AMYE SCAVARDA

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Project manager who can seamlessly translate technical discussions with engineers with an understanding of legal agreements for client engagements

HIGHLIGHTS
Speaker at OSCON 2013, OpenSourceBridge 2013-2010, DrupalCon Denver, DrupalCon Chicago, DrupalCon San Francisco, DrupalCon Paris
Executive Director, DrupalCamp Portland 2009
Corporate Outreach, Core Team for OpenSourceBridge 2009– opensourcebridge.org
Google Glass Explorer

EXPERIENCE
Client Onboarding Manager
         Acquia   September 2013 - Present
• Responsible for lifecycle project management in onboarding all new client projects throughout US West and Asia Pacific, while liaising with management team in US East (4 different timezones)
• Effectively managed multiple customer relationships and projects (usually 30+) in a fast paced, technical environment, with a focus on risk mitigation, extensive customer facing communication, documentation, contract management and Drupal best practices for onboarding customers
 • Communicate best practices for web technologies and Drupal to a wide-ranging audience
• Manage escalations and communicate with an internal management team to resolve issues
 68 million in revenue in 2013, Deloitte's fastest growing private company

Partner Support Advocate
         Acquia   September 2012 - September 2013
Expansion of previous role to include:
• Partner enablement and engagement, channel management
• Point of contact for escalations and support issues
 45 million in revenue in 2011, Inc's fastest growing company

Client Advisor - Onboarding
         Acquia   April 2011 - September 2012
• Responsible for global onboarding for all new support clients in a fast growing environment
• Create onboarding process for new clients on multiple tiered subscriptions
• Initial point of contact post-sales to introduce support and overall organization
21.8 million in revenue in 2011

Drupal Project Management Consultant

Function   2009 – April 2011

• Align client and developer teams to effectively implement complex integrations

• Provide project management support for development teams implementing Agile workflows and effective client communication strategies

• Integrate with client teams seeking technical project management for Drupal for increased cost savings

• Define solution architectures that help clients and developers achieve their business objectives

• Support the open source software through community organizing and speaking on project management

Drupal Project Manager

Open Sourcery   2008 - 2009

• Managed project communication from project kickoff through post-deployment, integrating design, development, quality assurance and account management

• Communicated directly to client, development and management teams for project success

• Responsible for implementing Agile project management principles in a fixed-feature fixed-bid environment

• Evaluated and corrected proposals and future Statements of Work for technical feasibility

• Managed technical team for development, design, deployment, documentation and post-deployment support

Project Management Consultant

Sapere Consulting   2007 – 2008

• Supported project management in a professional services environment focusing on government clients

• Created web deliverables that effectively exposed critical information pieces to stakeholders in a project management process

IT Administrator

Sapere Consulting   2007 – 2008

• Provided support for IT related issues in a distributed environment, including telephone systems, network administrator and user support issues

• Managed and troubleshooted Linux servers interacting with Windows (XP, Vista, Server 2003) consultant computers

• Created and updated documentation of processes and issue tracking including all IT + IT inventory processes for business continuation

EDUCATION
Lewis & Clark College – Portland, Oregon
2007
Bachelor of Arts – History, thesis on "Wilderness and Paradise in Augustinian Thought"