






ANNA MAE V. SERDEÑA

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SUMMARY Computer Engineering graduate and Civil Service Professional skilled in 2D/3D design using Canva and Tinkercad, academic and story writing, and building pitch decks and infographics. Experienced in digital organization, including calendar scheduling, email and file management, data entry, and online research. Proficient in Google Workspace and Microsoft Office, with strong abilities in transcription, note-taking, and professional communication. Delivers high-quality, tailored outputs for academic, business, or creative needs.

ACHIEVEMENTS **Project Manager, Demetus**
Led a single, consistent start-up team in developing technology-driven solutions.

Prototypes:
SunLoom RiceDry+
A solar-powered, IoT-integrated rice dryer with real-time sensors and AI moisture prediction.
Isolation Forest and PCA-based Anomaly Detection Algorithm for Hydrological Data
An algorithm that identifies and filters incorrect data from rainfall and water level readings.

Pitching Competitions:
1st place - Region 6 packetHACKS (Packetworx-DICT) - Bacolod City
• Led IoT-based prototype; outperformed 27 teams.
3rd place - National packetHACKS (Packetworx-DICT) - Pasig City
• Top 3 of 14 national finalists.
3rd place - Western Visayas AI Hackathon (DOST) - Antique
• Created AI-based solution with no prior AI experience.
Top 10 - Region 6 Moonshot TNK (DTI) - Iloilo City
• Chosen from 47 regional startups.
Top 10 - Region 6 Philippine Start-up Challenge 9 (DICT) - Iloilo City
Top 12 - Socially Relevant Technologies (IPOP HL) - Taguig City
• Two entries addressing agri-tech issues.
1st place - Product and Innovation (University of Antique) - Antique
• Bested 8 departments.

EDUCATION **Bachelor of Science in Computer Engineering**
University of Antique Main Campus
• Dean's Lister (2022-2025)
• Best Project Design Presenter

INTERNSHIP EXPERIENCE **Web Developer**
Bethel General Insurance & Surety Corporation - Iloilo City
• Developed a website showcasing the Iloilo, Bacolod, and Antique branches.

WORK EXPERIENCE **Sales & Customer Service Representative and 24 Hour Floral Support**
IXL Solutions
• Provided customer service and sales support
• Assisted floral shop owners by handling customer calls on their behalf and resolving order-related concerns.

TECHNICAL SKILLS **Tools:** Canva, Tinkercad, CapCut, Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Google Docs, Google Sheets, Google Slides, Google Calendar, Microsoft Outlook
Design & Content Creation: 2D and 3D modeling, infographic design, pitch deck creation, academic and creative writing, transcription, document formatting, formal letter writing
Organization & Management: Calendar scheduling, email management, file organization (local/cloud), data entry, online research, meeting transcription, note summarization, client follow-ups

SOFT SKILLS
• Attention to Detail
• Time Management
• Creative Thinking
• Written Communication
• Organization & Planning
• Adaptability
• Problem-Solving
• Professionalism
• Initiative & Self-Motivation
• Client-Focused Mindset
• Team Collaboration
• Reliability & Accountability

CERTIFICATIONS & ELIGIBILITY **Civil Service Examination (CSE) - Professional Level**
Test of Practical Competency in ICT (TOPCIT) - Level 2
Computer Security Incident Handling (CSIH) - NC I