

Advanced Analysis with Adobe Analytics and R

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Sometimes Excel Just Doesn't Cut It.









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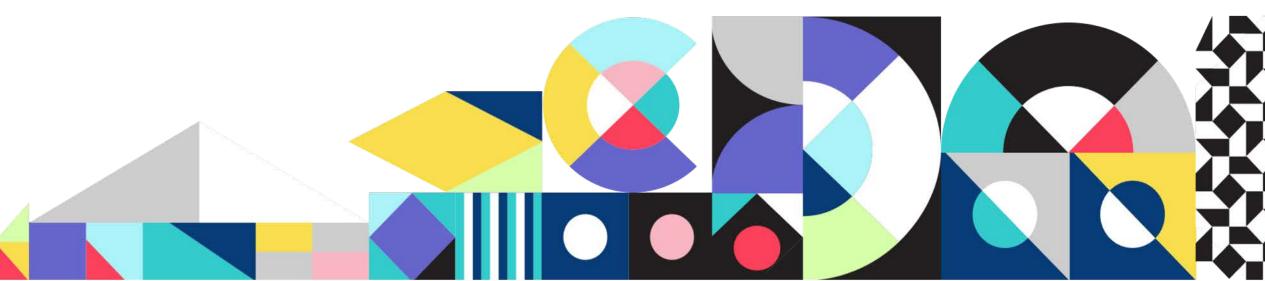
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R + Adobe Analytics Primer 2

Demonstrations

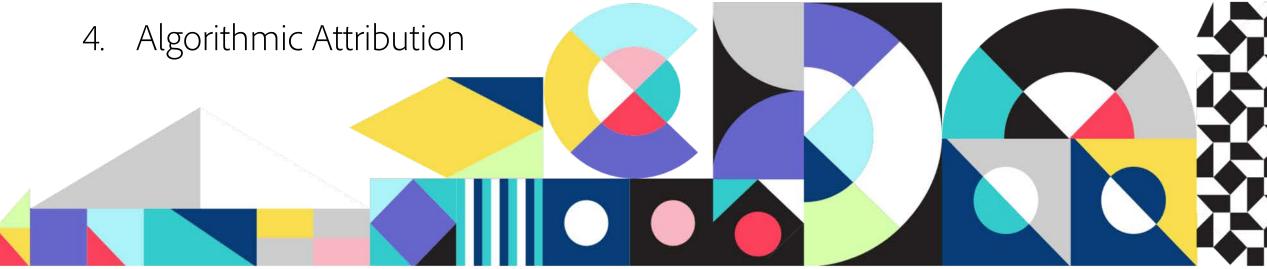
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Making Your Analysis Viral!

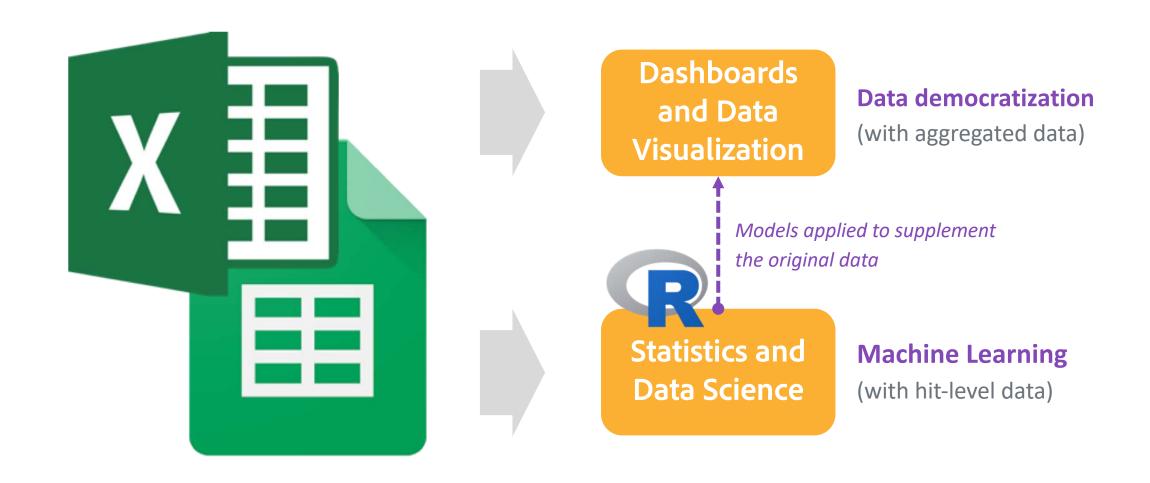


What You'll Be Able To Do After This Session

- 1. Site Search Term Text Mining
- 2. Analyze Adobe Analytics Data Feeds with R
- 3. Build a Customer Propensity Model



Two Simultaneous Paths Forward





What is R?





