

INTERWIDE COURIER SERVICES



Interwide Courier Services
Timely. Consistent

COMPANY PROFILE

This document was prepared for the Client, in an effort to demonstrate the ability of ICS transport management.

Table of Contents	
Introduction	3
What we believe in	3
Mission	3
Mission Success Factors	3
Vision	3
What We Offer	3
The Way We Operate	4
Transport Equipment Available	4
Process Flow	4
Service delivery and Logistics.....	4
Suppliers	5
Ethical Practices	5
Pricing	5
The People we work with	5
Corporate structure	5
Staff Management and training	5
Health and Safety	6
Contact us;	6

Introduction

Interwide Courier Services provides professional transport and logistics services for a wide clientele with a global reach.

We provide end to end professional services from collection, clearing and delivery.

Headquartered at Nanak House, Fourth Floor we are able to centrally serve our clients and perform administrative functions.

What we believe in

Mission

Interwide Courier Services is committed to provide timely and reliable courier services through consistency.

Mission Success Factors

- **Leadership**
- **Consistency**
- **Ethics**
- **Agility**
- **Diversity**

Vision

Interwide's vision is to be a world class courier service provider.

What We Offer

SERVICE	DETAILS
Local delivery	We offer local delivery within Kenya.
Same Day Delivery	This is a premium service to deliver letter and parcels within 24 hours.
Overnight delivery	We offer overnight services within Kenya.
International Courier Services	We offer an end to end cross border delivery service including picking, dispatch clearing and forwarding and delivery.
Storage and Warehousing services	Storage and warehousing is offered as a single service or as a package with transport services.

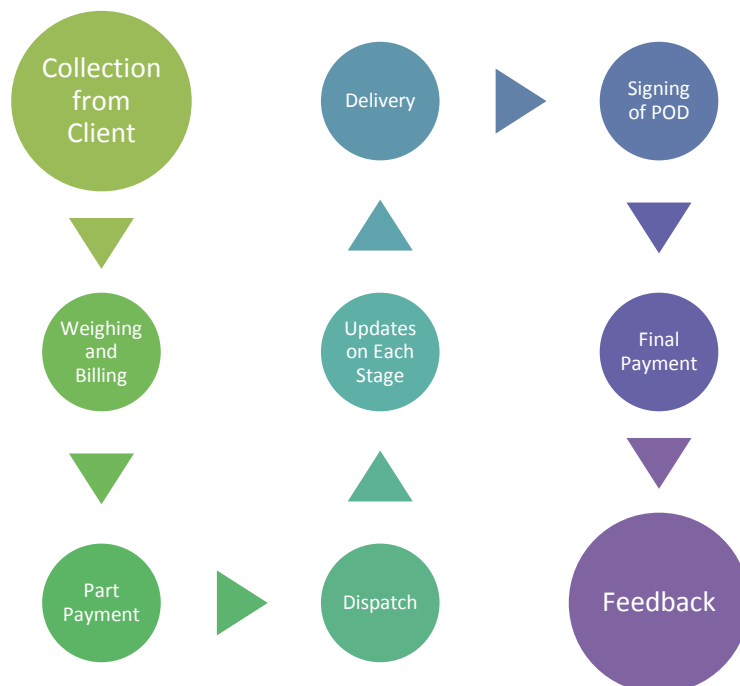
Hauling and Bulk Material handling	We offer hauling services for bulky materials ICS provides.
Messengerial Services	Outsourced Messengerial services by provision of personnel to undertake menial jobs of filing and postage or as riders.

The Way We Operate

Transport Equipment Available

- Range of Trucks (7 Tonnes – 26 Tonnes)
- Low Loaders
- Specialized Equipment Transportation
- Station Wagons
- Motor bikes

Process Flow



Service delivery and Logistics

We have a customized system to monitor the location of your goods with periodical updates to our clients. This ensures goods arrive safely and on time; with clear updates to our clients via SMS and Email.

ICS has a centralized operational office at Nanak House Opp. Nation centre

Special arrangements are made for goods that require special transportation modes to ensure safety of personnel and property.

Suppliers

ICS vets its suppliers for competence, reliability and ethical behaviour. We endeavour to create mutually beneficial relationships among our stakeholders.

Ethical Practices

ICS is committed to highest standards of integrity. We comply with the laws and regulations of every country we operate in.

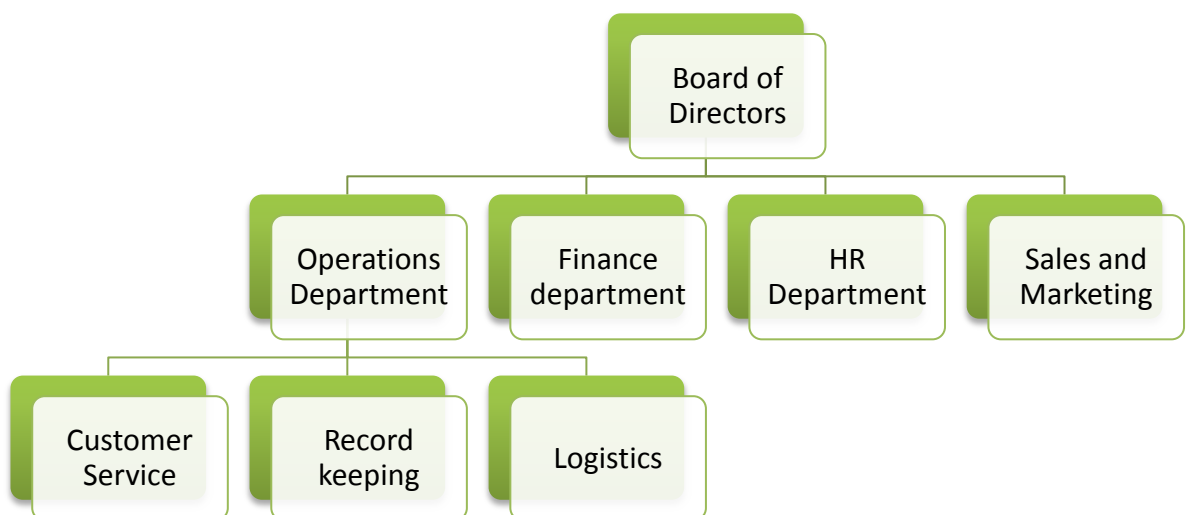
We do not engage in bribery activities, anti-competitive behaviour, collusive practices such as price fixing with competitors or bid-rigging on tenders.

Pricing

Our pricing ranges but is determined by factors such as the volume, weight distance covered and milk runs. Usually, we require having a discussion around these matters prior to giving a quotation.

The People we work with

Corporate structure



Staff Management and training

We seek to recruit people who embody the ICS Qualities and who contribute to ICS's success. We endeavour to engage our colleagues to the best of their abilities.

We are committed to promoting and maintaining a culture of equality and diversity; showing respect for backgrounds, skills and experience individuals bring to their work.

A learning environment is encouraged through capacity building to ensure we are abreast with industry best practice.

We have refined our administrative controls to ensure we record data that accurately reflects our business transactions, as they occur, including invoicing, billing, filing proofs of delivery and any other relevant information.

Health and Safety

We create a dignified, safe and healthy environment for our colleagues to meet ICS's Mission Success Factors.

We have two key policies governing our Health and Safety namely; Alcohol and Drug policy and Health and Safety policy.

Contact us;

KENYA

Interwide courier services | Nanak house | 4th Floor Kimathi Street | Suite 412

Tel; 0720144747 | **Email:** info@interwidecs.com |

Website: www.interwidecs.com