

Prerequisites

- A Genesys Cloud organization
- A Salesforce organization
- Genesys Cloud for Salesforce installed in your Salesforce organization

For the Lightning Experience example, use a version of the Genesys Cloud for Salesforce managed package that supports Lightning Message Service.

Installation

- 1. Locate an example application that you want to try.
- 2. Follow the instructions in the README.md file for the example application.

Additional information

- Set up the Genesys Cloud for Salesforce integration in the Genesys Cloud Resource Center
- About Genesys Cloud for Salesforce in the Genesys Cloud Resource Center.

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