An Open Source (Free!*)

Programming Language

Of, For, and By the Analyst/Data Scientist

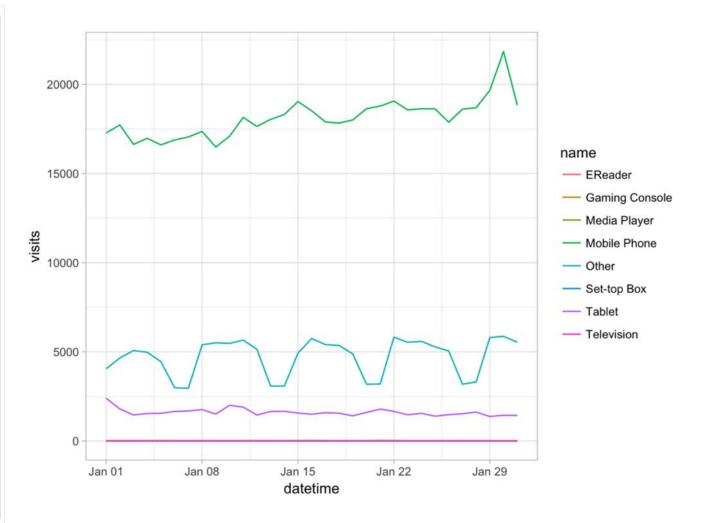
That Readily Connects to Many Data Sources

And Has Robust Sharing/Distribution Options

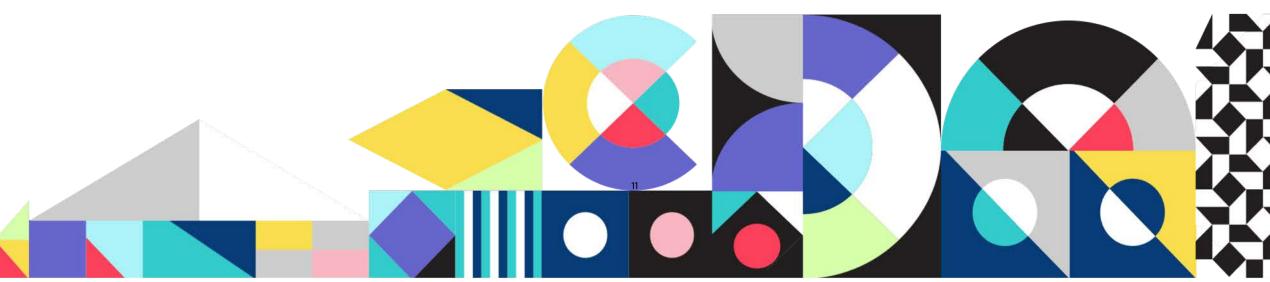
* TANSTAAFL

A REALLY Simple Example

```
# Load the necessary libraries
library(RSiteCatalyst)
library(tidyverse)
# Load the username and shared secret
username <- Sys.getenv("ADOBE API USERNAME SS3")
secret <- Sys.getenv("ADOBE_API_SECRET_SS3")
# Authorize Adobe Analytics.
SCAuth(username, secret)
# Set the RSID.
rsid <- Sys.getenv("ADOBE RSID SS3")
# Pull the data.
aa data <- QueueTrended(rsid,
                        date.from = "2018-01-1",
                        date.to = "2018-01-31",
                        metrics = "visits",
                        elements = "mobiledevicetype",
                        date.granularity = "day")
# Create the plot.
ggplot(aa_data, mapping = aes(x = datetime, y = visits,
                              colour = name)) +
  geom line() + theme light()
```



(Light) Text Mining of Site Search



"Site search is the voice of the customer!"



