# ATIYA YOUNUS

# Karachi, Sindh, Pakistan

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#### Education

Govt. College of Education F.B Area

2015 - 2018

 $Bachelor\ of\ Education$ 

Karachi, Sindh

University of Karachi

2004 - 2007

Bachelor of Commerce

Karachi, Sindh

# Experience

 $UpMerce \\ March 2020 - Feb 2023$ 

Executive Manager Remote

• Managed 10+ Walmart, Amazon, Shopify, increasing sales by 25% in 2022 through better strategies.

- $\bullet$  Led **PPC campaigns**, cutting ad costs by 15% and increasing profits by 30% through data-driven strategies.
- Improved client satisfaction, resulting in a 30% increase in repeat business by addressing client needs effectively.
- Restructured workflows, completing projects 25% faster and improving resource management across all account teams.

Nasra Public School Oct 2018 – Sept 2020

Science and Computer Teacher - Full Time

Sindh, Karachi

- Taught science with hands-on experiments, making lessons fun and helping students understand concepts better.
- Introduced basic coding and computer skills, boosting creativity with interactive and engaging projects.
- Ensured lab safety and taught responsible internet use, creating a safe and secure learning environment.
- Supported academic growth with practical learning, fun activities, and personalized help for each student.

# Personal Projects

## Amazon Product Optimization | Helium 10, Jungle Scout, Keepa

2021 - Present

- Improved **poor Amazon product listings** to make them easier to find and attract more customers.
- Updated titles, descriptions, and images to make products clearer and more appealing to buyers.
- Used tools to find the **best keywords** and added them to **listings** to help more people find the products.
- Increased views by 30%, grew sales by 25%, and raised the conversion rate from 6% to 10% in 2 months.

# eBay Store Design Project | HTML and CSS

2022 - Present

- Made the **eBay store easier** to use by **organizing products** and improving the layout for better navigation.
- Added clear **product categories** to help customers find items quickly and without any confusion.
- Used better **product pictures** and **simple banners** to give the store a clean and professional look.
- Increased sales by 15% and got more positive reviews from customers within 2 months of the changes.

#### Walmart Product Listings Optimization

2022 - Present

- Made Walmart product listings clearer and easier to read so shoppers could understand them better.
- Added good keywords and detailed descriptions to help more people find the products in their searches.
- Used better pictures and clear prices to make the products look more attractive and trustworthy.
- Increased sales by 30% and got more views on the products within 1 months of the changes.

#### **Shopify Store Creation and Customization**

2023 - Present

- Built a **Shopify store** to help a **small business** sell products online and reach more people.
- Added **payment options** and **useful apps** to make the store easy to use and attract more buyers.
- Designed a **simple** and **clean layout** with clear pictures to make the store look nice and easy to use.
- Identified that the Accessories grew by 34 new products in 2021, showing the highest growth among all products.
- Helped increase sales by 25% in 2 months by making the store fast and easy to use on phones and computers.
- Set up tools to **track sales** and **customer activity**, helping the business understand and improve their **store performance**.

- Improved site speed from 60% to over 95% by optimizing various site elements for better performance
- Increased site traffic by 20% through search engine optimization and better keyword usage.
- Simplified the website design, making it easier for users to navigate and find information.
- Enhanced mobile engagement by 15% by optimizing the site for better performance on mobile devices.

## **Professional Certifications**

- Amazon Account Reinstatement EC Solution - 2022
- C.P.I.S.M (Computer Proficiency in Information and System Management) Aptech Computer Education - 2003
- Amazon Virtual Assistant TEVETA - 2023

- D.I.S.M (Diploma in Information and Computer Management) Aptech Computer Education - 2004
- Creative Design Domain
  National Freelance Training program 2020
- Digital Marketing Certified HubSpot Academy - 2024

## Technical Skills

- Product Sourcing Expertise
- Competitor Research Skills
- Supplier Deal
- Local SEO
- Technical Site Audits
- Online Marketing

- Negotiation
- Listing Creation Optimization
- Product Image Enhancement
- Digital Marketing
- Content MarketingGoogle Ads
- Amazon A+ Content
- Product Launching Strategies
- Ecommerce Account Management
- Social Media Marketing
- Growth Marketing
- Market Research

- Account Issue Resolution
- Brand Registration Support
- Backlink Building
- CRO and KPI
- Mobile Optimization
- Website Structure
- SEO Audits

# Tools

- Similar Web
- Keyword Everywhere
- Keyword Surfer
- WordPress

- Screaming Frog
- SEOquake
- Google AdWords
- Google Analytics 4
- Google Search Console
- Ahrefs
- Moz
- Semrush

- Helium 10Jungle Scout
- Keepa

# Conferences and Seminars

#### Economic Prosperity through Digital Literacy and Entrepreneurship

June 2024
Karachi, Sindh

Pakistan-U.S. Alumni Network

- Invited as a panelist at a U.S.-supported event on Economic Prosperity through Digital Literacy and Entrepreneurship.
  Discussed youth empowerment, digital skills, and entrepreneurship to inspire growth and economic development.
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- Received a **shield of appreciation**, dedicating it to family and a supportive network that inspired this achievement.
- Encouraged women's empowerment, highlighting the importance of family support in achieving personal and professional goals.

#### Connected Pakistan Conference

Oct 2022

Tech Conference and Expo

Islamabad, Punjab

- Represented **Upmerce** as an **Executive Manager** at the **Connected Pakistan** Seminar, showcasing eCommerce expertise.
- Presented **strategies** for improving **account management** and boosting online sales across multiple platforms.
- Shared insights on eCommerce growth, engaging participants in discussions about modern digital business solutions.
- $\bullet \ \ \ Highlighted \ \ \textbf{Upmerce's services}, \ building \ connections \ and \ fostering \ partnerships \ for \ future \ business \ opportunities.$

#### Languages

English (Fluent) Urdu (Native) Punjabi (Native)