

# AMY LOPEZ

SOFTWARE DEVELOPER

## DETAILS

### ADDRESS

London  
UK

### PHONE

+44 7752430672

### EMAIL

amylopezdev@gmail.com

### NATIONALITY

American, British

## LINKS

[Github](#)

[LinkedIn](#)

## KEY SKILLS

Adaptability

Collaboration & Teamwork

Problem Solving

Creativity

Leadership

Organisation

Punctuality

## LANGUAGES

English

British Sign Language

## PROFILE

I have been working for over ten years in customer-facing roles which has led me to be extremely client-focused and people-oriented, an outlook that I am excited to bring into my transition into tech. A year of self-learning front-end development, and nine weeks of bootcamp training in back-end technologies has given me a solid understanding of software development, that I am eager to enhance with more practical experience. I am truly passionate about creating positive user experiences through building responsive, accessible, and innovative applications.

## TECHNICAL SKILLS

JavaScript, React JS, jQuery

HTML/CSS, Bootstrap, Tailwind CSS,

Java, Maven, Spring Boot,

Python

MySQL, Mongo DB

Agile, Scrum, Jira, Git & Github, Postman

## EXPERIENCE

### Software Engineering Bootcamp, QA Ltd

London

Nov 2021 — Feb 2022

- Attended nine weeks of full-time learning with live instructors.
- Modules covered throughout this period included:
  - Agile and project management
  - Databases and Cloud Fundamentals
  - Intermediate Java
  - API Development (Spring Boot)
  - Automated Testing (JUnit)
- Implemented understanding of course material through building practical projects that encapsulated concepts from all core training.

### Customer Advisor, Sainsburys

London

Mar 2020 — Present

- Displayed excellent customer service skills and a commitment to customer satisfaction.
- Discussed promotions, products, and anything pertaining to better and more satisfactory service for the customer.
- Remained informed and up to date on the current stock and offerings.

### Sales Advisor, Three

London

Nov 2018 — Mar 2020

- Offered solutions to customers with general mobile or network queries.

- Determined customers' individual needs by engaging in great conversations, and matched products and services to meet those needs.
- Solved queries for customer quickly and efficiently.
- Identified and maximized sales opportunities, and increased customer retention rates.
- Trained new sales professionals and provided coaching as needed to maintain company sales success.
- Worked to ensure a neat and attractive sales environment, and assisted in the setup of visual displays.

## **EDUCATION**

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**High School Diploma, Lakeland Senior High School**

Lakeland