Nancy Koons

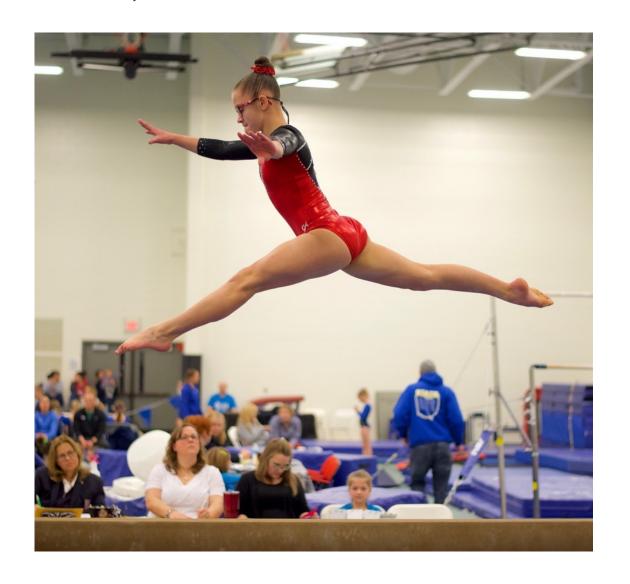


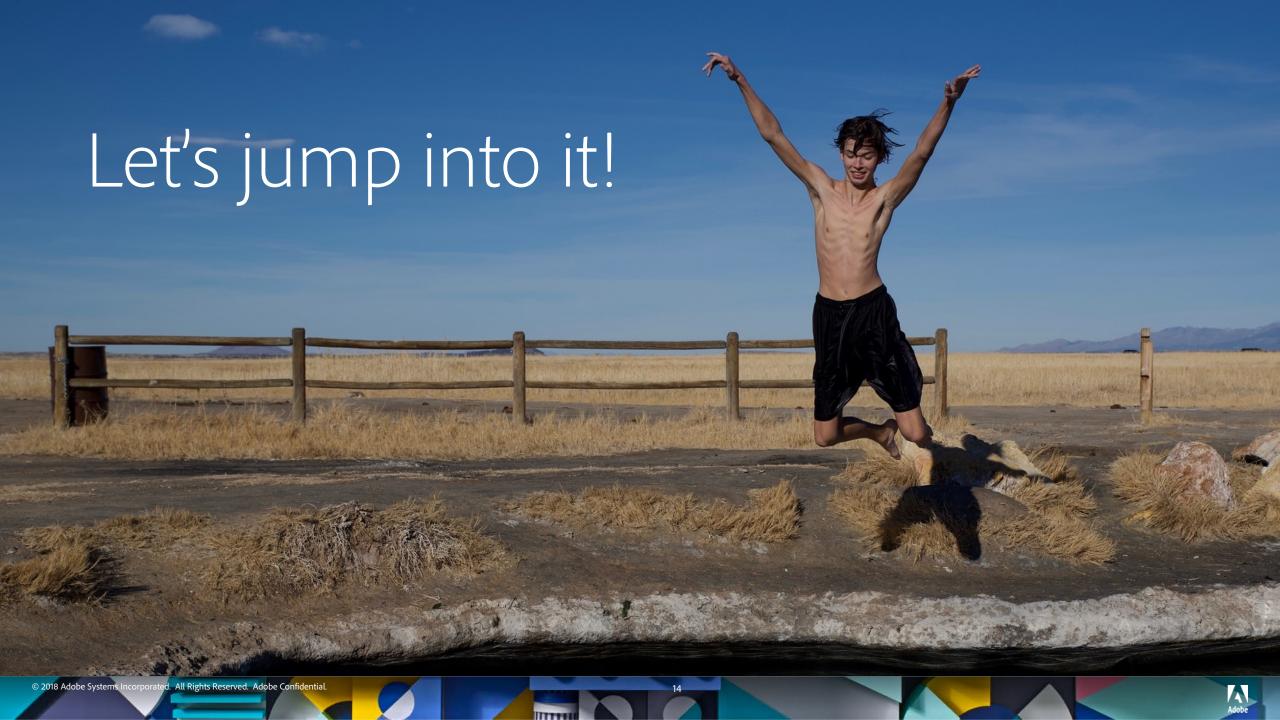
Sébastien Brodeur

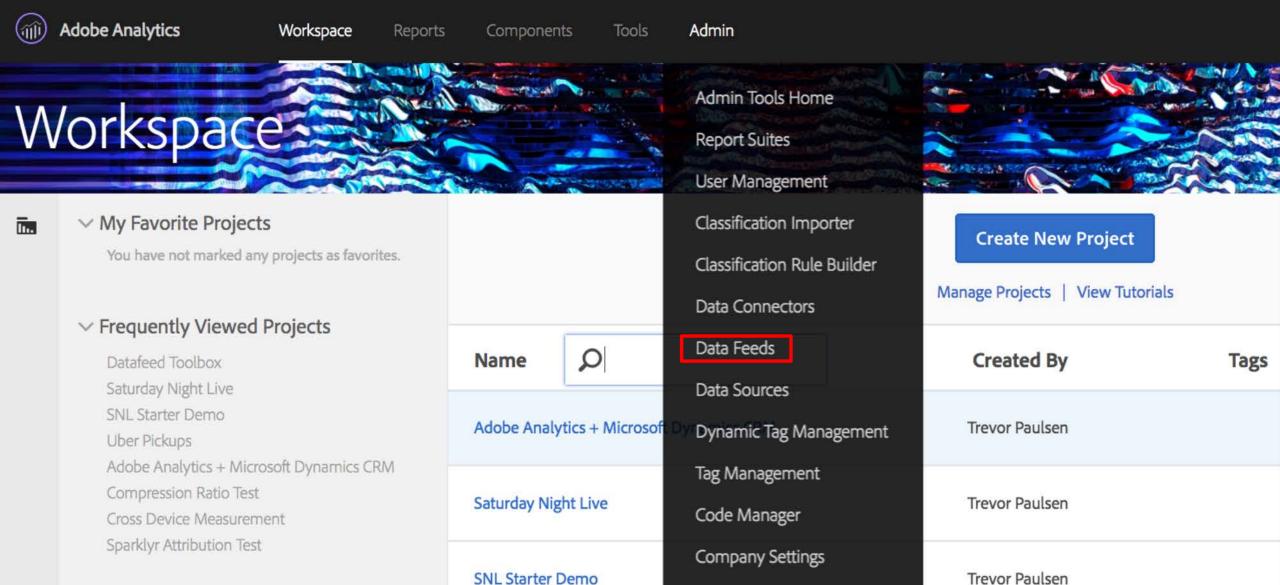


But...Some Text Mining Gymnastics Are Required

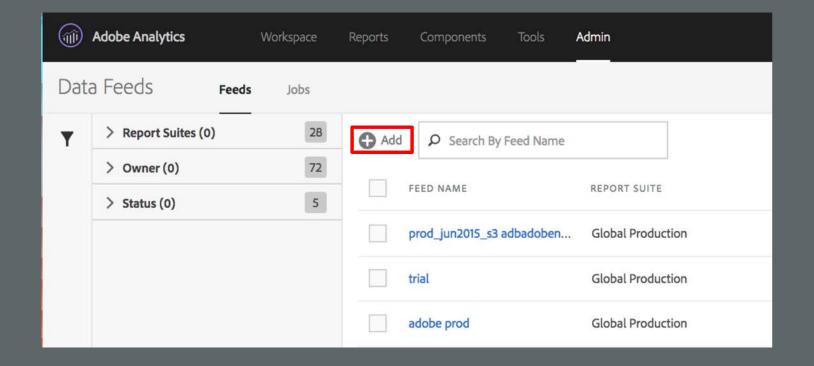
| Site Search Term (v1) | Searches (e1) |
|---------------------------|---------------|
| coupon | 865 |
| check order | 476 |
| • | |
| coupons | 211 |
| where to buy | 205 |
| return policy | 187 |
| • | |
| get coupons | 34 |
| • | |
| Where can I get a coupon? | 3 |
| • | |



