Aras **Vitkus**

✉ amvitkus@gmail.com | 📱 269-999-0041 | 📍 Bridgman, MI | 🔗 www.arasvitkus.com

Education

University of Illinois at Springfield	*Springfield, IL*
BS in Computer Science	*2014 – 2017*

Work Experience

GreenEcho LLC

IT Support Analyst — *2020 – Present*
- Support over 10,000 users at CED Inc. with hardware and software issues.
- Write queries for users with SQL and Report Writer.
- Troubleshoot proprietary CEDNet tools and software.
- Mobile device, Windows Server, and Fortinet support.
- Write clear technical documentation regarding user issues and appropriate resolution.

Independent Contractor

Computer Consultant — *2017 – 2020*
- Tested client websites on a variety of web browsers and devices.
- Maintain and update hardware/software for desktops and laptops.
- Identify and troubleshoot computer issues to find proper solution. Troubleshoot and resolve network issues.

Trade Data Services

QA Analyst — *2016 – 2017*
- Performed black-box testing on Greenbox Trader forex trading web application.
- Followed order procedures and performed test executions.
- Documented and reported results to project manager.

The UPS Store

Assistant Manager — *2013 – 2015*
- Handled postal procedures such as package handling and shipping through UPS guidelines. Engaged in store opening and closing operations, find store solutions for customers.
- Acted as customer service representative.
- Managed daily reports of transactions.

OfficeMax

Computer Sales Consultant — *2011 – 2013*
- Promoted from Sales Associate to Consultant to focus on computer related needs and services for customers.
- Diagnose and repair computers customers bring in, recommend upgrades, software install and removal, virus and malware checks, operating system configuration and upgrades. Help other team members in other departments, perform inventory checks, operate cash register.
- Find solutions for customer needs and drive sales.

Skills

Technical: Java, HTML, CSS, Git, Linux, Technical Support, MySQL, Windows, Kotlin, Quality Assurance

Projects

Chicago Bears Quizzler	*Java*

A simple quiz app for android that cover Chicago Bears trivia.

EZ-Weather	*Java*

A simple weather app utilzing OpenWeatherMap API

New Wave Kicks	*HTML, CSS, Javascript, Bootstrap*

Small business website I created to show business information and accpet online payment.