

MOHAMED IBRAHIM ATTYH

- Date of birth : 09/02/1987
- Nationality : Egyptian
- Address : 3 Anwar Salama Street, Helmet El Zaitouin, Cairo
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- Marital status : Single
- Military status : Exempted
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Career OBJECTIVE:-

- I am seeking a position in a challenging organization that can effectively utilize my abilities and further broaden my qualifications allowing me to provide positive contribution to the organization.

Education & Qualification:-

Qualifications:-

2012-Present

- Master of Business Administration (MBA)
- Eslsca Business School
- Major: Management.
- Section: English

2004-2007

- Future Academy.
- Bachelor of Management Information System.
- Grade: Good.
- Major: Information system.

Courses:-

- Influential presenter course and Business writing course
In-house training, TE-DATA, 2010.
- Overcoming negativity In-house training, TE-DATA 2011.

Additional information:-**Computer proficiency:-:**

- Proficient user of all Microsoft office applications.
- Proficient user of internet

Languages:-

- Arabic - Mother tongue
- English – Good written and spoken

Previous Experience:-**Sales Executive , TE-DATA, 15 October 2009 To Present:-**

- Renewing the subscription for customers and creating new accounts orders.
- Presenting and selling company services to current and potential customers.
- Providing on-the-job training to new sales employees.
- Handling cancellations requests and communicating the cancellations with the related departments.

Customer service representative, Xceed March 2008 to 01/12/2008

Working in call center my account in TE (Telecom Egypt).during one year Providing the customer with needed information about the company products and services.

Egypt Contact Operator (ECCO) March 2007-August

Working as customer service representative in ATS (Arab Telecommunication Service) to 01-09-2008.

1. Solving customer's problems
2. Handling hard calls.
3. I have made a survey out of Super Card project.

-References are available upon requests