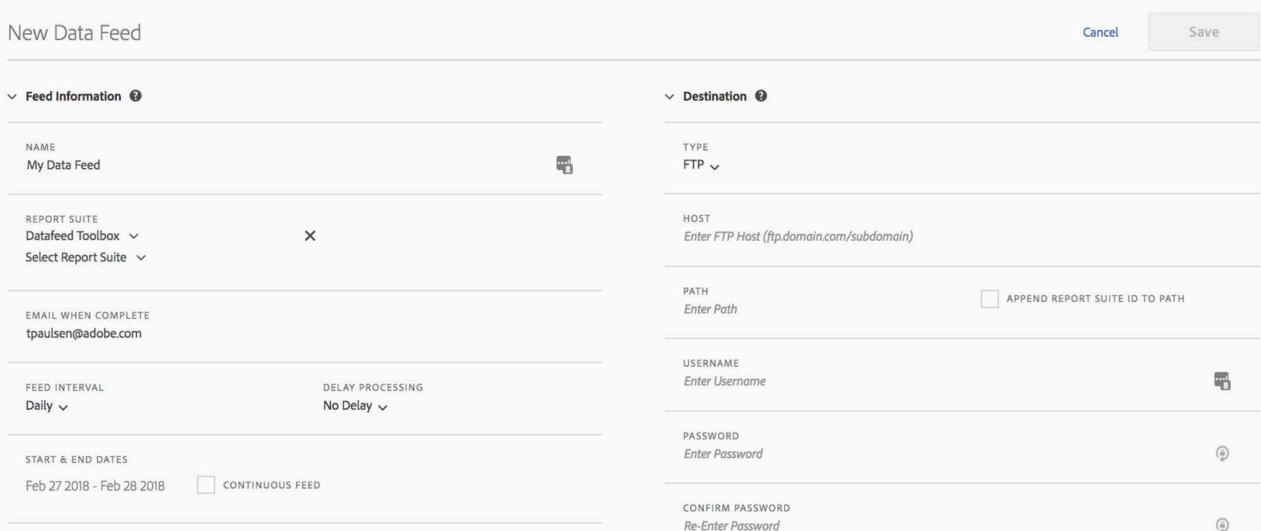




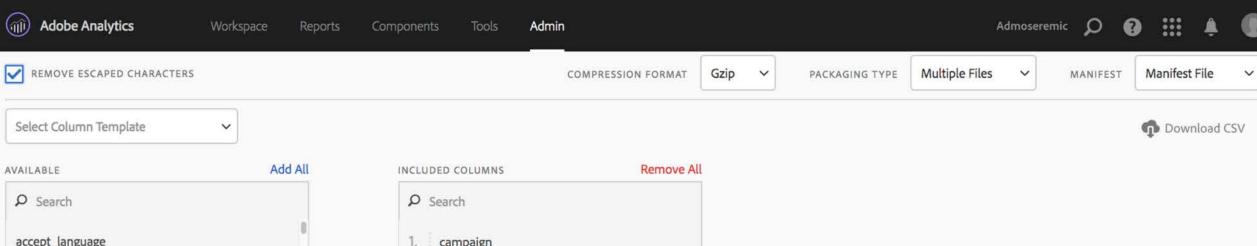


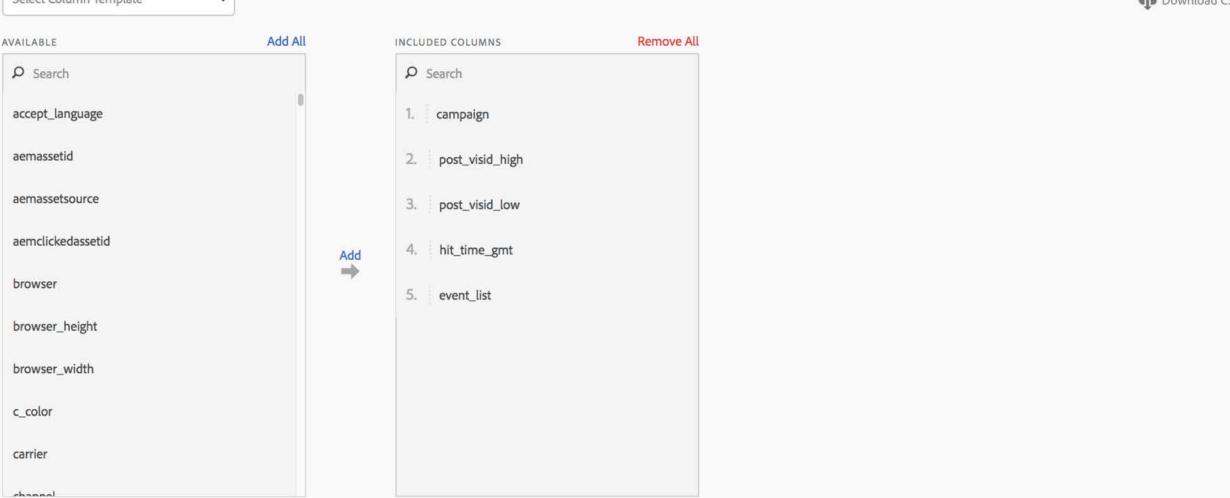


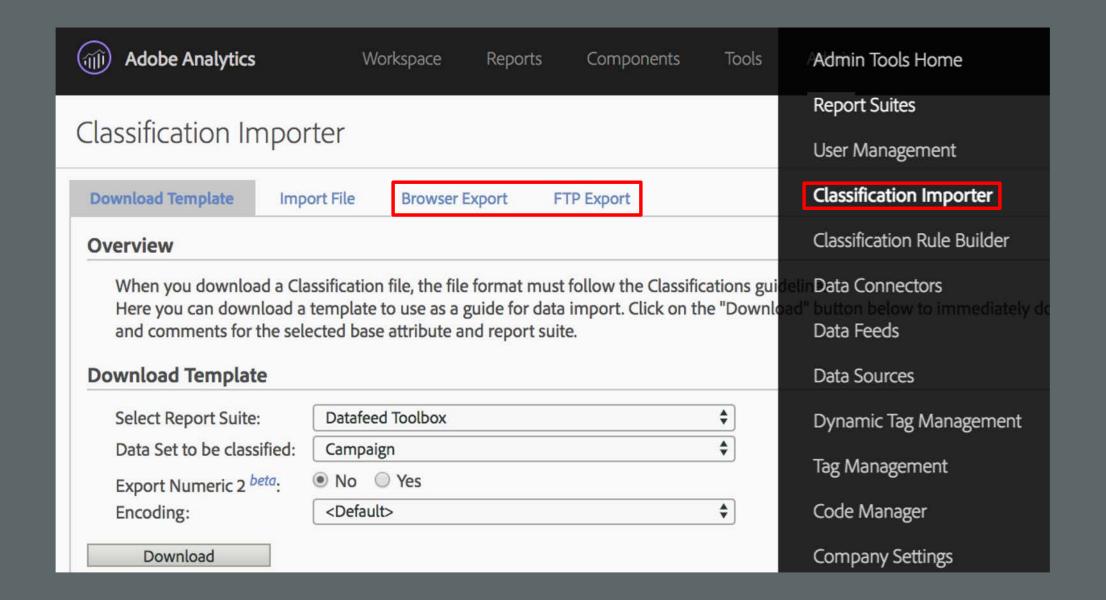




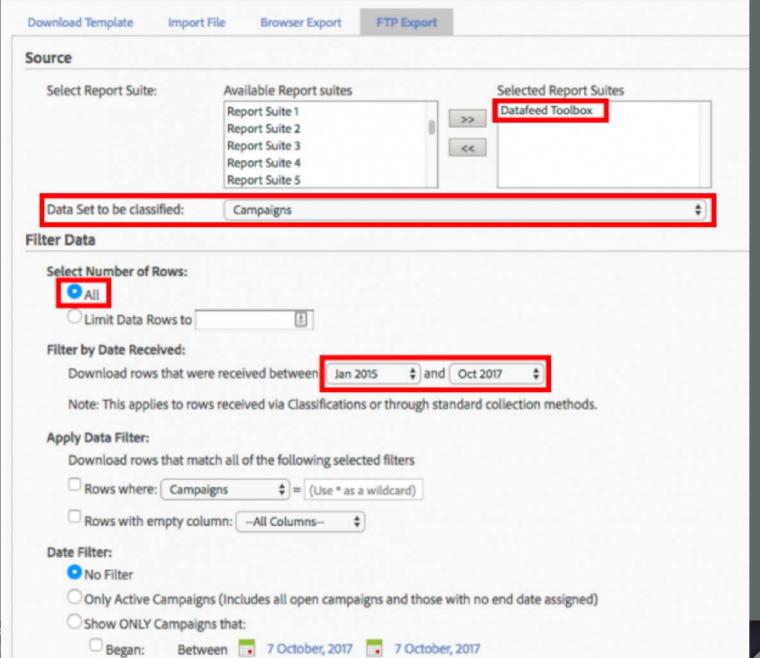




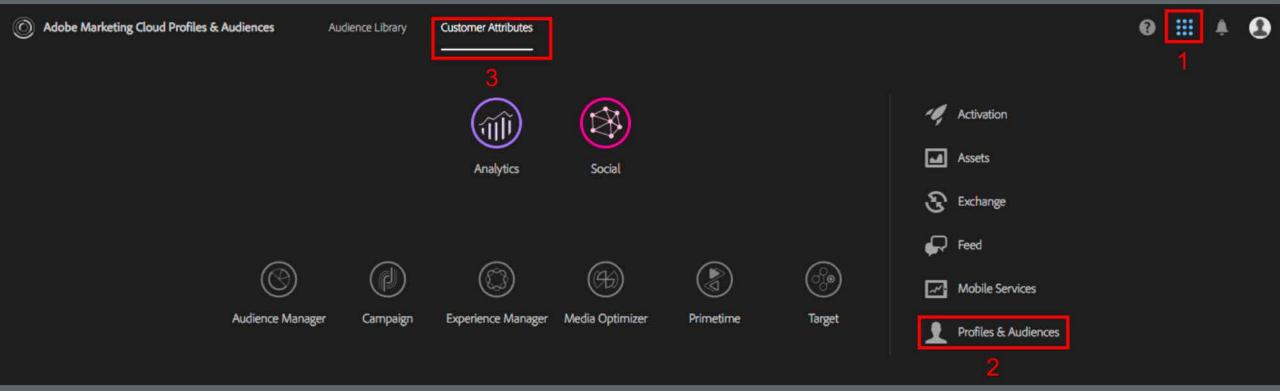


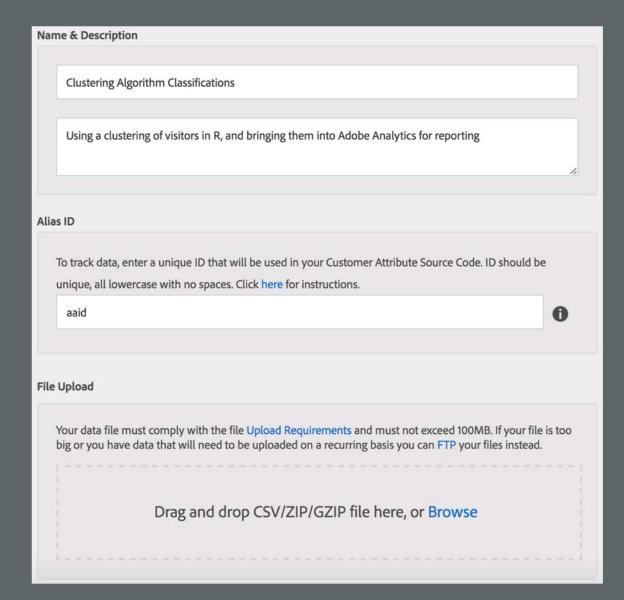


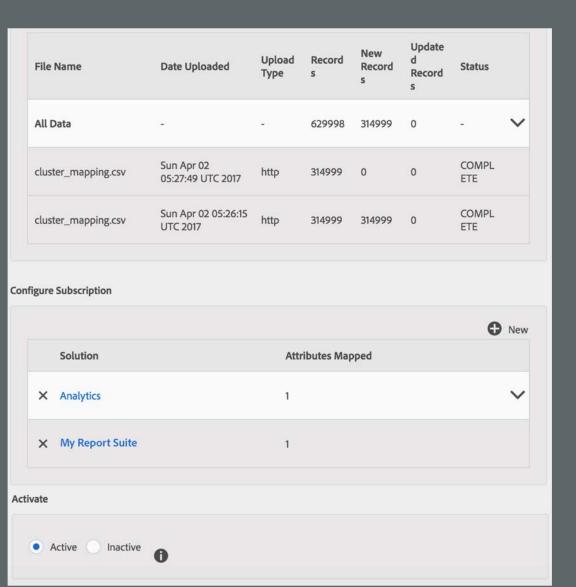
