

## Integrated Prescription Management Experience (aka: "Carved-out")

Plan sponsors can have coverage with Aetna Medical and have their pharmacy benefits with another company (including CVS-Caremark). This is what's known as "carved-out".

### **Integrated (carved-out) with a signed attestation**

The integrated pharmacy experience, aka: integrated "carved-out" refers to plan sponsors who offer both Aetna medical and CVS Caremark pharmacy benefits and who opt to have an integrated experience within the Aetna Health authenticated website and mobile app. This is being made available at no cost to the client.

Through this integrated experience, members will have access to common prescription management tasks directly through the authenticated Aetna website and mobile app.

Including, but not limited to:

- Mail service and CVS Pharmacy refill requests
- View Pharmacy claims
- Auto-refill enrollment
- Pharmacy locator
- Medication search and pricing

Additional functionality, such as pharmacy benefits coverage, will continue to be accessible by linking to [Caremark.com](https://www.caremark.com). This enhanced offering is not to replace [Caremark.com](https://www.caremark.com) but to help members connect with care and manage their benefits in one place. This is accomplished through a seamless application programming interface (API) while in the Aetna digital environment.

Full integration details can be found [here](#).

### **After Integration is complete**

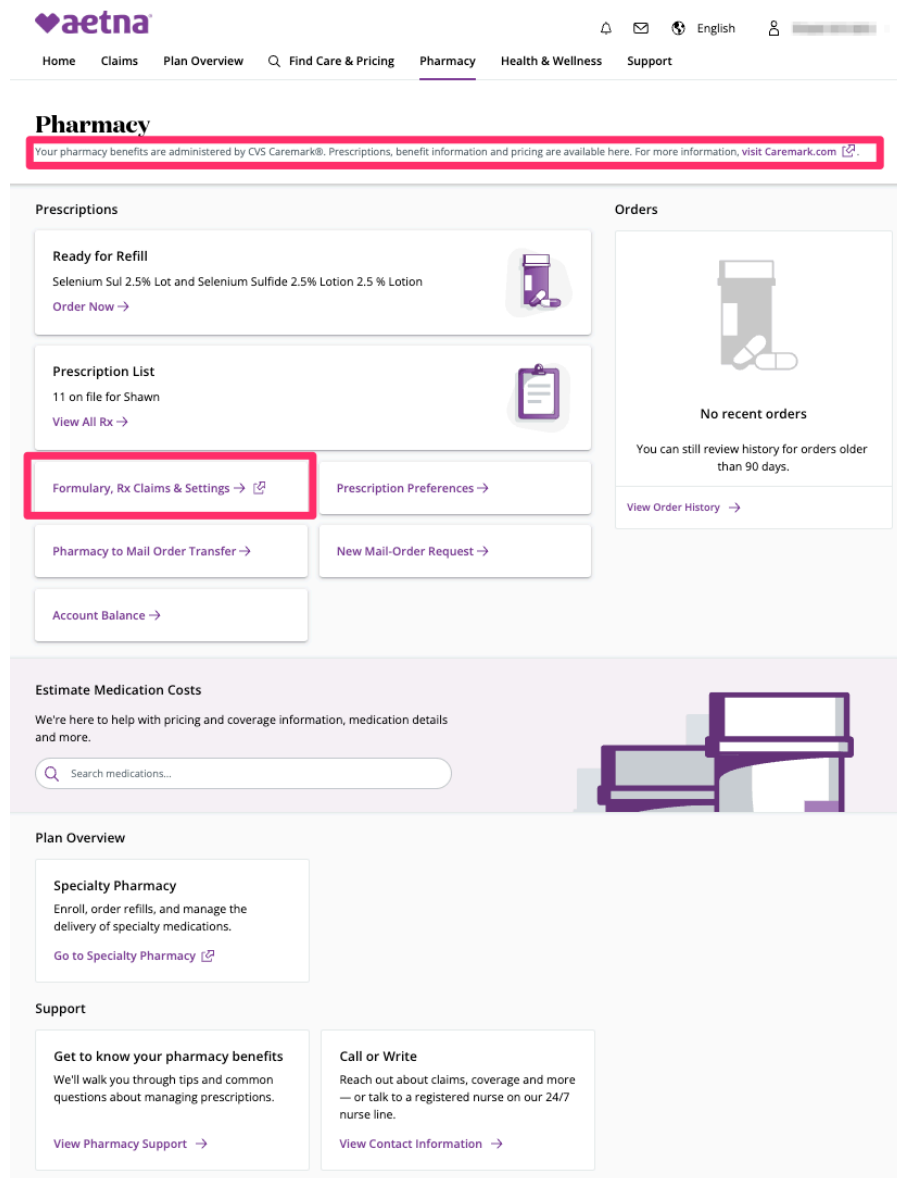
Once the account is integrated (click here for the process) the FACET feature toggle "CVSRxCarveOut" will be set to True. This enables the pharmacy top navigation and pharmacy dashboard to show in Aetna Health.

Additionally, members will see an SSO on the pharmacy dashboard in two places (see below).

- At the top of the page in the message reminding them that their pharmacy coverage is with CVS.

- Under the “prescriptions” section of the dashboard, users will see a tile called Formulary, RX Claims & Settings. This will also link users to Caremark.com.

Some members have a full SSO to [Caremark.com](https://www.caremark.com) (CVS Health, Tesla etc). Most are given a “cold” link to the login page.



Dashboard example for carved-out member with SSO locations

### Integrated (carved-out) without a signed attestation

Plan sponsors that opt out of the integrated “carved-out” experience will use Aetna Health for their medical coverage and the separate pharmacy coverage website for their pharmacy coverage (CVS-Caremark, Express Scripts, etc). This includes when their coverage is with CVS ([Caremark.com](https://www.caremark.com)).