Amy L. Hood

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Skills and Courses

Data SQL, Python, Tableau, Power BI, Google Sheets, Excel, Smartsheet, Airtable, Knack, git/GitHub
Design Adobe Photoshop, PowerPoint for design, Camtasia

Work Experience

City of Boston
Boston, MA

Performance Manager | City-Wide Analytics Team   March 2023 *to* present
- Ideate, manage, and mature two city-wide programs to measure performance for departments
- Lead team annual strategy process, including documenting a team theory of change
- Scale a city-wide data culture program, which upskilled 50+ staff in 4 quarter-long cohorts in 2023
- Advise and delegate to two junior Analysts, aligned to professional development and team needs

Analyst, Performance Management | City-Wide Analytics Team   May 2022 *to* March 2023
- Delivered data products in Tableau, Knack, Python, and SQL, including a data collection process to manage reporting for $560 million in ARPA funds
- Partnered with two departments to create custom values, goals, and metrics to measure effectiveness
- Founded a city-wide data culture program dedicated to building a data culture grounded in equity

Mobile Game Doctor
Remote Consultant

Data Analyst   June 2021 *to* February 2022
- Created dashboards using company's revenue data to drive decisions on acquisition campaigns

Oxfam America
Washington, DC / Boston, MA

Program Specialist, Program Data | Learning, Evaluation and Accountability Department (LEAD)   December 2019 *to* April 2022
- Modeled, cleaned, analyzed, and visualized internal and external data using Power BI and Excel
- Designed data collection processes to quantify investment in gender justice work across 200+ staff
- Managed strategy, operations and budget for [Data Pack](#) to build a feminist data culture

Program Coordinator | LEAD and Technology for Development (ICT4D)   February 2017 *to* December 2019
- Delivered data projects on time, on budget, and on scope in Power BI and Excel
- Co-founded and built membership of Data Pack, a staff-led community of practice dedicated to data
- Reconciled budget data for two departments, each managing $100-300k non-personnel funds

Volunteer Experience

Data Analyst, Ward 6 Mutual Aid
- Developed data process and system for face mask acquisition and delivery
- Analyzed and visualized fundraising data

Education

Northeastern University (NU)
Boston, MA

Bachelor of Arts (B.A.) International Affairs and French   September 2012 *to* May 2016
summa cum laude   GPA: 3.924/4.0