AMYE SCAVARDA

Technical project manager experienced in open source communities and technologies who creates productive teams and communities

HIGHLIGHTS
Speaker at OSCON 2013, OpenSourceBridge 2014-2010, DrupalCon 2011-2009
Executive Director, DrupalCamp Portland 2009
Corporate Outreach, Core Team for OpenSourceBridge 2009– opensourcebridge.org
Google Glass Explorer

EXPERIENCE
Project Manager   - focusing on Drupal and DevOps
        Phase2   April 2014 - March 2015
• Align client teams and developer teams into a single community to effectively implement complex integrations
• Manage project communication from project kickoff through post-deployment, integrating design, development, quality assurance and account management
• Align strategic account goals with tactical project goals and deliver project and account results

Client Onboarding Manager
        Acquia   September 2013 - April 2014
• Responsible for Lifecycle management to onboard new clients throughout US West and Asia Pacific, while liaising with management team in US East (4 different timezones)
• Effectively managed multiple customer relationship management in a fast paced, technical environment, with a focus on risk mitigation, extensive customer facing communication, documentation, contract management with additional emphasis around SLA and process improvements
 • Extensive technical product experience, helped guide department through reorganization
 68 million in revenue in 2013, Deloitte's fastest growing private company

Partner Support Advocate
        Acquia   September 2012 - September 2013
Expansion of previous role to include:
• Partner enablement and engagement, channel management
• Point of contact for escalations and support issues
 45 million in revenue in 2011, Inc's fastest growing company

Client Advisor - Onboarding
        Acquia   April 2011 - September 2012
• Responsible for Lifecycle management for onboard new client projects in a global capacity while liaising with management team in US East (4 different timezones) for all new support clients in a fast growing environment

• Create onboarding process for new clients on multiple tiered subscriptions
• Initial point of contact post-sales to introduce support and overall organization
21.8 million in revenue in 2011
Drupal Project Management Consultant
    Function   2009 – April 2011
• Align client and developer teams to effectively implement complex integrations
• Provide project management support for development teams implementing Agile workflows and effective client communication strategies
• Integrate with client teams seeking technical project management for Drupal for increased cost savings
• Define solution architectures that help clients and developers achieve their business objectives
• Support open source software through community organizing and speaking on project management

Project Manager
    Open Sourcery   2008 - 2009
• Managed project communication from project kickoff through post-deployment, integrating design, development, quality assurance and account management
• Communicated directly to client, development and management teams for project success
• Responsible for implementing Agile project management principles in a fixed-feature fixed-bid environment
• Evaluated and corrected proposals and future Statements of Work for technical feasibility
• Managed technical team for development, design, deployment, documentation and post-deployment support

EDUCATION
Lewis & Clark College – Portland, Oregon   2007
Bachelor of Arts – History, thesis on "Wilderness and Paradise in Augustinian Thought"