AMRO AHMED ELEISHY

Senior Network Security Engineer | +965 98008 440 | amr.alaishy@gmail.com | LinkedIn

Career Summary:

- Seasoned Senior Network Security Engineer with over a decade of hands-on experience designing, implementing, and securing large-scale IT infrastructures across retail, education, and telecom sectors.
- Specialized in multi-vendor firewalls (Fortinet, Cisco, Palo Alto), SD-WAN, cloud networking, and disaster recovery.
- Proven success in reducing infrastructure costs, enhancing uptime, and leading cross-functional teams to deliver high-availability network solutions.
- Adept at aligning IT strategy with business goals, driving innovation in secure, scalable, and resilient environments.

Academic Education:

- Bachelor of Engineering, Electronics & Communications Engineering, 01/2009, Mansoura University – Egypt.

Professional Experience:

Senior Network Security Engineer, Abyat Megastore (Kuwait, KSA & Qatar)   02/2021 - Current

- Designed and implemented secure, scalable network architecture for headquarters and remote branches in Kuwait and KSA.
- Administered multi-vendor firewall environments (Fortinet, Cisco, Palo Alto) with security policies, BGP, IPsec VPN, SSL VPN, ADVPN, and policy-based routing.
- Led SD-WAN deployment and cloud networking integration across all regional sites to optimize connectivity and reduce latency.
- Managed Cisco, Aruba, and Ruckus wireless LAN controllers; implemented Dot1X and PSK authentication for secure access.
- Oversaw Fortinet security appliances: FortiManager, FortiAnalyzer, and FortiWeb (WAF) for centralized control and web application protection.
- Achieved 24/7 service continuity by establishing proactive monitoring, disaster recovery architecture, and fault-tolerant routing protocols.
- Delivered up to 20% cost savings through solution optimisation and vendor negotiation.
- Provided technical mentorship and leadership to junior engineers, fostering knowledge sharing, and team growth.

Network Consultant Engineer (MOE), Cisco Kuwait – Kuwait   06/2020 - 01/2021

- Managing Cisco devices on Cisco Prime Infrastructure in different technologies, such as VSS, AAA, Dot1X, SNMP, OSPF, and STP.
- Implementing Cisco configuration best practices on all devices (CBPR) in the Ministry of Education.
- Developing system infrastructure analysis report, executing, and upgrading devices (SIAR).
- Implementing common service platform collectors, adding Cisco devices, collecting logs, and uploading reports to the Cisco portal (CSPC).

Senior Telecommunication Engineer, Global Technology Solutions (NCED) – Kuwait   03/2017 - 03/2020

- Installing, configuring, and managing FortiGate firewalls in all branches.
- Designing, implementing, and administering the base network of all branches.
- Managing Cisco wireless controllers and access points.
- Managing Huawei Espace VOIP phones and the Huawei IP telephony system.
- Installing and configuring Cisco and Huawei switches.
- Managing the Huawei Virtual Desktop Infrastructure (VDI) system and OceanStore Huawei Storage Array.
- Diagnosing and troubleshooting network and infrastructure systems in order to keep the systems up 24/7 with minimal downtime.

Network Engineer, Fast Telecommunication Co. (Fasttelco) – Kuwait   11/2012 - 03/2017

- Network Administration, installation and configuration to achieve optimal performance and maximum uptime.
- Design and implement network tasks and projects to support business requirements.
- Diagnosing and troubleshooting of Network incidents.
- Formulating and maintaining proper documentation for all technology infrastructure changes, upgrades, problems and resolutions.
- Managing Firewalls (Cisco, Fortinet).
- Managing Cisco Unified Communication Manager and Cisco Unified Contact Center.
- Managing Milestone and Avigilon CCTV System.

Network Engineer, Enhanced Engineering & Multi-Technologies (EEMC) – Kuwait   10/2010 - 10/2012

- Configuring Cisco, HP switches, and routers.
- Managing Cisco and Fortinet firewalls.
- Managing CCTV and IP clock systems.

Signature Competencies:

Network & Security Architecture | Firewall & Threat Management | Disaster Recovery & Business Continuity | Cloud Networking & SD-WAN | Wireless & VOIP Infrastructure | Vendor & Project Coordination | Presales & Technical Consultation | Vendor & Project Coordination | Pre-sales Consultation | Team Leadership & Training.

Certifications

- Fortinet Forti Analyzer 7.2 Administrator.
- Fortinet Enterprise Firewall 7.0 Administrator.
- Fortinet NSE-4, NSE-2, NSE-1.
- Cisco CCIE R&S #64862.
- Cisco SCOR.
- PMP Certified.
- CCNP Security.
- CCNP R&S.
- CCNA Voice.
- CCNA RS.

Skills:

- Network & Security:
  - ☑ Network Architecture, Firewall Management, Disaster Recovery, Business Continuity.
  - ☑ Protocols: BGP, SD-WAN, AAA, SNMP.
  - ☑ Technologies: SD-WAN, Cloud Networking, Virtualization (Huawei VDI, OceanStore).
- Firewalls & Tools:
  - ☑ Firewalls: Fortinet, Cisco ASA, Palo Alto.
  - ☑ Monitoring & Management: FortiAnalyzer, FortiManager, Cisco Prime, Cisco ISE.
- Wireless & Communication:
  - ☑ Controllers: Cisco WLC, Aruba, Ruckus.
  - ☑ Unified Comms: Cisco UCM, Huawei IP Telephony.
- Infrastructure & Surveillance:
  - ☑ Vendors: Cisco, Huawei, Aruba, HP.
  - ☑ Surveillance: S2-Netbox, Geovision, Milestone, Avigilon, Hikvision, Dahua.

Language Skills:

- Arabic   : Mother language.
- English   : Strong command of speaking, writing, and listening.

Personal Information:

- Birth Date   : June 11, 1986.
- Nationality   : Egyptian.
- Marital Status : Married, 2 Childs.

Key Achievements:

- Managed secure network connectivity across Kuwait and KSA for a major retail chain (Abyat).
- Reduced infrastructure costs by deploying advanced security features and centralized management.
- Led configuration and administration of multiple WAF, firewall, and logging solutions.
- Designed and implemented disaster recovery architecture for regional operations.
- Ensured 24/7 network services by implementing monitoring and proactive troubleshooting.
- Managed cross-functional teams and trained junior engineers in security protocols and infrastructure support.

Memberships:

- Kuwait Society of Engineers **(KSE).**
- Egyptian Engineers Syndicate (**EES).**

References:

- Will be available upon request.