Classification Importer











Takeaways

1

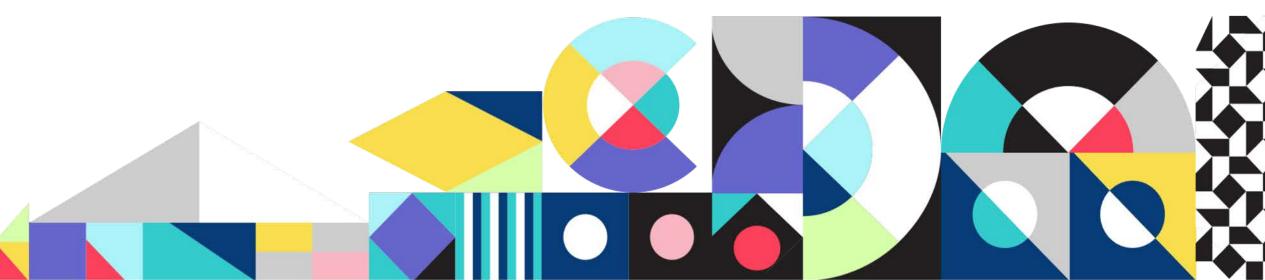
Get Adobe Analytics data into R with RSiteCatalyst & Data Feeds

2

Advanced Statistics?
There's a library for that.

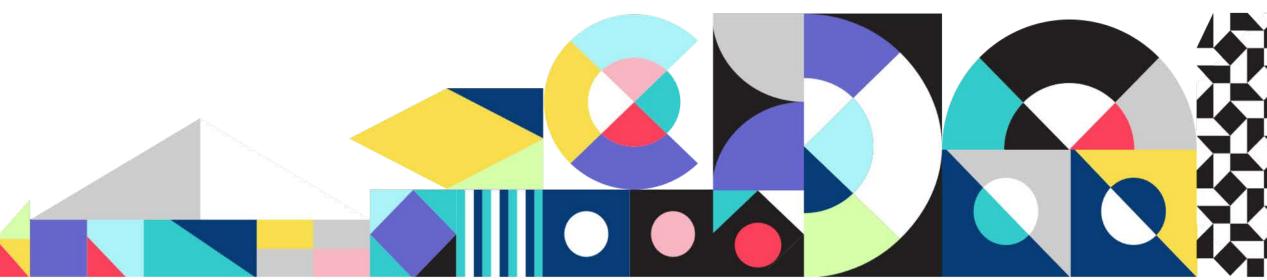
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Share your analysis over the web using RMarkdown, Shiny, and Analysis Workspace!



