**OpenPlatform (SuperApp) – Plan Documents Feature Plan**

**Meeting Date:** June 28  
**Topic:** Plan Document Access and Display Logic

**1. Document Display Scenarios**

* **Single Document Scenario:**
  + If only one plan document is available, tapping the “Plan Document” link will directly open the PDF.
  + UI/UX should follow the same chrome (design and behavior) as other document views in the app.
* **Multiple Documents Scenario:**
  + Display a list of available documents.
  + Each document should include a description (if available); otherwise, it will not be shown.
  + Users can tap to view individual documents.
  + Options such as **Share**, **Print**, etc., should be available.
  + All documents are assumed to be PDFs. If not, a different template will be required.
* **Zero Document Scenario:**
  + Must handle the case where no documents are available.
  + Define expected JSON structure for zero or one document cases.

**2. Document Metadata and Language Support**

* **Language Considerations:**
  + Language should be shown in parentheses in the app (e.g., “Plan Document (Spanish)”).
  + Consider appending language to the document name.
  + Include attributes to allow filtering by language.
  + Future enhancement: “Here is the document in your native language.”
  + Raise as a “How might we…” question for future exploration.
* **Consistency:**
  + Documentation and behavior must be consistent across Aetna and CVS implementations.

**3. Search Functionality**

* **Current Scope:**
  + Search is not in scope for this iteration.
  + Aetna has search on web; mobile integration is planned for the next PI.
  + No current search functionality in the app.
  + Performance must not be degraded by future search features.
* **Future Considerations:**
  + Plan document search is on the roadmap.
  + Prototype basic search functionality.
  + Discussions ongoing about timing and implementation.

**4. UI/UX and Technical Considerations**

* **Page vs. Sheet:**
  + May need to implement this feature as a full page rather than a sheet for better usability.
* **Data Fields:**
  + Plan documents currently lack descriptions and plan names.
  + These fields will not be displayed if not available.