AMOS 2023ws06 - Planning Document Project Data

| Project Name | Sales Lead Qualifier |
|-------------------------------------|---|
| | |
| Online team meeting | https://fau.zoom-x.de/j/61899002491?pwd=WGFIL2tSS2IVWFhqZG9PWmMzVFg4dz09 |
| | |
| Production system (if any) | (none yet) |
| Test system (if any) | (none yet) |
| GitHub repository | https://github.com/amosproj/amos2023ws06-sales-lead-qualifier |
| GitHub feature board | https://github.com/orgs/amosproj/projects/30/views/2 |
| GitHub impediments backlog | https://github.com/orgs/amosproj/projects/31/views/1 |
| Team T-shirt (white female) | https://www.shirtinator.de/s/PRS_LRm2Qx6vXMtaeB835A |
| Team T-shirt (white male) | https://www.shirtinator.de/s/-mNT0jHvSWGYH5w2QbGisQ |
| Team T-shirt (black female) | https://www.shirtinator.de/s/EluAi2y0QS-VMak3P_gdjg |
| Team T-shirt (black male) | https://www.shirtinator.de/s/nVtVQvA1TjyClkyXQhqNsw |
| Team T-shirt (all in shopping cart) | https://www.shirtinator.de/loadBasket/Wgfl6csWaoA |
| AMOS Happy | https://happy-amos.appspot.com/Project?project=4809731176660992&course=6210557241720832 |
| Slack (team channel) | https://app.slack.com/client/T02J8GLTXDH/C061LNFLW13 |
| Availabilites (Poll) | https://terminklick.stuve.fau.de/poll/AMOSP6/vote/ |
| Extended Project Description | https://docs.google.com/document/d/1HpflwUUQqyQtFd1dMRjyoHYrDoZcacl_/edit |
| | |
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AMOS 2023ws06 - Planning Document

Team Contract

| Goals | A deliverable product that satisfies the customers needs, Quality and Testing, User Satisfaction |
|-------------------------|---|
| | Apply best practice, deliver high quality code & documentation (by standards of the industry partner) |
| Meeting norms | Be punctual |
| <u> </u> | If attendance is not possible write a signal message to the team at least 1 day before. |
| | Find a balance for meeting/working time |
| Working norms | Be productive and do not have major crunch times. |
| • | Automated testing, automated linting (to achieve uniform code style) |
| | Work with branches (bugs, features,) |
| | Work with development, staging and production stages |
| | Use technologies as defined by the industry partner (Programming language, Al framework, etc) |
| | Always review code before merging (by pull request) |
| Coordination norms | Work items are assigned to specific team members, the member feels responsible for its completion and to notify the team about issues |
| | Team members may form small groups / teams to work on components or tasks together |
| Communication norms | Communicate in case a meeting does not work out as early as possible, at least the day before |
| | Main channel is Slack, SD should communicate privately in case of specific issues |
| | Communicate technical issues in a corresponding slack channel of our team. |
| | Criticism should always be constructive, we do not tolerate bullying |
| Consideration norms | Discuss Issues with the team |
| | Transparency, providing clear information to customer |
| | Valuing customer's feedback |
| | Each team member's opinion is valued equally |
| Cont. improvement norms | Implement feedback of the team from previous weeks |
| Rewards | Everyone gets a drink of their choice (people in the same city can meet up) and post a picture in our group chat |
| Sanctions | A reason for being late on a meeting needs to be given. |
| | |
| Signatures | |
| Scrum Master | Nico Hambauer |
| Product owner | Simon Zimmermann |
| Product owner | Tetiana Kraft |
| Software developer | Felix Zailskas |
| Software developer | Ahmed Sheta |
| Software developer | Lucca Baumgärtner |
| Software developer | Resit Berkay Bozkurt |
| Software developer | Ruchita Nathani |
| Software developer | Fabian-Paul Utech |
| Software developer | Sophie Heasman |

