

MyPureCloud / purecloud-embeddable-framework-mystery-crm

This project contains example code that demonstrates how to use different types of PureCloud Embeddable Framework (public, private, and localhost) in the context of a CRM environment.

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on Feb 8 22

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PureCloud Embeddable Framework Mystery CRM

This repository contains an example application that mimics a custom CRM environment. The application can integrate with different PureCloud Embeddable Framework deployment environments: local, private, and production.

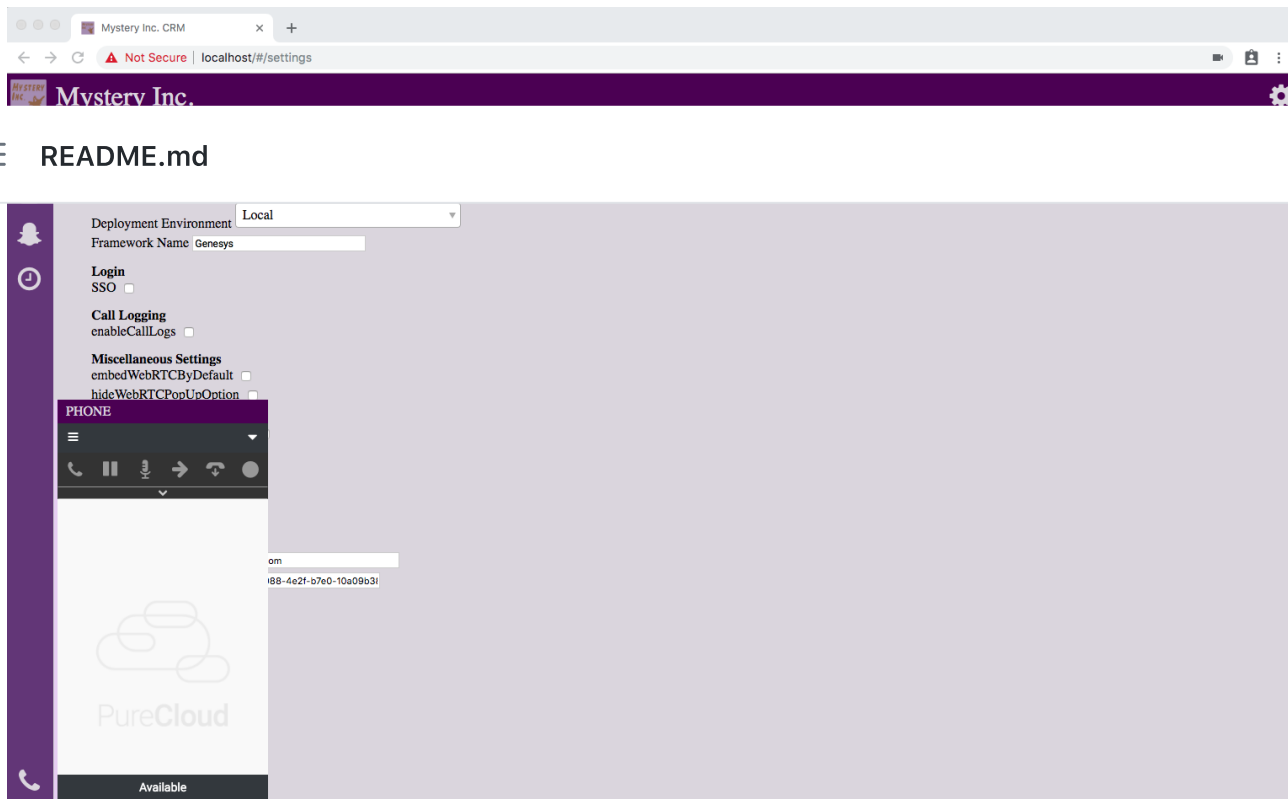


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Getting Started

TL;DR

1. Clone the repository.
2. Run `npm install`.
3. Run a local server.
4. Open the application in your browser.
5. Configure settings in the application and refresh your browser.

You can now interact with the PureCloud Embeddable Framework application.

Prerequisites

- Git installed on your computer.
- Node.js (with npm) installed on your computer.
- Ember CLI installed on your computer.
- PureCloud credentials.
- A PureCloud OAuth client with the **Token Implicit Grant (Browser)** grant type selected.

For more information, see [Create an OAuth client \(Resource Center\)](#).

Installation

1. Clone the repository.
2. Run `npm install` in a command-line application.
3. Run `npm install -g ember-cli` in a command-line application.

Configuration

1. Run a local server.
 - Windows
 - a. Run **Command Prompt** as an administrator.
 - b. Type `cd {name of your PureCloud Embeddable Framework project}`.
 - c. Type `ember serve --port 443`.
 - macOS
 - a. Open a **Terminal** window.
 - b. Type `cd {name of your PureCloud Embeddable Framework project}`.
 - c. Type `sudo ember serve --port 443`.
2. Wait until you see "Build successful...Serving on <https://localhost:443/>" in the Command Prompt/Terminal window.
3. In your browser, go to <https://localhost:443/>.
4. Configure the application.
 - a. Click the gear icon.
 - b. Edit the following required fields:
 - **Deployment Environment:** Select the correct PureCloud Embeddable Framework deployment environment for your integration.
 - **Framework Name:** Add a unique name for your integration.

- **PureCloud Environment:** Indicate the region where your PureCloud organization is located.
For a list of values, see property names under [clientId \(Developer Center\)](#).
- **PureCloud Client ID:** Add the Client ID from the OAuth client that you created in PureCloud.
For more information about the OAuth client, see [Prerequisites](#).
- c. (Optional) Edit the other fields. For more information about these fields, see the [PureCloud Embeddable Framework documentation](#) in the Developer Center.
- d. To save your changes, click the disk icon.

5. Refresh your browser. The configuration changes now take effect.

Usage

After you complete the steps under **Configuration**, click the phone icon and log in to the client with your PureCloud credentials.

You can now interact with the application and explore functionality in a PureCloud Embeddable Framework deployment environment.

Additional Information

This content is [licensed](#) under the MIT license.

For more information about PureCloud Embeddable Framework, see [PureCloud Embeddable Framework overview \(Developer Center\)](#) and [About PureCloud Embeddable Framework \(Resource Center\)](#).

Releases

No releases published


Packages

No packages published

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Languages

