# Antonio Musciano

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A hard-working developer who is result-driven with a passion for coding and creating impactful solutions. Equipped with a hunger for continuous learning, I am eager to grow and thrive in challenging environments that value diligence and meticulous effort.

#### **PROJECTS**

## Multi-Purpose Discord Bots (Python) - GitHub

- Creating Discord Bots using Python and Discord's API, tailored to the client's specifications.
- Working with clients, being able to understand their wants and needs, as well as providing a clean finished product under the time restraint given.
- Recent Build: A bot that was able to pull data from Google Sheets and users were able to manipulate that data from Discord.

# Multi-Purpose X Bots (Python) - GitHub

- Created an X bot using Python and X's API to be able to scrape and gather data from X.
- Uses data analysis libraries such as Pandas, Seaborn, and Matplotlib to collect, store, and organize data in a clean and orderly
  manner.
- **Recent Build**: A bot that was able to pull tweets from any inputted X user, clean the data, and graph the data in a timeline to depict their last 20 posts on X.

### NeedForMadnessTools (Java) - GitHub

- Ability to create user interfaces that allow users to input and manipulate their data efficiently with ease.
- Utilizing frameworks in Java to create user interfaces such as Java Swing, JavaFX, and AWT.
- **Recent Updates**: The latest update introduces features that allow users to effortlessly create symmetrical obstacles, customized to their specific preferences and requirements.

#### WORK EXPERIENCE

## First American Payment Systems - Camden, NJ

IT Technical Support Tier II

May 2021 - February 2024

Diagnosed and resolved technical hardware and software issues, including but not limited to computers, POS systems, and multiple payment plugins. Solved issues with countless transactions, ensuring smooth transaction processing for merchants. Mentored and trained new hires, getting them up to speed to improve company workflow.

- Provided various amounts of technical support for merchants using the company's variety of payment products, such as payment gateway integration, POS systems, and multiple payment plugins.
- Used SaaS solutions such as Bomgar (BeyondTrust) to remote into merchant's Linux or Windows machines to troubleshoot.
- Proficient using SaaS solutions such as Postman to test gateway API requests and responses for Integrated Merchants.

### CGSJ - Mt. Laurel, NJ

Website Administrator

April 2019 - February 2024

Managed and maintained website functionality, ensured site security, and optimized the user experience by regularly updating content and troubleshooting issues.

- Provided weekly updates to the website's content management systems to ensure the websites provided the correct data to our users.
- Worked on various bugs and problems the website faced in a timely fashion in order to make sure our users were always provided with the proper data.
- Implemented SEO best practices to have the website be easily visible in any search engine for ease of access for our users.

## SKILLS

**Programming:** Python, C#, Java, C++, Javascript, HTML, CSS, ReactJS, NodeJS, JQuery SQL, MongoDB, Bash **Technical/Programmatic:** Data Structures and Algorithms, Data Analysis, API Testing, Databases,, Agile Development

Software: AWS, Azure, Docker, GitHub, GitLab, Postman, BeyondTrust, PowerShell

Platforms: Linux, macOS, Windows

### **EDUCATION**