

Amy Long



FRONT-END DEVELOPER



21 SADDLERS HALL, HILLSBOROUGH, BT26 6TH



AMYLONG.TECH

IT EXPERIENCE

PLACEMENT STUDENT • PSNI • 09/18 - 08/19

I completed a one-year placement in the PSNI College as a part of my university course. The role involved creating e-learning packages (and having full design direction over their creation); supporting learning content on a Learning Management System via a CMS; uploading videos to an internal player; and assisting with technology-based queries from other departments.

INTERN • SANTANDER • 06/15 - 08/15

I took on a six-week internship at Santander's telephony centre in Belfast. This role involved working with their IT department to analyse call data and create visual representations of the data; providing feedback to employees on the quality of their customer service and giving presentations on a variety of different topics. I also helped with the general maintenance of IT hardware and software in my time here.

CUSTOMER SERVICE EXPERIENCE

CUSTOMER ADVISOR • EUROSPAR • 08/19 - 02/20

This role saw me serving customers at the till, stocking shelves, helping customers with enquiries and performing cleaning duties.

CUSTOMER TEAM MEMBER • CO-OP • 08/17 - 08/18

In this role, my duties include serving customers at the till, stocking shelves, helping customers with enquiries and maintaining a high level of cleanliness and tidiness in the store.

WAITRESS/BARISTA • HUMBLE PIE • 06/14 - 08/17

I worked at Humble Pie for just over three years. This role involved taking customer orders, till & cash handling, food and drink preparation, and cleaning duties. At times, I was also required to take on a supervisory role. As my first job, I gained many skills here such as great customer service, team management skills, good timekeeping and the ability to work under pressure.

RETAIL ASSISTANT • SAINSBURY'S • 07/16 - 09/16

I had a temporary role at Sainsbury's as a Retail Assistant. The role included assisting customers with their enquiries, stocking shelves and maintaining a high level of cleanliness and tidiness throughout the store.

EDUCATION

BSC INTERACTIVE MULTIMEDIA DESIGN • ULSTER UNIVERSITY • 2016- 2020

First Class Honours

Diploma in Professional Practice with Commendation

BTEC LEVEL 3 EXT'D DIPLOMA IN IT • (SOFTWARE DEVELOPMENT) • 2014-2016 • BELFAST METROPOLITAN COLLEGE

D*D*D*

GCSEs • 2012-2014 • FRIENDS' SCHOOL LISBURN

9 GCSEs A*-B grade including English (A), Maths (B) and IT (A*).

ABOUT

I am a recent graduate of Interactive Multimedia Design at Ulster University. I have a keen interest in front-end development and am currently searching for such a role.

SKILLS

APPLICATIONS

I have experience in the following applications:

Adobe – Illustrator, Photoshop, Dreamweaver, Premiere Pro. **Microsoft** - Visual Studio, Microsoft Office Suite.

Other – Articulate Storyline 360, Unity.

DEVELOPMENT LANGUAGES

I am competent in HTML and CSS, and JavaScript, jQuery in particular. I have knowledge of PHP, especially the Laravel Framework. I also have experience in Node JS, Vue JS and MySQL.

OPERATING SYSTEMS

Windows and Mac OS.

INTERESTS AND ACHIEVEMENTS

Full UK Driver's License

2016/17 Dean's List for Outstanding Academic Achievement

2017/18 Dean's List for Outstanding Academic Achievement

MTA Security Fundamentals (Certified 2017)

Piano, Grade 5

Career Ready (formerly Career Academy) Graduate

REFERENCES AVAILABLE UPON REQUEST.



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