AMOS 2023ws06 - Planning Document Project Team

| Last Name | First Name | GitHub User Name | Email Address | Private/ Google mail |
|-------------|--------------|------------------|-------------------------------------|------------------------------|
| Baumgärtner | Lucca | luccalb | lucca.baumgaertner@fau.de | kontakt@luccabaumgaertner.de |
| Bozkurt | Resit Berkay | rbbozkurt | resit.b.bozkurt@campus.tu-berlin.de | resitberkaybozkurt@gmail.com |
| Hambauer | Nico | nicohambauer | nico.hambauer@fau.de | |
| Heasman | Sophie | soapyheas | sophie.heasman@campus.tu-berlin.de | |
| Nathani | Ruchita | ruchita-nathani | ruchita.nathani@fau.de | ruchita.fau@gmail.com |
| Sheta | Ahmed | ultiwinter | ahmed.sheta@fau.de | ahmedhesham73@gmail.com |
| Utech | Fabian-Paul | ur-tech | f.utech@campus.tu-berlin.de | f.utech@gmx.net |
| Zailskas | Felix | felix-zailskas | felix.zailskas@campus.tu-berlin.de | felixzailskas@gmail.com |
| Zimmermann | Simon | Tims777 | tim.simon.zimmermann@fau.de | |
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AMOS 2023ws06 - Planning Document Role Assignments

| Sprint-# | Meeting Day | Product Owners | Software Developers | Release Manager | Scrum Master | Comment | Prior Assignment | Deliverable / Irr. Work | Amount RM |
|----------|-------------|----------------|---|--|--------------|----------------|-----------------------------|----------------------------|-----------|
| 0 | 2023-10-18 | Simon, Tetiana | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | N/A | Nico | | | | |
| 1 | 2023-10-25 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Lucca (x) | Nico | | | x | 1 |
| 2 | 2023-11-08 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Berkay (x) | Nico | | | x | 1 |
| 3 | 2023-11-15 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Ruchita | Nico | | | | 1 |
| 4 | 2023-11-22 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Ahmed | Nico | | | | 1 |
| 5 | 2023-11-29 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Fabian-Paul (x) | Nico | | | X | 1 |
| 6 | 2023-12-06 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Felix (x) | Nico | Mid-term due | | x | 1 |
| 7 | 2023-12-13 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Sophie | Nico | | | | 1 |
| 8 | 2023-12-20 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Lucca (x) | Nico | | | | 2 |
| 9 | 2024-01-10 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Berkay (x) | Nico | | | | 2 |
| 10 | 2024-01-17 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Felix (x) | Nico | | First Ruchita, then Lucca. | | 2 |
| 11 | 2024-01-24 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Fabian-Paul (x) | Nico | | Ahmed, then Lucca | | 2 |
| 12 | 2024-01-31 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Sophie (x) | Nico | | prior Fabian was assigned | x | 2 |
| 13 | 2024-02-07 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Ahmed (x) | Nico | Demo day! | Prior Felix was assigned | X | 2 |
| 14 | 2024-02-14 | Simon | Lucca, Resit Berkay, Ruchita, Ahmed, Fabian-Paul, Felix, Sophie | Ruchita (x) | Nico | Retrospective. | Prior Lucca was assigned | x | 2 |
| | | | | x indicates the number of accomplished irregular works | | | | | |

AMOS 2023ws06 - Planning Document Product Goal

| Product Vision | Project Mission |
|---|---|
| This product will give our industry partner a tool at hand, that can effectively increase conversion of their leads to customers, primarily by providing the sales team with valuable information. The modular architecture makes our product future-proof, by making it easy to add further data sources, employ improved prediction models or to adjust the output format if desired. | The mission of this project is to enrich historical data about customers and recent data about leads (with information from external sources) and to leverage the enriched data in machine learning, so that the estimated life-time value of leads can be predicted. |
| | |

