

Thank you for contacting MD For Patients.

We provide a uniquely high level of customer service as we perform our consultations. There will be an initial conversation between you and your physician so they can understand your specific concerns and requests. This will help ensure that your questions are heard and answered. Your consultant will help you to define your questions and may suggest additional issues to be addressed. You will be able to control the level of complexity of your consultation to be as comprehensive or limited as you decide you want it to be.

Throughout the consultation process, you are invited to have follow-up conversations with your physician consultant. You will also be given the option of engaging the help of a personal nurse navigator who can assist you throughout the consultation process. Each consultation is therefore unique and individually priced, and you can customize it to fit your budget. There is a \$500 retainer that will go towards the cost of your overall consultation. You will be asked to provide HSA, Debit card or a Credit card information at the beginning of your initial phone call for this fee. Please have that payment information available.

For our services we charge by 15 minute increments of \$199 for physicians' time, \$49 for nurses' time, and \$39 for administrative assistants' time. You are only charged for the time spent by each of our providers, so if you do not utilize a nurse's time, you are not charged for that service. If you have a very focused question, the cost to you will be less than if you request a comprehensive, complex consultation. Your physician consultant can help you define your needs and how best to engage our services on your first phone call with them.

Once you complete your initial intake phone call, you will get a written summary of what was discussed. Your consultation request will be given to the expert physician who can best address your needs, and they will then reach you by phone to begin your consultation.

Thank You

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