

Amy L. Hood

amy-hood.github.io

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Boston, Massachusetts

Skills

Data SQL, Python (Pandas, Matplotlib), Tableau, Power BI, dbt, Google Sheets, Excel, Knack, git, GitHub

Design Adobe Photoshop, Camtasia, Visual Design

Work Experience

City of Boston

May 2022 to present

Performance Manager

3.2023-present

- Create and implement Mission to Metrics, an internal consulting service that develops strategic department performance goals in partnership with senior leaders
- Develop, design and scale the Metric Library, a centralized resource in dbt that quickly and accurately calculates 60+ City metrics across 14+ departments on-demand
- Advise and delegate tasks to two Analysts, aligned to professional development and team needs
- Mentor and advise on Power BI adoption for 100+ users, developing governance and best practices
- Co-chair the Boston Data Collective, an employee resource group for data workers with 90+ members

Analyst, Performance Management

5.2022-3.2023

- Delivered data products in Tableau, Knack, Python, and SQL, including a custom Knack app to collect reporting data representing \$560 million in grant funds
- Created goals, objectives, and metrics for departments managing \$20-50m in operating budget
- Founded a city-wide data culture program dedicated to building a data culture grounded in equity

Oxfam America

February 2017 to April 2022

Program Specialist, Program Data

12.2019-4.2022

- Modeled, cleaned, analyzed, and visualized internal and external data in Power BI and Excel
- Designed data collection processes to quantify investment in gender justice work across 200+ staff
- Managed strategy and budget for [Data Pack](#) to build a feminist data culture with 40+ members

Program Coordinator

2.2017-12.2019

- Delivered data projects on time, on budget, and on scope in Power BI and Excel
- Co-founded and built membership of Data Pack, a staff-led community of practice dedicated to data

Additional Experience

Data Analyst, Mobile Game Doctor (Consultant)

June 2021 to February 2022

- Created dashboards using company revenue data to drive decisions on acquisition campaigns

Data Analyst, Ward 6 Mutual Aid (Volunteer)

March to September 2020

- Developed data collection system for face mask acquisition and delivery in Airtable
- Analyzed and visualized fundraising data in Tableau to drive additional donations

Education

Bachelor of Arts, International Affairs and French

September 2012 to May 2016

Northeastern University
summa cum laude