AMOS 2023ws06 - Planning Document Product Glossary

| Term | Definition |
|--------------------------------|---|
| Base Data Collector (BDC) | One of our main two software components which fullfills the task of collecting data about a lead from various online sources. |
| Expected Value Predictor (EVP) | The other main software component which takes the enhanced data about a lead and estimates the expected value of that lead. |
| Software Component | Major part of our product, which is mostly independent from other components (i.e. can be run separately). |
| Lead | Potential customer of SumUp which has already declared their interest in purchasing products or services (through the online form). |
| Controller | Software component that orchestrates BDC and EVP, leading them to an efficient collaboration. |
| Internal Data Source | Our industry partner providing us with their data about leads. This can be both previously collected or "live data" from new leads. |
| Provided Data | Data from the internal data source that serves as primary input for BDC. This data contains few features and is possibly irregular. |
| (Data) Feature | A common property among multiple data records (e.g. first / last name, phone number). |
| External Data Source | Third party providing us with data about a lead. In theory this can be the lead themselves (e.g. via information on their website). |
| Collected Data | All data about a lead, which has been collected from an external data source. |
| Enhanced Data | Combination of provided and collected data, possibly enriched by some derived features. |
| Output Data | Data which is produced by the EVP. It contains only features that are relevant for decision making from a sales point of view. |
| Expected Value | The revenue to be expected from a lead (expected value = life-time value of lead x probability of lead becoming a customer). |
| Lead Quality Index | An index in the range from 0 to 1, which is based on the leads expected value and can be used to rank or classify leads. |
| Data Label | A data label is the value of a data entry that the Al model should predict. In the training set they are set and known as ground truth label. In new data the model's goal is to predict the label. In our case the label is equivalent to the lead's value to SumUp. |
| | |
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AMOS 2023ws06 - Planning Document Sprint Goals

| Sprint | Sprint goal | | | | | |
|--------|--|--|--|--|--|--|
| 1 | Get Communication and Team Work going and establish a good working mode during meetings and with industry partner | | | | | |
| 2 | Develop prototypes of BDC and EVP and possibly of the Controller, evaluate some first external data sources, do research on AI and AWS. | | | | | |
| 3 | Establish further data sources and identify the challenges of collecting data. Put together all components and establish an automated build toolchain. | | | | | |
| 4 | Improve current BDC data sources in tems of quality and quantity. Generate reports. | | | | | |
| 5 | Continue work on BDC: Lay more focus on data-robustness and relevance for prediction. Use GPT to preprocess natural language data. Improve reports. | | | | | |
| 6 | Prepare product for the upcoming sprint release: Stabilize, refactor and clean up code base | | | | | |
| 7 | Catch up on documentation. Prepare to train useful Al model. BDC: Try collecting data for leads that we cant't find aynthing about yet. | | | | | |
| 8 | Implement some more collection methods for derived data. | | | | | |
| 9 | Preprocess historical data. | | | | | |
| 10 | Use preprocessed data to train AI. | | | | | |
| 11 | | | | | | |
| 12 | | | | | | |
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AMOS 2023ws06 - Planning Document

Mid-Project Release plan

| Sprint | Goal | Feature Name | Est. Size | Est. Remaining | Real Size | Real Remaining |
|---------|---------------------|--|-----------|-------------------|-----------|-------------------|
| Release | 9 | | | | | |
| | | | | | | |
| Total | | | 120 | 120 | | |
| | | | | | | |
| Sprints | | | | | | |
| | | | | | | |
| 1 | Communication | | 0 | 120 | 0 | 120 |
| 2 | Prototypes | | 34 | 120 | 34 | 120 |
| 3 | Data Sources | | 15 | 86 | 19 | 86 |
| 4 | Data Reports | | 32 | 71 | 28 | 67 |
| 5 | Deeper Analysis | | 19 | 39 | 15 | 39 |
| 6 | Stabilization | | 17 | 20 | 17 | 24 |
| | Sum | | | 3 | | 7 |
| Feature | es | | | | | |
| 2 | Prototypes | Create software bill of materials | 2 | | 2 | |
| | | Setup CI / CD pipelines | 3 | | 3 | |
| | | Implement EVP skeleton | 5 | | 5 | |
| | | Implement BDC skeleton | 3 | | 3 | |
| | | Data Field Definition | 2 | | 2 | |
| | | Implement Controller skeleton | 8 | | 8 | |
| | | Research different AI types | 3 | | 3 | |
| | | Research on external data sources | 3 | | 3 | |
| | | Setup experimental ML instance on AWS | 5 | | 5 | |
| 3 | Data Sources | Automate build process | 3 | | 3 | |
| | | Use the Google Maps SDK instead of requests package | 2 | | 2 | |
| | | Find a safe way to use secrets in our project | 2 | | 1 | |
| | | Aggregate actual data | 8 | | 13 | |
| 4 | Data Reports | X (Twitter) as Data Source | 5 | | 2 | |
| | | Create Reports | 2 | | 3 | |
| | | Fix Pipeline Demo input_location and output_location paths | 1 | | 1 | |
| | | Lookup of commercial e-mail adresses | 3 | | 3 | |
| | | Lookup of commercial phone numbers (in Germany) | 3 | | 2 | |
| | | Al model selection | 3 | | 3 | |

