

Joshua Chad Glass

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215 Inman Terrace
Willow Grove, PA 19090

Education

Drexel University, Philadelphia Pennsylvania

Bachelor of Science in Information Technology, Anticipated Graduation: June 2015

Cumulative GPA: 3.63

Honors and Awards

Drexel Dean's Scholar, 2011-2013

Relevant Coursework

| | | |
|---------------------|------------------|-----------------------------------|
| Database Management | Web Development | Python |
| Information Systems | Systems Analysis | Human Computer Interaction |
| Calculus I, II, IV | Physics I, II | Engineering Design Lab I, II, III |
| Statistics I | Economics I | Discrete Computational Structures |

Employment Experience

Johnson & Johnson, Consumer Division, Skillman, New Jersey

BUIT Consumer Supply Chain, September 2013 to Present

- Oversee that various teams on supply chain follow the governance rules.
- Run meetings with various groups to confirm status and approve to continue to the next step
- Create reports & analytics to show progress and confirm that governance is improving projects

Jewish Federation of Greater Philadelphia, Philadelphia, Pennsylvania

Help Desk Analyst, September 2012 to August 2013

- Provide support for 90 staff members on location plus numerous remote sites
- Manage network and Google Apps infrastructure
- Physical and virtual server management
- Reimage and deploy computers

Goodwin College of Professional Studies, Philadelphia, Pennsylvania

IT Work Study, April 2012 to September 2012

- Support and troubleshoot 8 Windows and 1 Mac computer labs plus staff computers
- Deploy new images to labs as needed
- Other general maintenance tasks to various computers

Document Solutions Group, Malvern, Pennsylvania

Network Administrator Co-op, September 2011 to March 2012

- Deploy new user workstations
- Desktop support for Windows Computers (OS, Microsoft Office, and Adobe Suite)
- Printer configuration
- Other related desktop and LAN tasks, as directed by Network Administrator and/or CEO

Manhattan Bagel, Willow Grove, Pennsylvania

Assistant to the Manager, April 2009 to September 2011

Auerbach Central Agency for Jewish Education, Elkins Park, Pennsylvania

Office Assistant, June 2009 to September 2010

Computer Skills

- Hardware: Custom Built Macintosh/PC Computer with graphics cards supporting 3 displays, Intel i5 Processor, Gigabyte Motherboard
- Languages: SQL, Python, HTML, JavaScript, CSS
- Software: VMware, Citrix, SQL Server Management Studio, SharePoint, Microsoft Project, Microsoft Visio, Apple iWork, Apple iLife
- Operating Systems: Windows/Windows Server, Mac OS X, iOS, Android

Activities

Alpha Epsilon Pi Fraternity: Brotherhood Liaison, Tech Chair, Community Service Chair, Philanthropy Chair, Fundraising Chair, Gala Chair, Standards Board – 2012-Present
Drexel University Concert Band: Euphonium – 2011-2012