

# AMY JONES

## Django Full Stack Web Developer

📧 amyjprogrammer@gmail.com

🔗 <https://github.com/amyjprogrammer>

📍 Indianapolis, IN

## ABOUT ME

When working towards getting my Salesforce Administration Certificate, I started diving deeper into the program and in the process found a real passion for software development. I am officially hooked after designing a web application from scratch to help me monitor my pet's health.

## WEB DEVELOPMENT EXPERIENCE

### Pet Health Monitor

📅 01/2021 - 02/2021

🔗 <https://pet-health-tracker.herokuapp.com/>

Keep track of your pet's health especially after a recent illness or ongoing condition

- The Pet Health Tracker is a mobile application which was developed with Django and Bootstrap. Track the health of your pet daily along with vet visits. See a Zing Chart of their weight and temperature along with pertinent information including ongoing medications and glucose numbers.

### Bug Tracker

📅 02/2021

🔗 <https://django-aj-issue-tracker.herokuapp.com/>

App to track web issues and ideas for enhancements and new features

- The project allows users to see the open tickets and comments before signing in. Once signed in the user will be able to add a new item and review all their current tickets. A special dashboard is set up for administrators to update the progress and priority status for all tickets along with the option to monitor and delete any comments. The project was built using Django, Bootstrap, CSS and HTML.

## SKILLS

### Backend

Python

Django

Heroku

Flask

### Frontend

Bootstrap

HTML

CSS

## CUSTOMER EXPERIENCE

### Executive Issue Resolution

RCI

📅 09/2000 - Ongoing 📍 Carmel, IN

RCI is the worldwide leader in vacation exchange with over 4,000 affiliated resorts, providing flexible vacation options to over 4 million subscribing members.

- Led the Executive Issue Response
- Liaised between the RCI Legal Team and members when issues involved complaints to the Better Business Bureau or the Attorney General's Office.
- Facilitated the research and resolution of complaints escalated to management or the Executive Office
- Earned Top Guide, honoring top 3% of Specialists
- Selected to take on added responsibilities ranging from working with our Travel Affiliate and implementing new features in Salesforce
- Developed excellent problem solving skills by handling the toughest cases and coming to a resolution good for both the member and the company
- Cultivated exemplary communication skills by working with my team to handle any fluctuation in work across all departments

## EDUCATION

### Profitable Programmer

Clever Programmer

📅 09/2020 - 01/2021 📍 Online

- Build web apps locally
- Coursework for Python and Django
- Push Code to Github
- Heroku Deployment