

Revolution Roofing of North Alabama

Amy Ragan – Tha Roof Princess

Phone: [Your Phone Number] | Email: [Your Email Address]

[Your Company Address]

Date: [Insert Date]

To: State Farm Insurance – Claims Department

Subject: Formal Request for Second Inspection – Claim #[Insert Claim Number]

Dear State Farm Claims Department,

I am writing on behalf of [Insured's Full Name], regarding Claim #[Insert Claim Number] for the property located at [Property Address].

While your independent adjuster acknowledged some covered damages during the initial inspection, additional storm-related damages were overlooked. Specifically:

- The independent adjuster incorrectly stated that hail damage must form a "perfect circle" to qualify as hail-related. This is not consistent with industry standards and misrepresents how hail impacts present on roofing materials.
- Both hail and wind damage were missed and remain unaccounted for in the current claim file.

As the authorized representative for the insured, I will be submitting detailed photo documentation that demonstrates significant hail and wind-related damages not included in the initial report. These omissions directly affect the insured's ability to receive the coverage to which they are entitled.

In accordance with State Farm's duty of good faith and fair dealing, and the obligation to conduct a full, fair, and prompt investigation, I am formally requesting:

1. A second inspection of the property within ten (10) business days of receipt of this correspondence.
2. That a different field adjuster, independent of the first inspection, be assigned to ensure an impartial reassessment of all damages.

Failure to address all storm-related damages through a fair and thorough inspection may constitute a breach of State Farm's obligation to properly investigate this loss. Our goal is simply to ensure the insured is made whole under the terms of their policy.

Please confirm receipt of this request and provide the scheduled date for the reinspection within the stated timeframe.

Sincerely,
Amy Ragan
Roofing Specialist | Authorized Representative for Insured
Revolution Roofing of North Alabama
[Your Contact Information]