AMOS 2023ws06 - Planning Document

Mid-Project Release plan

| Sprint | Goal | Feature Name | Est. Size | Est. Remaining | Real Size | Real Remaining |
|--------|-----------------|--|-----------|-------------------|-----------|-------------------|
| | | GPT as Data Source | 5 | | 3 | |
| | | Facebook & Instagram as Data Source | 5 | | 8 | |
| | | Database setup | 5 | | 3 | |
| 5 | Deeper Analysis | Implementation of a Logger module | 2 | | 2 | |
| | | Retrieve business type | 2 | | 2 | |
| | | Download Reviews | 5 | | 3 | |
| | | AWS S3 Persistence Setup | 3 | | 3 | |
| | | Sentiment analysis | 2 | | 2 | |
| | | Fix redundant API Calls | 5 | | 3 | |
| 6 | Stabilization | RegionalAtlas API as Data Source | 5 | | 5 | |
| | | Mock dataset | 1 | | 1 | |
| | | Fix bug in Google pipeline step | 1 | | 1 | |
| | | Create a default pipeline | 1 | | 1 | |
| | | Database Abstraction Layer | 3 | | 3 | |
| | | Implement review based quality metrics | 3 | | 3 | |
| | | Upload Reviews to S3 | 1 | | 1 | |
| | | Prepare presentation | 2 | | 2 | |

AMOS 2023ws06 - Planning Document Final Project Release plan

| Sprint | Goal | Feature Name | Est. Size | Est. Remaining | Real Size | Real Remaining |
|---------|------------------|---|-----------|-------------------|-----------|-------------------|
| Release | 9 | | | | | |
| | | | | | | |
| Total | | | 90 | 90 | | |
| | | | | | | |
| Sprints | | | | | | |
| | | | | | | |
| 7 | Documentation | | 12 | 90 | 7 | 90 |
| 8 | More Data | | 8 | 78 | 10 | 83 |
| 9 | Data Preprocessi | ng | 16 | 70 | 0 | 73 |
| 10 | Train Al Model | | 0 | 54 | 0 | 73 |
| 11 | Improve Model | | 0 | 54 | 0 | 73 |
| 12 | Unit Tests | | 0 | 54 | 0 | 73 |
| 13 | Stabilization | | 0 | 54 | 0 | 73 |
| | Sum | | | 54 | | 73 |
| Feature | es | | | | | |
| 7 | Documentation | Document research results | 3 | | 3 | |
| | | Find an alternative for language_tool_python | 3 | | 2 | |
| | | Create location based quality indicator | 3 | | 1 | |
| | | Document pipeline steps | 3 | | 1 | |
| 8 | More Data | Find data for leads which we currently do not have data about | 3 | | 3 | |
| • | more Buta | Fix for .env files | 1 | | 1 | |
| | | Let our pipeline run on historical data | 1 | | 3 | |
| | | Cache GPT results on S3 | 3 | | 3 | |
| 9 | Data Preprocessi | n Simplify Reports | 2 | | | |
| | _ | Possibility to amend to data | 5 | | | |
| | | Use default pipeline during sprint release | 1 | | | |
| | | Inspect lead "neighbors" | 3 | | | |
| | | Preprocessing of collected lead data | 5 | | | |
| | | Bug: Incorporating Regional Atlas doesn't let the pipeline run till the end | | | | |
| 10 | Train Al Model | Train ML model prototype with historical data | | | | |

AMOS 2023ws06 - Planning Document Final Project Release plan

| | | | | Est. | | Real |
|--------|---------------|---|-----------|-----------|-----------|-----------|
| Sprint | Goal | Feature Name | Est. Size | Remaining | Real Size | Remaining |
| | | Business type analysis | | | | |
| | | Configure pipeline using a config file | | | | |
| | | Systematic approach to find more lead data (once again) | | | | |
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| 11 | Improve Model | | | | | |
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| 12 | Testing | | | | | |
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| 13 | Stabilization | | | | | |