Resources

- Code samples from this session: Take the Survey!
- 2. R and Adobe Analytics Examples: http://dartistics.com/adobeanalytics
- 3. R with the Adobe Data Feed: http://datafeedtoolbox.com
- 4. Getting Started with R: http://r-marketing.r-forge.r-project.org/
- 5. Getting Started with Shiny & R Studio: http://rstudio.com



Q & A

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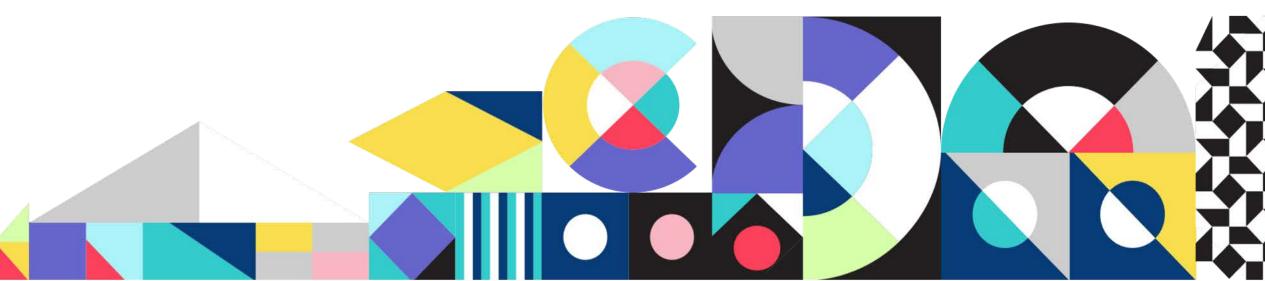
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(Survey section of the mobile app)

SESSION PRIZE

one per session

STARBUCKSCARD

\$10 Starbucks Card

DAY 1



Bash Experience

DAY 2



Signed football helmet

DAY 3



Amazon Echo Show & Cloud Cam Bundle





MAKE ITAN EXPERIENCE