AMRO MANSOUR

WEB DEVELOPER

☎ +44 747 376 8495

☎ +39 351 828 3083

✉ amro.mansour03@gmail.com

📍 Millan, Italy

🌐 amro-mansour.github.io/Portfolio-Website/

SKILLS

- HTML / CSS / JavaScript
- TypeScript
- React Native
- Angular
- MongoDB
- PostgreSQL
- Jest
- Puppeteer
- Cloud Firebase
- AWS Lambda
- PWA

EDUCATION

FULL-STACK WEB DEVELOPMENT CERTIFICATE

CareerFoundry

2022

BACHELOR OF SCIENCE - ECONOMICS

London South Bank University

2015 - 2018

PROFILE

Full-stack web developer with a background in sales and customer service. Possess deep understanding of customers main pain points and requirements, a valuable skill when developing web and mobile applications by always keeping the customers point of view in mind. Also pursued a degree in economics where important analytical and technical skills were gained, allowing for a unique input when tackling projects related to the financial sector.

EXPERIENCE

CUSTOMS CUSTOMER ASSISTANT

DHL Express Italy | Milan, Italy

2021 - Present

- Assisting existing customer with issues related to imports or exports
- Receiving or making calls to customers to support them through the customs clearance process
- All customers received the best customer service until their parcel gets delivered

SALES EXECUTIVE

The Original Tour | London, United Kingdom

2017 - 2021

- Searching for potential clients
- Approaching interested clients both in person or remotely to present them the products offered by the company
- Making sure the company is acquiring new customers regularly

LANGUAGES

- English
- Italian
- Arabic