AMOS 2023ws06 - Planning Document Definition of Done

| # | Feature Definition of Done | Sprint Release Definition of Done | Project Release Definition of Done |
|---|---|--|--|
| • | PullRequest has been reviewed, approved and merged | A release candidate has been created based on dev | Same as sprint release but additionally: |
| 2 | Done-Criteria in backlog item have been met where leasible | The release candidate and important features can be run | Relevant features have been documented |
| (| If criteria are not met, the team agrees that those should be dropped due to the specific circumstances | There is no major regression compared to the previous release (in the future, this should be tested automatically) | Entire code base has been revisited to identify overall product health, no major concerns have been brought up |
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| Type | Link / reference |
|--------------------------|---|
| Markdown Files on GitHub | https://github.com/amosproj/amos2023ws06-sales-lead-qualifier/tree/main/Documentation |
| GitHub Wiki | https://github.com/amosproj/amos2023ws06-sales-lead-qualifier/wiki |
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AMOS 2023ws06 - Planning Document

Bill of Materials

| # | Context | Name | Version | License | Comment | |
|----|--|-----------------|-------------|--|---------|--|
| | 1 pkg:pypi/requests@2.31.0 | Requests | 2.31.0 | Apache Software License | | |
| | 2 pkg:pypi/shapely@2.0.2 | Shapely | 2.0.2 | BSD License | | |
| ; | 3 pkg:pypi/beautifulsoup4@4.12.2 | beautifulsoup4 | 4.12.2 | MIT License | | |
| | 4 pkg:pypi/email-validator@2.1.0.post1 | email_validator | 2.1.0.post1 | CC0 1.0 Universal (CC0 1.0) Public Domain Dedication | | |
| | 5 pkg:pypi/facebook-sdk@3.1.0 | facebook_sdk | 3.1.0 | Apache Software License | | |
| | pkg:pypi/geopandas@0.14.1 | geopandas | 0.14.1 | BSD License | | |
| (| 6 pkg:pypi/googlemaps@4.10.0 | googlemaps | 4.10.0 | Apache Software License | | |
| | 7 pkg:pypi/numpy@1.26.2 | numpy | 1.26.2 | BSD License | | |
| | 8 pkg:pypi/openai@1.3.5 | openai | 1.3.5 | - | | |
| (| 9 pkg:pypi/osmnx@1.7.1 | osmnx | 1.7.1 | MIT License | | |
| 10 | 0 pkg:pypi/pandas@2.0.3 | pandas | 2.0.3 | BSD License | | |
| 1 | 1 pkg:pypi/phonenumbers@8.13.25 | phonenumbers | 8.13.25 | Apache Software License | | |
| 12 | 2 pkg:pypi/pydantic@2.5.2 | pydantic | 2.5.2 | MIT License | | |
| 13 | 3 pkg:pypi/pymongo@4.6.0 | pymongo | 4.6.0 | Apache Software License | | |
| 14 | 4 pkg:pypi/pytest@7.4.0 | pytest | 7.4.0 | MIT License | | |
| 15 | 5 pkg:pypi/python-dotenv@1.0.0 | python-dotenv | 1.0.0 | BSD License | | |
| 16 | 6 pkg:pypi/regex@2023.10.3 | regex | 2023.10.3 | Apache Software License | | |
| 17 | 7 pkg:pypi/reportlab@4.0.7 | reportlab | 4.0.7 | BSD License | | |
| 18 | 8 pkg:pypi/scikit-learn@1.3.2 | scikit-learn | 1.3.2 | BSD License | | |
| | | | | | | |

AMOS 2023ws06 - Planning Document Planning Poker

| Last Name | First Name | | | | |
|-------------|--------------|---|------|------------------|--|
| Baumgärtner | Lucca | | | | |
| Bozkurt | Resit Berkay | 1 | 1.00 | OK | |
| Hambauer | Nico | | 1100 | | |
| Heasman | Sophie | 1 | | | |
| Nathani | Ruchita | 1 | 0 | No size | |
| Sheta | Ahmed | | 1 | Trivial size | |
| Utech | Fabian-Paul | 1 | 2 | Small size | |
| Zailskas | Felix | | 3 | Medium size | |
| Zimmermann | Simon | | 5 | Large size | |
| | | | 8 | Very large size | |
| | | | 13 | Too large (size) | |
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