# Summary

* Software professional with over 6 years of experience in the field of IT focusing on Quality Assurance. Experience includes a sound understanding of software analysis and testing, with beginner coding knowledge within PL/SQL, Java and HTML. Proven skills to effectively analyze project needs and coordinate efficient testing strategies. Known as a person that understands the end-user needs and has an ability to solve issues successfully.

# Areas of Expertise

* Test Plans/ strategies
* Software analysis/ testing techniques
* Estimation and planning
* Requirements analysis
* Problem solving
* Risk analysis/ mitigation strategies
* Code Review and analysis
* Functional and Automated testing

# Talents and Abilities

* Excellent written and verbal communication skills: I have coordinated resources for multiple large-scale projects successfully, staying within timelines and budgets.
* Attention to detail: I have consistently identified SEV1 bugs in code prior to release to UAT or production.
* Well-rounded agile development team member: I have written Acceptance Criteria, worked with stake holders to prioritize development work, completed code reviews, and written some pieces of code
* Ability to complete tasks within time constraints

# Technology Summary

* Quality Center
* SOAP UI
* SQL Developer
* Clear Quest
* Postman
* Azure DevOps
* Documentum
* Salesforce
* Process Builder
* UiPath (RPA)
* Eclipse/Selenium
* Oracle Forms & Reports
* FileZilla
* Java, PL/SQL, JavaScript
* PuTTY

# Experience

## SENIOR Software Quality analyst | kar auction services | 04/2018-Present

* Execute functional tests and develop automated tests for software on an Agile Dev team
* Assist with back-end coding for web-based applications using PL/SQL and Java

## Software Quality analyst | kar auction services | 08/2012-04/2018

* Develop and prepare test plans and test cases based on analysis of business requirements

## Quality assurance specialist | Itt technical institute | 02/2010-08/2012

* Reviewed student financial files to ensure adherence to DOE regulations

## Receptionist/legal secretary | christenson & fiederlein, pc | 10/2009-02/2010

## certification & guarantee team lead | jpmorgan chase | 12/2007-08/2009

## college planning call center supervisor | nelnet | 03/2006-12/2007

# Education

## B.S. Business management | August 2014 | Wgu

## ISTQB certification- foundation level | May 2013

**SAFe PRACTITIONER CERTIFICATION | FEB 2019**