:pypi/phonenumbers@8.13.25	phonenumbers	8.13.25	Apache Software License		
12	2 pkg:pypi/pydantic@2.5.2	pydantic	2.5.2	MIT License		
13	3 pkg:pypi/pymongo@4.6.0	pymongo	4.6.0	Apache Software License		
14	4 pkg:pypi/pytest@7.4.0	pytest	7.4.0	MIT License		
15	5 pkg:pypi/python-dotenv@1.0.0	python-dotenv	1.0.0	BSD License		
16	6 pkg:pypi/regex@2023.10.3	regex	2023.10.3	Apache Software License		
17	7 pkg:pypi/reportlab@4.0.7	reportlab	4.0.7	BSD License		
18	8 pkg:pypi/scikit-learn@1.3.2	scikit-learn	1.3.2	BSD License		

AMOS 2023ws06 - Planning Document Planning Poker

Last Name	First Name				
Baumgärtner	Lucca				
Bozkurt	Resit Berkay	5	5.00	OK	
Hambauer	Nico		0100		
Heasman	Sophie	5			
Nathani	Ruchita	5	0	No size	
Sheta	Ahmed		1	Trivial size	
Utech	Fabian-Paul		2	Small size	
Zailskas	Felix	5	3	Medium size	
Zimmermann	Simon		5	Large size	
			8	Very large size	
			13	Too large (size)	