



24 Hour  
Emergency  
Response

# PERSONAL ALARMS



[WWW.ASTRALINE.CO.UK](http://WWW.ASTRALINE.CO.UK)



## WHAT WE DO

24-hour emergency alarm response, to help if you have fallen, become unwell or require urgent medical assistance.

Simply choose your alarm device and the level of support you require and we do the rest. You can be up and running within a few days.

We offer loads of devices designed to suit a wide range of personal needs, from simple pendants through to clever home sensors.

## WHY CHOOSE ASTRALINE?

**98%**  
recommend us to a friend

**60 sec**  
or less to answer  
your call

**24-hour**  
Emergency  
call response

**FROM JUST  
74P PER DAY**

We don't want to wait until you have had a life changing incident – we want to become the positive change in your life to help you stay active in your community, prevent falls, give you the confidence to go out alone, and ensure you do not wait hours for help when you need it.



**Helping you stay  
safer, for longer,  
in your own home**



## COMPARE DIGITAL ALARM PRODUCTS

	Help button	Detect falls	In-home alarm	Use anywhere	Monitor your health	Smart home monitor
Chiptech SEVEN	✓	✓*	✓			
Astraline Watch	✓	✓		✓	✓	
Astraline Pebble	✓	✓		✓		



\*When purchased with Pearl Advanced pendant

# Out & About Alarm

## Astraline Pebble

Powered by  
ZINTouch

### Safe at home and on the go

Always on - locate anytime. Create safe or danger areas and alerts.

### Two way speech

Speak directly to Astraline or friends & family

### Battery life 3-5 days

Easy charging with cradle and magnetic travel charger included.

### Built in GPS

The alarm receiving centre is able to identify your location and alert next of kin or emergency services to get help straight to you

### Versatile

Key fob, belt clip, or neck worn pendant on a lanyard - you choose.



# Wrist Worn Alarm Astraline Watch

Powered by  
ZINTouch

## Safe at home and on the go

SOS button, two way speech with Astraline or loved ones, comes with easy-click magnetic charger.

## Personalise your watch

Easily swap for aftermarket watch straps for personalisation standard 22mm

## Built in sensors

Step counter, distance and calories

## Built in GPS

Astraline is able to identify your location and alert next of kin or emergency services to get help straight to you



# At Home Alarm

## Chiptech Seven

### Dual SIM Digital Base Unit

#### A modern, digital personal alarm

When help is needed at any time of the day or night, press and hold the personal help button on the pendant and count to three. The built-in battery can provide up to 70 hours of power in the event of a power cut to the device. The pendant can communicate with the base station up to a distance of 300m.

#### Monitored by friends & family with the SmartCare Response app

By using the SmartCare Response app, friends and family can receive emergency notifications direct to their smartphone.

#### Dual roaming SIM cards

Provides safe communication through its smart platform and dual SIM cards. SEVEN is one of the most resilient digital alarms in the market as the second SIM provides back-up if there is an issue with the first.



# Responder Service

24/7 in Person  
Response

## What is a Response Call?

Astraline's mobile responders can attend in person to emergency calls from residents within certain postcodes\* with a target response time of 45 minutes.

## An emergency call is received

Our trained operators are there 24 hours a day to answer any calls that are received by our alarm receiving centre. If you live within the area that is covered by our mobile responder service and have selected that service, our operators will deploy one of our responders to your address.

## Responder is on their way

When our responders are notified that support is required, they aim to be with you within 45 minutes. You will need to have a key safe installed at your property in order to take advantage of this service. Our responders are advanced first aid trained and carry lifting equipment with them, so they are able to provide help as soon as they arrive, including helping you up if you have had a fall. They can also provide a falls assessment, advice and signpost you to additional services as appropriate.



\*SK6, SK8, SK9, SK10, SK11, SK12, CW1,  
CW5, CW9, CW10, CW11, CW12, WA16

# Welfare Calls

Daily or weekly call  
from Astraline

## What is a Welfare Call?

As part of our Welfare Calls service, a friendly member of our team will give you, or a loved one, a call to check that everything is OK.

## Peace of mind

You may benefit from our Welfare Calls service if you live alone, are worried about a loved one's safety or would like to receive a friendly call from a member of our team.

## Flexible to suit your needs

This service is separate to our 24-hour monitoring service, and consists of a daily or weekly call from our Astraline team. We will call to check that everything is OK, ask how your day is going, remind you about taking medicines and whether you require any additional support.





## CONTACT US



01625466681



[sales@astraline.co.uk](mailto:sales@astraline.co.uk)



[www.astraline.co.uk](http://www.astraline.co.uk)