

# Alex Munive's CV

## Alex Munive

Economics Student | Data & Research Specialist

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## Currently

Student Support Data & Research Specialist at BYU-Idaho

## Specialized in

Data analysis, research design, institutional assessment, and student success strategies

## Research Interests

Higher education analytics, human capital development, economic behavior, and public policy impact

## Education

Dec 2025

**Brigham Young University – Idaho**, Rexburg, ID

Bachelor of Science in Economics

- Minor: Data Science

- GPA: 3.7

- Relevant Courses: Social Media Marketing, Professional Presentations, Business Writing, Human Resources, Microeconomics, Statistics, Macroeconomics

Dec 2023

**Brigham Young University – Idaho**, Rexburg, ID

Human Resources Management Certificate

## **Work Experience**

Jan 2023 - Present

**Student Support, BYU-Idaho**, Rexburg, ID

*Data & Research Specialist*

- Implemented statistical analyses to develop support programs and data-driven strategies that reduced the percentage of struggling students
- Created Power BI visual reports to communicate complex statistical information to stakeholders

Apr 2023 - Dec 2023

**Institutional Research & Assessment, BYU-Idaho**, Rexburg, ID

*Research & Assessment Specialist*

- Led focus groups for executive offices, gathering insights into student experiences
- Presented research findings via reports, presentations, and meetings
- Conducted evaluations of programs and initiatives based on trends and outcomes

Jan 2022 - Jul 2023

**Career and Academic Advising, BYU-Idaho**, Rexburg, ID

*Peer Advisor Team Lead*

- Organized and led weekly training meetings for 15+ advisors
- Worked with leadership and department chairs on strategic and curriculum decisions
- Supported students facing academic challenges by developing recovery pathways

Feb 2021 - Aug 2021

**Scotiabank**, Mexico City, MX

*Customer Care Advisor*

- Assisted 250+ account holders with financial guidance
- Resolved escalated customer concerns with empathy and professionalism
- Adhered to privacy and security policies while handling sensitive data

## **Volunteer Experience**

Sep 2017 - Jan 2019

**Mexican Red Cross**, Mexico City, Mexico

*Emergency Medical Technician - B*

- Responded to emergency calls and administered immediate medical care
- Managed dispatch operations and resource allocation
- Delivered life-saving interventions under pressure