

AMY LOPEZ

SOFTWARE DEVELOPER

DETAILS

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UK

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NATIONALITY

American, British

LINKS

[Portfolio](#)

[Github](#)

[LinkedIn](#)

[CV Website](#)

KEY SKILLS

Adaptability

Collaboration & Teamwork

Problem Solving

Creativity

Leadership

Organisation

Punctuality

LANGUAGES

English

British Sign Language

PROFILE

Ten years in customer-facing roles has led me to be extremely client-focused and people-oriented, an outlook that I am excited to bring into my transition into tech. Self-learning front-end development for a year and a half, and nine weeks of boot-camp training in back-end technologies has given me a solid understanding of software development, that I am eager to enhance with more practical experience. I am truly passionate about creating positive user experiences through building responsive, accessible, and innovative applications.

TECHNICAL SKILLS

Front-End Technologies

JavaScript, React JS, HTML/CSS, jQuery, Bootstrap, Semantic UI, Tailwind CSS

Back-End Technologies

Java, Maven, Spring Boot, Python

Database Technologies

MySQL, Mongo DB

Project Management

DevOps, Agile, Scrum, Jira

Source Control

Git/Github

EXPERIENCE

Software Engineering Bootcamp, QA Ltd

London

Nov 2021 — Feb 2022

- Attended nine weeks of full-time learning with live instructors.
- Modules covered throughout this period included: Agile and project management, Databases and Cloud Fundamentals, Intermediate Java, API Development (Spring Boot), Automated Testing (JUnit).
- Implemented understanding of the course material through building practical projects that encapsulated concepts from all core training.
- Created a Spring Boot API with full create, read, update, and delete functionality; connected to a MySQL database; capable of handling HTTP requests, and tested with Postman.
- Produced project management boards with full expansion on user stories, acceptance criteria and tasks needed to complete projects.
- Generated risk assessments which outlined issues and risks faced during project time-frames.

Customer Advisor, Sainsburys

London

Mar 2020 — Present

- Displayed excellent customer service skills and a commitment to customer satisfaction.
- Discussed promotions, products, and anything pertaining to better and more satisfactory service for the customer.
- Remained informed and up to date on the current stock and offerings.

Sales Advisor, Three

London

Nov 2018 — Mar 2020

- Offered solutions to customers with general mobile or network queries.
- Determined customers' individual needs by engaging in great conversations, and matched products and services to meet those needs.
- Identified and maximised sales opportunities, and increased customer retention rates.

Cocktail Server, Hilton Hotels

Lakeland, Atlanta,
Orlando

Mar 2015 — Nov 2018

- Provided guests with drink suggestions and knowledge about drink recipes.
- Built positive rapport with guests.
- Monitored bar inventory and made notes for needed supplies when necessary.
- Memorised orders and aimed to provide fast and quality service to all visitors.

EDUCATION

High School Diploma, Lakeland Senior High School

Lakeland